

# J.E.A.M. CENTS

Volume V Issue No. 10

"The Official Newsletter of The Ramp Rangers"

November 1-30

One more month to go and Chris' birthday will be here, and of course our busiest night of the year.



This month we still have the State Fair action going on and some events out at Firebird. So make your schedules now as shifts are going fast for this month.

Thanks to all those who attended our company picnic this past week. Hopefully, everyone had a good time. Congratulations to those of you who received an award, by the way if Eddie Cano flashes his badge at you, he means business!

The holidays are upon us, the day after Thanksgiving we have the Mill Avenue Christmas celebrations starting up. Coming back this year is the ice skating rink overnights, so prepare for them.

In this issue we have more helpful info from our managers, our top ten list, turkey recipes, and our fellow employees' birthdays. So read on and enjoy YOUR company newsletter. Have a Happy Thanksgiving and be careful out there!

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#### T.E.A.M. BIRTHDAYS

Jason Ambrose	11/1
Andy Jimenez	11/1
Ana Zabala	11/2
Rene Romero	11/3
Jason Ellis	11/5
Chez Zabala	11/10

Jared Rafferty	11/10
Gabe Renek	11/11
Christine Philbern	11/13
Chris Connors	11/14
Andy LaFave	11/14
Jacob McDowell	11/18
Joshua Vidrine	11/18
John Zduchalski	11/20
Raul Cisneros	11/21
Rodney Hollaway	11/21
Gabe Rendon	11/21
Jaime Levario	11/22
Louie Cabrera	11/23
Jeremy Lange	11/26

Happy Birthday to all of the above.  
If you see these employees wish them a Happy Birthday and spank them!

#### ONE YEAR ANNIVERSARIES

Congratulations to the following for their one year anniversaries with T.E.A.M. You're halfway to retiring!

11/5:	Kenny Chambers
11/12:	Jason Darrell Todd Lenaburg Robbie Rodrigues

#### NOVEMBER EVENTS

11/1:	Wynonna @ State Fair
11/2:	Payday in 111 @ 4p-6p Boxing @ State Fair
11/3:	Election Day Beach Boys @ State Fair
11/4:	Opry Day @ State Fair Bare Naked Ladies @ Mesa Amp.
11/5:	Creedence Clearwater Revisited @ State Fair
11/6:	Mill Ave Thunderbird Balloon Classic Firebird Raceway Village People @ State Fair
11/7:	Thunderbird Balloon Classic @ Westworld

	World Series of Drags @ Firebird
	ASU vs Cal Football Game
	Parking and Bar Crews
	Steve Miller @ State Fair
11/8:	Thunderbird Balloon Classic @ Westworld
	World Series of Drags @ Firebird
	Cards vs. Washington
	Football Game- Parking and Bar Crews
	Faith Hill @ State Fair
11/11:	Veteran's Day
11/13:	Alan Jackson @ AWA
11/14:	Advance Training Classes in 111 1p-5p
11/15:	Cards vs. Dallas Football Game- Parking and Bar Crews
	The Offspring @ Club Rio
11/16:	Payday in 111 4p-6p
	BetterThanEzra @ Cajun House
11/20:	Alejandro Fernandez @ AWA
11/26:	Thanksgiving Day
11/27:	Tempe's Fantasy of Light Festival
	Rob Zombie @ Mesa Amp.
11/30:	Payday in 111 4p-6p

#### SCHEDULER'S BREW

By Taryn Jewell & Christine Philbern

We made it through the month of October! I would like to start this off by saying thank you to all that helped. We couldn't have made it without you. Now that I'm done with thank-you's, it's time to get down to business. I understand everyone has their favorite accounts, like, oh Club Rio. And there are even people that will work only Club Rio. People there is life beyond Club Rio. So from now on Taryn and I are encouraging those "Club Rio Only" people, to expand their horizons and start working other accounts. We have decided to offer Club Rio to the

people who choose to be more flexible when it comes to scheduling. So to sum it all up. You don't work other accounts, you don't work Club Rio. If you are permanent on Club Rio you have nothing to worry about. You people keep up the good work.

Next, we really need to start working on our "on time" skills. This problem is getting worse. If you are scheduled for 8:00 PM that means you show up at 7:45pm. Lets try another one. If you are scheduled for 11:00 am that means you show up at 10:45. Okay now I'll let you try one on your own.

Jane is suppose to work at 5:30pm. What time should she show up at the office?

- A. 5:30
- B. When ever the heck she feels like it.
- C. Some time around 6:00
- D. 5:15

Please turn them in to Chris when your finished answering the m. You will then be entered in a drawing to win a trip to the State Fair.

### ZAK'S ON MILL AVENUE

By Zak McFall

Hello everyone, my name is Zak McFall and I have recently become the new equipment manager for T.E.A.M.

I have come up with some new ideas for our constant battle of tracking inventory. I know that this has been a problem so I am trying to come up with more ideas to make everyone's life easier, especially on the supervisors.

I would now like to ask for everyone's help in the matter of polos, sweatshirts and jackets. I know some of you have a ton of shirts, so if you can be so kind to drop off the extra ones to me, it would be greatly appreciated. I would like to remind every one that there is a \$15.00 deposit due on all the shirts that are essential. You will not be in any kind of trouble if you return the shirts that you have not put a deposit on it, to 111. However, if you don't, I will find it and you will be given a choice to give it back that night or you will notice a \$15 deposit has been taken out of your check.

I don't mean to point the finger at anyone, but I just need everyone to understand the severity of the situation.

Once again, I appreciate everyone's cooperation. Let's make November a great

month!

### WINTER UNIFORMS

Effective November 1, 1998, shorts shall not be worn as part of the T.E.A.M. uniform. With the colder weather, long pants are standard. Shorts will be allowed next year, weather permitting, usually February or March. Also, as we start using sweatshirts and jackets, please refrain from wearing bright colors or wild shirt designs underneath. Black or white undershirts are standard policy, to create a uniform look for all personnel.

### SELBY'S SLAUGHTER SHACK

By Bill Selby

I would like to introduce myself to those of you that do not know me yet. I am Bill Selby I have been brought aboard to help Mick and Jared in running the operations of the company.

I would like to get to know more of you so I plan to come out to work with all of you. I am also willing to listen to any thing that you might think we could do to better our selves and the company.

I am excited to get to work with all of you and be a part of this company so that we can make it bigger and better with all of your help. Thanks

### EMPLOYEE FORUM

By Chris Casias

In the past few weeks we have receive some letters here at TCS, being that we do not have a columnist to answer such letters, I will give it a try. Please don't let this discourage you to write in to TCS.

Q; Dear Chris: I wear a 5x jacket. T.E.A.M. does not have an abundance of these, and many times when I check in, a 3x is as large as you have. I want to be in uniform, what do I do? Signed, Tiny.

A; Dear Tiny: I'll give you 3 2x's and raise you one. Seriously though, the next time you are issued a well fitting jacket, put a uniform deposit down on it. See Zach McFall to do this. That way you have a well fitting jacket assigned to you.

Q; Dear Chris: I do not have black shoes, but I do have brown shoes. They are very dirty. It this okay? Signed Needs Armor All.

A: Dear NAA: No, they have to be black. However, our equipment manager has a special this month on black spray paint. the only problem is that it is hard not to get the black paint on your socks.

Q; Dear Chris: How often should I wash my black jeans. I washed my old pair each shift I worked. You told me they were gray and wrote me up. I am now washing them every other week, and in months that begin with the letter R. Signed Stinky.

A; Dear Stinky: Your jeans are now the right color, but you had better hope I always work up wind from you, or your days will be numbered. Seriously, proper grooming, and keeping your uniform clean are important. Your presence is a deterrent to crime, and when you look sloppy, people will disrespect you, and all other T.E.A.M. employees. Laundry is such a little thing, lets keep our uniforms clean.

Q; Dear Chris: I schedule for overnights, but I am afraid of the dark. What should I do? Signed Shadow?

A; Dear Shadow: Transfer to our Antarctic branch. This time of year they enjoy nearly 24 hours of sunlight. However the average day time temperature is -42, so you might want to reconsider the move. Instead perhaps investing in night goggles is the answer. Or you could stand under a street light all night.

Q; Dear Chris: Some at T.E.A.M. think you just make these questions up. I however, do not think that you are nearly bright enough to make them up. Signed, a soon to be involuntarily leisured employee.

A; Dear Involuntarily Leisured: Your days are numbered.

Q; Dear Chris: Lately I started working weeknights. The problem is that every time I call dispatch, there is no response. Can you let dispatch know to listen to the radios more carefully. Signed, Standing By For Dispatch.

A; DEAR SBFD: I agree that it must be frustrating. Are you aware that we do not have a week night dispatcher?

During the week nights direct your questions to the DMB supervisor.

Q; Dear Chris: When scheduling tells me

that I am scheduled for "6 to close", what exactly does "close" mean? Signed Close Minded and Confused.

A; Dear Close Minded and Confused: I looked in the dictionary and read the many definitions of the word "close". It might enlighten you to look in the dictionary yourself. But I will tell you this, "close" means until either the supervisor cuts you, or until this huge fat lady sings. She will usually start singing between 0200 and 0230 hours.

Q; Dear Chris: I keep hearing people calling for 215 on the radio, but I have never seen a radio code for 215, or a uniform with that number. What is 215? Signed Desperately Seeking 215.

A; Dear Desperately Seeking 215: I have been asked many things throughout my life, but I have never been asked a question so ridiculous. If I ever find out who you are, you will be desperately seeking a new job. Just to humor you, go to downtown Tempe; to our deployment office in the Mill Ave Shops. Stand in the doorway, and look up at the number at the top of the door. There you have found 215.

### THE GOBBLING

#### ACCOUNTANTS

By Bret Rowley

Greetings from the accounting department. Here in accounting we want to ensure that you get paid for all of the hours that you work. That way you can buy more Halloween candy on November 2, since it is marked down half price.

In order to ensure that this happens, we ask that you keep a record of where, when and how long you worked on all your shifts. That way in case there is a problem with the hours on your check, we can find the error and correct it rapidly.

We try to ensure that all checks are correct, however, sometimes the sign-in sheets are incorrect.

### JARED'S JOTTINGS

By Jared Rafferty

At what point do we begin accepting responsibility for our own actions ?

The world is difficult enough without us blindly charging about, expecting others to clean up after us. We must each bear our own burdens and while doing so, remember that our troubles no matter how valid or weighty, are not the only worries in the world. Each of us can look around

and find a person with a harder time than we could ever fathom. And yet they persevere. What makes them stronger?

I say that it is not brute strength or sheer pigheadedness. It is enlightenment of the simple truth that we make life what it is as much as life makes us what we are. And when we pass the only mark we leave is how we treated others.

At this point your probably wondering whether members of management are also subjected to random drug tests. If so I'm sure Chris will be scheduling one for me. But the point I'm trying to get across is that each day in our life we affect other people. Whether we realize it or not our actions and our choices can make life easier or harder for

those around us. Our job as security is not just to make people accountable for their actions, but to make lives easier by taking responsibility for ours. By leaving our troubles in limbo when we don the uniform we can approach each individual and each situation as a new one. For even though we've heard the same thing a thousand times. The person telling us at that moment may never have been as low as they are then. And by lending a few moments of our time we may make their day easier.

And remembering your kindness they may do the same for someone else. Or perhaps the next time they deal with security they will have a new understanding of what we are. Not the thugs of the not too distant past. But men and women who live their lives with the simple goal of improving and protecting the lives of others.

A WORD OF REBUKE FROM A FRIEND IS MORE PAINFUL THAN A CUFF FROM AN ENEMY AND ALTHOUGH BOTH CAUSE PAIN THE WORD WILL MAKE ONE THINK

Insanity is hereditary. You can get it from your children.

### T.E.A.M. TURKEY RECIPES

By Chris Casias

This year like every year most likely you will have plenty of leftover turkey.

Being the informative newsletter that we are, we've included some of our manager's secret recipes for leftover turkey. Try them at your own risk....

#### Jared's Fish Surprise

One fish serves two people (So find out how many people you will have over for dinner)

When you find out, then at that time catch however many fish you will need.

You will need at least a twelve pack, to help pass the time (brand is up to you).

Use your leftover turkey for bait (that way you don't have to stuff the turkey in the fish later)

Once you catch enough fish for your dinner head back and prepare the fish. Best when served with King Cobra!

#### Taryn's (Wild) Turkey Surprise

You will need at least a case of beer (brand is up to you)

24 oz. glass

Two to three shot glasses

At least five dollars in quarters

A Fifth of Wild Turkey

Drink as you make a quarter in the 24 oz. glass.

#### Selby's Turkey Soup

You will need a 5 gallon pot

Fill the pot with water

Boil water for at least 15 minutes

Add seasoning and boil for five more minutes

When water is scalding hot (check by sticking tongue in pot) , then add turkey.

Best when served with King Cobra

#### Christine's Turkey and Crackers

First you want to by a package of your favorite crackers.

At least two lbs of cheese

Decorate a platter with cheese and crackers and then throw some turkey on top of it.

Guests may either eat the cheese or turkey with the crackers (or dip them in the King Cobra dip). This will keep them in a joyous mood until Christmas.

#### Chris' Famous Turkey

##### Sandwich

This is a very simple recipe. Just use your normal or favorite loaf of bread. Enough to feed at least ten hungry

people.

You are welcome to use any kind of mayonnaise or condiment for the bread.

As soon as you put everything you want on the bread, just add turkey. Best when served with King Cobra or Taryn's (Wild) Turkey Surprise!

#### Bret's Fried Green Turkey

Just prepare the turkey the same way you would Fried Green Tomatoes. When ready, serve with green beer. (Either Mickey's or O' Doules). Best when turkey is kept frozen until St. Patrick's Day in March.

#### Adam's Poppin' Pasta

1 Package of your favorite Pasta  
Boil in a sauce pan with your favorite pasta.  
When Pasta is moist, add sauce  
When sauce and pasta are ready just add the turkey. Make sure turkey is dry.  
Best when served with Taryn's (Wild) Turkey Surprise.  
Be sure to serve Dana's Turkey soup as an appetizer.

#### Mick's Staff Meeting Snacks

All you need is your leftover turkey and a package of toothpicks  
Put some turkey on toothpicks on a platter and set on table.  
Best when not served with Taryn's Wild Turkey Surprise.

So there you have it, out very own management's recipes for leftover turkey. Tune in next month when we will give you our leftover New Year's champagne recipes.

### MICK'S MEMO

By Mick Hirko

Now that we made it through the wonderful month of October, it's once again time for changes, and lots of them. I would like to go through most of them, in no particular order. First of all, I would like to welcome a few new managers on board. Starting with Bill "David Frank One" Selby, who is taking over responsibilities in Field Operations, Quality Control, as well as possibly Recruiting. Next Zachary McFall, taking over as the new Equipment Manager. He has his work cut out for him, and I hope that you will all help him help you, by turning in your uniforms, and other equipment, and on time. Lastly, Joe "We need to write up Christine" Coomer, who is part time scheduler as well as taking on more responsibilities in running events, and assisting Jared and Bill. It's nice to be back at full strength, and have a complete staff, especially a group like we are fortunate to have now!

Next, I would like to let all of you know that we are moving into a new downtown office. This will not effect our "111" office, but rather give us a better set-up, more room and flexibility, and save us money in the long run. We will be moving from the Mill Avenue Shops, right next door to the Trails building, 24 W. 5<sup>th</sup> Street. I would be a little bit more specific to the location, but I want to see how long it will take Rob Jones to find us, and figure out that we moved. I'm personally very excited about this move, because I have always liked that building, and the space is really cool. It will also allow us to better handle large events, because of the increased size and access, and no more damn stairs! Anyway, we will be moving on November 15<sup>th</sup>, and all of your help

in getting all of our stuff moved will be greatly appreciated. We also need to find a new numerical or code definition for the new office, so if any of you have any ideas, please let either Chris or myself know (FYI - our old office was 215, before that 207 and originally 209, which equaled the suite number we were in at the time).

There is a bunch of stuff that we are in

the process or working on, mostly having to do with the computers. We are in the process of having a new software system built, that will make sign-in easier, faster and more accurate. This same program will eventually be able to make scheduling, equipment and inventory control, crime data and statistics and personnel files all tie in together, and hopefully make everything a lot easier, and work more efficiently.

Bill had a great idea last night - we are going to try to have it developed, so that you can all do your shift reports, IR's and patrol logs by computer. Basically, it will have the same form at, and all the data will transfer to the database, saving us the time and effort of having to re-data enter it, plus it will look a lot more professional, and allow us to be able to get the reports to the client a lot faster. This is still all in the planning stages, and is months away from even being ready for testing. Once it is done, I think all of you will be impressed on how much more accurate and easier some things will be. Your input and ideas on what we can do to make things easier are always appreciated, and no, that does not include the idea of paying you for staying at home. We tried that, and it didn't work that well. The clients were not real happy with the concept.

I've noticed that in the last couple of months I have tended to fill up half the newsletter by myself, and told myself that this month I wouldn't. Plus, got to save some for next month.

A couple of final reminders - Please remember that we are going to winter uniform code this month, remember to bring your flashlights, and don't be late!!! Showing up at sign-in at 20:00 for a 20:00 shift is late!!!! Keep the Peace...

### T.E.A.M. TOP TEN LIST

By Chris Casias

Thanks to those of you who attended our company picnic a few weeks ago. Congratulations to those who received awards.

Now from our home office at the Arizona State Fair.... our category for this month is "The Top Ten Things Overheard At The Company Picnic".....

10. Where are the Mormons?

9. Who are the morons?

8. Is Marsha here to check on our park permit?

### A RIDDLE

Anna's mother has three daughters. The youngest is named Penny. The middle one is named Nickel. What is the name of the oldest daughter?

7. Who's been drinking all my JD Cocktails?
6. How many JD Cocktails has Eddie drank so far?
5. Since Sam isn't here, who's taking all the leftovers home?
4. We want more Mexican food!
3. I thought Taryn was too sick to drink.
2. Why is George (Aguilera) shooting at those birds?  
.....and the number one Thing Overheard at the Company Picnic is...Can I have a hot dog with my paycheck???

**CHRIS ' FINAL THOUGHT**

By Chris Casias

Thanks to all those who worked this past Halloween, I'm sure you had a fun time.

In the next few weeks, you will be seeing many new faces, please do all that you can to help them through their first shifts, just remember back to your first day and how it was. Thanks and have a Happy Thanksgiving!