

# J.E.A.M. CENTS

Volume VIII Issue No. 6

“The Official Newsletter of the June Bug “

June 1-30, 2003

T.E.A.M. 2121 S. Priest Drive Suite 111 Tempe, AZ 85282 480.829.TEAM www.teamsecurity.net

Welcome to the season finale of *T.E.A.M. CENTS*. In this issue we'll leave you with cliffhangers such as; Will Steve Abbett survive the Warped Tour? We'll leave you guessing with the thought of who made the supervisor cut and does Jeff Swanson really want to be a cat or does he just envy them?

At press time we had already hit the 100 degree mark for the last six days, which means if you are on post and find yourself staring at the ceiling, you most likely passed out due to dehydration. So drink lots of fluids out there. For more helpful info read the article about heat stress in this issue.

As you may already know, scheduling has changed a bit. If you are licensed you still call in Mondays, leave your name and number and Katrina or Jimmy will call you back. Sometimes we get a cancellation and the majority of the day is spent finding a replacement for that cancellation. When this happens calling employees back comes second.

If a few hours have passed without a call, please bear with us. For more info check out Kelly's article and step into Katrina's Cantina for some shoutouts to employees that have been a big help and then stop and get lost in the opts matrix with Richard Campbell. Have fun out there, be safe, stay hydrated to be cool....

#### DISCLAIMER

*T.E.A.M. Cents* staff does not assume liability in any way for anything printed, inferred, or diagrammed in *T.E.A.M. Cents*. If at anytime you find anything you read in *T.E.A.M. Cents* offensive, then by all means please stop reading immediately. If you should happen to be inadvertently offended, and continue to read, you do so at your own risk. If you continue to read this offensive material to yourself, and your lips move while you read, and you are in a room with anyone who is able to read lips, then YOU and not US are responsible for offending them. The stories and characters you read about in *T.E.A.M. Cents* are purely fictional. Any similarity to real people living or dead, places and events is merely coincidental.

#### UPCOMING EVENTS

- 6/4: **BLACKOUT DAY**  
ZZ-Top @ Cricket  
Crosby, Stills and Nash @ Tucson  
AVA
- 6/7: **BLACKOUT DAY**  
Pearl Jam @ Cricket  
Pera Club 30th Wedding Anniversary
- 6/9: Payday in 111 for lic. Pers. 4p-6p.  
6/10: Payday in 111 for unlic. Pers. 4p-6p.
- 6/13: **BLACKOUT DAY**  
Kenny Chesney @ Cricket  
Alwun House Event
- 6/14: Flag Day  
Jerry Lee Lewis @ Cliff Castle
- 6/15: Father's Day  
6/21: Summer Begins  
6/23: Payday in 111 for lic. Pers. 4p-6p.  
6/24: Payday in 111 for unlic. Pers. 4p-6p
- 7/2: **BLACKOUT DAY**  
OzzzFest @ cricket

#### JUNE BIRTHDAYS

- Patricia Madison 6/1  
Zachary Dove 6/2  
Paul Lopez 6/2  
Robert Rodrigues 6/2  
Jackie Mitchell 6/6  
Samantha Blyth 6/6  
Steven Arambula 6/9  
Patrick Clancy 6/10  
Kathy Rice 6/10  
Donald Webster 6/10  
Victoria Gilmer 6/11  
Chris Scalzo 6/11  
Stephen Abbett 6/12  
Bret Gibson 6/13  
Jeremy LaRue 6/13  
Linda Stockinger 6/13  
Shannon Vaughn 6/15

- John Vogel 6/17  
Jordan Cooley 6/23  
David Bush 6/24  
Kevin Walz 6/26  
Anthony Yazzie 6/29  
Alex Marquez 6/30

Happy birthday to all of you old and new employees. Hope there's many more...cake that is!

#### T.E.A.M. ANNIVERSARIES

- Six years: Richard Cavazos 6/18  
Andy Jimenez 6/18  
Sam Kahoiwai 6/19

- One year: Helen Cantu 6/27

Congratulations to you for staying through the thick and thin. We appreciate all of your hard work and time.

#### CPR CLASSES OFFERED

As part of the new training program, T.E.A.M. is offering adult/child/infant CPR classes to all of its employees.

While this is a requirement for all Supervisors, it is encouraged and open to all. The cost is \$25.00 for employees. Compared to the Red Cross that charges \$37.00 for the same course. Open course dates for June are Sunday June 22nd Saturday June 28th and Saturday June 29th.

Please e-mail Jose Villa @ jose@teamsecurity.net to schedule your attendance.

**Warning:** the consumption of alcohol may lead you to believe that ex-lovers are really dying for you to call them at four in the morning.

## HITTING THE ROAD

By Steve Abbat

Some of you may know me, my name is Steve Abbett and I have been with T.E.A.M. for a year and a half. I am very fortunate to have the opportunity to go on the Warped Tour with Sully this coming June.

We are coming into the last month before I go away and the anticipation is killing me. I know that a lot of people have expressed interest in the T.E.A.M. Tour Division. My best advice to all of you is to just do your very best at each and every job you're given. No matter how menial it may seem.

I plan on showing everyone around the country the type of employees T.E.A.M. has. The ultimate goal is to get more people out there with us and I will do my best to help make that happen.

The Warped Tour starts on June 19 and I am going to try to write an article for the newsletter every month to keep all of you informed. I have also set up an e-mail address (sabbettontour@aol.com) where you can contact me. I will do my best to get back to all of you. I hope to hear from a lot of you while I am out there and hopefully I will get to see some of you when we are in Phoenix on July 15.

I will talk to you all again next month from somewhere in our great country.

BIG STEVE

## KATRINA'S CANTINA

By Katrina Marquez

Hello T.E.A.M. family, we are starting to gear up for the concert season. All Cricket shows are **blackout** events. Please keep in mind Ozzfest is on Wednesday July 2.

I would like to thank all of you who came out to Journey/Styx/Reo Speedwagon. It's always nice to come out and meet you all in person. Just remember, it's starting to get hot outside, so make sure you are drinking enough water.

I would like to take this time to thank a few people. Brad Hardy and Pat Robertson what a dynamic duo. Travis Kersteter, thanks for going to Tucson at a last minute's notice. Nicolai Wendelboe, thank you for covering Hi-Liter when needed. Eddie Boehm thank you for helping with the brickyard, we will miss you. Steve Arambula, thank you for covering any shift. These are just a few of you who rocked this month. Thanks for all the hard work. I would also like to thank

Jared Rafferty for being my bowling partner. (I'm not that great).

Just a few reminders about scheduling. Licensed guards call on Mondays between 10am-6pm, leave your name and number with Kari. If you are unlicensed call Tuesdays between 10am-6pm leave your name and number with Kari.

Make sure when scheduling you have a pen and a piece of paper. Always be 15 minutes early to your shifts.

See you soon, Katrina.

## MORAL DILEMMA

You are driving along in your car on a wild stormy night, when you pass by a bus stop, and you see three people waiting for the bus: 1. An old lady who looks as if she is about to die. 2. An old friend who once saved your life. 3. The perfect woman (or man) you have been dreaming about. But what if there could only be one passenger in your car? Think before you continue reading.....This is a moral/ethical dilemma that was once actually used as part of a job application.

You could pick up the old lady, because she is going to die, and thus you should save her first; or you could take the old friend because he/she once saved your life, and this would be the perfect chance to pay him/her back. However, you may never be able to find your perfect dream lover again.

The candidate who was hired (out of 200 applicants) had no trouble coming up with his answer. He simply answered: "I would give the car keys to my old friend and let her take the old lady to the hospital. I would stay behind and wait for the bus with the man/woman of my dreams."

Sometimes, we gain more if we are able to give up our stubborn thought limitations. Never forget to "Think Outside of the Box."

However, the correct answer is to run the old lady over and put her out of her misery, have sex with the perfect man/woman against the bus stop and drive off with the old friend for some beers!

**Warning:** the consumption of alcohol may give you, and only you, the impression that every little thought that enters your mind is absolutely brilliant and worth sharing and repeating several times throughout the evening.

## MARLIES' THOUGHTS

By Marlies Meinhold

It is that time again... I would like to share a statement that was made during one of our staff meetings:

**"Together We Accomplish More"**

Think about it.....

**"T E A M"**

Trust Empowers All Members  
Taking Excellence Another Mile  
Together Effective, Apart Miserable  
Total Effort by All Members

## **Other Quick Thoughts**

**Happiness:** Happiness is a choice. We choose to be happy.

**Attitude:** Attitude is a choice. We choose our reactions.

**Self-esteem:** I want to be the person my dog thinks I am.

No one can make you feel inferior without your consent.

You train others how to treat you by how you treat yourself.

**Goals:** Goals are dreams... with deadlines.

**Courage:** Courage is how far you bounce after you hit bottom. Courage is going from failure to failure without losing your enthusiasm.

**Integrity:** Integrity is being honest when nobody is looking.

**Pain:** Pain is wisdom in disguise.

**Conflict:** Clarity always follows conflict.

**Commitment:** Whatever were your results, were your intentions.

**Blame:** Blame is really "bla - me." It's not my fault!

**Procrastination:** No decision is a decision.

**Love:** Love is the ability and willingness to allow those for whom you care to be who they want to be without having to satisfy you.

**Forgiveness:** Forgiving others is not for them. It is for you.

**Alone:** It is better to be alone than to wish you were alone.

Life's Challenges: This, too, shall pass.

Health: Health is when your past is no longer screwing up your present.

Need to be Right: It is more important to be kind than to be right.

Frustration: Welcome frustration. It is a gift that says we need to change something.

Extreme Wisdom: Never buy your honey exercise equipment on their birthday.

Two Relationship Goals:

1. Find someone already happy.
2. Find someone good at loving you.

Intimacy: Intimacy is really "into - me - see."

Changing People: We cannot change people... only our reactions to them.

Lessons in Life: A lesson is repeated until learned.

Love & Hate: We cannot love or hate something about another person unless it reflects something we love or hate about ourselves.

Quickest Way to Get Rid of the "Yukkies"  
Bring a box of puppies into a Nursing Home.

Coachable: Listening without judgment, understanding a coach cannot fix you... you are responsible for yourself, and taking one action step everyday to improve yourself. (like reading these!).

#### **Vocabulary for Success Coaches:**

Mistake = Learning opportunity

Failure = Feedback

Lazy = Storing energy

Lonely = Available

Exhausted = Re-charging

Overwhelmed = In demand

Mad = Tinkled

#### **Instant Feel Goods:**

Overtip breakfast waitresses.

Hide a love-note for your child or honey to see.

Every once in a while, take the scenic route.

When you feel terrific, notify your face.

Be the first to smile.

Let cars in traffic.

Take a night class.

Plant flowers. And smell the m.

Forgive someone who doesn't deserve it.

Wear wild, shocking underwear under business attire.

At grocery check out, occasionally allow others in line. Or offer change.

Go to a bookstore.

Always have a motivational tape in your car.

Tape or record your parents' or childrens' laughter.

Put your photos in an album.

Watch a sunset.

Watch a sunrise.

Every once in a while, let adventure rule.

Start your day with music.

End your day with music.

Love someone who doesn't deserve it.

Buy a bird feeder.

Take a bubble bath by candle light.

Count your blessings.

Giving is receiving.

### **ABOUT HEAT STRESS**

By Chris Casias

As the summer nears, along with near 100degree temps and considering the majority of our work is done outside, we have looked into some illnesses affected by the heat and with the help of State Fund I'm including the following info for you.

Everyone is a potential victim, both on and off the job.

Arizona residents must constantly be aware of the dangers of heat stress. Most people know they should stay alert to the warning signs when outside in the desert sun. But for many others working in industries that require hot work areas, such as factories, foundries, or in the middle of large crowds, the hazard can be just as threatening inside.

#### **WHAT IS HEAT STRESS?**

Heat stress is the potentially dangerous condition that occurs when your body is unable to regulate its temperature. There are three levels of heat stress that can be identified by specific symptoms.

#### **Heat cramps:**

Painful spasms in your arms, legs, or abdomen, caused by not replacing body salts lost through sweating in extremely hot conditions. Sweaty skin.

Treatment:

Sit or lie down in shade or away from heat source, drink cool water, gently stretch and massage cramped muscles.

#### **Heat exhaustion:**

A more serious condition, which may include weakness, nausea, vomiting, fatigue, moist and clammy skin, a headache, pale complexion or rapid pulse. Heat exhaustion results when your body loses too much water through heavy perspiration.

Treatment:

Remove from heat, apply cool, wet cloths, fan victim. Stop if victim develops goose bumps or shivers. Get medical attention if no improvement.

#### **Heatstroke:**

The most severe of all heat-related disorders. This major medical condition is caused by a breakdown in the body's cooling system.

Three major signs of heatstroke are:

1. Hot, dry skin that is red or blotchy in color.
2. Hypothermia, with a body temperature rising to 106 degrees Fahrenheit or beyond.
3. Mental confusion, delirium, loss of consciousness, convulsions or coma.

These symptoms can happen with little warning, and can be fatal if not treated.

Treatment:

Remove person from heat. Remove clothing and place victim in a cool bath or apply cool compresses to the body. Get medical attention immediately.

Pay attention to signs of heat stress. If you experience any of these symptoms- or notice them in someone else- get or call for help immediately.

#### **PREVENTING HEAT STRESS**

\* Take it slow. Allow your body time to adjust to working in the heat. It may take several days to adjust to tolerating an 8 hour shift. People who take the time to get used to the heat have fewer problems with heat stress.

\* Drink plenty of fluids. Don't wait until you're thirsty! By that time, you may already be dehydrated. You should drink water frequently throughout the day. Drinking isotonic fluids such as Gatorade is good for replacing vital minerals. Do not drink alcohol as a means of replenishing fluids. Stay away from caffeine.

\* Eat right and eat light. Avoid hot, heavy meals. Fresh fruits and vegetables are good choices for hot weather meals since they are light, high in water content, and also contain vitamins and minerals lost through perspiration.

\* Dress sensibly. Wear clothing that let's your skin breathe. Fibers such as cotton absorb perspiration and draw moisture away from your skin. Light- colored clothing reflects the sun's hot rays. Wear a cap or wide-brimmed hat to shield your head and face when working outside.

\* Give yourself a break. Plan breaks out of the sun and way from the heat to allow your body time to cool off. Avoid heavy work during the hottest part of the day.

Remember...any form of heat stress can be a serious threat to your health and safety. Don't ignore the danger signs- recognize and treat all symptoms promptly to keep yourself safe and healthy on the job and at play. Let's be careful out there and look for more summer tips next month. Any questions feel free to contact me in the office.

### **BERT'S BUSINESS**

By Berts Rawls

Hi everyone. How's everything out there? I hope all is good. I only have a few things to say this time.

Just a reminder, everyone that does not have a guard card your hours are now going to be limited. If you do not want this to happen to you, see me Monday through Friday between 11:00 and 17:00. I cannot guarantee that I will be at 111 all of the time, so it is best to call first. Remember to bring \$40.00 in cash and an I.D. If at all possible do not put lotions on your hands before you come to get fingerprinted. Lotions will not allow the ink to stick to your hands, which in turn makes DPS send back the applications.

Those employees working on STO accounts are doing a great job. I have been conducting quality control checks on all of our accounts and I am overall pleased. Remember, the way you act when a manager is around should be the same as when the managers are not around. You should always be giving your all. Like I said though, I AM HAPPY, so lets keep it that way. Please!!!!

One more thing- equipment. Make sure that all of you treat all of the equipment like it is yours because if you break the equipment it will be yours.

### **TAKE THE DRIVING TEST**

The following are a sampling of REAL answers received on exams given by the California Department of Transportation's driving school:

Q: Do you yield when a blind pedestrian is crossing the road?

A: What for? He can't see my license plate.

Q: Who has the right of way when four cars approach a four-way stop at the same time?

A: The pick up truck with the gun rack and the bumper sticker saying, "Guns don't kill people. I do."

Q: When driving through fog, what should you use?

A: Your car.

Q: What problems would you face if you were arrested for drunk driving?

A: I'd probably lose my buzz a lot faster.

Q: What changes would occur in your lifestyle if you could no longer drive lawfully?

A: I would be forced to drive unlawfully.

Q: What are some points to remember when passing or being passed?

A: Make eye contact and wave "hello" if he/she is cute.

Q: What is the difference between a flashing red traffic light and a flashing yellow traffic light?

A: The color.

Q: How do you deal with heavy traffic?

A: Heavy psychedelics.

Q: What can you do to help ease a heavy traffic problem?

A: Carry loaded weapons.

### **FIERY ONE'S FORUM**

By Kelly Rogers

Hello to everyone! As some of you know, I have recently started to assist the schedulers with getting the availability of all unlicensed employees. I am also tracking whether or not employees are calling in on Tuesdays and their progress in getting licensed. I hope that what I am doing is going to help make the schedulers' job a little easier.

Just for clarification, all licensed employees (with the exception of employees with permanent schedules) call in on Monday for scheduling.

All unlicensed employees are to call in on Tuesdays - every week. I will call you back in the order you called in. When I talk to you, I will enter into my computer whatever your availability is. After the schedulers have scheduled the licensed employees, they will look at what work we have available for unlicensed employees and then look at my list of your availability to work. When there is a match, they will call you to get you scheduled. Therefore, the more flexible you are with your availability, the greater chance we will have work for you that week.

We try our best to be flexible, to accommodate your various scheduling needs. As such, I ask for a certain amount of flexibility too. When you tell me your availability, I assume that you actually are available to work, even if you were not scheduled right away. This does not mean I expect you to sit at home waiting for possible work. It just means that if you were not scheduled for a time you said you were available, and you decide to make other plans, you need to call me and let me know that you are no longer available at that time.

The schedulers' job is hard. Things come up last minute, and my list enables them to quickly scan for employees who can work, and therefore avoid their having to call every employee we have.

Thanks for all your hard work. I'll be talking to you soon.

Peace!

### **WILLIAMS RANCH ROUNDUP**

By Jeff Swanson

Hello faithful readers. It has gotten into the 100's already and I'd like to remind you to take care of yourself and others in need of help.

You all need to drink lots of water, not soda. As you're driving down the road, if you see someone elderly, someone with kids, and or someone who just looks like they could use a hand, take the time to "help thy neighbor". Not only will it make you feel good about yourself, but someday you might find yourself in the same position. Hoping someone will care enough to help you.

Who's to say that humans are the superior race? Lets compare humans to cats:

Humans work day in and day out to provide a house to sleep. Cats sleep and lick themselves all day long inside our houses.

Humans shop on the way home from work so they can cook dinner when they get

home. Cats meow until we open a can of food and feed them.

Humans pay to get massages while cats simply rub up against you until you give them a good petting.

It's not socially acceptable for humans to have one night stands, where cats can have as few or as many partners as they desire without scrutiny.

Humans try to be discreet about using the restroom, whereas a cat poops in a box that we put in the middle of the house. Let's not forget the fact that we then scoop out this box.

Humans wear uncomfortable shoes and clothing, where a cat's top priority is to be comfortable.

I'm not saying that a cat is smarter than a human, but if there is such a thing as reincarnation, I hope I come back as a cat!!

#### **Arizonan cooking tips.**

-Before leaving for work, wrap two frozen burritos in tin foil and place on the dash of your car. At lunchtime they will be piping hot and ready to eat.

-If you plan to eat lunch with friends, surprise them with a freshly slow roasted whole chicken. First, season as desired, then wrap in tin foil. Next remove the air filter from your car and turn the cover upside down before tightening down. This will allow the chicken to cook in a bowl shaped oven. Drive to work. Allow 3 to 4 hours from the time you leave home until you eat.

-Can goods need only set on dash for one hour. Be sure to put a hole in the top of the can so the can does not explode.

-As you know, cold goods are out of the question. Try taking a one gallon jug of water and placing three tea bags in it before work. This can be placed anywhere inside the car, (not the engine compartment). Hot tea is better than no tea.

BON APPE TITE !!

#### **Question for the month:**

If it's tourist season, why can't I shoot them?

#### **Medical advice from the hills:**

If during the summer you acquire a rash and/or chafing from excessive sweating, try using a little corn starch. It costs about a dollar a box and can be purchased from any grocery store. Corn starch can also be used in your shoes to assist in keeping them dry.

Well folks, that's all for this month. Stay safe out there and remember, the new \$20 bill has several colors, it's not black and white. Sorry Mick!

#### **TAZ' TOOLBOX**

By Rich Zahn

I wonder where in the midst of "life", everyone's heart and mind are during these times of cause and uncertainty. Do we all just think that things will get better by themselves, or it's someone else's job to take care of?

We have what we have and go where we go due directly to the individuals that have "given" it all for what they believe and the decisions they have had to make.

Sacrifice, what do we know about sacrifice? I don't advocate war, however I do support our troops from the beginning and the freedoms I enjoy from their efforts.

Here is an article that my mother forwarded to me and now to all of you. Please take it for what it's worth. The Red, White and Blue have always been faithful.

U.S. Navy Capt. Ouimette is the XO of NAS, Pensacola. Here is a copy of the speech he gave on 19 Feb 03. A wonderful and accurate account of why we are in trouble today.

#### **America WAKE UP!**

That's what we think we heard on the 11th of September 2001 and maybe it was, but I think it should have been "Get Out of Bed!" In fact, I think the alarm clock has been buzzing since 1979 and we have continued to hit the snooze button and roll over for a few more minutes of peaceful sleep since then. It was a cool fall day in November 1979 in a country going through a religious and political upheaval when a group of Iranian students attacked and seized the American Embassy in Tehran. This seizure was an outright attack on American soil; it was an attack that held the world's most powerful country hostage and paralyzed a Presidency. The attack on this sovereign US embassy set the stage for the events to follow for the next 23 years.

America was still reeling from the aftermath of the Viet Nam experience and had a serious threat from the Soviet Union when then, President Carter, had to do something. He chose to conduct a clandestine raid in the desert. The ill-fated mission ended in ruin, but stood as a symbol of America's inability to deal with terrorism. America's military had been decimated and downsized / right sized

since the end of the Viet Nam war. A poorly trained, poorly equipped, and poorly organized military was called on to execute a complex mission that was doomed from the start. Shortly after the Tehran experience, Americans began to be kidnapped and killed throughout the Middle East. America could do little to protect her citizens living and working abroad. The attacks against US soil continued. In April of 1983 a large vehicle packed with high explosives was driven into the US Embassy compound in Beirut. When it explodes, it kills 63 people. The alarm went off again and America hit the Snooze Button once more. Then just six short months later a large truck heavily laden down with over 2500 pounds of TNT smashed through the main gate of the US Marine Corps headquarters in Beirut. 241 US servicemen are killed. America mourns her dead and hit the Snooze Button once more.

Two months later in December 1983, another truck loaded with explosives is driven into the US Embassy in Kuwait, and America continues her slumber.

The following year, in September 1984, another van was driven into the gates of the US Embassy in Beirut and America slept.

Soon the terrorism spreads to Europe. In April 1985 a bomb explodes in a restaurant frequented by US soldiers in Madrid. Then in August a Volkswagen loaded with explosives is driven into the main gate of the US Air Force Base at Rhein-Main, 22 are killed and the Snooze Alarm is buzzing louder and louder as US soil is continually attacked. Fifty-nine days later a cruise ship, the Achille Lauro is hijacked and we watched as an American in a wheelchair is singled out of the passenger list and executed. The terrorists then shift their tactics to bombing civilian airliners when they bomb TWA Flight 840 in April of 1986 that killed 4 and the most tragic bombing, Pan Am Flight 103 over Lockerbie, Scotland in 1988, killing 259. America wants to treat these terrorist acts as crimes; in fact we are still trying to bring these people to trial. These are acts of war the Wake Up alarm is louder and louder.

The terrorists decide to bring the fight to America. In January 1993, two CIA agents are shot and killed as they enter CIA headquarters in Langley, Virginia. The following month, February 1993, a group of terrorists are arrested after a rented van packed with explosives is driven into the underground parking garage of the World Trade Center in New York City. Six people are killed and over 1000 are injured. Still

this is a crime and not an act of war? The Snooze alarm is depressed again.

Then in November 1995 a car bomb explodes at a US military complex in Riyadh, Saudi Arabia killing seven service men and women. A few months later in June of 1996, another truck bomb explodes only 35 yards from the US military compound in Dhahran, Saudi Arabia. It destroys the Khobar Towers, a US Air Force barracks, killing 19 and injuring over 500.

The terrorists are getting braver and smarter as they see that America does not respond decisively. They move to coordinate their attacks in a simultaneous attack on two US embassies in Kenya and Tanzania.

These attacks were planned with precision, they kill 224. America responds with cruise missile attacks and goes back to sleep.

The USS Cole was docked in the port of Aden, Yemen for refueling on 12 October 2000, when a small craft pulled along side the ship and exploded killing 17 US Navy Sailors. Attacking a US War Ship is an act of war, but we sent the FBI to investigate the crime and went back to sleep.

And of course you know the events of 11 September 2001. Most Americans think this was the first attack against US soil or in America. How wrong they are. America has been under a constant attack since 1979 and we chose to hit the snooze alarm and roll over and go back to sleep.

In the news lately we have seen lots of finger pointing from every high official in government over what they knew and what they didn't know. But if you've read the papers and paid a little attention I think you can see exactly what they knew. You don't have to be in the FBI or CIA or on the National Security Council to see the pattern that has been developing since 1979. The President is right on when he says we are engaged in a war. I think we have been in a war for the past 23 years and it will continue until we as a people decide enough is enough.

America has to "Get out of Bed" and act decisively now. America as changed forever. We have to be ready to pay the price and make the sacrifice to ensure our way of life continues. We cannot afford to hit the Snooze Button again and roll over

and go back to sleep. We have to make the terrorists know that in the words of Admiral Yamamoto after the attack on Pearl Harbor "that all they have done is to awaken a sleeping giant."

Thank you very much.

Dan Ouimette  
Pensacola  
Civitan  
19 Feb 2003

Thanks for your time and efforts in reading this letter.

Be safe out there.....TAZ

### SUPERVISOR'S CORNER

By Jose Villa

#### **FREE FOOD!**

"Good leaders develop through a never-ending process of self-study, education, training, and experience."

Recently, I came across this quote and I thought of the T.E.A.M. Supervisors that are presently in the 1st supervisor class. They have attended close to 40 hours of training classes and endured endless on the job training at events. They are will be the leaders for the future Supervisor classes. All of them have dedicated themselves and their time to improving as leaders.

We are approaching the end of the first class and are planning for the 2nd class. We have received many letters of intent for this class. We will start interviewing supervisor prospects in June and planning to start the next class in late July. If you are interested in making that commitment to improving yourself, submit a letter of intent to Jose Villa or Richard Campbell by June 13th.

### OPTRIX REVISITED

By Richard Campbell

The days are getting longer and hotter. I just want everyone to think about what we need in the field to make sure that we stay safe. Always bring water, there is no guarantee that water will be readily available at all locations that we are at.

The second thing to think of is sunscreen, we do not supply that to the employees. Hats they are always good for keeping the sun and sweat out of your eyes.

The biggest thing to remember is that hats and Shorts can not be worn at indoor Venues. Rule of thumb, if it has a roof- no

shorts or hats. This includes B.O.B., A.W.A., and Dodge Theater. To name a few that we are constantly asked about or the most confusion about them. If you have questions ask the schedulers they will be more than happy to find out for you.

Let's have a safe summer. I look forward to seeing everyone at the Cricket shows.

### VILLA CON DIOS

By Jose Villa

Hello everybody, another month has gone by! May was an interesting one for me because of my new parking duties at Cricket.

In the recent months, I felt that I was in a rut because I was not learning anything new. I was not challenged by running events and by everything that goes with it. Over the past couple of years, I have found out that I quickly get bored if I am not learning something everyday and I must find something that is out of my comfort zone. So when the opportunity came up that I could learn how to run and work in a parking program, I was quick to volunteer for it. Most people thought I was crazy except for Bert, because he was volunteered to run the program. He was happy to let me have it. I viewed this an opportunity to expand my knowledge of the event business and crowd management. Yes, parking is a vital part of the big picture in crowd management. Parking personnel can set the tone for the guest's experience at any venue. If they have a bad experience in the parking lot, they will already be upset when they get to the gates and have to be searched. It is all a domino effect that I think you can start to see.

The first show was Sammy Hagar where we parked about 1800 cars. That may sound like a lot but the Cricket lot can hold about 6,000 cars. We had a couple of start-up issues, but that were expected. Overall, for the first show, I thought we did well. The second show was Journey and we parked about 4000 cars. We had more guests show up than we planned for and had to do some staffing adjustments midway to accommodate the guests. Once again, we had some issues that came up, but they were different than the first show, which is a sign that we are not repeating them. I can see the progress, which will only get better with each show.

I would like to thank some T.E.A.M. members that have stepped up and are leaders and future leaders of the parking program and T.E.A.M.

Jared Rafferty  
Michael Crutcher  
Paul Piotrowski  
Joe Pitts  
Malcolm Smythe  
Cameron Beach  
James Jecker  
Juanita Flores  
Bobby Erdmann  
Travis Oyer

And of course... Marlies Meinhold  
Thank you for all your help.

### MICK'S MEMO

By Mick Hirko

As most of you know, I was recently on a trip across our great land. Word of advice - don't try to do it in two weeks. Too much time in the car, not enough time exploring.

I met some interesting people, some fun and some not so much. I was amazed on the size of Campbell's family, especially throughout Mississippi, Alabama and Kentucky. Let us not forget the West Virginia Campbell clan. They really do play the banjo to the tune of "Deliverance".

Overall, it was a really good time, just too short. My main destination was Washington D.C. I love the city, for what it stands for; the power, and the history. As I have mentioned before, my father is buried at Arlington National Cemetery. While visiting his grave site, I was shocked by the amount of funerals that were occurring. I was accidentally present for the funeral of one of our hero officers whom was killed in action in Iraq. I could not believe that that many funerals were from the war. After speaking to a lady in a flower shop, I found out that Arlington had about 25 to 30 funerals a day, and they were all World War II Vets. Tom Brokaw aptly named them "our greatest generation". For most of you, these are your grand or even great-grandparents I am speaking about. I recently read in a military magazine that our World War II veterans are passing at a rate of over 1000 a day. If any of you know anything about history, about the great depression, about World War II, and the sacrifices made in those times, you can see why I appreciate that generation.

In a society run by computers, satellites, and every creature comfort, most of you cannot imagine working for \$10.00 a month. If you were lucky enough to have a job, listening to the radio for entertainment, not having a refrigerator or washing machine; so many things we take for granted.

Today, "Saving Private Ryan" is the closest example of what the soldiers of World War II experienced. "A Band of Brothers" is another good insight, but not having been there, none of us can really imagine what it was like. I have had the privilege and honor of knowing soldiers from both sides of the war. Remember, this was a war before we knew about post traumatic stress syndrome, before we knew how to treat for shock, and where most soldiers carried single fire, or small caliber, small magazine arms. Anyway, I could go on for a long time, boring you all with history and facts that you probably don't know or care about.

We recently volunteered our time to a fund raiser for the families of troops serving in the war. Again, if you have never sat at home, while a husband, son, brother, wife or anyone else you loved was at war, dreading the ring of the door bell or the phone, trying to catch a glimpse of a loved one on TV or in a news photo, you cannot imagine the hardship of war on the family. All that, and it's not like you are rolling in money. Professional soldiers survive on their income. Reservists and National Guardsmen leave their often very well-paying jobs, to serve their country for a lot less money.

I ask of you this Memorial Day, between your grilling and parties, to remember what Memorial Day is truly about. Thank a veteran for their service and their sacrifice. I will never forget the old man I saw in Biloxi, Mississippi at the National Cemetery there, standing over the grave of a brother-in-arms. I wondered what was going through his mind, as he gazed through the rows of white slate markers, each representing a hero, and each a part of our greatest generation. Where would we be without their service? We take so much for granted, from our rights to our belongings. Show them your gratitude. It is the least you can do.

In the coming weeks and months, you might hear or see some changes within the structure of our organization. There already are a ton of rumors afloat about us, and once again, I would like to put them to rest. No, we are not going out of business. No,

we have not been bought by another company.

Yes, Richard Campbell is related to several of his family members in inappropriate ways. Seriously, the only thing that has transpired is that we had to make some legal modifications to our paperwork, for reasons that are too long and boring to get into. As far as the structure, our operations, uniforms, anything - nothing changes. You might see some minor changes on some of our forms and official documents, but that is it. No one is getting laid off, no one is going out of business or anything like that. If anything, I am reinvigorated, now that this nonsense is over, and am looking forward to new challenges, and some new directions that we want to go.

So, please rest assured that you will be able to continue getting our newsletters, and more importantly, your paychecks.

Mick Hirko  
President  
Total Events And Management  
[www.teamsecurity.net](http://www.teamsecurity.net)

### THINGS THAT MAKE YOU GO

#### "HM MM ...."

Who was the first person to say, "See that chicken there... I'm gonna eat the next thing that comes outta it's butt."

If Jimmy cracks corn and no one cares, why is there a song about him?

Can a hearse carrying a corpse drive in the carpool lane?

Why do people point to their wrist when asking for the time, but don't point to their crotch when they ask where the bathroom is?

Why does your OB-GYN leave the room when you get undressed if they are going to look up there anyway?

If Wile E. Coyote had enough money to buy all that Acme crap, why didn't he just buy dinner?

If corn oil is made from corn, and vegetable oil is made from vegetables, then what is baby oil made from?

**WARNING:** the consumption of alcohol may make you think that you have mystical Kung Fu powers, resulting in you getting your butt kicked.\_\_\_\_