

# J.E.A.M. CENTS

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"The official Newsletter of Princess Baby Pooh Bear"

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**UPCOMING EVENTS**

- 9/1-2: Mill Avenue crews
- 9/2: Advance training classes. In 111  
1p-5p
- 9/4: Labor Day  
Payday- office open 4p-6p only
- 9/8-9: Mill Avenue crews
- 9/9: Iron Maiden @ DSP
- 9/10: Cardinals Game- Mill Ave. parking  
and bar crews
- 9/12: Perfect Circle @ Club Rio
- 9/13: AC/DC @ AWA
- 9/15-16: Mill Avenue Crews
- 9/16: Mexican Independence Day  
ASU Game- Mill Ave. parking  
and bar crews  
Neil Young @ DSP
- 9/18: Payday in 111. 4p-6p
- 9/21: Scorpions @ AWA
- 9/22-23: Mill Avenue crews
- 9/22: Alan Jackson @ AWA
- 9/23: Advance training classes. In 111  
1p-5p  
Stevie Nicks @ AWA
- 9/24: Cardinals Game- Mill Ave. parking  
and bar crews
- 9/27: Creed @ DSP
- 9/29-30: Mill Avenue crews
- 9/29: Carlos Vives @ AWA

Just a reminder that we are going into our busy season. When calling in for a schedule make sure you have your school and other work schedules handy. You don't want to commit to a shift you can't work.

**SEPTEMBER BIRTHDAYS**

Greg Sprinkle	9/3
Dalton Hastey	9/4
Rosalinda Jimenez	9/4
Daniel Thomas	9/5
Austan Smith	9/10
Josh Tafoya	9/12
John Arends	9/14
Kris Rowberry	9/15
Marcus White	9/16
Stacy Woolf	9/16
Francis Chieg	9/17
Dan Krieger	9/17
Terrence Daniels	9/19
Larry Hampton	9/19
Donald Wozniak	9/21
Amanda Glover	9/25
Jeff Vail	9/25

Happy birthday to the above employees. Party at Stacy's house bring food, beer, cups, cake, plates, chairs, napkins.....!!!

**T.E.A.M. ANNIVERSARIES**

One year- Doug Berube	9/1
Shaun Anderson	9/8
James Lesjak	9/15
Brandy Leue	9/29
Two years- Martin Stevens	9/2
Zach McFall	9/9
Chris Lee	9/23

Congratulation to everyone. Hang in there and we'll see you next year!

**AUGUST COMMENDATIONS**

The following employees are being recognized for doing an outstanding job during the month of August:

John Arends	Scottie Beattie
Doug Berube	Cynthia Brower
Stephanie Burdick	Richard Campbell
Chris Casias	Gilbert Chavez

Ron Checketts	Francis Chieg
David Clinkenbeard	Joe Coomer
Jeff Fischer	Chad Graham
Brandon Hong	James Kvasnicka
Pat Kyler	Andy LaFave
Chris Lee	Anthony Lopez
Shawn Mule	Jared Rafferty
Gabe Rendon	Stephen Scott
Bill Selby	Mikel Sikora
Jose Villa	

**BETTER HEALTH**

By Billy Royal

We're continually trying to make life at T.E.A.M. better. Effective 9/1/00 we've "teamed" up with **American Chiropractic Center** to bring you one of the most comprehensive packages in the Valley! The program is called "Employee Plus". As an employee of T.E.A.M., you are automatically enrolled as well as your immediate family. Once you've received your membership card from me, your per visit co-pay for health care is only \$25. In addition to chiropractic care **The Center** provides rehabilitative care, x-rays, exercise programs, physiotherapist nutritional counseling and acupuncture. We also receive a 20% discount off any supplies they provide. Give me a call and I'll give you more details. Come on in, pick up a card, and you could feel better tomorrow!

**NEWS UPDATE**

**Thomas Winfrey** of Hillsboro, Missouri, robbed tavern patrons at gunpoint but, once outside, couldn't find his car keys for the getaway. He stripped and reentered the bar. Winfrey disguised his voice, claiming to be a robbery victim and asking for help, but this did not prevent his victims from identifying him. *New York Daily News*.

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**In Arlington, VA**, a woman awoke to find a man, Pedro Gomez, raping her. According to the police report, she yelled,

woke her husband, who was sleeping next to her, then restrained her husband from chasing Gomez as he fled through an open window. Gomez, who had to climb down a ladder to reach the street, realized he had forgotten his pants and yelled to the husband to throw them down. The husband refused. Police arrested Gomez near the ladder moments later. *Fairfax Journal*

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On March 23, 1994, the medical examiner viewed the body of Ronald Opus and concluded that he died from a shotgun wound to the head. The decedent had jumped from the top of a ten-story building intending to commit suicide.

He left a note to that effect indicating his despondency. As he fell past the ninth floor, his life was interrupted by a shotgun blast passing through a window, which killed him instantly. Neither the shooter nor the decedent was aware that a safety net had been installed just below at the eighth floor level to protect some building workers and that Ronald Opus would not have been able to complete his suicide the way he had planned.

Ordinarily, Dr. Mills continued, "a person who sets out to commit suicide and ultimately succeeds, even though the mechanism might not be what he intended" is still defined as committing suicide. That Mr. Opus was shot on the way to certain death nine stories below at street level, but the suicide attempt probably would not have been successful because of the safety net, caused the medical examiner to feel that he had a homicide on his hands.

An elderly man and his wife occupied the room on the ninth floor from whence the shotgun blast emanated. They were arguing vigorously, and he was threatening her with a shotgun. The man was so upset that when he pulled the trigger he completely missed his wife and the pellets went through the window striking Mr. Opus. When one intends to kill subject A, but kills subject B in the attempt, one is guilty of the murder of subject B. When confronted with the murder charge, the old man and his wife were both adamant. They both said they thought the shotgun was unloaded. The old man said it was his long-standing habit to threaten his wife with the unloaded shotgun. He had no intention to murder her. Therefore, the killing of Mr. Opus appeared to be an accident; that is, the gun had been accidentally loaded.

The continuing investigation turned up a

witness who saw the old couple's son loading the shotgun about six weeks prior to the fatal accident. It transpired that the old lady had cut off her son's financial support and the son, knowing the propensity of his father to use the shotgun threateningly, loaded the gun with the expectation that his father would shoot his mother. The case now becomes one of murder on the part of the son for the death of Ronald Opus.

Now comes the exquisite twist. Further investigation revealed that the son was in fact Ronald Opus. He had become increasingly despondent over the failure of his attempt to engineer his mother's murder. This led him to jump off the ten story building on March 23rd, only to be killed by a shotgun blast passing through the ninth story window. The son had actually murdered himself so the medical examiner closed the case as a suicide. Very tidy of him.

A true story from *Associated Press*, by Kurt Westervelt George.

#### NICOLE'S NOTES

By Nicole Pinon

Hello T.E.A.M.sters!!! Allow me to introduce myself; my name is Nicole, and I guess you could say I'm the "new kid" here in the office. I come from sunny California where the air is polluted, the people are rude and where there is non-stop "board action" on the sewer polluted waters of the ocean. Despite all that, I love California. Anyway, I moved out here about two years ago to help my mom run a few businesses, and then decided to go out and get a job with other companies to meet new people. New people indeed! However, I will not venture into that subject. I told all of my friends that they should come down and visit me, and we could go to the lakes. When they asked if the lakes had waves, I told them, "Sure, if we wait for a speed boat to pass by!" They all laughed and thought I was joking. They'll see what I mean when they come down.

Arizona is a nice state, really (minus the heat). I love the stars at night and the beautiful lightning storms that light the sky. The only visible stars in California are the ones on Hollywood Blvd., and the only lightning seen is the kind when a street light flickers on and off. Despite the differences, I never thought I would move to another state. Since I have moved here I have had a lot of time to really sit down and reflect on my life. Even though I am

still young, I have many goals. For all of you who don't know, I sing and write song lyrics. It has been a dream of mine since I was three, and still is, and that is to sing, record, and tour. Someone once told me, "Success is 10% inspiration, 90% determination." I believe that to be very true. No matter what we do in life we must always have that driving force in us to make us go on. Believe me, I know, and I'm sure all of you out there can vouch for what I am saying. So many of us fall behind in our own goals because we get side tracked or even lose focus. If you want something bad enough you have to make certain sacrifices, whatever they may be. I thank God I have my mom to harp down my back about my career, and my dad who spends so much time with me on my diction for song. With all their help I still need to know that without my own persistence and determination I will get nowhere in life. Success is a choice, not a set plan. Everyday when I wake up I have to decide whether I want to fail or get closer to my goal; of course I decide to succeed.

Here is a tidbit that I will leave you with. As you go about your daily routine, remember that success is yours if you want it. Success can be with love, health, family, and of course money. Whatever you desire the most, you can be successful with it. You just have to go for it.

#### FROM ACCOUNTING: FINAL PART

By Bret Rowley

Greetings from the accounting department. There are some changes in the accounting department that you should be aware of. First of all, I will be leaving during the early part of September to pursue other career interests. I have enjoyed my time working at T.E.A.M. but feel it is in my best interest to change my career choice. Mike Windsor will remain in the accounting department on a full time basis, Lydia and Nicole will work in the accounting department on a part time basis. Direct any questions which may arise to their attention.

#### BEATTIE TIDBITS

By Scottie Beattie

I think it's interesting to hear individuals talk about people they don't even know or have met only once, when this person was seven years old acting like a typical bratty child. The point to my article this month is be careful when you listen to another person's judgement about an individual you don't know well. Often this

judgmental person may have ulterior motives! When we listen to another individual's misperceptions or judgments, we lose control and miss the opportunity to think for ourselves. Furthermore, you never know if you might need a new friend and that friend could be the one being unfairly judged. So unless you hear, witness or experience the action for yourself, remember that the information another person is telling you is just their opinion.

Our work environment often requires us to make last minute judgment calls with very little information. When in doubt, ask questions because the only dumb question is the one not asked. Often I receive calls from employees who feel frustrated, ignored and confused when they feel their needs and concerns aren't met. All I can say is keep trying and remember T.E.A.M. has an excellent Ombudsman "Chris Casias". Reliable sources say he is a very good listener, Crusader for Truth, Advocate for Underdog and could never be accused of being "Forked Tongued". So don't be shy about using the resources T.E.A.M. has for you.

Many of you know T.E.A.M. is growing and changing for the better and we are really interested in feedback and suggestions from everyone. In addition, whether you are a new or old employee we still need you to call in every Monday to schedule. Please stop by office 111 to welcome our new employees, Nicole and Lydia. Nicole comes to us from the California Music Academy and is teaching Chris Casias the words to absolution. Lydia is our new Information Super Highway Priestess of technology and Network Commander whose goal is to bring T.E.A.M. into the future.

### **ANDY'S DUDE RANCH**

By Andy LaFave

Greetings to all the Teamsters from the scheduling department. Let me first start off by saying THANK YOU!!! Thank you for all your hard work and dedication this past month. From frying out in the sun at Metallica to eating dust for twelve hours at Tattoo The Earth we have all been through a lot. I know that it has been hard, but hang in there because it will all pay off in the end. I would like to share something with all of you. When I started in the office I knew a little bit of how things worked around here. I had the advantage of meeting and getting to know

most of the managers by working out in the field with them on a regular basis. I could participate in sharing the war stories with them, because I was right there with them through the events. I bled with them, I sweated with them, I prospered with them, and I have hurt with them. My time and experience out in the field gave me an opportunity to know who the core of T.E.A.M. was. Yet it wasn't until I got into the office that I got the chance to know who made these events happen. That would be you guys. Granted I knew some of you from Club Rio or concerts but I didn't know everybody. And that is something I wanted to do.

Now that I am a scheduler I get the chance to talk with every one of our employees. Sometimes even on a daily basis.... Sorry if that gets annoying, it's my job. Anyway, being a scheduler gives me the opportunity to talk to you guys outside of an event and to know who you are when I see you at an event.

Speaking of scheduling for events, yes here comes my scheduling speech, I want to point out some things that will make our lives as schedulers easier and also make your lives easier. First of all, when we call you and leave a message, please return our phone call. You can call and leave a message on our voice mails if we are not in the office. If you don't call in I can assure we will keep calling you and leaving messages. We are not doing this to annoy you or to bug you. We are calling you because it is our job to get these events filled. If you can't work a show please call us and let us know. The minute you do that, we will stop calling you about that event. Secondly, please call the scheduling pager if you are going to call off. Do not call the office and leave a message on the voice mail. The reason for this is because we do not come into the office until 10:00 and depending on your shift time we may not get the message until after your shift has started. If you call the scheduling pager and no one calls you back then remember at least you did your part. Finally, if you are on a permanent schedule we do ask that if you need one of your permanent days off then you let us know at least two weeks in advance.

Now that I am done with that I can move on to this month's events. We have a lot of shows coming up this month and we are going to need everybody's help. Please take some time to look at our event calendar and see what events you can

make it to. I hope to see everybody at the shows.

There is one more thing I would like to say before I am done. I want to send out a special thank you to all the employees who have come to work and covered for our last minute call-offs. You guys have hooked me up so many times and I can't even begin to express how appreciative I am. These employees drop everything that they had planned for that day to come in and fill a shift. A couple of those employees that I can recall off the top of my head are Chris Bartlett, Jordan Cooley, Ruben Felix, Bret Gibson, Ted Keller, James Kvasnicka, Robert Rodrigues, Terry Pickering, and many, many more. These employees are the ones who have helped me out this week of August 21<sup>st</sup> to the 24<sup>th</sup> alone. THANKS GUYS!!! For the rest of you who have helped me out in the past, trust me, you have not been forgotten. YOU GUYS ROCK!!!

I will see you all out in the field in the near future. Remember to be safe out there and most importantly have fun. LATER....

### **BRANDING WITH BRANDY**

By Brandy Leue

When I think about writing a letter for the T.E.A.M. newspaper I always feel that it is necessary to try and send out some subliminal message to our employees that might put a smile on their faces. I make the attempt and my letter usually ends up sounding repetitive and it turns out humorous rather than touching. Well for this letter I decided to use some of somebody else's ingenuity to send a message to our employees. I read this story in, Chicken Soup for the Soul and it is called, "Where do the Mermaids Stand."

"Giants, Wizards and Dwarfs was the game to play. Being left in charge of about 80 children 7 to 10 years old, while their parents were off doing parenty things, I mustered my troops in the church social hall and explained the game. It's a large-scale version of Rock, Paper and Scissors, and involves some intellectual decision-making. But the real purpose of the game is to make a lot of noise and run around chasing people until nobody knows which side you are on or who won. Organizing a roomful of wired-up grade-schoolers into two teams, explaining the rudiments of the game, achieving consensus on group identity- all of this is no mean accomplishment, but we did it with a right

good will and were ready to go. The excitement of the chase had reached a critical mass. I yelled out: "You have to decide *now* which you are - a GIANT, a WIZARD or a DWARF!" While the groups huddled in frenzied, whispered consultation, a tug came at my pant leg. A small child stands they're looking up, and asks in a small concerned voice,

"Where do the Mermaids stand?"

"There are no such things as Mermaids."

"Oh yes there is, I am one!"

She did not relate to being a Giant, a Wizard or a Dwarf. She knew her category, Mermaid, and was not about to leave the game and go over and stand against the wall where a loser would stand. She intended to participate, wherever Mermaids fit into the scheme of things, without giving up dignity or identity. She took it for granted that there was a place for Mermaids and that I would know just where.

Well where do the Mermaids stand? All the Mermaids, all those who are different, who do not fit the norm, and who do not accept the available boxes and pigeonholes?

Answer that question and you can build a school, a nation or a world on it."

*Robert Fulghum*

Too many times humans make the mistake of putting people into a specific category and our opinions on those people tend to remain in those categories. As cliché as it sounds we need to accept peoples differences. In the environment that we work in we will run into so many different kinds of people. It is important to look at each person with an open mind, rather than an already formulated opinion. I believe that this goes with our clients, our patrons and our fellow employees. Because no matter how unique a person may seem to you they deserve to be treated as an equal.

### **JOE'S JOTTINGS**

By Joe Coomer

Hello one and all. No other company in the past decade has been dedicated to as many concerts that T.E.A.M. has done in the past year. We are closing in our 100<sup>th</sup> concert and/or event of the year. Here is the best part, it's not even event season yet !!!

To ensure that we are able to cover everything there is a possibility that we do need your help. Everyone brings something to table. Be it your

communication skills or your patience with patrons, everything is appreciated. From our supervisors to personnel that work gates, roamers to parkers, and early call personnel to our elite Mill Ave. crews. We love you men and women. If you do not feel you're being utilized let me know, my door is open to any input you can give me. That is my office door, that is the best time to talk about things. Not in the middle of Ozzfest when we have two meet and greets, two bands on separate stages, and dealing with an ejection.

So if there is something on your mind, let me know. Ok, time for some quick thanks to all of you who work all the shows, show up on time, and to all the ones that work so hard to be like Richard Campbell

### **STACY AND THE SUNSHINE BAND**

By Stacy Woolf

T.E.A.M. is growing day by day, thanks to the many of you who have referred qualified individuals. The recruiting department would not be as successful without your help. If you do not have any referral cards, please let us know so we can provide you with some more. I have been receiving more and more referral cards; the only problem now is that your names aren't on them. In order to receive your bonus, you MUST write your name on the referral cards. Believe me, they do not remember your name and their descriptions match about 75% of our employees.

Besides the referral cards everything is going great. Many of the new employees have said they are having a great time and enjoy working for T.E.A.M. This means that everyone is doing their job in making the new employees feel comfortable. As simple as

it sounds to help make the new employees feel welcome, it is difficult. You must see new faces at each event, but the only way to get to know them is to approach them, talk to them, and help teach them T.E.A.M. policies. This company is expanding rapidly and new employees are going to always be an integral part of the process. So, great job to everyone helping the new team members.

I hope everyone is having a great summer and is enjoying the Arizona monsoon season. (A little raindrop here, a small drop there.) Anyone who is desperate for extra cash please come see

me, I am a proud owner of a black vehicle that is in desperate need of a car wash! And yes, I know I could easily wash my car myself, but I am a princess. So the offer still stands...

### **WINDSOR'S WIND UP**

By Michael D. Windsor

Wazzupp? Well it is that time of year again for all of us that go to school. I just finished my first week back at ASU.

As we make our way to class like a herd of cattle on the way to the slaughter house; it is hard not to feel bad for all those incoming freshman who think, "wow I am free." So they party every night, stop going to class, and eventually get burned out and stop going to college altogether. Sure they all meant well in the beginning, but in the end too many freshmen are either on academic probation, out of money, or just plain bummed out. I don't write this to make fun of anyone, but to let those who have been through it know that there is hope.

I myself became bummed out on school my freshman year in college. I wasn't failing, but I was tired of school. After my first semester at a junior college in Thatcher, AZ, I quit going. I took the spring semester off, along with the summer. The next fall I re-enrolled at the same college, and after five semesters I graduated.

Once again I was bummed out on school. I took a couple of years off from school. After working for two years for a local business in Safford, I began to feel the need to finish my education. I enrolled at ASU last spring, and have about a year and a half left. Sometimes I look back and wonder why I made some of the choices that I did. I have done some stupid things in my life, but at least not finishing college wont be one of them. I have traveled the rough road through this whole process, but in the end it will be well worth the time and effort that it has cost me.

What does this story have to do with any of you? Maybe a few of you have done some of the same things I have done, but know this, it is never too late to finish school. It doesn't matter how old you are, or how many years it has been since you quit going. Those first couple of years are a b@#\*h, but if you can hang in there and finish, it will be well worth it.

### ZACH'S ON MILL AVENUE

By Zach McFall

Is it winter yet? I don't know about you, but I am getting tired of the summer months. However, as it gets cooler- block party gets closer! So I can wait. I would first like to thank all of you for doing a great job. N'SYNC to NWA we do a great job through and through.

I would like to talk about referral cards. I think Stacy and I have received maybe 10, and that's pushing it. I would love to see more cards coming in for two reasons. 1) It puts money in your pocket. 2) T.E.A.M. gets a new recruit. So please help us out and pass them out. If you need some, please see Stacy or myself.

Well it's back to school for a lot of people, including myself. I love school and I am excited about being back. One of the things I would like to do is put up our T.E.A.M. flyers at some of the campuses around the valley. So when you're at school and you see a job board, let me know, so I can go put a flyer on it. Also, if anyone wants to help me out, I will give you some flyers and you can flyer your school. Just let me know!

This month marks my Two-year anniversary. It seems like yesterday I was in filling out my application. Working for T.E.A.M. is a highlight of my life. I know what some of you are thinking. "What a loser if T.E.A.M. is the highlight of his life". What you don't understand is T.E.A.M. is more than just a job, it's a family. I have learned more about myself then I thought I could. I have a great outlook for my future, and where I am going. And that's what it's all about!

Well that's it for me this month. Be safe and have fun! zj

### SIKORA SAYS....

By Mikel Sikora

*Inspiration:* Something, such as a creative act or idea, that is inspired.

I was reading an article that showed great inspiration. The article was about two men, John Alcock and Arthur Whitten Brown. The two men were the first to fly an aircraft non-stop across the Atlantic Ocean in 1919.

What inspired them? Who knows? All I know is that they had a tremendous goal to reach and it took a great amount of inspiration. What we can do is to reach inside ourselves for inspiration in what we do to reach our goals.

I know that we have done many things over the past month. I have seen many people be inspired by other people and/or actions. We all get into an inspirational slump, including myself, but I never give up on my goals. I know what my long and short term goals are and I strive to reach my goals on a daily basis. We should take a look around ourselves and find the inspiration we need to be able to keep focused on what we are doing and what our goals are. If we become complacent in what we do, we will never reach our goals. Let's all try not to become complacent in what we do. We **can** move forward to reach the goals we have set for ourselves. Be safe and be inspired.

### PARKING WITH BRANDON

By Brandon Smith

Welcome to the wonderful world of parking. For those of you who have not heard yet, I am the new weekday-parking supervisor. So I am just writing to tell you a little bit about myself and what my intentions are in the parking system.

My name is Brandon Smith; I was born and raised in Memphis, TN. I just recently moved to Arizona about a year ago, but I have been working in various bars and clubs for about six years. Just to let you know a couple of things, I am expecting to work closely with the DTC and our own employees. Just to let you know I am very interested in all of the employees that work with me and their concerns.

Thank you and I look forward to working with all of you.

### QUALITY CONTROL CORNER

By Jose Villa

Hello everybody, I would like to start off this month in saying thank you for your efforts in making T.E.A.M. look good. I have noticed the overall

improvement in the way we are adhering to the appearance policy. However, we still have some staff that are still in the "transition" phase and need a little more encouragement.

As I mentioned in last month's newsletter, I have started utilizing field evaluations forms to see how you are doing in the field. If you have not had one done, you will and if you work on Mill or Rio you probably have had one done. Remember that these are very important because these can help you when you want a raise. Be prepared! (especially you Doug!)

As a follow up to my article last month, I would like to clarify what I do as Quality Control Manager. To put it short and sweet I am responsible for ensuring T.E.A.M. is providing the best service we can to our clients and guests. That good service starts and ends with YOU! If there are questions or concerns that would help you provide better service you can direct those questions to me.

See you next month

### THE ROYAL REVUE

By Billy Royal

"You must do the things you think you cannot do" --Eleanor Roosevelt

In this day of "Fear This", "No Fear" and the new attitudes toward nothing scares me, we've become numb to one of our basic instincts. One of the most famous Presidents, Franklin D. Roosevelt, once said, "The only thing we have to fear, is fear itself". I'm not sure he meant don't be afraid. What I think his point was that fear should be used as a tool. A devise to hone our natural instincts. Fear is an emotion that pumps adrenaline into our bodies so that we can survive where otherwise we would perish, the whole fight/flight theory.

If we're in the barricade or someone pulls in front of you in traffic and you swerve to miss them, often your actions are based on instinct. Your judgment is based on survival, no time to think just react. I don't know about you, but those times I've pulled off a survival miracle,

usually my knees are weak, and my palms are sweaty. This is your body "coming down" off all that adrenaline just pumped into you.

So where am I going with all this? Easy, we can use the emotions we're most fearful

of to better hone our skills in life, getting along with others and achieving our goals. Not just fear but love, hate, joy, sadness and humor are all emotions that we can mold to become more the person we would like to be.

Keep up the good work gang. We've got some new people that need our guidance and help. Don't be too busy to lend a helping hand. We were all new once. Also my door is always open, in case you want to chat.

Remember, every days a holiday!

### MICK'S MEMO

By Mick Hirko

I am fairly certain that the time has come to no longer tell everybody to get ready for a busy month. There is a certain redundancy in that, that none of us really expected. It used to be that we had busy months. In the last year, all that has changed, as many of you have noticed. We never had the problem of not enough work. Now, we are working on a different level, and the volume is a lot larger than it used to be. With that said, I will stop warning everybody that we are going to be busy. Go with the assumption that we are always busy, and that we will need you to help out a lot more. The only other thing that I will keep asking, is that if you have any friends that are looking for part time or full time work, have them give us a call.

In the past couple of months, we have done some amazing feats. Getting the Summer Insanitarium tour at DSP scheduled in less than one week, was incredible, and I personally appreciate all of you coming together, to help us out. Next week, we have the next round of the Summer Insanity, with Ozz Fest. I hope to see all of you there. A good, safe time will be had by all.

Speaking of Desert Sky - Please be careful when signing in and out at events, that you do not step on any laundry. What you may think is a rolled up T.E.A.M. shirt, might actually be the General Manager of DSP's new dog. Also, please be a bit more careful when throwing him out of Desert Sky, because he is wandering around backstage without passes - He has taken our Defense tactics class, and is looking forward on using it on the next person who tries to eject him. Apparently he has been testing his new

skills on Shih-tzus, because he now has a broken paw. Brandon, it's called a "duck walk", not "walking the dog". And just because the dog has a Chinese name, does not mean that it is a martial artist. Pick on somebody your own size!

In the past several weeks, we have had several defense tactics classes, and I am happy to see all the people who attended, and even happier to see you using them successfully. For those of you who interested in taking them, there are a few prerequisites: You need to either be a supervisor, or at minimum have submitted your letter of intent to become a supervisor, and it must be accepted. If you meet all these criteria, and either have not attended one of these classes, or still need to, please let Chris Casias know, so we can notify you of the next scheduled class. Also, please do not forget that if you have not gotten your security license, and you are 18 or older, you must get it, to work in a security capacity. We will even advance you the money to get the license, and after having worked 600 hours, (which for Gabe Rendon is one pay period) we reimburse you for the cost of the license. Please make sure that you get it, and always carry it on you, because we will do spot checks. If you do not have it, you can be arrested, if you get checked by a DPS compliance officer, and we get fined, and can even be put out of business. It's that important! If your license is about to expire, make sure that you get the necessary paperwork, so you can renew it. If you renew late, that charge you more. Lets not give the State one more dime than we have to - Renew! (I should go into advertising).

Finally, a little story. For the past couple of months, we have tried to set aside one day a month, where everybody in the office gets together, and we do an

activity together. Getting together outside of the office is not only relaxing, but we get to know and understand each other on another level. Last month, we went to play laser tag. Most of us had never played, and didn't know what to expect. We bought three games. The first one, we all went into the dark, and fought everybody, including each other. After seeing our horrible scores, and getting our butts kicked by children, we decided we were going to break the house rules, and work

together. We all stormed a tower, and held it against all non-T.E.A.M. Attackers. Not only did our scores improve drastically, we had a ton of fun. Joe "K-9" Coomer had a bit too much fun, cornering some small child in a corner, and shooting him mercilessly until he cried. Joe seemed to enjoy that a bit too much, but that's Joe. The point is, when we were all off doing our own thing, we sucked. We got together, and we kicked butt! That is what T.E.A.M. is all about, and why we want you to work as much as possible. We need you, and with your help, we are stronger and better than if you aren't there. You all rule, and we appreciate your hard work, even if we don't mention it often enough. Thank you, keep up the good work and dedication to make us the best! Be safe, and keep the Peace!

### T.E.A.M. TOP TEN LIST

By Chris Casias

Welcome to this month's top ten list. Many of you may think that roaming is a fun job, but for those supervisors that are assigned to a "special" roaming partner, it may not be so fun. Hence, our category for this month's top ten list comes from our home office at Ozzfest: Top Ten Signs Your Roaming Partner May be Nuts.....

10. When going into a situation, wants to play good cop/bad cop.
  9. Moves in next door to you to watch your back.
  8. Always wants to hold hands while roaming.
  7. Calls everyone "dude" or "man"!
  6. Wears latex gloves into the mosh pit.
  5. Harasses the GM for not having a pass.
  4. Every five minutes wants to check on the livestock trailer.
  3. Signs both of you up for the two-legged sack race at the next company picnic.
  2. Starts every radio transmission with.."Houston, we have a problem..."
- And the number one sign your roaming partner may be nuts is... Goes around to all posts in your area and tells them to call him "DADDY"!!!

### CHRIS' FINAL THOUGHT

By Chris Casias

This month I want to talk about the importance of closure. Closure is putting an end to something, so that we can let go of it. It gives us a sense of finality. Closure may be saying those things that we needed to say when we break up with someone, end a friendship, or it may be something a bit more final, like visiting a dying loved one and saying those things we will not get a chance to say again, ever. It is important to resolve issues in our lives. If we leave something hanging, it can bother us for years to come. When a relationship comes to an end, we need to say those things that we wanted to say, and then we can let go and move on.

Closure can be a way of finalizing something in our minds. Just as everything has a beginning and a length of time when it endures, there are inevitably endings. Sometimes, we have been at the same job for many years, possibly since the beginning, and then it is time to move on. We need to recognize the signs in our lives that tell us when something is over or when it is time to move on. Then we need to be courageous

enough to let go, rather than clinging to a situation that is no longer good for us. Sometimes, it seems hard to say goodbye to something, but we have to face the challenges of our lives head-on. It is never wise to run from things that we don't want to face. We must be honest with ourselves. Denial is not healthy. Many people have become quite adept of convincing themselves of something that just isn't true, or learn to not see the bad things in a relationship that is just plain detrimental, seeing only what you want to see is not handling a situation honestly, with your eyes open.

When it is time to walk out of a situation, do so with honesty and integrity. If we are leaving a relationship behind, do so, as much as possible, without anger, without accusations, without playing the blame game. In the end, it doesn't matter what was her fault (or his fault), it is just time to end it and move on, for both of your sakes. When we can let go of the past, then we can move on to the future.

Closure is just a process of resolution, of tying up loose ends and helping ourselves through a transition, and moving

on to the next phase of our lives. Life can be very challenging sometimes, and there are going to inevitably be those endings in life. Nothing stays the same forever. If a relationship is ending, then it is time to let it go. Say your goodbyes, and all the other things that you need to say, and move on.

I am sure you have met those people who try desperately, to rekindle a relationship that is just dead, plain and simple. That is rarely successful, and it is a waste of time. When something is over, acknowledge the loss, let it go and move on! If someone really wanted to be with you, they would not have left in the first place. Clinging to them, hoping to get back what is no longer there is a fruitless pursuit. Admit to yourself that this is over now, and there is no point in trying to make things the way you want them to be. Face reality! It's something to think about.

Let's be safe and have fun out there. See you next month.