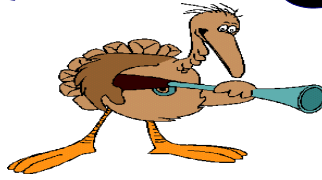


# J.E.A.M. CENTS



Volume V Issue No. 10

"The Official Newsletter of the Hanson Fan Club"

October 1-31, 2000

## NOVEMBER BIRTHDAYS

Norris Hadley	11/1
Andy Jimenez	11/1
Jason Padilla	11/4
Darlene Teal	11/4
Ricky Christiansen	11/7
Jose Montellano	11/7
Miguel Carram	11/8
Alexie Mcleod	11/9
Ellis Deel	11/10
Jared Rafferty	11/10
Angela Joralmon	11/11
Betsy Bittick	11/13
Andy LaFave	11/14
Jason Dick	11/15
Gary Osses	11/16
Zena Turcios	11/16
Verena Jackson	11/17
Chris Ring	11/19
Stephanie Burdick	11/21
Gabe Rendon	11/21
Clayburne Nodman	11/22
Nick Carstens	11/28
Andrea Brown	11/30

Happy Birthday to the above employees. Mr. LaFave will be giving out hugs at the party, sign up now!!!

A Happy Belated Birthday to Joe Coomer, whose birthday was on October 6.

## T.E.A.M. ANNIVERSARIES

Congratulations to the following employees for completing their first year with T.E.A.M. Thanks for your faithful service and hard work:

Travis Gepson	_____	11/3
Scottie Beattie	_____	11/15

Scottie will be buying lunch at the butcher shop, bring your own meat cleaver!

## OCTOBER COMMENDATIONS

### DISCLAIMER

T.E.A.M. Cents staff does not assume liability for anything printed, inferred, or diagrammed in T.E.A.M. Cents. If at anytime you find anything you read in T.E.A.M. Cents offensive, then by all means please stop reading immediately. If you should happen to be inadvertently offended and continue to read, you do so at your own risk. If you continue to read this offensive material to yourself, and your lips move while you read, and you are in a room with anyone who is able to read lips, then YOU and not US are responsible for offending them. The stories and characters you read about in T.E.A.M. Cents are purely fictional. Any similarity to real people living or dead, places and events is merely coincidental.

### NOVEMBER EVENTS

- 11/2: All Soul's Day
- 11/3-4: Mill Avenue Crews
- 11/3-5: Thunderbird Balloon Classic @ Westworld
- 11/4: ASU Game. Parking and bar crews on Mill Avenue.  
Juan Gabriel & Ana Gabriel @ AWA
- 11/5: Cardinals Game. Parking and bar crews on Mill Avenue.
- 11/7: Election Day
- 11/10-11: Mill Avenue Crews
- 11/10: Stone Temple Pilots @ AVMC
- 11/12: Az Music Festival @ Club Rio
- 11/13: Payday in 111. 4p-6p.
- 11/17-18: Mill Avenue Crews
- 11/18: Advance training classes in 111. 1p-5p.
- 11/19: Dixie Chicks @ AWA
- 11/23: Thanksgiving Day- corporate offices closed.
- 11/24: Fantasy of Lights Festival On Mill Avenue.
- 11/24-25: Mill Avenue Crews
- 11/26: Cardinals Game. Parking and bar crews on Mill Avenue.
- 11/27: Payday in 111. 4p-6p.
- 12/31: New Year's Eve  
Blackout Day- Block Party

Congratulations to the following employee for doing an outstanding job in the month of October:

- Brandon Ashcraft
- Doug Berube
- Mitch Ewing
- Ruben Felix
- Bret Gibson
- Chad Graham
- Ted Keller
- Andy Kief
- Gabe Rendon
- Robert Rodrigues
- Brandon Smith

Keep Up The Good Work!

Also congratulations go out to our new Employee of the Quarter- Chad Graham. If you see him around give him a big pat on the back and a salute.

Congrats to Stephanie Burdick also for being the runner up. It's still as important as being the employee of the quarter!

### WINTER UNIFORMS

On October 30, we changed to our winter uniforms. As of the 30th of October the proper uniform will be as follows:

- Long black pants
- T.E.A.M. jacket

Shorts are not to be worn after this date. Sweaters and jackets are to be worn properly, i.e. no rolled up sleeves, jackets buttoned up to second to last button. You may trade your jackets or sweaters, If you have deposits on shirts. Deposits on jackets are \$30 and sweaters are \$25. See equip. Mgr for more info.

## IDIOT REPORT AND SIGHTINGS

By Chris Casias

### IDIOTS IN SERVICE

This week, both my phone lines at home went dead and I had to contact the telephone repair people. They promised to be out between 8:00 a.m. and 7:00 p.m. When I asked if they could give me a smaller time window, the pleasant gentleman asked, "Would you like us to call you before we come?" I replied that I didn't see how he would be able to do that, since my phone lines weren't working. He also requested that we report future outages by e-mail. (Does YOUR e-mail work without a telephone line?).

### IDIOTS IN THE NEIGHBORHOOD

I live part-time in a semi-rural area. We recently had a neighbor call the local township administrative office to request the removal of the "Deer Crossing" sign on our road. The reason: too many deer were being hit by cars and he didn't want them to cross there anymore!

### IDIOTS AT STORES

I was signing the receipt for my credit card purchase when the clerk noticed I had never signed my name on the back of the card. She informed me that she could not complete the transaction unless the card was signed. When I asked why, she explained that it was necessary to compare the signature I had just signed on the receipt. So I signed the credit card in front of her. She carefully compared the signature to the one I had just signed on the receipt. As luck would have it, they matched!

### IDIOTS IN TRAVEL

Recently, on my return trip from San Diego I was at the airport checking in at the gate, when an airport employee asked, "Has anyone put anything in your baggage without your knowledge?" To which I replied, "If it was without my knowledge, how would I know?" He smiled knowingly and nodded, "That's why we ask."

### IDIOTS IN THE OFFICE

At a good-bye luncheon for an old and dear co-worker who was leaving the company due to downsizing, our manager commented cheerfully, "This is fun. We should do this more often." Not a word was spoken. We all just stared at each other with that deer-in-the-headlights stare.

## WINDSOR'S WIND UP

By Michael Windsor

Time is flying by! Here it is almost Halloween, with Christmas and New Years right around the corner. The year has flown by!

The accounting department has made some changes that will make us a better department in the long run. I am only in the office on a part time basis, so if you have any payroll questions, please direct those questions to Lydia Castillo. Lydia is overseeing the department, and is looking forward to helping you. Nicole Pinon is also helping out with our department. She will be handling the time and application input. So please make sure you sign in! Some employees have started signing in with regular time instead of military time. You must use military time on all sign in sheets, no exceptions! Also please round your time to the nearest quarter hour.

October has been our busiest month, and you guys are doing a great job! Keep up the good work!

### SIKORA SAYS...

By Mike Sikora

We have made it through one of our busy months. As I look ahead we may have some new and interesting events coming up. I cannot say what they are, but we will be able to supply some of you with the hours you want.

As you know our company picnic (7<sup>th</sup> anniversary) is today. I would like to thank Mick and everyone for the opportunity to have been working with you for almost 2 years. This job has been an adventure and has opened up a different side of life. I have had my ups and downs, but I feel I'm ready to handle almost anything. I'd like to thank those of you that had worked with me at Rawhide on the 13<sup>th</sup>. You all did an awesome job and impressed our client greatly. You have made T.E.A.M. shine. I know that there are others that have contributed to T.E.A.M.'s success over the last 7 years by showing our clients how we shine and I thank you. With the upcoming events that we will be working I know you will strive to leave a good and long lasting impression on our clients and co-workers. Some of the events we have are, Mill Ave Masquerade, Soulfly, Balloon Classic, AZ Music Fest, Dixie Chicks, Tina Turner, Fiesta Bowl Block Party and many more to be announced soon.

Again, I thank you for the opportunity to work with you and I look forward to continuing to do so. Be safe and have fun.

## HELLO EVERYONE!

By Jeff Swanson

First I would like to thank Mick for the opportunity to be a part of T.E.A.M. I would also like to thank the rest of the team for all the help and backing I have received since I started. For those of you who don't know me, I'm Jeff Swanson. I was born and raised in Arizona, (nothing to brag about). I spent several years working for event production companies before I opened a maintenance company. I recently closed out my maintenance company in hopes of moving to Oregon, but I'm married and "she" had other plans. I have 3 kids that mean the world to me and believe in "family first".

Now that you know a little about me, I would like to respond to some comments I have received about one of my co-workers, Mike Sikora. Mike was not demoted, his job has simply changed. Mike has been a great help to me since I have come aboard. In order to succeed we all have to work together!

I'd like to share an early "T.E.A.M. PRIDE" story with you. My first week working for T.E.A.M. I stopped at a Circle K for a soda wearing my uniform. There was a troll hanging out inside eating candy. The clerks were obviously annoyed so I confronted him. He made a comment about me making \$5 per hour, I responded by saying that \$5 per hour pays for my house, cars, and food that he doesn't have. He decided to leave the store, but not before hearing the clerk tell me that there was no charge for me, and they appreciated me stopping by. The pride I felt leaving that store is one of the great things about working for T.E.A.M.

I hope some of the changes I've been working on are improvements. If you have any suggestions, please give me a call.

### NICOLE'S NOTES

By Nicole Pinon

It's another new day! Another chance to accomplish something in life. Another day to brighten someone's life. Another chance to go to work. Another day I didn't get to sleep in. Just kidding!

I hope everyone is doing well. Before I get into the fun stuff with all of you, there are a few things I have to request from all of you. Please make sure you sign-out before you leave. It is imperative that you sign-out. Without your time, we cannot pay you for the time you worked! So, please, please, please, sign-out.

Second, for all of you who do patrol logs, and mileage logs, make sure you fill everything out on your forms. It helps out a lot to have all of the information for Ariana and I to type out.

Last and final request...whenever filling out a field card, please make sure that everything is filled out on the card, especially your name on the card, a brief description, the time, and the date. I have come across several without the proper information. Anyway, with that out of the way, I can be my normal happy-jolly-self.

I was thinking the other day how fortunate I am to have a family. There are so many things in life that we take for granted, and having a family is one of them.

One day, my friend asked me to describe my mom and dad. I was like "Wow! How do I do that? She's just a mom?" I said to him. I never thought about how precious my mom is, or how noble my dad really is. I just see them as the people I cannot part from because I love them, but I never really dissected all the reasons as to why. "My mom," I began, "She's short and has short salt and pepper hair..." My friend interrupted me once again, "No, I mean what is she to you?" I paused for a moment thinking of all the things I could say about her. "She's my comfort, my guidance, my counselor. She's been through all of the hard times with me, and has helped me through it all with a comforting hand and yet still helped me to get up and be strong." My friend then put me on hold over the phone, and I began to think even more intensely about my parents' impact on my life.

My friend then came back on the line, "Ok, now tell me about your dad." I took a moment of silence again and let out a big sigh. "Well, my dad has the biggest heart in the world. My dad always knows when I'm down or don't feel good. He'll call me and ask if I'm ok, and even if I do say I'm alright, he'll always know that I'm not just by the tone of my voice. He gives me advice in every aspect of life and keeps my faith alive. His compassion is great as well as his love. My mom and my dad have always been there for me one way or another. They are my life." It felt so good to say that to someone. "See, your parents aren't *just* your parents, they're more than that right?"

From then on I knew it was true...they're more than *just* my parents, they're my best friends. My dad is the best man in my life, and my mom is the best friend every

girl hopes for. They're both I can confide in, be silly around, and not be ashamed to cry in front of.

Before Thanksgiving comes around, let your loved ones know how much you love them and appreciate them. Give them a card one day out of the blue, and if they ask "What's this for?" Tell them, "Just because I wanted to." From there you will see a smile; a smile that will warm your heart forever.

I hope everyone has a wonderful Thanksgiving holiday! This article is dedicated to my Dad, Richard Pinon Jr., and my mom, Juanita "Peanut" Pinon. I love you two so much! Thank you for your continued support and love. This time next year we will be living our dreams! Happy Thanksgiving T.E.A.M.sters!

### **TO PARK OR NOT TO PARK, THAT IS THE QUESTION**

By Brandon Smith

Well I guess the my title is a little more fitting this time with all the changes going on in the parking program. I just wanted to let everyone know it has nothing to do with you, the parkers, this is an internal decision between DTC and T.E.A.M. Everyone is doing a great job, the only thing I would like to say is that lets face it if you schedule for a shift you need to work that shift except in extreme emergencies.

Let me share with ya'll a quote my grandfather once told me. "Be slow to make a promise, but quick to keep one." What that means is basically don't commit to something if you don't think you are going to be able follow through with that commitment. Once again I just wanted everyone to know that I have an open door policy with all of our employees, if at anytime you need to talk or need help with something all you need to do is ask, I will do my best to help you out in any way I can.

Thank you for all of your cooperation during our transitions. Hopefully this will all be solved shortly, but don't hesitate to ask me if you have any questions.

### **STACY AND THE BOOGIE KNIGHTS**

By Stacy Woolf

Here is my column that is short and light-hearted...I thought I would write about something that I enjoy: sports. And who better to write a column about sports than me! I would like to start out by letting everyone know that I am a 49ers

fan. The reason behind this is that I grew up with my father and brother who are avid "niners fans." The reason they became fans I have yet to figure out; however, we have been fans ever since I can remember. The team is all rookies this year, but you can bet that every time they play I get excited and still cheer them on. A fan is a person, come win or lose, that appreciates and respects a team. A fan can also mean that you don't like rivals of your chosen team. (For example, I very much dislike the

Cowboys -sorry Jose- and the Bears.) The one thing that bugs me about fans is how fickle they can be. Teams all have good years and bad years. It is up to the fans to stand behind them and be there through thick and thin. Please, if you are a fickle fan, don't share your favorite team of the season with me. However, if you are a true fan, I would love to hear what you have to say. I want to get to know all of you on a more personal basis. It makes work much better being able to make fun of people for the teams they like. Just don't think of making fun of me and the Niners!

People always find it funny that I enjoy sports. Well, some more background for you all, I was a cheerleader for my freshmen year in high school. I had to pass a test about football, basketball, and wrestling before I was allowed to cheer. Yes, I did pass the first time. (So, my theory on cheerleaders is they must have some brains in order to know which cheers to yell.) I do enjoy sports. I love football, hockey, and basketball. The rest I don't mind, but I don't love to watch it on television. I do not watch ESPN either. I don't memorize stats or players names either. I just enjoy watching a good game.

On to recruiting for a minute. Please keep referring qualified people. We need as much help as we can get, especially for the Block Party that is creeping up on us. Zach and I are also working on retention, so if any of you have any concerns/problems, our door is always open. Enough about recruiting and retention, have a great Thanksgiving and a great month.

### **BEATTIE TID BITS**

By Scottie Beattie

Hey people! I can not believe the year is almost over and the Holidays are upon us. This has been an exciting and busy year for T.E.A.M. and I am glad I was part

of it.

I've enjoyed meeting and working with everyone I have met at T.E.A.M. and I wish you all the best. Five things that I am grateful for at work are:

1. Chris Casias is in a good mood and smiling
2. Mick Hirko has taken up Yoga & Meditation
3. Billy Royal has become a vegetarian
4. Mike Sikora is taken anger management classes
5. Jeff Swanson has done wonders to the conference room.

### ZACH'S ON MILL AVENUE

By Zach McFall

'Tis the season to be **stressed, broke and busy**. That's right folks it's November, the start of another busy holiday season. We are over our busiest month of the year however, we are still going to remain busy.

For this month's newsletter I would like to talk about referrals, no call/no shows, and new employees.

Stacy and I are continually trying to come up with new innovative ideas to recruit and retain people. One of the ideas are the referral cards you should have. The problem is, I can count how many we have received on two hands. Combined with the amount we have given out, it's terrible. So everyone pay attention (except Brandon Ashcraft whom has handed more out then we ever expected) **Please hand our referral cards out to people.**

Next on the list would be no call no shows. It affects a lot of people when someone does not show up. Some of you have the mind set that it does not affect you, but guess what? it does. Answer the question, how many times have you scheduled for a particular shift, and then when you show up you get moved to a different spot? When this happens it's not because the managers are bored and looking to spice up their life, it's because someone did not respect everyone enough to show up for a shift. At the risk of making this newsletter eight pages long, I am going to get off my soapbox now but you get the point.

Last topic on the list would be new employees. As you know, T.E.A.M. hires people on a regular basis. I know I see a lot of new faces every time I work out in the field, as I'm sure you have. Think back to when you first started. I know when I first started I was scared to death. I didn't know anyone and for that matter I

didn't know what the hell I was doing. A couple of people treated me like I was no one and looked down on me because I was new and didn't know what I was doing. On the other hand there were a couple of great people that helped me learn and grow. The moral of this story is to help the new people. Don't look at them as a burden look at them as another member of the family we so proudly call T.E.A.M.

Okay, I am done with my tangent. Be safe and stay warm. zj

### JOKE OF THE MONTH

By: Nicole Pinon

A man by the name of Boreau was walking into town one day and saw a sign that said "Help Wanted" hanging in Mr. Johnson's Fish Market. Boreau walked in with his head held high, slammed his hand on the counter and said, "Mr. Johnson, I'm here to apply for that there sign. You needs help, so, here I be."

Mr. Johnson, along with all of the other town people knew that Boreau wasn't really smart. *I don't want to hire this dummy!* Mr. Johnson thought to himself. "Well Boreau, you'll have to take a test before I hire you. If you pass it, you're my new employee, if not, you'll have to go somewhere else." Mr. Johnson knew he wouldn't pass. "Okee dokey!" Boreau smiled. Mr. Johnson thought for a little while, "Ok now," Mr. Johnson began and handed Boreau a piece of paper, "Without using numbers, represent the number three!" Boreau looked up at the ceiling and thought for a while, and began to draw three trees. "What the?" Mr. Johnson looked at the trees. "How do you get three out of that?" Boreau smiled and sat straight up, "Well, easy sir." He pointed at each tree as he spoke. "Tree, an' tree, an' tree makes six." Mr. Johnson shrugged and thought of his next question.

"Ok, Boreau, represent the number 99." Mr. Johnson knew for sure that he had him this time. Boreau thought for a minute, "I got it!" He began to make a smudge in each tree. "There ya goes, 99." He smiled all proudly. "Wait..." Mr. Johnson was a little confused. "How are you getting 99 out of that?" Boreau again pointed to each tree, "Well, sir, this here's a dirty tree. So, dirty tree an' dirty tree, an' dirty tree make 99!" Knowing that what he said was fair, Mr. Johnson started to sweat a little bit. He had to figure out a way to baffle Boreau. He thought of his final question, and knew he would get him this time.

"Ok, last question Boreau. Represent

the number 100." Boreau then started to get a little worried look on his face. Mr. Johnson smiled with glee. "I thinks I gots it!" Boreau shouted. He began to draw a little dark line at the base of each tree. "There ya goes. 100!" Mr. Johnson started to get angry, "There is no way you can get 100 out that!" Boreau just smiled, "Why sure you can! A little doggie came and crapped on the base of them there trees, so that makes it dirty tree an' a turd, dirty tree an' a turd, and dirty tree an' a turd! So when do I start my job?"

### COOMER COUNTRY

By Joe Coomer

Top of the morning to all your T.E.A.M.sters! ! So has it been an exciting month or what? 26 concerts in all. I know Mr. Chad Graham will remember it.

This is the busy season and we are going to keep on rolling through it. We have lots of hours for that extra Christmas money that will come in handy in the next month or so. Speaking of money, time and time again I hear how people say that they can't work late or they call off and cancel at the last minute because their real job is holding them over. Folks, if this isn't a real job to you, then we won't pay you real money.

I know this is mostly everyone's second or part time job. There is nothing wrong with that, but whatever you are doing, you are representing yourselves. I know this is a fun job and we have fun working here. I ask of you to treat this as real job. It's a matter of caring, pride, and self-respect. To the fun stuff; we re going to have another wonderful block party coming up. We will be paying time and a half for Thanksgiving Day, Christmas Day, New Year's Eve, and New Year's Day. All right? To help some of you recover from the company party. Take care.

### A BEER DRINKER'S TROUBLE SHOOTING GUIDE:

Just a simple guide for those of you that are drinking at the company party...

SYMPTOM: Drinking fails to give taste and satisfaction, beer is unusually pale and clear.

FAULT: Glass empty.

ACTION: Find someone who will get you another beer.

SYMPTOM: Drinking fails to give taste and satisfaction, and the front of your shirt

is wet.

**FAULT:** Mouth not open while drinking or glass applied to wrong part of face.

**ACTION:** Grab another beer and practice in front of mirror. Drink as many as needed to perfect drinking technique.

**SYMPTOM:** Feet cold and wet.

**FAULT:** Glass being held at incorrect angle.

**ACTION:** Turn glass other way up so that open end points toward ceiling.

**SYMPTOM:** Feet warm and wet.

**FAULT:** Improper bladder control.

**ACTION:** Go stand next to nearest dog. After a while complain to the owner about its lack of house training and demand a beer as compensation.

**SYMPTOM:** Floor blurred.

**FAULT:** You are looking through bottom of empty glass.

**ACTION:** Find someone who will get you another beer.

**SYMPTOM:** Floor swaying.

**FAULT:** Excessive air turbulence, perhaps due to air-hockey game in progress.

**ACTION:** Insert broom handle down back of jacket.

**SYMPTOM:** Floor moving.

**FAULT:** You are being carried out.

**ACTION:** Find out if you are being taken to a bar. If not, complain loudly that you are being kidnaped.

**SYMPTOM:** Opposite wall covered with ceiling tiles and fluorescent light strip across it.

**FAULT:** You have fallen over backward.

**ACTION:** If your glass is full and no one is standing on your drinking arm, stay put. If not, get someone to help you get up; lash self to bar.

**SYMPTOM:** Everything has gone dim, mouth full of cigarette butts.

**FAULT:** You have fallen forward.

**ACTION:** See above.

**SYMPTOM:** Everything has gone dark.

**FAULT:** The party is over and everyone has left.

**ACTION:** Panic

**SYMPTOM:** You awaken to find your bed hard, cold and wet. You cannot see anything in your bedroom.

**FAULT:** You have spent the night on a

park bench.

**ACTION:** Check your watch to see if bars are open.

### ANDY'S WATCHTOWER

By Andy LaFave

Hey Teamsters! How is everything going out there in T.E.A.M. land? First off I would like to take this time to thank all of you who helped out so much during the month of October. It was pretty hectic, but we made it through. Thank you so much, we could not have done it without your help.

Now lets talk about some upcoming events. Granted, the month of October was long but there is still a lot more that we have coming up in November. So please be sure to contact the schedulers so you can work. I hope you all have a great Halloween, and remember that the evil spirits will only leave you alone if you are dressed up. Always remember to stay safe and most importantly have fun.

### QUALITY CONTROL CORNER

By Jose Villa

Hello everybody,

First of all, I would like to thank the staff who made October happen. To all who worked the State Fair, fortunately it only comes once a year. To Eddie, I want to be like you and you know why! Congratulations to the new employee of the quarter Chad Graham who is taking it really well. I know it is a tough job being employee of the quarter because Richard Campbell just successfully finished his support group meetings and it seemed to help. We are currently thinking of the next victim...I mean next candidates. I would like to go on record and nominate Eddie Cano for the next employee of the quarter. Do I have a second on that motion?

As the Quality Control Manager for this company, one of my responsibilities is to make sure that our dress and appearance is appropriate. If you are unsure about the policy or you have special circumstances, please call me or talk to me in the field. When you schedule, ask the scheduler for the proper dress policy. Do not show up to a shift unprepared or out of uniform because chances are you will be sent home and it will be documented in your employee file. No excuses!

See you all next month and Happy Thanksgiving.

Don't forget to watch the 5 time World Champion Dallas Cowboys play on

Thanksgiving Day. It is just as much as a tradition as eating turkey and pumpkin pie.

### THE ROYAL REVUE

By Billy Royal

"Many persons have a wrong idea of what constitutes real happiness. It is not obtained through self-gratification, but through fidelity to a worthy purpose." -- Helen Keller

During the holidays we have the time to slow down and think about our lives and those things that are important to us like family and friends. I tend to take a reflective look inward and check in to make sure my priorities are straight and that I'm following the path I've chosen. Take a moment to read the following

story about Bill Gates. Some of it is pretty humorous. Some of it is right on the money. Either way I hope you get something out of it. Remember, every days a holiday! br

In Bill Gates' book (Business @ The Speed of Thought), he lays out 11 rules that students do not learn in high school or college, but should. He argues that our feel-good, politically correct teachings have created a generation of kids with no concept of reality who are set up for failure in the real world.

Rule #1: Life is not fair; get used to it.

Rule #2: The world won't care about your self-esteem. The world will expect you to accomplish something BEFORE you feel good about yourself.

Rule #3: You will NOT make 40 thousand dollars right out of high school. You won't be vice president with a car phone, until you earn both.

Rule #4: If you think your teacher is tough, wait till you get a boss. He doesn't have tenure.

Rule #5: Flipping burgers is not beneath your dignity. Your grandparents had a different word for burger flipping, they called it opportunity.

Rule #6: If you mess up, it's not your parents' fault, so don't whine about your mistakes, learn from them.

Rule #7: Before you were born, your parents weren't as boring as they are now. They got that way from paying your bills, cleaning your cloths and listening to you talk about how cool you are. So before you save the rain forest from the parasites of your parents' generation, try "delousing"

the closet in your own room.

Rule #8: Your school may have done away with winners and losers, but life has not. In some schools they have abolished failing grades; they'll give you as many times as you want to get the right answer. This doesn't bear the slightest resemblance to ANYTHING in real life.

Rule #9: Life is not divided into semesters. You don't get summers off and very few employers are interested in helping you find yourself. Do that on your own time.

Rule #10: Television is NOT real life. In real life people actually have to leave the coffee shop and go to jobs.

Rule #11: Be nice to nerds. Chances are you'll end up working for one.

### MICK'S MEMO

By Mick Hirko

In the past couple of weeks, we have gotten faxes, phone calls, and conversations from quite a few people, congratulating us on our 7 year anniversary. I would like to first of all share those with all of you, because it is because of all of you, and in spite of Joe Coomer, that we have something to celebrate. I personally am not real big on anniversaries, birthdays and special occasions. To me, you should celebrate those every day, because it is what you do all year long, that gets you there. We pick dates to celebrate and commemorate special events and occurrences, such as Memorial Day, Christmas, Easter and others. We should celebrate and think of our veterans every day, and say a prayer each day for the those who gave their all for this great country. If you celebrate Christmas or Easter, think of their significance each day. Whatever Holidays you celebrate, remember the reason for them, not just that you might get a day off work. Then we have those days that are created to make Hallmark and the flower shops a ton of money, and justify their existence. If you have a girlfriend or boyfriend, a husband or wife, doesn't that person appreciate some flowers just for the heck of it more, than because it is Valentine's Day or your anniversary? Show that person that you love them, and they are on your mind all year around, not just that particular day.

Once again, I am going on the scenic route to make a point. We are very fortunate, in that we have a great bunch of people who every day of the year make us the best. I can give you a list as long as the

list of sins that Coomer has committed this year, of the security companies that have come and gone over the past seven years. The reason we have succeeded are based on two primary items: We have basic principles, that have always guided us, and that we have adhered to. Morals, ethics and our mission statement are the basis on which we are founded, and that guide us through everything we do. The second, and more important factor in all this is every member of this team, that go out, and not only show professionalism, but teamwork and caring about the job they are doing, and we live those principles each and every day we come to work.

Over the past several months, we have had some tough times at shows, the low probably being seeing one of our own carried off the lawn on at Desert Sky. I think it was a tough thing for many of us to deal with, and we are just glad that everybody is alright. There are so many great moments, and wonderful things that have happened in the past seven years. There is nothing that fills me with pride more, than seeing an event go well, everybody knowing what their job is, and getting it done. I remember last year at the block party, when the Billy Idol barricade started to collapse, and everybody from T.E.A.M. and CSC worked together to prevent a tragedy. At the same time, we started to get a very unruly crowd at 5<sup>th</sup> and Mill, and people were starting to light booths on fire. Suddenly, here come dozens of T.E.A.M. uniforms out of nowhere, to help with crowd control. It's seeing that, that makes it all worthwhile. Getting a letter in the mail from a satisfied client, that tells us that our job helped make their event a success, or from a patron, who tells us how polite and helpful we were in helping them, are truly the highlights. We deal with so much negativity, so many rude, angry, violent and drunk people, that is often hard to keep a good attitude. I have watched at briefings and deployments - there are very few happy faces lately. Always remember that a smile is your best weapon. It is the smiles that get us the compliments. We solve most problems by communications, and body language is as important as verbal communications. October has been a long month for all of us, but try to remember your smile. The shift and the event will go a lot better in turn.

I want to thank everybody for all the hard work, and the commitment to

excellence that has got us here. It has been seven years, and there are many more good ones to come. I hope that most of you will be here to celebrate the next one with us, and the many more that are to come. Keep the Peace, be safe, and have a good time. Remember - We are in the entertainment business.

### T.E.A.M. TOP TEN LIST

By Chris Casias

This month's list comes from our home office at the Arizona State Fair. Our category is ...The Top Ten Signs You Spent Way Too Much Time At The State Fair...

10. The carnies know you by your first name.

9. Sam Kahoiwai has a picture of you in all different positions.

8. You have to exchange your uniforms for ones without ketchup and mustard stains!

7. They named a Midway ride after you: The Eddie-Fus!

6. You won the Arizona State Fair MVP Award at the company party.

5. You made \$500 from the parking and entry tickets.

4. You started calling Eddie "daddy"!

3. You got banned from the margarita booth!

2. You got banned from the petting zoo! ...and the number one sign you spent way too much time at the State Fair is...You want your last check mailed to the California State fair!

### CHRIS' FINAL THOUGHT

By Chris Casias

At least once a month I venture out into my neighborhood to the yard sales. A couple of weeks ago a friend of mine told me about his "sale" that weekend. Hoping to find some deals on used things I took up his invitation. But what I got was a big disappointment.

Just what exactly is going on here? His sign out front said "Garage Sale," so when I pulled up and parked, I naturally assumed that I would be attending a garage sale. But what I see in front of me is more like some kind of sick joke.

For starters, the children's clothing isn't even separated from the adult clothing. It's all jumbled together on the same rickety card table. What's more, the baby jumpers aren't even folded! This is absolutely obscene. Large items like exercise equipment, stop signs, and crutches are stacked against the wall in such a way that

it's hard to tell what's for sale and what's simply being stored in the garage!

Then there's the utter lack of rhyme or reason to the display of smaller goods: Fisher Price playsets next to *Sweet Valley High* books, Water Piks next to latch-hook rugs, cast-iron cookware next to Herb Alpert records. Who would have the audacity to call this labyrinth of stained pot-holders, plastic Christmas-tree-shaped snack trays, and Betamax tapes a garage sale?

Is this poor excuse for a garage sale even real? My God, three dollars for this hot-air popcorn popper? The butter-melting cup isn't even attached anymore. Fifteen dollars for this rusted electric typewriter? Excuse my laughing fit. And this water-purifying system: Are you aware that the replacement filter cartridges are missing? If you are, there certainly is no masking-tape tag on the box indicating as much to a potential buyer.

I should have immediately been tipped off by the crudely hand-lettered "Garage Sale Today" signs all down Baseline Road. They were needlessly decorated with balloons, as if anyone would be foolish enough to mistake that for a hallmark of a quality garage sale. These people must have had some reason for luring unsuspecting motorists off Maple Street to come in and sift through this overpriced garbage. I can only imagine what evil scheme lies behind these wooden salad-bowl sets, hair crimpers, and GE tape recorders. Can you believe there's not even a "free" box? Old plastic yogurt containers and glass jars without lids--obvious candidates for such a box--are marked five or even ten cents. Am I hallucinating, or is that a stringless yo-yo for sale over there?

In my 31 years on this Earth, I've never seen such a vulgar display. It might be conceivable that someone would consider this picked-over selection of damaged goods acceptable for public display, had this so-called garage sale been in its final hours. But to find out that today was the first day, well, I don't know if I'm more shocked or saddened. Finally, there's the small matter of your display of Avon Skin-So-Soft hand lotion next to the cash box. Were this garage sale just a ruse to lure customers in to buy beauty products at retail price, that's more than a mere breach of garage-sale etiquette. That's downright evil.

Happy Thanksgiving, we'll see you!!!

## EMPLOYEE FORUM

By Chris Casias

In the past few weeks we have received some letters here at TCS, being that we do not have a columnist to answer such letters, I will give it a try. Please don't let this discourage you to write in to TCS.

Q; Dear Chris: I wear a 5x jacket. T.E.A.M. does not have an abundance of these, and many times when I check in, a 3x is as large as you have. I want to be in uniform, what do I do? Signed, Tiny.

A; Dear Tiny: I'll give you 3 2x's and raise you one. Seriously though, the next time you are issued a well fitting jacket, put a uniform deposit down on it. See Jeff Swanson to do this. That way you have a well fitting jacket assigned to you.

Q; Dear Chris: I do not have black shoes, but I do have brown shoes. They are very dirty. Is this okay? Signed Needs Armor All.

A: Dear NAA: No, they have to be black. However, our equipment manager has a special this month on black spray paint. The only problem is that it is hard not to get the black paint on your socks.

Q; Dear Chris: How often should I wash my black jeans. I washed my old pair each shift I worked. You told me they were gray and wrote me up. I am now washing them every other week, and in months that begin with the letter R. Signed Stinky.

A; Dear Stinky: Your jeans are now the right color, but you had better hope I always work up wind from you, or your days will be numbered. Seriously, proper grooming, and keeping your uniform clean are important. Your presence is a deterrent to crime, and when you look sloppy, people will disrespect you, and all other T.E.A.M. employees. Laundry is such a little thing, lets keep our uniforms clean.

Q; Dear Chris: I schedule for overnights, but I am afraid of the dark. What should I do? Signed Shadow

A; Dear Shadow: Transfer to our Antarctic branch. This time of year they enjoy nearly 24 hours of sunlight. However the average day time temperature is -42, so you might want to reconsider the move. Instead perhaps investing in night goggles is the answer. Or you could stand under a street light all night.

Q; Dear Chris: Some at T.E.A.M. think you just make these questions up. I however, do not think that you are nearly bright enough to make them up. Signed, a soon to be involuntarily leisured employee.

A; Dear Involuntarily Leisured: Your days are numbered.