

J.E.A.M. CENTS

Volume VIII Issue No. 3

“The Official Newsletter of Fat Tuesday “

March 1-31, 2003

Total Events And Management 2121 S. Priest Drive Suite 111 Tempe, AZ 85282 480.829.TEAM www.teamsecurity.net

MARCH EVENTS

- 3/4: Fat Tuesday
Voo Doo Daddys- Scottsdale
- 3/5: Ash Wednesday
- 3/7-9: Chandler Ostrich Festival
- 3/14-15: Tempe Music Festival @ Tempe Beach Park
- 3/17: **BLACKOUT DAY**
Payday in 111 for licensed employees. 4p-6p.
St. Patrick's Day
- 3/21: Spring begins
- 3/22-23: ChicagoFest in Downtown Scottsdale
- 3/22: Advance Training in 111. 1p-5p.
- 3/23: ChicagoFest in Downtown Scottsdale
Bon Vivant @ Pera Club
- 3/27-29: Rock the Rim @ Phx Municipal Stadium
- 3/28-30: MAMA Springs Arts Festival on Mill
- 3/29: **BLACKOUT DAY**
MAMA Springs Arts Festival on Mill
Lowrider Show @ AVMC
Great AZ Beer Festival @ AZ Center
- 3/30: **BLACKOUT DAY**
MAMA Springs Arts Festival on Mill
Lowrider Show @ AVMC
Great AZ Beer Festival @ AZ Center
- 3/31: Payday in 111 for licensed personnel in 111. 4p-6p.
- 4/1: Payday for non-licensed personnel in 111. 4p-6p.
Beastie B oys in Rocky Point.

WARNING: The consumption of alcohol may cause you to think you can sing.

MARCH BIRTHDAYS

Raul Rodriguez	3/1
Brian Wentzel	3/1
Calvin Rasmussen	3/3
Travis Buswell	3/5
Gerald Burns	3/6
Kevin Knotts	3/6
Steve Kasely	3/7
Brendon Martin	3/8
Thomas Erhardt	3/9
Michael Carlton	3/10
Arein Cottner	3/10
Terrie Sears	3/13
Lenny Byaus	3/14
Adam Mueller	3/15
Joel Birch	3/16
Pat Kyler	3/17
Shawn Shultz	3/19
Jose Vargas	3/23
William Somerville	3/25
Stephanie Branum	3/29
Darnell Calhoun	3/29
Feliz Gallegos	3/30
Todd Ruckdeschel	3/30

Happy Birthday to all you, there will be cake and drinks for all of you on April 1, at 10-93.

MARCH ANNIVERSARIES

Three years: Charlie Showers	3/22
Two years: Terrie Sears	3/14
Tim Rice	3/21
Shawn Rice	3/21
Kathy Rice	3/21
One year: Ehrich Douglas	3/28

Congratulations to all of you, hang in there, only nineteen more years to go!!!

BERT'S BUSINESS

By Bert Rawls

Hello everyone. How is Teamland? As many of you will find out March is a very busy month.

We have the Ostrich Festival, a low rider show, MAMA Festival, Beer Festival, Spring Training and many other events that I am sure that I have forgotten about because we are so busy. So with this in mind, please do not be hard on Katrina. She will call all of you back in the order you call but it takes time to make over 100 phone calls so be patient. Also everyone needs to realize that during this busy time if you do not have critical business in 111, please do not come in and just hang around. Everyone has a lot of work to do and we need to focus on these events. If you have a need or a problem feel free to call or stop by but if you just want to talk please wait for another day.

I also wanted to remind everyone about the parking regulations at 10-93. NO T.E.A.M. EMPLOYEES are allowed to park at 10-93 or in the immediate area. Trails and the surrounding business will tow you if you park. The covered parking is for dispatch and WORKING T.E.A.M. managers only. This does not mean that supervisors or anyone working any account is allowed in the covered parking. You will be towed if you park in this area. No exceptions. If you are towed, do not yell at the dispatcher because it is not her fault.

All right enough being negative. I have noticed when I have been out and about that more and more of you are working harder. I cannot tell you how proud I am when I

drive around and see T.E.A.M. doing such a great job on Mill. Keep it up. As always if you need anything give me a call at the office or e-mail me at bert@teamsecurity.net.

P.S. We have some permanent shifts open on the weekends for various times so if you are interested call me.

A man frantically calls 911 and says, "help...my wife has gone into labor and her contractions are 10 minutes apart".

911: "is this her first child?".

Man: "Of course not, you idiot...this is her husband".

TAZ'z TOOLBOX

By Richard "Taz" Zahn

Hello everyone! Welcome and thank you. To let all of you know what is happening in the world of security here at T.E.A.M., I would like to take this first article and wish everyone well.

Time of the seasons and change throughout the year can and often does create choices to be made of all. Change is good. Nothing over time remains the same. If we capture that moment and harness the energy from that decision, no matter how hard, we can then become what we were intended to be. Constantly moving in a direction that will make a difference, not just to ourselves but also to those around us. Change is not always easy however it will be worth it in the end. You are in control. Make it happen!

I have taken a new and challenging position with T.E.A.M. I am now in the office working to help all involved. I still will be in the field just not as much. So the time I have with you will be that much more important and valuable. I look forward to a great journey and with all of your help a rewarding one for ALL!

OPSTANIC

By Richard Campbell- the other Richard

Where have the resolutions that were made this year at. I know that mine were forgotten or put to the wayside. I hope you had a better run on yours.

I tend to sit back and come up with plenty of reasons why not because they are easier. It takes a lot to look at our failures and come up with positive examples from. Yet, if we can take time to learn we will all be one step ahead for the next time that situation arises.

I have had a lot of fun and heartache this last year and I only hope that I can learn from these examples and move on to accomplish bigger and better things.

I await the new year with the thoughts of the Ostrich Festival, MAMA Festival, Music Festival, Low Rider, Spring Training for the Angels, and a multitude of other events that we are planning. I will be seeing you soon at a festival near you.

Please help out Katrina the best you can by writing down your proper schedule dates and times.

FIERY ONE'S FORUM

By Kelly Rogers

Hello boys and girls. Welcome to Ms. Rogers' neighborhood!

Can you say festivals? That's right, festivals! We have quite a few special events coming up in the near future - lots of festivals. As such, I am on the hunt again, another recruiting rampage. As many of the newest T.E.A.M. members know, I really do keep track of who comes in and how they found out about us.

Remember, we do have the employee referral bonus. Can you say Ka-ching? How about moola? Money? That's right, dollars. Keep that in mind as you go about your day. And if you know someone who wants to work, is looking for a part-time job, and is reliable and responsible -(and not this kind of responsible!... Employer to applicant: "In this job we need someone who is responsible."

Applicant: "I'm the one you want. On my last job every time anything went wrong, I was responsible."

- tell them to come talk to me and to tell me you sent them.

I just wanted to give everyone a collective pat on the back for the great work that you've been doing. I have had managers and clients alike mention to me what a wonderful job everyone has been doing.

Keep up the good work! Until next time...

Peace!

WARNING: The consumption of alcohol may make you think you are whispering when you are not.

WHATZ UP DOC?

American Chiropractic

Getting off the Merry-go-round

How many promises have you made to yourself and family this year that you were unable to keep? How many things have you pledged to do, only to find that a lack of time got in the way? Important things--like spending more time with your family, taking a vacation, getting back into physical shape, having your teeth fixed, your spine examined?

At the same time, have you noticed how all the really unimportant things have taken over--little social obligations and inconsequential tasks that put strain on your time and energy ... make more demands on your time and energy ... make more demands on your income?

Maybe it's because we have more opportunity; maybe it's because we have more luxury; maybe it's because we live in a highly competitive society; but somehow, Americans tend to let life become complicated with unimportant things.

As a result, we are caught up in a maddening circle of activity going around and around ... reaching higher and higher ... moving faster and faster ... taking on more responsibility and adding more strain ... picking up speed until we are spinning so fast that even the important things in life are thrown out of focus and out of perspective.

This is the 20th Century Merry-Go-Round. We eat, yet we are not hungry. We strive for free time, but waste it when we get it. We found ways to live longer, but abuse our health so as to live shorter. We have greater opportunity to do, and yet we don't truly enjoy. We plan everything, but we seldom achieve anything. We worry about the world, yet we neglect ourselves.

This is one of the illnesses of the age. Its symptoms are felt psychologically with frustration and tension; its results are felt physically with fatigue, sickness and pain. Obviously, no one can tell you how to live or remold your life. But if you find yourself cramming more and more and enjoying it less and less, this is a good time to re-evaluate your goals.

For the sake of your health and well-being, your doctor of chiropractic urges you to slow down. Pace yourself. Try taking time to enjoy the meaningful things in life ... and to appreciate the important people in your life. Take time also to do those things which are essential to a long satisfying, and productive life. This

involves a preventive-care attitude towards health, on which recognizes the need for frequent check-ups, including that of a continuously taxed spine and nervous system.

Just as the doctor of chiropractic recognizes the importance of spinal integrity to health and vitality, he does not overlook the effects of environmental stress.

No one is immune to the excitement of the merry-go-round syndrome. But you don't have to take the ride.

THE EXPERIENCE EATERS

Selby and Swanson's monthly food report.

Ratings based on 1 to 10 forks, 10 being the best.

This month we are reporting on two restaurants. The first is "Mr. Goodcents" on Broadway just east of Roosevelt. Selby ordered a ham and cheddar sub. He was very pleased. It was of large portion, and made with freshly cut meat. I ordered the all you can eat pasta with meat. My food was hot and looked appetizing, but straight from a can. The service was excellent and it was obvious that the owner took great pride in seeing happy customers. The restaurant was very clean and the prices were fair. We both agreed that we would be revisiting Mr. Goodcents in the future.

Total cost was about \$15.
We rate this restaurant 7 forks.

The second restaurant is "Sweet Tomatoes" on Southern just west of McClintock. With no greeting you are herded down a salad trough. The trough was clean and plentiful but many of the items appeared to have been sitting out for a while. At the end of the line you pay before you're given the privilege of finding yourself a seat. The salads were O.K. We both agreed that the Ficama bread was as good as Ficama bread gets. I had some fresh pasta, delicious. Selby had some chocolate lava brownie, delicious. I also enjoyed some fresh fruit. While Selby enjoyed some ice cream. Several of the soups looked very appetizing, my mistake to taste the chicken noodle. The chicken pieces were large but the noodles were pasty and the broth had no flavor. Our

drinks were kept full, because you help yourself. After paying, the staff did not say one word to us. We still don't know if anyone spoke English. When leaving, you must fight your way upstream, down a skinny tunnel, through the incoming herd of hungry people to exit. We agreed that we would not be returning.

Total cost was \$18.98, no tip
We rate this restaurant 2 forks.

SWANSON'S SONG

By Jeff Swanson

Howdy out there. I'm writing you this month from my hide away in the mountains.

It's been snowing on and off for the last week. It's beautiful! The sun is shining, the kids are playing and my wife is baking. Some days are just better than others! Well enough about my day.

I'd like to share with you about our management team. Yesterday the management T.E.A.M. went on a scavenger hunt led by Kelly. We all had a really good time. It made me realize that in all of the years that I have been involved with T.E.A.M., this is the best group of managers yet. I'm not saying that I don't miss several past managers. Joe Coomer and Karen Foley are two that stand out. But the managers that we have now, really and truly care and want to work together. We had three teams of T.E.A.M.

T.E.A.M. one

Mick Hirko, the boss that cares more about his staff than money. Wow, try to find that somewhere else. Marlies Meinhold, Controller, I have watched Marlies fix problems that we have had for years. She's, how do I say..... smart. Katrina Marquez, Scheduling Manager, Quiet Katrina is breezing through the two man job of scheduling. Her experience shows.

T.E.A.M. two

Bert Rawls, Account Manager Bert brings with him his calm collective thinking and his willingness to do anything that is needed to help out. Brian Gustavson, Equipment manager. Brian has been assisting me longer than most could have lasted. Brian is my right hand, I don't know what I would do without him. Steve Sullivan, Quality Control/Tour Security. Steve has brought with him experience from a different angle. Steve has also taken us to a national level.

T.E.A.M. three

Richard Campbell, Operations manager. Richard would not hesitate to give you the shirt off his back, and he is turning out to be a fine leader that I proudly serve. Kelly Rogers, Recruiter. Kelly brings with her fresh ideas and smiles on a daily basis. Jared Rafferty, Training supervisor, Jared has several years of experience with T.E.A.M. and even more from other companies. Welcome back Jared, I wish him the best of luck and look forward to working with him. And of course me.

All of these managers take pride in their work. Our T.E.A.M. is constantly working to improve the company, (thus this team building exercise). None of us alone are perfect, but together we are working to be the best. Many of our supervisors and employees take the same pride in T.E.A.M. I encourage everyone to step up. If you would like to be looked at for promotion, if you have a suggestion and or concern, speak up! Together, as a T.E.A.M. we can do anything! For those interested, keep your eyes open, there are some great photos floating around!

Thought for the Month:

It is better to be hated, than loved for something you are not.

For those of you who don't already know, Mr. Billy Royal has left T.E.A.M. to join the management at Cricket Pavilion. Billy worked for T.E.A.M. for just over 3 years. I wish him the best of luck and hope he is able to always find the righteousness that lies within all of our hearts.

Last but not least, I would like to welcome Richard Zahn, "Taz", to the office. Richard is taking over Marketing and New Accounts. His dedication and willingness to learn played a big roll in his being promoted from a supervisor to a manager. I wish him the best of luck and look forward to working with him.

WARNING: the consumption of alcohol is a major factor in dancing like a retard

MARLIES' NOTES:

By Marlies Meinhold

As I always start out every month, it has been a world wind of a month for me. I have been up to my ears in work. With computers challenging my mind, and the normal everyday work, it has been a crazy month.

I would like to start out with welcoming our new receptionist. Kari Valdez. Kari has been with T.E.A.M. a whole week, and she has promised me she will be coming back on Monday. I feel that she is a positive, great addition to our family here. Please make sure you say hello, and introduce yourselves to her, so she can get to know everyone also.

We in the office have been working on ourselves, and our Team working skills. A couple weeks ago we had to write three things that we bring to T.E.A.M. as an asset, and three things that we need to work on. I am going to bring up one of the things that I need to work on: Patience

So I looked up the word Patient:

Main Entry: patient

Function: noun

Date: 14th century

1 a : an individual awaiting or under medical care and treatment b : the recipient of any of various personal services

2 : one that is acted upon

This is the first definition I came up with. Obviously the wrong function of the word, so let's try the adjective:

Main Entry: pa-tient

Pronunciation: 'pA-sh&nt

Function: adjective

Etymology: Middle English pacient, from Middle French, from Latin patient-, patiens, from present participle of pati to suffer; perhaps akin to Greek pEma suffering

Date: 14th century

1 : bearing pains or trials calmly or without complaint

2 : manifesting forbearance under provocation or strain

3 : not hasty or impetuous

4 : steadfast despite opposition, difficulty, or adversity

5 a : able or willing to bear – used with of
b : SUSCEPTIBLE, ADMITTING
<patient of one interpretation>

Remember that patience is always a virtue;

If you work hard enough your dreams will come true.

UNDER THE PLATE

With Sully

I had a definite plan for this latest version of Under the Plate, but as I sat down to write, I kept getting distracted by everything. Now I know most of my fellow office types are thinking NO WAY! Yes, it's true. So what am I getting distracted by lets think.

The Government tells us that the economy is turning up, but unemployment is skyrocketing and the market sucks. The hippie next-door that drives an SUV keeps passing judgment on me. I am afraid of all religion. There is a pizza hut in my Taco Bell. War is on the way Some people just cannot get a long.

The big interest groups that wine and dine our politicians tell me that there is an acceptable level of contaminants in ground water. Every time I land in Phoenix, the houses are spreading deeper into the deserts and the lakes and reservoirs are lower. Is Fred Durst really dating Britney Spears and how is Justin taking it all? There are more guns in Arizona than people in Canada, Eh. Criminals have more rights than the police that arrest them. The music of my youth, music of rebellion is now used to sell cars. My doctor is also a lawyer and his wife is my insurance agent! I just saw a report that cell phones do actually create tumors in rats. Now I have to take Mr. Cheese's phone away and boy is he going to be mad.

The fast food I eat three times a day might have made me fat and who knew that cigarettes are bad for your health. Next, they will tell us that running full speed head first into a wall might cause brain damage.

So That's a portion of what's going on under the plate. All joking aside take some time out to look at your world and make a part of it better. There is no guarantee on waking up tomorrow so do your best today.

C-Ya

Sully

WARNING: The consumption of alcohol may cause pregnancy.

ROYAL'S FINAL REVUE

By Billy Royal

"Make the habit of making decisions when your spirit is fresh...to let dark moods lead is like choosing cowards to command armies." --Charles Horton Cooley

As many of you know, after three years, I made a very difficult decision to leave my family at T.E.A.M. to take a position with Clear Channel as the new Operations Director at Cricket Pavilion.

If you ever visited my office, you may have noticed a sign that said "I Love My Job." It was true. I put everything I have into a company or a project. I treated the company as if it were my very own. Often my passion didn't always win me popularity awards, but I had a job to do. I'd like to think I was mostly successful. As you travel through your own professional journey, try and do something you love. It will then become more like a hobby that you get paid for. For me it was solving problems and communicating with people. From taking complaint calls from patrons at concerts or discussing problems with a supervisor regarding one of our clients, it was all a challenge for me and something I loved doing. More than once I was written up for whistling in the hallway! Keep this in mind while your standing a post or working a crowd, you don't necessarily have to love exactly what you're doing, but if you love the path, the journey, it will seem to be so much brighter.

I have decided to keep this short. I could go on and on and on, but I'm not great at good-byes. What I'd like to do instead is thank you all for a spectacular run. I'd like to thank our clients. Without you, we would be nothing. I have developed an incredible base of associates and friends. Next I'd like to thank our staff. You make T.E.A.M. what it is. We have pulled off amazing things. What a sight it is to watch a sea of black and white uniforms march down Mill Avenue after New Years. Amazing! You should be proud.

Next is the management staff. Wow, what a powerful identity to deal with. Imagine the competition as the boys (and girls!) from T.E.A.M. walk into a room or step onto a site. It's incredible. Something I was always proud of. I will miss you all greatly! Next, Mr. Richard Zahn. I'm not going to kid you, you've got your hands full! I think Mick picked a perfect candidate.

You will do great! I sensed it immediately. Just stay nimble and be ready for anything. I wish you the best of luck and if there is anything I can do to help you, call me anytime.

Last, but definitely not least, Mr. Hirko. As I mentioned to you, you made it six years without me, and all I can hope for is the efforts we put forth for three years will help catapult you to greatness. Thank you sir for believing in me and allowing me the creative freedom to try new things and also to mostly do things "my" way. I'd like to think that we were successful together, that we made a good T.E.A.M. You have done amazing things with your company and I truly hope nothing but wonderful success for you. I will miss being a part of it.

I couldn't decide between two quotes so I'm going to share the other one with you. Here goes:

"We find comfort among those who agree with us-growth among those who don't." --Frank A. Clark

I will miss you all. Come see me at the shows and feel free to email at br.management@att.net.

Take care, be careful and remember, every dayz a holiday! Goodbye...
br

MICK'S MEMO

By Mick Hirko

First of all, I wanted to thank all of you for the kind words, e-mails and letters regarding the death of my friend. All of you helped me in so many ways, with your support and kind, and often inspirational words. 2003 is working out to be a very unusual year, on many levels.

Once again, we are going through some transitions. It is a never-ending process, and a part of our business life. So often, people on the outside make more of these transitions than there need be. It is nothing more than a changing of personality, and sometimes direction. Our recent departure is Billy Royal. Well, it's not really a departure, as he is going to work for one of our client - Cricket Pavilion. After 3 years, he felt a need to move on, to new and exciting challenges. We wish him well. (Another good thing about this is that I now have someone else besides Grandon to write about. I can't write about the evil one anymore. Every time I wrote about her, mysteriously, one of my friends would just disappear off of the face of the earth, and I am running low).

Replacing Billy will be Richard "Taz" Zahn. Taz is old school T.E.A.M., and was with us many years ago, in our days of infancy. He recently rejoined us, and brings with him a great attitude and a new direction. We are going to get more operationally based, and in such, Taz is a great addition. He is great to work with, as many of you have worked with him in the past few months. Also rejoining us will be Jared "SMA" Rafferty, who will be involved in training new supervisors for Centerpoint, but more importantly, developing our new supervisor program in conjunction with Jose. Another flash from the past you might be seeing in the near future is Mikel Sikora, who will be doing some field work. He was our original redneck, but has been so well replaced by Mr. Campbell, that we originally did not know if we had a place for him. Now that Campbell is coming out of his closet, and kissing guys while working, we have decided we might need a back up redneck. By the way, just so you know, it is against company policy to pursue romantic encounters while on the clock. This applies to managers as well, and Mr. Campbell has been appropriately reprimanded. Should you see him kissing any other guys while in T.E.A.M. uniform, I hope you would be so diligent, as to let me know.

Also, I would like to congratulate Michael "Prima Donna" Diehl. Michael - It pays to be choosy - We have some very special assignments coming up for you. By the way, he does answer to either Prima, or Mr. Donna. Ask him why.

On a bit more serious note, with all the political turmoil going on right now, it is extremely important that we do our part in homeland security. Every event we work, we need to keep in mind that wackos might be attending. Keeping your eyes open, watching for suspicious behavior, making sure that you do thorough searches, and just keeping your eyes open for something suspicious is more important than ever. We will be doing more training in the near future, dealing specifically with domestic terrorism and Weapons of Mass Destruction. Remember, that often times we are the first line of defense in keeping everyone safe.

The next few months are going to be very busy and exciting. We have festivals every weekend through the middle of April, and April is starting to fill up, as well. There are 4 or 5 tentative shows booked at Cricket in May, Ozz Fest on July 2nd, and

also several shows at AWA. We are, as always, working on new business and new challenges, and in the next few months, hope to provide exciting news about new clients.

I have been very proud of the work that all of you have been doing in the past few months. Keep up the good work, and make us proud. You are the reason we are the best. More good is coming from everybody's hard work. You would not believe how many new clients we get, because they say us working somewhere. Thanks so much, and I will see you out there. Keep the Peace!

BE INFORMED: EXPLOSIONS

From the Homeland Security website
www.ready.gov

If There is an Explosion

- Take shelter against your desk or a sturdy table.
- Exit the building ASAP.
- Do not use elevators.
- Check for fire and other hazards.
- Take your emergency supply kit if time allows.

If You Are Trapped in Debris

- If possible, use a flashlight to signal your location to rescuers.
- Avoid unnecessary movement so that you don't kick up dust.
- Cover your nose and mouth with anything you have on hand. (Dense-weave cotton material can act as a good filter. Try to breathe through the material.)
- Tap on a pipe or wall so that rescuers can hear where you are.
- If possible, use a whistle to signal rescuers.
- Shout only as a last resort. Shouting can cause a person to inhale dangerous amounts of dust.

WARNING: The consumption of alcohol may cause a disturbance in the time-space continuum, whereby gaps of time may seem to literally disappear.