



TOTAL NEWS

Property Patrol...CCTV Monitoring...Facility Protection...Equipment Rental...Fire Watch....

VOLUME 5, ISSUE 9

JANUARY 2014

[Read Past Issues](#)

Farewell, Dear Friend

Jeff Swanson

06/23/1973 – 1/4/2014



You'll Never Walk Alone

When you walk through the storm
Hold your head up high,
And don't be afraid of the dark.
At the end of the storm
Is a golden sky
And the sweet silver song of a lark.
Walk on through the wind,
Walk on through the rain,
Though your dreams be tossed and blown.
Walk on, walk on with hope in your heart
And you'll never walk alone.
You'll never walk alone.

-Oscar Hammerstein II,

Jeff passed away unexpectedly earlier this month. For those of you that knew him, Jeff was an important and big part of the growth of T.E.A.M., and was an active part of the company since almost the day it was founded. He also was a long-time friend to my family, and was always there when any of us were in need.

I first met Jeff when he was about 13 or 14, and I can honestly say he never changed much. He was the kind of person who would do anything for you if you were his friend, and over the years he repeatedly performed incredible acts of kindness and love, things that I will never forget. Jeff was also a man of many trades, and was a source of knowledge on many subjects. Jeff was the proud father of three wonderful children, and was extremely devoted to his family.

Jeff impacted many lives and will be remembered and missed by many of us that knew him. I am sure he is in a better place, and is already busy fixing the place up.— Mick Hirko

A Lesson in Security



Event Security is a concept misunderstood by many people. I've found that the majority of people with whom I speak, believe that the number of guards needed for an event is proportional to the number of attendees. While attendance does play a part, it's not the sole deciding factor. Security is comprehensively based on many different factors, such as venue, type of event, demographics, what our role will be at the event, if alcohol is being served, age group, and the perimeter, to name a few.

For an event that is serving alcohol, making sure that no alcohol gets into or is leaving the event is a primary concern. So if we are responsible for alcohol control, we need to staff every access point to protect the liquor license. In this scenario, the number of exits dictates the number of guards needed for this purpose alone. When we do sorority parties, wedding reception and conventions, they are often in a hotel or a resort, where there are other guests staying. In these situations, I always try to create a perimeter within the event area. And the layout of the building will dictate how many guards this needs. If you have beer gardens in your event, you will always need to have someone at each entrance/exit to make sure alcohol doesn't leave that area. Most venues, indoor and outside, require emergency exits for public safety. Those need to be manned in most cases, as well.

Roamers are very important to have, especially at the events with alcohol, so that they can cover ground and keep an eye on people at the event, including watching for pass-offs and underage drinking. Posted guards have to stay in one spot, so if they see something, they can't walk away and take care of it. In this sense, roamers are invaluable. They also provide breaks to the guards that are posted, so that we always have TEAM personnel on that post, as well as respond to problems or other issues. By being mobile, they can proactively spot issues and address them, and their high profile presence allows them to act as ambassadors for the event.

One challenge we've come across is people trying to share responsibility with us. For instance, their security is covering one exit, and they want us to cover the other so that no alcohol leaves. In that situation, I have to tell the client that we cannot take responsibility for anything happening, unless we are covering ALL of the exits. Because then we know who was at all of the exits. With no way to prove who was where and who was responsible, it becomes a "he said, she said" battle and we just prefer to avoid that complication. The same applies for ID checking.

We also have clients asking us to do several things with 1 or 2 guards, when the layout or the duties make that impossible, or actually increases liability exposure. Security as a presence is easy, but if you have 3 or 4 exits and don't want any alcohol to leave, and need us to control access, it cannot be done with 1 or 2 guards. We are good, but there is only so much we can do. We do advise and brainstorm with our clients to work through these issues and make sure that their needs are met. It's just explaining to them that we can't do the impossible, and finding a solution that makes everyone happy. Sometimes even the possible is overshadowed by our public safety responsibilities and the need to uphold existing regulations and laws.

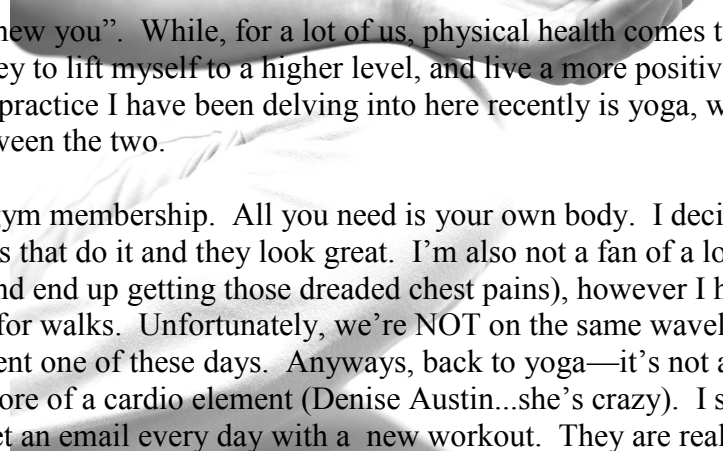


I'm celebrating my 7 year anniversary with TEAM this June, and it's been an amazing journey learning all about security and how it works. Once upon a time I didn't know a lick about security, understand it, or even pay attention to it. I lived in my world with rose colored glasses on (at least that's what my grandma always said), skipping down the yellow brick road and drinking my tea in Wonderland, where everything was hunky dory. These days I'm a lot more aware of my surroundings and my desire to help people has grown stronger, because being in security, you are always helping people. It feels good to put a smile on someone's face. I have always been a protector of sorts, always feeling like I needed to look out for my friends. Maybe it's a "tall person" thing. After all, we are the lighthouses of the world. HAHA—Ashleigh Gaylord

Event Calendar

<u>DATE</u>	<u>VENUE</u>	<u>EVENT</u>
Jan 12-19	WestWorld Scottsdale	Barrett Jackson
Jan 17-19	Downtown Carefree	Fine Art & Wine Festival
Jan 24th	Jobing.com Arena	Nitro Circus Live
Jan 24-26	Surprise Recreation Campus	Fine Art & Wine Festival
Jan 25th	Chase Field	Monster Jam
Jan 28th	Comerica Theatre	Dolly Parton
Jan 30th	Comerica Theatre	Fresh Beat Band
Jan 31st	Children's Museum of PHX	That 70's Play Date

Help Yourself



The phrase ringing out in my head right now, is "new year, new you". While, for a lot of us, physical health comes to mind, mental health is also important. I've been on my own journey to lift myself to a higher level, and live a more positive life, as well as trying to exercise more and eat healthy (er). One practice I have been delving into here recently is yoga, which actually aligns both of these to bring an overall synergy between the two.

The great thing about yoga is you don't need an expensive gym membership. All you need is your own body. I decided I wanted to start doing yoga because I have a couple of friends that do it and they look great. I'm also not a fan of a lot of cardio (I am absolutely horrible at breathing the right way and end up getting those dreaded chest pains), however I have also included walking/jogging/running when I take my dog for walks. Unfortunately, we're NOT on the same wavelength and I'm really scared she's going to make me hit the pavement one of these days. Anyways, back to yoga—it's not a lot of hard core cardio, but you can find videos online that have more of a cardio element (Denise Austin...she's crazy). I signed up for the 30 day yoga challenge at doyouyoga.com and I get an email every day with a new workout. They are really short and completely manageable, but they still leave you sore (which for me, no pain is no gain, so it's a good thing).

And as far as mental health goes, yoga teaches you to relax and let go, and appreciate each day. Life really is a matter of perspective, and my goal is to complain less (or not at all if I can manage) because we should really appreciate the things we have instead of complaining about the things we don't. It just allows us to be happier people. We should all smile more and be friendly to our neighbors as well, because we're all in this rat race we call life together. Namaste. - Ashleigh Gaylord

"Nobody can go back and start a new beginning, but anyone can start today and make a new ending."

-Maria Robinson

Happy New Year!



Subscribe Here

Share with a Friend

Unsubscribe



Find us on
Facebook