

J.E.A.M. CENTS

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“The Official Newsletter of Emmet Smith“

August 1-31, 2003

T.E.A.M. Security

2121 S. Priest Drive Suite 111 Tempe, AZ 85282

480.829.TEAM www.teamsecurity.net

Thanks for tuning in this month! Hopefully everyone has recovered and is well hydrated by the time this issue hits the newstands.

Thanks to all that have been there for us the past few weeks. I know it's not said a lot, but we do appreciate all of your hard work and time that you put in, to make this company what it is now. Thanks!

There are many changes within the company, if at any time you have any questions, please, feel free to ask. In this issue we will cover many of the changes. At the same time, if any of you would like to contribute to the newsletter, feel free. This newsletter is for all of our employees and we would like to hear any input, criticism, opinions, advise or any kind of feedback. This is *your* newsletter!

This month is normally slow, so I ask of you to take advantage of this free time. Spend time with family or friends. Not to beat an old cliché into the ground, but take time to smell the roses. I just recently started doing this and I found that in doing this, I feel that I am lucky for what I have. In the past few years I have been helping out others and never took time to think about myself or taking care of myself. It's not selfish, which is what I have learned. Now that I have the time, this is what I discovered. So once in a while take some time for yourself....see you next month...

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AUGUST EVENTS

- 8/2: Boz Scaggs @ AVA Tucson
- 8/3: Boz Scaggs @ Dodge Theatre
- 8/4: Payday for licensed pers. 4p-6p.
Tori Amos @ Dodge Theatre
- 8/5: Payday for non-licensed pers. 4p-6p.
Eagles @ AWA
B.B. King Music festival @ Dodge Theatre
Tori Amos @ AVA Tucson
- 8/6: **BLACKOUT DAY**
Boston @ Cricket Pavilion
- 8/9: Made in the Shade Beer Festival-
Flagstaff
- 8/14: Earth, Wind & Fire @ AVA Tucson
- 8/15: **BLACKOUT DAY**
Lollapalooza '03 @ Cricket Pavilion
- 8/18: Payday for licensed pers. 4p-6p.
- 8/19: Payday for non-licensed pers. 4p-6p.
Go-Go's/ Pat Benatar @ AVA Tucson
- 8/22: **BLACKOUT DAY**
Iron Maiden @ Cricket Pavilion
- 8/23: **BLACKOUT DAY**
Toby Keith @ Cricket Pavilion
Mariah Carey @ AWA
- 8/31: Gipsy Kings @ AVA Tucson

T.E.A.M. ANNIVERSARIES

- Two years: Julian Smith 8/1
Phillip Garduno 8/22
Gerald Burns 8/30
- One year: Vince Garcia 8/7
Richard Enright 8/14
Lynn Umbower 8/14
Roger Coulter 8/21
Carol Ann Piskoty 8/21
Sandra Barzee 8/28
Isaac Perez 8/28
Richard Johnson 8/29

AUGUST BIRTHDAYS

- Jason Sugden 8/2
- Richard Turek 8/4
- Julian Villa 8/4
- Stephen Williamson 8/4
- Frank McGough 8/6
- Joseph Munguia 8/6
- Julie Breault 8/7
- Kristina Ramos 8/8
- Charlie Showers 8/10
- Richard Albin 8/11
- Christopher Lind 8/13
- Jerry Pieczynski 8/15
- Glen Coombs 8/18
- Curtis Biggs 8/19
- Travis Oyer 8/19
- Sherry Munguia 8/23
- Rick Skupski 8/24
- Bonnie Godbehere 8/26
- Sam Earl 8/28
- Christopher Ruiz 8/30

TOP TEN REASONS FOR ALLOWING DRINKING AT WORK

- From the files of Chris Casias
10. It reduces stress
 9. It helps save on heating costs in the winter.
 8. It encourages carpooling.
 7. It's an incentive to show up.
 6. It leads to more honest communications.
 5. It cuts down on time off, because you can come to work with a hangover!
 4. It eliminates vacations because people would rather come to work.
 3. Increases job satisfaction because if you have a bad job, you don't care.
 2. Employees tell management what they think, not what management wants to hear!
....and the number one reason for allowing drinking at work is..It makes fellow employees look better!!!

A CHAT WITH PAT...

By Pat Targioni

When I was told that anyone could write a column in the newsletter, I had so many ideas going through my head. I didn't know where to start. So please excuse me in my first attempt, and maybe the next one will be better.

I would like to start by introducing myself. My name is Pat Targioni and I have worked for T.E.A.M. for over two years. You might know me from some of the shows at Cricket or events in Tempe.

The first thing I want to do is to tell everyone that regardless of how much experience you have had with event security or T.E.A.M., the past weeks have been hectic, but everyone worked together and pulled it off. Everyone should be proud of themselves.

However, I am a realist and know that everything was not perfect. I, for one, can tell you that I was not perfect at OZZ Fest. There was a mistake or two that I made, but I will learn from them and try not to make those mistakes again, (I know, your thinking to yourself "WOW! Pat made a mistake? IMPOSSIBLE!". But let me reassure you, I am all caught up now on making mistakes for the year and will try not to make any more.)

I also would like to give a big thanks to everyone who works in the office. If it were not for the mad hiring, or crazy scheduling, or just plain guidance that is handed out by the managers, things would not happen as smoothly as they do. As I continue my learning curve with T.E.A.M., I am picking up a little more about what happens behind the scenes, and I am realizing that a lot of work goes into putting on a show. Everyone should be proud of themselves for the hard work and dedication everyone puts in. Be proud when you wear your uniform! See you at the next show.....Pat Targioni

FROM THE FRONT DESK DIVA

By Rebecca Nesler

First off, I would like to thank every one who has welcomed me to T.E.A.M. with open arms, especially everyone in the office. Because of you, I love my job! So I am going to take advantage of my first time in *T.E.A.M. Cents* and let you know how much I appreciate everything.

First, I will start with Marlies because everyone knows I am her B!#(&. We found that out at my first staff meeting, and if I don't mention her first...well, anyway. Thank you Marlies for hiring me

out of all those people who tried to get the job but failed...hee, hee, and especially being there to talk to me. What else can I say I love you.

Of course I better mention Mick next, even though you will never admit it, I know you told Marlies to hire me, not like she needed your opinion though, but thank you for seeing my halo and not horns, at first. Then there is Taz, the very first person I met, who is the most outgoing, energetic person ever. You warmed me right up to the place with your great big smile and friendly attitude, Thanks.

Well...now we come to Campbell A.K.A. "PF", who we found out is everybody's well, you know. I love your ability to dish it and take it, Thanks for the laughs. Next is Bert, well he comes off as a mean kind of guy, but now that I know him he is like a teddy bear...just lovable. Thanks for being your sweet self.

And then there's Chris. Wow, what a character. You really have to warm up to the guy. But once I did get warmed up to you, I found out you really are a sweet heart and have a great sense of humor, Thank you especially for keeping me busy.

How about that Kelly girl? She's a doll. Thanks for being so sweet to me all the time; I think you're the only person in this office who doesn't give me crap. Then Katrina is just the sweetest girl, and she doesn't smoke. That right there tells you how wonderful she is- thank you. Next is Jimmy I really didn't know how nice he would be at first, then you started taking all the calls when people would be mean-thanks!

Jared, who is my personal punching bag. Thank you for being such a good sport, even though you claim it doesn't hurt. How about Jose? Don't talk to him much. However you seem like a sweet guy just a little quiet, Thanks for being so nice to me. Of course how could I forget Brian, thank you for putting up with Jeff at 1093 so we don't have to here at 111.

Last and almost least Jeff who thank goodness he's not publishing this or we would have to pay for wasting his paper. But then again we put up with him only for his wife's awesome cupcakes, just kidding, but actually thanks for the cupcakes.

JIMMY EAT WORLD

By Jimmy Kaleta

We made it through the busy month of July. From Ozzfest to Dave Mathews. I want to thank all of the employees who put there lives on hold to help us do what we

do best: and that is excellent crowd management.

To all of the staff that worked backstage at Ozzfest, you guys and gals rock. Mine and Michael Diehl's world backstage would have been hell if it was not for your help. So again thank you! I also wanted to acknowledge the backstage crew at Dave Mathews. According to their security director, we are the best one city security company he has ever worked with. In this business that means a lot. Everyone, not just the backstage crew should pat themselves on the back, because everyone did a great job.

I wanted to personally thank a few people: Jose Cordova, Bob Pluff, Chris Lind, Sam Earl (the dressing room master), Scott Weese, William West (great job at your new permanent post at Cricket), Vernon Sells, Mark Abril (the loading dock guru), John Crow, Richard Bright and Dorsey Brown and Larry Hutton (at a sold out show you two kept the VIP club in order. Thank you!!) Also special recognition to Sherry Munguia who Billy Royal, (Director of Ops at Cricket), gave praise to for doing an excellent job. Great job Sherry.

I recently worked the Rock the Mic Tour at America West Arena, where I saw Steve Abnett working the backstage search point. High props from the tour on a job well done. I also have a question for Isaac Perez, "What did you do with Jay Z's shoes????" ha! ha!

The month of August is not as busy, but we do have a few shows. Please, when you call in give us your availability. The month of October is approaching and the schedule of events is filling up quick. We have Oktoberfest on Mill, Aerosmith and Kiss at Cricket, The AZ State Fair, and NASCAR at PIR. Get ready for another fun filled month.

As always be safe at the events drink lots of fluids and have fun. Jimmy.

BERT'S BUSINESS

By Bert Rawls

Hey everybody. Sorry I did not write an article for the last newsletter, I have no excuse. I am sure that Campbell will reprimand me for the infraction.

Anyway, I have a few things that I would like to share with you. First, I would like to emphasize that all paperwork for every shift is to be turned in before you go home. The nasty habit of not finishing paperwork before you all go home is starting again. This not only makes it hard for you to

remember exactly what happened, but it makes it very difficult for everyone in the office to look up what happened for a particular incident when lawyers or police call for information. So please make sure you do your paperwork completely and accurately before you go home.

Now for the fun stuff. A few of the armed guards have put together a tactical shooting practice classes. We have all of the necessary equipment to make it work, but the hard part is making sure that we get most of the armed guards to come out. Remember, no one is perfect at shooting and if you claim to be, you are either ignorant or you are a Steve Horseman. So if you are one of the armed guards and are interested in shooting on a monthly basis let me know. As of now we are limiting this classes to armed guards or those guards that are in a holding pattern for armed work and have their equipment.

You can always contact me at the office or you can e-mail me at bert@teamsecurity.net.

Here are the results for the month of July's shooting class.

NAME	TIME
1. Necolai Wendelboe	134.55 Seconds
2. Bert Rawls	151.65 Seconds
3. Bill Craig	155.01 Seconds

There were four different stages ranging from retreating to hostage/commands. It was a lot of fun and very educational. For instance, when we went over malfunctions, I found out that it is very possible to have a triple feed when you use empty shell casings for dummy rounds. Talk about frustrating! But hey that's how we learn.

See you next month!

WHAT'Z UP DOC?

By American Chiropractic

Hello ! We hope this week finds you all well and rested just in time for the kids to go back to school, for you to recover from family trips & vacations, and summer to come to an end!

This month we are seeing a lot of foot, knee & leg conditions. Remember, the leg is a kinetic chain. Involvement can include the leg, the knee, the foot & the low back. Problems can arise at any of these locations to cause symptoms in another. Take care of yourself.

We have included an attachment on foot care. If you think you may benefit from orthotics, please ask your doctor about foot levelers.

Shoes Can Be the Base of Your Health Problem

Should you ever forget just how many different things we do on our feet, stop and think about how many different kinds of shoes that are available. We wear dress shoes, casual shoes, house shoes, tennis shoes, golf shoes, bowling shoes, winter shoes, summer shoes, running shoes, walking shoes, work shoes, high-heeled shoes, low-heeled shoes, and on and on and on.

Whether you have two pairs of shoes or twenty pairs usually depends on your budget and your lifestyle. But whether or not those shoes are helping or hindering your ability to perform your daily activities depends entirely upon how they fit and what they do for your body's structure.

"Comfortable' fit isn't necessarily a "proper" fit. A shoe can often lack the support you might need for your specific foot, back, spine, leg or neck problem. That's right. The wrong shoe can cause discomfort in various parts of the body - all the way from blisters, to headaches, to spinal problems. That's because when you deal with the feet, you are affecting the body's center of gravity, much like the foundation of a building. If the foundation is off, it will put more pressure on one side of the body - maybe even make the person structurally imbalanced like the Leaning Tower of Pisa.

Shoes should never cramp the feet. They should allow plenty of room, particularly around the toes. This is especially important that they be fitted properly ... and frequently.

A child's shoe should allow 1/2" to 1/4' extra length from the longest toe. And the width of the shoe should be such that all toes are able to rest on the sole of the shoe when full weight is placed on it The heel should be snug, but not tight. A heel that is too tight can be painful. And so can one that is too loose because of the rubbing up and down that occurs with each step.

For the same reason that a person is slightly taller in the morning, feet are slightly larger toward the end of the day. As you're sleeping during the night your body settles end to end, with gravity pushing your weight downward and out. Likewise, after a full day of walking and standing, all your weight is on your feet causing them to spread and stretch in both length and width. What all this leads up to is simply the fact that it is best to try on shoes in the afternoon or evening to get the best possible fit.

Now what about specific foot needs? In just one year alone, Americans spent over \$18 million in over-the-counter foot aids such as arch supports, pads, lifts, etc. Oftentimes these can help to compensate for structural differences. But more often than not unless these appliances are prescribed by a health specialist, they aren't suitable for the problem and thus fail to maintain support in the proper places. In some cases, they could do more harm than good since the structure of the body is involved.

If you suffer from back pain related to foot problems and have never consulted a doctor of chiropractic, it would be wise to do so. He is an expert in body balance, disorders of the back, neck and spine ... all the areas that are directly affected by foot problems and/or shoes that aren't right for you.

There are some basic guidelines your doctor of chiropractic might give you in addition to treatment or referral. For example, most people with back trouble should wear low-heeled oxfords for standing or walking. Elderly persons should never wear shoes with ribbed soles, crepe soles, patterned or rippled heels. Because elderly persons usually have a tendency to drag their feet, these types of shoes increase the risk of tripping. A smooth sole is preferred.

With the ever increasing popularity of tennis shoes or sneakers, it is important to remember that no tennis shoe will improve any game or any foot that is not conditioned to the particular activity. Feet have to be broken in to a sport just as shoes do. Buying a good tennis shoe, however, can make a world of difference. A foot or back problem will be aggravated by the extra stress of the activity if there is not adequate shoe support.

With many shoes, especially tennis shoes, arch support is a big selling point. Not everyone needs this. If you do, it should be recommended by a health specialist, such as a doctor of chiropractic or podiatrist. You should be more concerned with heel cushioning. A slight raise at the heel is good. The inner sole should be soft, with plenty of bounce. There should be no exposed stitching inside the shoe that will rub or irritate the foot.

Remember, too, that tennis shoes aren't good jogging shoes. Jogging shoes should have thick soles. Tennis shoe soles are usually thin.

Let's assume your shoes are fitted properly and you still experience pain in

your foot, leg, hip, back or neck. If so, it could be the result of some other structural problem. It would be wise then to visit a doctor of chiropractic for a comprehensive examination of your spine and structural system-L. Since the spine is subject to misalignment due to a multitude of activity and environmental factors, many people have such examinations on a regular basis.

Dr. Amoia
Dr. Genet
Dr. Nienstedt
Dr. Yellen
Maria
Amber
Davielle

FIERY ONE'S FORUM

By Kelly Rogers

Hello everyone out in TEAM-land! I was thinking about what to write for my newsletter article this month. I was thinking about what message I wanted to send out and of course, the idea of T.E.A.M. and teamwork go hand in hand.

This is why it is often a subject I write about. As I was researching the concept, I came across several quotes on the subject. Instead of trying to write an article that embodied some of these ideas, I decided to list these quotes. After all, although I can be a proficient writer, I, alone, can not give you the full grasp of what this collection of thoughts can help you to see. Hope you find them helpful and inspiring.

Thus, I submit to you the following thoughts on work and teamwork...

Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it is the only thing that ever has. -Margaret Mead

A group becomes a team when each member is sure enough of himself and his contribution to praise the skills of the others. -Norman Shidle

None of us is as smart as all of us. -Anonymous

"Someone ought to do it, but why should I?" "Someone ought to do it, but why not I?" Between these two questions lies whole centuries of moral revolution. -Annie Besant

There is a big difference between hard work and teamwork. -Jim Lundy

We will never be better as a team than we

are to each other. -Unknown

We didn't come over in the same ship, but here we are in the same boat. -Unknown

Build with your team a feeling of oneness, of dependence on one another, and of strength derived from unity in the pursuit of your objective. -Unknown

We would rather have one man or woman working with us than three merely working for us. -F.W. Woolworth

We are born for cooperation, as are the feet, the hands, the eye-lids, and the upper and lower jaws. -Marcus Aurelius

Coming together is a beginning, keeping together is progress, and working together is success. -Henry Ford

We must indeed all hang together, or, most assuredly, we shall all hang separately. -Ben Franklin

The trouble with most of us is that we would rather be ruined by praise than saved by criticism. -Norman Vincent Peale

It is well to remember that the entire population of the universe, with one trifling exception, is composed of others. -John Andrew Holmes

It is one of the most beautiful compensations of this life that no man can sincerely try to help another without helping himself. -Ralph Waldo Emerson

Few burdens are heavy when everyone lifts. -Anonymous

It is not who is right, but what is right, that is of importance. -Thomas Huxley

Nothing ever succeeds which exuberant spirits have not helped to produce. -Nietzsche

What do we live for if not to make the world less difficult for each other. -George Eliot

Teamwork is the fuel that allows common people to attain uncommon results. -Andrew Carnegie

The ratio of We's to I's is the best indicator of the development of a team. -Lewis B. Ergen

Team members who feel threatened but who are not aware of it become rigid — and that stops teamwork. -Will Schutz

When a team outgrows individual performance and learns team confidence, excellence becomes a reality. -Joe Paterno

Individual commitment to a group effort — that is what makes a team work, a company work, a society work, a civilization work. -Vince Lombardi

These quotes are from some of the world's foremost thinkers and doers of all time. Imagine what kind of company we will be if we all keep these words in our hearts and live them through our actions.

Until next time... Peace! Kelly.

HOW TO BATHE A CAT

1) Thoroughly clean the toilet. This step is optional. 2) Lift both lids and add shampoo. 3) Find and soothe the cat as you carry him to bathroom. 4) In one swift move, place cat in toilet, close both lids and stand on top, so cat cannot escape. 5) the cat will self-agitate and produce ample suds. (Ignore ruckus inside toilet, cat is enjoying this) 6) Flush toilet 3 or 4 times. This provides power rinse which is quite effective. 7) Have someone open outside door, stand as far from toilet as possible and quickly lift both lids. 8) Clean cat will rocket out of toilet and outdoors where he will air dry. Sincerely, THE DOG

SUPERVISOR'S CORNER

T.E.A.M. Management would like to congratulate the following persons for their completion of the Level 1 Supervisor training curriculum.

Stephan Abbett
Sandra Barzee
William Craig
Mike Crutcher
Michael Diehl
Deborah Ivester
Gilbert Murillo
Paul Piotrowski
Joe Pitts
Kathy Rice
Tim Rice
Terrie Sears
Pat Targioni
Terry Tautimes
Nicolai Wendelboe
Lisa White
Richard "Taz" Zahn

We would also like to announce the that the following are graduates of the Level

1 program and are T.E.A.M.'s first Level 1 Supervisors.

Sandra Barzee
Mike Crutcher
Pat Targioni
Necolai Wendelboe
Lisa White
Richard "Taz" Zahn

The following are currently enrolled in the present Level 1 Supervisor course

Ben Barber
Bonnie Godbehere
Brad Hardy
Larry Hutton
Marianne Morrison
Isaac Perez
Joseph Ratliff
Patrick Robertson
Efrain Salinas
Bill Selby

All of the above individuals have committed themselves to 40 plus hours of training (on their own time) in an effort to improve not only themselves but T.E.A.M. as a whole. It is men and women such as these who make us what we are, the best. Congratulations to all and keep making us proud.

VILLA CON DIOS

By Jose Villa

This month I would like to share a "lesson" that learned a while ago but I could never put it into words. Recently, I ran into this at Cricket posted on Billy Royal's door.

"Being responsible sometimes means pissing people off"

"Good leadership involves responsibility to the welfare of the group, which means that some people will get angry at your actions and decisions. It's inevitable, if you're honorable. Trying to get everyone to like you is a sign of mediocrity: you avoid the tough decisions, you'll avoid confronting the people who need to be confronted and you'll avoid offering differential rewards based on differential performance because some people might get upset. Ironically, by procrastinating on difficult choices by trying not to get anyone mad, and by treating everyone equally "nicely" regardless of their contributions, you'll simply ensure that the only people you'll wind up angering are the most creative and productive people in the organization."

As you read this, you may come away with a different meaning than the next person, but as T.E.A.M. evolves because of changes this lesson may become more prevalent.

KATRINA'S KANTINA

By Katrina Marquez

HEY T.E.A.M. FAMILY! Wow what a month ? I would like to thank everyone who came helped out at Ozzfest. For those of you who planned ahead and changed your schedule, I cannot express my gratitude enough.

I would also like to thank everyone for the three shows an Cricket and the two at AWA all in one week. Glad that's over....

For those of you who donated your time at Fleetwood Mac you're awesome! I am proud to say we definitely have a great thing going. For those of you who had to work the Dixie Chicks ,sorry. I am definitely not good at dispatch, so thanks for putting up with me (Marlies, Campbell, Jeff, Jimmy, Sups).

Efrain Salinas and Ben Barber (Fred) had great seats for Dave Mathews. The rock that never stops thanks you, Campbell and Jenn. I would like to let the staff know I had a great time that night. I am happy to say Hard Rock is up and going. Please don't call me, the same crew is back out there.

I need to thank some people for everything.....Aaron Boone, Bret Gibson, Deborah Ivester, Ernie Villagrana, Jose Cordova, Isaac Perez, Eddy Juarez, Bobby Erdmann, Joe Pitts, Sergio Gonzales, Kathy, Tim, Shawn Rice, Brenda Bunch, Joe Ratliff, Pat Donahue, Richard Dozier, Glen Coombs, Sam Earl, Fred Begay, Ehrich Douglas, James Kvasnicka, Marianne Morrison.

I would also like to thank Steve Abbett for working on Mill at a last minutes notice. This is what team work is all about.

For upcoming events we have Boston on the 6th, Lollapalooza on the 15th, Iron Maiden on the 22nd, Toby Keith on the 23. So please let me know what your availability is.

A couple of scheduling things: Licensed people call in on Mondays, we will call you back. Unlicensed people call in Tuesdays, Kelly will find out your availability. Always be 15 minuets before shifts.

Take care, Katrina.

THE ONLY TYPE OF COOKING THAT A "REAL MAN" WILL DO

From the files of Chris Casias

When a man volunteers to do the BBQ,

the following chain of events are put into motion:

- 1.) The woman goes to the store.
- 2.) The woman fixes the salad, vegetables, and dessert.
- 3.) The woman prepares the meat for cooking, places it on the tray along with the necessary cooking utensils, and takes it to the man, who is lounging beside the grill, beer in hand.
- 4.) **The man places the meat on the grill.**
- 5.) The woman goes inside to set the table and check the vegetables.
- 6.) The woman comes out to tell the man that the meat is burning.
- 7.) **The man takes the meat off of the grill and hands it to the woman.**
- 8.) The woman prepares the plates and brings them to the table.
- 9.) After eating, the woman clears the table and does the dishes.
- 10.) **Everyone praises the man and thanks him for his cooking efforts.**
- 11.) **The man asks the woman how she enjoyed "her night off".** And upon seeing her annoyed reaction concludes that there's just no pleasing some women.

JARED'S JOTTINGS

By Jared Rafferty

"People sleep peaceably in their beds at night only because rough men stand ready to do violence on their behalf."

-George Orwell

It is not the critic who counts, not the man who points out how the strong man stumbled, or where the doer of deeds could have done them better. The credit belongs to the man who is actually in the arena; whose face is marred by dust and sweat and blood; who knows the great enthusiasms, the great devotions, and spend himself in a worthy cause; who, at the best, knows in the end the triumph of high achievement; and who, at worst, if he fails, at least fails while daring greatly, so that his place shall never be with those cold and timid souls who know neither victory nor defeat.

-Theodore Roosevelt

Courage is not the absence of fear; it is instead the continuation of those things that are necessary in spite of fear. Fear is not innate, it is a learned reaction. We are not born fearing death. We only learn to fear our life being taken once we begin to truly live, or when we realize that we are not living how we truly wish to. It is only when we learn to value things that we fear their loss.

Courage is not allowing that fear to stop us from living life to the fullest.

Refusing to hide under the covers when things go bump in the night,

Or turning away when someone else's need may cost us more than we were prepared to give.

Courage is knowing in your heart that what you face is dangerous to your person and persevering still. - Jared Rafferty

BIG ZIT IN ARIZONA

By Jeff Swanson

I'm referring to one of Arizona's biggest embarrassments, Sky Harbor Airport.

The last time that I flew out of Sky Harbor I was with a friend, a bag containing a gun, handcuffs, tie down straps, duct tape and clothes. (I know it sounds strange, but I was going to help someone in a bad relationship move.) I attempted to check my locked bag. I was then stopped when I reported that I had a gun in my bag. I was asked to open my bag and show the supervisor my gun. I did. Then I was told that I didn't need to check my gun, and that I could take it on the airplane. They then proceeded to tell me that they would feel more comfortable if my "prisoner" remained in handcuffs.

I told them that my friend was not my prisoner and that I did not have a need to have a gun on the plane. The supervisor said it wasn't a big deal, "just write your name, badge # and sign." I then tried to explain that I was not a cop and I was just traveling with a friend. They still did not believe me and asked if my "prisoner" would be safe on the plane. I gave up and said yes. They checked me in and then told me that my ticket was randomly chosen by the computer to double-check my bag. They knew I had a gun and had already seen inside my bag, but I didn't want to argue with them any more.

When the "different" security was done scanning my bag, they told me that I could sign a form and take my gun on the plane. I just laughed. By this point my friend was getting nervous about flying.

When we got to our gate, our ticket was randomly chosen again and we got the privilege of emptying our pockets and removing our shoes. I was hoping this was just a fluke, shame on me.

I recently went to the airport on a Friday night to pick up a friend. His flight was to land at 11:20pm and it was 11:35pm. The flight board read "on time". The "very slow" AT security guard didn't

know where any of the gates were, but she was the only one in sight. I was watching as she checked about half the patrons for boarding passes, when I noticed that no one was at the metal detectors or bag scanners. After about a half an hour, I noticed that the flight board read "delayed". I proceeded to ask the airline what was the anticipated arrival time and they said anywhere from 30 minutes to 5 hours.

I've flown all over the world, and sad as it is, Sky Harbor is one of the worst.

MY FRESH START

By Richard Campbell

I am embarking on new responsibilities within T.E.A.M. I will be working with Taz in Business and Development.

I find this new and challenging to me, since I have never worked much in that realm. I would ask you all to help me with any advice that you could give me on leads and such. My article will be short this month since all I can say is thank you to all that have helped me.

I will still be managing events at AWA, BOB, and the occasional at Dodge. I will also work my magic for the State Fair, NASCAR, and for the Casinos. I know that I promised to have Campbell's Quarterly Hoe Down this month and I will. I will be sending out invitations to this event. I am still working out the details.

I would not forget something as important as that. Just make sure that you wear your boots and jeans. Above all else, we are going to have one rip-roaring good time. The invitation list is almost finished and I will get it done in time to give you a few weeks notice.

If you have not heard the rumors from the last one, let's just say that there is money to be made. Mr. Lucky's also has the two hour non-alcohol time to relax after the event and that is when things usually heat up.

MARLIES' NOTES

By Marlies Meinhold

It is that time once again to write my article. I have been totally swamped this past month, but nothing new. I want to take a few minutes and say THANK YOU to all our employees that helped us make it through the month of July. It was a challenging month with Ozz Fest, The 4th of July, Phish, John Mayer, Dave Matthews Band, and Rock Never Stops, not even mentioning all the events at America West and Bank One Ball Park.

Next I would like to welcome our new receptionist Rebecca. What a month to

have her start with T.E.A.M. She has done a great job in her first month considering the sheer volume of everything last month. I feel she is a great asset to T.E.A.M. I would like to welcome her.

Otherwise, I don't have too much to write about, because I haven't even had time to think this past month, so I am going to keep it a short one.

Every day is a great day, tomorrow will be better, and let's live for today and tomorrow, not yesterday.

TAZ TOOLBOX

By Richard Zahn

WOW! What a busy month it has been for all. As we look back on our success I hope all is well.

Life is a daily learning tool to be used or to rust. There is no "gray" area. You cannot try, you either do or you don't. There is no in-between.

It's all about choices we make, or don't make, it's a choice that we've made. If you don't do something, you've still made a choice. We all have to live by the decisions we make. That is what gets us where we are in life.

So, if we are not where we want to be, then we need to make different/better choices to get us where we want to go. As we approach those "goals", we then set a tone of success and continue to strive to meet these expectations we have set upon ourselves. We will always work hard, however we may not always reach the objective we started with. During our journey things will almost always change. The course may be different but the objective remains constant. Aim and adjust, keep going, don't quit. It's that last little bit that is the reward. We can't predict the future so we don't know when that last little bit will come. After all, even if only half of what is written here is true, wouldn't you be better off than if you did nothing at all?!

Get busy and ENJOY your life instead of letting it go by. We hold the key. It's all up to each one of us. No one else can ever determine our destiny again, now that we know.

Here is a link that is a great reminder of how we should live our life. You never know when it will be time!
<http://64.177.83.63/liberty/email.htm>
Be safe out there...TAZ

(Below is my info if you would like to contact me for any reason).

Richard Zahn
T.E.A.M. Security

2121 S Priest Drive, Suite 111
Tempe, AZ 85282
Phone: (480) 829-6066
Fax: (480) 736-8252
mailto:richard@teamsecurity.net

KIDS

From the files of Chris Casias

A firefighter was on the engine outside the station when he noticed a little girl next door in a little red wagon with little ladders hung off the side and a garden hose tightly coiled in the middle.

The girl was wearing a firefighter's helmet and had the wagon tied to a dog and a cat. The firefighter walked over to take a closer look. "That sure is a nice fire truck," the firefighter said with admiration.

"Thanks!", the little girl said.

The firefighter looked a little closer and noticed that the girl had tied the wagon to the dog's collar and to the cat's testicles.

"Little partner," the firefighter said, "I don't want to tell you how to run your fire truck, but if you were to tie that rope around the cat's collar, I think you could go faster."

The little girl replied, "You're probably right, but then I wouldn't have a siren!"

CRICKET UPDATE

Greetings! We have great news! We all have a shorter commute to work! In an effort to relieve the congestion and safety risks at the production gate at Cricket pavilion, we've separated vehicular traffic from pedestrian traffic to get in the production or backstage area.

The gate just north of the west box office normally used for parking will now be used for all foot traffic instead of the vehicle gate. You'll see a huge sign that says Employee Entrance.

For the next couple of shows we will be lenient and allow foot traffic in both gates. It may take a little while, but I think this will be a great change. Thanks!

Billy Royal
Director of Operations
cricKet pavilion

GENERAL INFO

As of August, all employee evaluations will be done twice a month only. The dates for this month are August 11 and 25. Contact Katrina in 111 to schedule an appointment.

Anyone interested in a dispatch position, please contact Marlies in 111 for more info.

MICK'S MEMO

By Mick Hirko

In the latter days of June, one of the political greats of our time passed away.

Strom Thurmond, was 100 years old. I had the privilege of meeting him several years ago, and even though I despised the politics he once stood for, I was so impressed by him. We were working security for Barry Goldwater's funeral, and pretty much every political leader of our great country was present. I was so in awe of the might of our country, with leaders of the Senate, the House, Supreme court and executive leaders being there. I will never forget Senator Thurmond. I was standing in the Receiving Hall, and he came up to me, introduced himself, and talked to me for about 15 minutes. I was so nervous, I didn't know what to say. He talked about Barry Goldwater, about their times together in Congress, asked me what I did, and was genuinely interested in our conversation. That day, he changed me. I learned to respect a man for who he was, and not for what he stood for. As did Goldwater, Strom Thurmond changed many of his political beliefs late in life, and became quite liberal and tolerant in his views. Age does not only mellow us, it teaches tolerance.

A few days ago, another great of our times, Bob Hope passed away. He, too was ten years old. Who of us does not wish to live to such a great age? Look at George Burns. He lived to be 100. I truly think that there is something about laughter being the best medicine. It seems that all of the greatest comedians of our time live to be very old, or they die tragically very young. We always tell all of you that a smile is your greatest weapon on the job. Sometimes, it is hard to remember that, or to believe how effective it is. As we get older, it has been proven that we laugh less. Children laugh all the time, teenagers have a good time, and laugh a lot. By the time we hit middle age, we seem to have lost the ability to laugh, and take everything too serious. Try to take a moment every day, and laugh at the mundane, the ridiculous, a funny TV show, or just laugh at the comics in the newspaper.

Speaking of which, During Dave Matthews, I was on the east plaza, and I remembered a funny thing that happened at one of the last shows of last season. We were called out for an extremely drunk male on the east plaza. I got there first, and saw a pair of legs sticking out of one of the garbage cans on the plaza. He was so drunk, that when he bent over the garbage

can to throw up, he lost his balance and fell in. It looked so funny, seeing only a pair of legs dangling out of the can. I called it in, and asked if anyone could think of any reason why anybody would throw away a perfectly good white boy. Last I heard, Jan still has him in lost and found and no one has claimed him.

Speaking of Cricket Pavilion - I would like to thank all of you who worked so hard, and showed your dedication and training in taking care of business for both Ozz Fest and the other shows in July. It was a long, hot month, and all your hard work is appreciated. For those loyal readers, who wonder why I haven't written about Grandon and the little evil one out at Cricket, well, it has been a bit difficult. I saw little evil a few days before Ozz fest, and she wouldn't talk to me. She was sitting in her blacked out office, surrounded by candles, and what looked like animal parts (which I have to assume Grandon procured for her) mumbling something about all her followers to come out of their graves and depth of hell, and join her for Ozz Fest. I guess there is more than one way to sell tickets to a show.

As far as Grandon is concerned, we do not see much of him any more. He, under advice of his corporation, has hired several assistants, which take care of much of what he used to have to deal with, freeing him up on days of show for hanging out with important clients and other VIP's. Basically, he has gotten too good to hang out with us. On the up side for him, he has more time to abuse puppies and other defenseless animals, I am sure. So, until I get some really good new stuff on Grandon, I am going to have to continue to pick on Campbell. In recent events, primarily the appearance of his long lost sister, has just added fuel to the fire. As I wrote earlier, we need to spend more time laughing, and there rarely is a day that goes by, that Campbell does not crack me up. As most of you know, he recently got his truck back, and bets are being taken, on how long it will be, before it gets stolen again. They did a really good job at repairing the truck, but forgot to replace the gun rack in the back window, and no one knows what happened to the deer he had strapped on the hood. Little by little we are replacing the Schlitz cans in the back of the truck, so things should be back to normal soon.

Well, July was a great month, in so many ways. I can't wait to see what August brings. Until soon, Keep the Peace, and I'll see you out there.