

# J.E.A.M. CENTS

Volume IV Issue No. 9 "The Official Newsletter of The Crime Fighting Labor Man" September 1-30, 1999

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**SEPTEMBER EVENTS**

- 9/3: Cardinals game- parking/bar crew on Mill Avenue
- 9/3-4: Mill Avenue crews
- 9/5: Ramon Ayala @ Coliseum
- 9/6: Labor Day- offices closed  
Payday at 10-93. 4p-6p
- 9/10-11: Mill Avenue crews
- 9/10: Wise Monkey Orchestra @ Hayden Square
- 9/11: Reggae Festival @ Hayden Square
- 9/16: Mexican Independence Day
- 9/17-18: Mill Avenue crews
- 9/18: Advance Training class in 111.  
1p-5p  
ASU game- parking/bar crew on Mill Avenue
- 9/20: Payday in 111. 4p-6p
- 9/22: Alanis Morissette @ AWA
- 9/24-25: Mill Avenue crews
- 9/27: Cardinals game- parking/bar crew on Mill Avenue

Football season is here, that means we will be hard at work at downtown parking lots, restaurants and bars. As you can see, we are starting to get busy and in October we will be even busier. So make your plans now and start scheduling for these events. See a scheduler today!

**T.E.A.M. BIRTHDAYS**

Mike Goff 9/1

- Linda Jimenez 9/4
- Mike Wohlers 9/8
- Steven Bressan 9/10
- Wes Hatfield 9/13
- John Arends 9/14
- Francis Chieg 9/17
- Damien Hartfield 9/18
- Joyce Kucaba 9/20
- Christy McBane 9/22

Happy Birthday to everyone!

**T.E.A.M. ANNIVERSARIES**

Congratulations to the following employees for reaching their anniversaries in one piece. Party at Bo's!

- One year: Bo Chavez 9/2
- Martin Stevens 9/2
- Zach McFall 9/9
- Chris Lee 9/23

Two years: Jeremy Garcia 9/17

**LABOR DAY PAYDAY**

Our corporate office will be closed for Labor Day (9/6). For many of you picking up checks on Monday, we will be handing out checks at our downtown office (10-93) from 4 pm to 6 pm. Contact 111 if you have any questions.

**THAT DAMN DAM**

By Matt Fleener

Hello Everyone. A lot of you don't know me, as I am fairly new to T.E.A.M. I am the daytime parking supervisor for DMB. I wear my T.E.A.M. shirt nine hours a day five days a week (Sometimes more if Taryn sweet talks me). Though I have never worked the dam

I wear the same shirt and work for the same company. I, like many of you, was outraged when I read the New Times article titled "Damn Vulnerable" by David Holthouse.

First I would like to say that I know how it is working in this summer heat. But we all knew that we would always get the really cool assignments. We all struggle to get through those hot boring days but we must also be alert. Especially now that Mr. Holthouse has told the entire community exactly how to blow up the dam.

Second, I would like to point out that if a terrorist attack was to be carried out, I would think that an intelligent terrorist would pick a bigger threat to make a political statement the U.S. Government. I highly doubt that a terrorist organization would have a beef with the Tempe Town Lake community. I feel that if anything the dam is now more vulnerable to attack by the Mill Ave. misfits who have nothing better to do than make our jobs more difficult than they already are.

Third, I would like to thank everyone that helped with the crowd control at the Andre Fire. Many of you had just gotten off duty when I requested assistance with the crowd control. Not one person complained. We all pulled together and truly acted as a team. It's things like this that always seems to go unrecognized. But I am positive Tempe Fire appreciated us keeping people out of their way.

**ZACH'S ON MILL AVENUE**

By Zach McFall

Hello. For those of you that don't know me my name is Zach McFall. I am the Downtown Tempe Supervisor for T.E.A.M. You might have read my old stuff on equipment, but now I have a new focus.

This year is a different type of year. Massive redeveloping projects are happening in downtown such as the Rio Salado Project, that a good number of you are working so hard at. For that I do thank every person who is involved in the

long, hard, project. It seems like only yesterday I did the very first overnight on that dam. This was back in February and let me tell you it was beastly cold out there.

Some more projects happening down there is the complete destruction of the 600 block. So be careful because there are a lot of crazy drivers who don't know how to drive in construction.

Well this month we have a lot going on so please make sure you get with Taryn, Joe or even myself so we can set you up with a schedule. If you work for two security companies to get extra money, all I have to say is WHY? Trust me when I say this, T.E.A.M. has plenty of hours for you. Don't waist your time and energy working two jobs. I promise you will burn out. The best thing is to just work here. I promise we can take care of you.

Well, best wishes for all of you this month. Work hard but have fun. Always stay safe. ZM

### RECRUITER'S REQUIEM

By Michelle Colombini

Happy September to all. Just think, if we lived anywhere but on the Surface of the Sun, it would be fall soon. Oh well, guess it just gives us all more time to work on our tans!!

My topic this month is how you can help me do my job!! Actually, I just need some suggestions if anyone has any. Allow me to elaborate...

As some of you may be aware, we are coming in to our busy season. Before you know it, it will be State Fair time, and Haunted House time, and of course, New Year's Eve. All of those things translate in to- we need more employees.

One way we are trying to augment our staff is by using groups and organizations who are looking for a way to raise funds. This is where you come in. If any of you belong to any type of group or organization, or know someone who belongs to a group or organization, or even know someone who knows someone who belongs to...(you get the picture) I would be eternally indebted if you would take the time to mention to them that we could use their help. The other option is, if you have a contact name and number, you can pass that on to me!!

For those of you not familiar with how we use groups and organizations for large

events, here's the info. Say a group has 20 people willing to work at an event, we would pay an hourly rate of pay, per person, to the specific group. In essence, the individuals are volunteering their time to help make money for their "cause". It is not necessary for the group to have 20 people willing to work, that's just a number I picked for no reason in particular.

Keep up the good work and have a wonderful month!!!

### THE ACCOUNTING VIDA

By Bret Rowley

Greetings from the accounting department. Football season is upon us and so things are going to get a lot busier over the next few months. With all of this going on, we in the accounting department ask that you keep track of where, when and for how long you work each shift as there has been some problem of late. Also on the sign-in sheets please make sure that you put your name and the date every time you sign-in. Finally we have had some problems with people not signing in at all. You Must Sign In Every Time You Work. We in accounting do not know if you were there unless your name is on the sheet so please ensure that your name is there every time. Otherwise it takes a long time for us to research if you were there or not and you will not get paid until we find out for sure if you were there. Other than these few things rack up those hours and we will be happy to pay you for all the hours you work. Bret in Accounting.

### SIKORA SAYS.....

By Mikel Sikora

First, I'd like to introduce myself to those of you who do not know me. I am the Parking Manager for T.E.A.M. Some of you probably think parking is simple and doesn't pertain to you, well you are wrong. Parking is an integral part of T.E.A.M. and the City of Tempe. We are the first people that patrons come into contact with when entering downtown Tempe. So we must give them a good impression of T.E.A.M. and DTC. We do this by welcoming them to Tempe and assisting them with directions to the many establishments of Tempe, as well as any other questions they may have. We also provide them with a safe and secure place to

park and shop.

We have on the average about twenty outstanding parking attendants that continuously spend

their Friday and Saturday nights working. Besides Friday and Saturday night crews, we also do other events, such as football games. Football games entail more work that the crew is asked to do. Their hard work and dedication paid off on August 20, which was the first football game of the season. It was hectic and it seemed disorganized, but we came through it unscathed. For this I would like to thank all the parking personnel for what seems to be a thankless job. Your time and efforts do not go unnoticed. Thanks again.

### EAT AT JOE'S

By Joe Coomer

Welcome to a new day ladies and gentleman. Just to plant the seed in everyone's minds, when you work on New Year's Eve this year, you will be paid double time for the shifts that you work. Mark it on the calendar, New Year's Eve is a black out date. Ok, e'nuff about new years. Very important to call in and get your schedules by Tuesday. Also there are a ton of concerts coming up at America West Arena, Hayden Square, and Taryn's favorite: The State Fair concerts. Personnel that do work concert nights, but not at the concert but other accounts, will be taken care of when there is a favorite performer in town.

I want to thank all of you for the hard work that you do. For those of you that stand out: Jacob Duran, Cody Moore, Tony Bozzo, Steve Bressan, Tim Morris, and Scott Walrath, you guys are work horses and we love you for it. There are some I didn't mention, but you people are not forgotten. Yeah guy your all doing an awesome job keep it up. If you find your self some free time and want to make some extra flow give Taryn or myself a call and we can set you up. Time to run, Mick is yelling at me for one thing or other, see you out in the field.

### WWW.BS.COM

By Bill Sabby

Hello again from the wild world of willy- yes it is your friendly equipment manager. Once again we need to start taking better care of our equipment and office or we will not have anything to work with. That means that you need to wear your assigned shirts and keep them clean 'cause if you don't, you will be

charged a cleaning fee. We have new shirts in, so if your shirt is starting to get ratty please contact me so we can exchange it. For those of you that don't have assigned shirts contact me at 10-93 on the weekends and I will get you a shirt.

I also need your help in keeping 10-93 clean and garbage dumped, if you eat at 10-93 pick up after yourself. We are seeing ants because of it. I am getting tired of cleaning up after you, so if you see garbage help out by throwing it out.

For the supervisors at 10-93, please help me out by checking the paper work cabinet and make sure it is stocked. If we need to restock forms please write me a note and get it to me. Also to the DMB supervisors, please check the uniforms and radios for damage before and after each shift and leave me a note to let me know of any problems. Thanks for all your help. From Wild Willy!

### TARYN'S TURN.....

By Taryn Aguilera

WORK! WE have so much work right now it's not funny! PLEASE - if you are available to put in more hours - CALL US! Especially for weekday and overnight work! And always keep in mind - the more work you do, especially the "undesirable shifts" - the better the chance you have at being scheduled for the Special Events....

SPECIAL EVENTS? We have them coming up! For the Month of October - we have concerts almost everyday!!! Rodeo dances, Backstreet Boys, Bruce Springsteen, Family

Values (Limp Bizkit), all of the Arizona State Fair Concerts, Octoberfest etc. BUT REMEMBER - we play "favoritism" with those of you who give what you can to T.E.A.M.!!!!

TOP EMPLOYEES: - We want to thank the following employees who have been giving their all to T.E.A.M. and even more so, we have been killing them with hours! Thanks guys, and please keep bearing with us:

Todd Barrett  
Chris Bartlett  
Steven Bressan  
Stephanie Burdick  
Jacob Duran  
Matt Fleener  
Adam Gill

Joe Gose  
Goeffrey Hamblin  
Andy Hoffman  
Ted Keller  
Glenn Lewis  
Brian Miller  
Cody Moore  
Colby Perry  
Gabe Rendon  
Tracy Spurgin  
Sherri Sprau  
Tom Trujillo

THANKS so much, we hope you know HOW much you are all appreciated, yet we fail to tell you enough. Also, a special thanks to some management staff who have also been working killer hours: Bill Selby, Mike Sikora and Jared Rafferty.

And last, but MOST important, thanks to Joe Coomer and Zach McFall for dealing with the scheduling pager, totally wearing themselves out, and dealing with the stress that some T.E.A.M. employees cause them - I know if I had to deal with that at my age and years of being responsible for it, I would not last and be doing as great of a job as they are!!!!!!!!!!

My last note: Eddie Cano gave his two weeks notice (again) but would not tell us why...maybe one of you can find out.....

### MICK'S MEMO

By Mick Hirko

Another month has passed, and I don't remember blinking, but I thought the summer was supposed to slow down? I really don't think that it ever did, and I think it's safe to say that it was one of our busiest summers ever. With that, I'd say that it is a good indication for what the fall will bring. If you are interested on what is coming up in the next couple of months, all the confirmed special events are listed on our web-page ([www.teamsecurity.net](http://www.teamsecurity.net)) This does not include our daily things, and the accounts that work around the clock every day, and some of the smaller regular events. As you see, you will be talking to Taryn and Joe a lot. Once again, let me remind you about the referral bonus. For every person that you refer to us, and that ends up working 100 hours, you get a \$25.00 bonus. We need you help, and I'm sure you could use the cash.

In September, we will be having another Defense Tactics Class (Sept. 11), as well as a CCW class. I don't know the exact date, but it will be towards the end of

the month, or the beginning of October. Anybody interested, please give you names to Joe Coomer. He'll put together a waiting list.

Well, I don't want to harp about all the same old things that I always do, nor reiterate the harps of others (The ol' "if you don't have anything nice to say..."), and there always seems to be a million things that I want to say at the beginning of the month, but by the end of the month, the problems have either been addressed, the topic is not longer current or no longer applies. Which brings me to my point. I would love to see more contribution from all of you. Any ideas, original writings, or other material that you would like to contribute would be great.

I was going to write about LABOR MAN!!! this month. I'm sure you have seen him down on Mill Avenue, flying from building to building, wearing his blue cape (and usually nothing else) scanning the neighborhood for crime to fight, and little children to devour, but I can't, because I need to write about the butt-munch, who wrote that article in the New Times about the Rio Salado Dams. At first, I wasn't even going to spend the energy to address this moron, but I feel that it does deserve a mention for a couple of reasons. First of all, a lot of us have worked many, hard, long hours either guarding those dams, or making sure that we had proper coverage, bringing out water and batteries, making sure everybody is taken care of, scheduling, begging people to stay over, etc. The jerk's article was a slap in the face of all of us.

Further, believe it or not, I have a degree in journalism, so I can say from personal experience that they teach you about journalistic responsibility. Obviously, tweedle-dum-dum was too busy that day, out smoking crack with either his troll friends, or planning the overthrow of democracy with his terrorist friends. It takes somebody of unusually low intelligence (That's smarts, if that last word was too big for you, Mr. New Times wanna-be reporter) to write an article that basically advocated the destruction of a life long dream of many

people, not to mention millions of dollars spent to realize that dream, and most importantly, risk the health and welfare of us, who are guarding it. I swear to you, if one T.E.A.M. employee gets hurt because of that idiot's irresponsible writing, we will show him true terrorism. See how he likes it.

Something else I learned in my journalism classes - Not only check your sources, but make sure that you

have the facts. Obviously, facts only get in the way of his writing style, because if had bothered to check it out, we are kept company out there by a TPD bike squad (plus ATC's), the TPD mounted patrol and five park rangers. But to add that to his article would have to cause him to count past one, something that he apparently is not capable of. I got your number 1, if you get my drift, Mr. I-couldn't-get-a-job-at-Circle-K -So-I-became-a-writer.

Sorry guys, but I feel a lot better now. Be safe, Keep the Peace, and I'll see you out there.

### T.E.A.M. TOP TEN LIST

By Chris Casias

This month the category for our top ten list is in regards to the scheduling pager. Our schedulers, tell me that they sometimes get pages between 2am and 5am, and sometimes it's for the lamest reasons. With that in mind, from our home office at the West Dam, our category is *The Top Ten Reasons the Scheduling Pager Goes off in the Middle of the Night*:  
10. Employee wants to know when payday is.

9. Employee wants directions to Club Rio so they can go and party.

8 Employee wants to cancel for a shift three days away.

7. Employee just had his lunch eaten by "Labor Man" and wanted to complain.

6. Employee is bored on DMB.

5. Employee wants to say that he will be sick in three days. So he has to cancel.

4. Employee wants to schedule for the Ricky Martin concert.

3. Someone making a crank page.

2. Someone just sighted a UFO and just had to tell someone.

...and the number one reason that the

scheduling pager goes off in the middle of the night...Booty Call !!!

### WHAT IT REALLY MEANS

By Chris Casias

*"He's in conference"*

He's taking a nap

*"In due time"*

Never

*"Research work"*

Hunting for the jerk who moved the files.

*"Break down by categories"*

Put in separate piles.

*"Advise in due course"*

We'll let you know if we figure it out.

### RULES OF ENGAGEMENT

By Doug Hawkins

Several of you have had questions about T.E.A.M.'s policy for dealing with the public. Remember the T.E.A.M. motto, "Your most important weapon is your smile." We here at T.E.A.M. exist as a direct alternative to the stereotypical big, tough guy image. At some companies they use the strictest means available to enforce the rules, and at T.E.A.M. we pride our self on our courteous, professional, and diplomatic personnel. All of our personnel are specifically selected for their "ability to communicate effectively with the public."

Some of you may be used to dealing with situations differently than we do. As a service, we are presenting a mock scenario here, with our recommended strategy for dealing with the situation. Let's say you are at an outdoor Hayden Square concert. One of the rules you are to enforce is no stepping on the flowers. The first time you catch a patron violating this rule, approach them politely. Straighten your collar, and in a calm tone of voice, say "Excuse

me, could you please not step on the flowers. They are planted by the company

that manages Hayden Square. If we kill all their flowers, they have threatened to cancel future concerts here." You see in this way, you give the person the reason for the rules, and give them an incentive to comply. Should the person continue to break the rules, you may want to give them an alternative, for example standing on the planters across the way, where there are no flowers. This way they can continue to do what they are doing, and not threaten the future of the concerts.

### CHRIS' FINAL THOUGHT

By Chris Casias

*(In preparing for my vacation and taking a break from writing- I am running an article which I wrote last October. See you next month.)*

Every once in a while I read a book that so impresses me that I want to sing it's praises to everyone. Such is the case with *tuesdays with Morrie*, written by Mitch Albom. It is the story of an old man, a young man and life's greatest lesson.

*tuesdays with Morrie* chronicles Morrie Schwartz' final thoughts about life, love, forgiveness and other topics, as he physically deteriorates from ALS, Lou Gehrig's disease. The thoughts would have been without profound meaning if they were just the ideals Morrie developed in the final months of his life. But as Albom tells us, this is how Morrie lived his life. For 30 years he was a sociology professor at Brandeis University, where he tried to impart to his students the gifts derived from living as a human being rather than a human doing.

When Morrie was diagnosed, he was told he had two years to live. He made the best of that time. Morrie first entered my life in March

1995, when he appeared on *Nightline* with Ted Koppel, after *Nightline* producers saw an in-depth *Boston Globe* article, "A Professor's Final Course: His Own Death."

On that first show, Morrie spoke with passion about how he faced the end of his life. "There are some mornings when I cry and cry and mourn for myself.

Some mornings, I'm so angry and bitter. But it doesn't last too long. Then I get up and say, 'I want to live.'

"So far, I've been able to do it. Will I be able to continue? I don't know. But I'm betting on myself that I will."

A minute after the first show aired, my phone rang. It was a friend of mine from California. She, too, had just seen Morrie and was so moved by what he had said that she was crying. He had the same effect on me. My friend and I talked for hours about Morrie and his reflections on life. Would we ever be as actualized as Morrie? I knew she was. We had been friends for 15 years, and I knew she was the most purest, most loving person in my life. I also knew that I had a long way to go.

By Morrie's third and final *Nightline* appearance, it was clear this was really a "good-bye." Koppel, the sophisticated interviewer, had a hard time keeping his emotions in check.

For Morrie, living meant being responsive to another person. It meant showing emotions and feelings. "When that is gone, Morrie is gone," he told Koppel.

Morrie died shortly after that *Nightline* appearance. My friend died, unexpectedly, two weeks after Morrie.

I believe Morrie had prepared her for her transition.

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