

J.E.A.M. CENTS

Volume IX Issue No. 8

AUGUST1-31, 2004

TEN YEARS AND COUNTING

DISCLAIMER

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**!!!!!!ALL EMPLOYEES ARE
REQUIRED TO WORK ONE SHIFT
ON BLACKOUT DAYS!!!!!!**

AUGUST BLACKOUT DAYS

08/24-Dave Matthews/The Red West @
Cricket
08/25-The Cure @ Cricket

SEPTEMBER BLACKOUT DAYS

09/01-Linkin Park/Korn/Snoop Dogg/The
Used/Less Than Jake @ Cricket
09/25-Sting/Annie Lennox/Dominic
Miller @ Cricket
09/30 - Brooks & Dunn

OCTOBER BLACKOUT DAY

10/11-Norah Jones @ Cricket
10/23-The Rite of Strings@ Cricket
TBA - Oktoberfest @ Tempe Beach Park
TBA - TEAM Company Picnic (not a
blackout day , but highly recommended)

***** There will undoubtedly be additions to this list so keep reading the newsletter. Remember you are responsible for working any shift on the above days.

AUGUST ANNIVERSARIES

THREE YEARS: Gerald Burns
Marlies Meinhold

TWO YEARS: Roger Coulter
Sandra Barzee
Isaac Perez
Richard Johnson

ONE YEAR: Justin Bragg
Chris Gonzales
Mario Ignacio
Karen Massey

AUGUST BIRTHDAYS

Russell Greene	08/01
Robert Nielson	08/02
Ruben Rameriez Jr.	08/03
Danny Farr	08/05
Joe Munguia	08/06
Ryan Collins	08/08
Charlie Showers	08/10
Chris Lind	08/13
David Roberson	08/14
Burton Todd	08/15
Karen Massey	08/18
Jimmy Coombs	08/18
Melissa Innacchione	08/20
Sherry Munguia	08/23
Rick Skupski	08/24
Russell Pepler	08/26
Adrian Varela	08/28
Daniela Segarra	08/30

BERT'S BUSINESS

Remember a few of our basic policies?

1. In order to call off you must have a very good reason, call at least 4 hours prior to shift, and call the scheduling pager only. All other pagers or phone numbers are not valid. You must also hear back from a scheduler in order for it to be a valid call off. All other means are grounds for termination.

2. If you schedule for a shift WORK IT. I do not accept the excuse "I did not know that I was scheduled for that shift". Our schedulers talk to everyone about the shifts that they are scheduled for. They do not just put names into spots on the schedule. If you are on our schedule and you do not show up it is a no call/no show and you know the results of that.

3. Make sure you are accurate on your statements to me. If you lie to me and I find out that you are doing so, guess what? It is considered insubordination and you will be terminated. The consequences may be less severe if you tell the truth to me in the beginning than if you lie. Oh yea I almost forgot, your conversations may/will be recorded for any reason and at any time when you call the office so keep that in mind when coming up with a bogus excuse for any manager.

4. If you are late frequently you will be suspended or terminated. That should be clear to everyone.

5. A no call/no show is grounds for immediate termination with no exceptions. You can call unless you are dead.

If we remember these and all other company policies you will have the happiest Human Resource Manager in the world. Remember, a happy HR Manager makes happy employees and vice versa.

I, Ops

by Campbell

What a summer it is turning out to be. I would like to thank everyone for the help with filling the schedule and all of our last minute calls. I am really having fun at my

events even though I left Mick alone in Tucson at AVA and he lost the house. If you have a Mick sighting at an event please notify me of it immediately so that I can have him brought to dispatch to see what his intentions are. I know that Jared and Jimmy tried really hard to keep him out of the area it is just sometimes hard to watch his every move.

I would like to thank everyone that made it to the lake for the picnic, I promise to do it again when we don't have a lot of last minute shifts.

I would also like to thank Bruce for a job well done at Cricket. We received a very nice e-mail about him from the client. I like nothing more then reading them and being able to say that again we have shown what can happen with the extra effort and pride that our employees show when they are on duty or off.

I would like to thank Pat Robertson and Rhonda Wegner for taking control of scheduling during Isaacs' time off for surgery. They really helped me keep it together along with the office.

I am still working on a camping trip but by the one response I received from my last newsletter I know that most of you don't read my portion. I will try to spice it up a bit. If you have any suggestions besides adding pictures from Lucky's please free to let me hear them.

We are picking up in the work department and I thank all of you that are taking STO work. Our busiest months are yet to come and we are going to need everyone's help. We all have our roles and I will be calling on a few to help me in different ways. I appreciate all the help and suggestions that you can give me.

Till next month have a safe summer.

TAZ'S TOOLBOX

It's a GREAT day! Information is power, power is knowledge, and knowledge is action. You can't try to do something. You either do or you don't. There is no in-between, no gray area. Just a very fine line. How many of us have done enough to

just get by instead of doing the extra things that we can be proud of, that we can feel good about. Don't compare...compete! Be the best YOU can, don't just get by. You'll never go anywhere, except where the wind blows. Training is important. Experience is necessary. Discipline and dedication...well read this and you decide where you are and where you want to be...

TOMB OF THE UNKNOWN SOLDIER

Interesting facts about the Tomb of the Unknown Soldier and the Sentinels of the Third United States Infantry Regiment "Old Guard"

1. How many steps does the guard take during his walk across the tomb of the Unknowns and why?

21 steps. It alludes to the twenty-one-gun salute, which is the highest honor given any military or foreign dignitary.

2. How long does he hesitate after his about face to begin his return walk and why?

21 seconds for the same reason as answer number 1.

3. Why are his gloves wet?

His gloves are moistened to prevent his losing his grip on the rifle.

4. Does he carry his rifle on the same shoulder all the time, and if not, why not?

No, he carries the rifle on the shoulder away from the tomb. After his march across the path, he executes an about face, and moves the rifle to the outside shoulder.

5. How often are the guards changed?

Guards are changed every thirty minutes, twenty-four hours a day, 365 days a year.

6. What are the physical traits of the guard limited to?

For a person to apply for guard duty at

the tomb, he must be between 5' 10" and 6' 2" tall and his waist size cannot exceed 30".

Other requirements of the Guard:

They must commit 2 years of life to guard the tomb, live in a barracks under the tomb, and cannot drink any alcohol on or off duty FOR THE REST OF THEIR LIVES. They cannot swear in public FOR THE REST OF THEIR LIVES and cannot disgrace the uniform {fighting} or the tomb in any way.

After TWO YEARS, the guard is given a wreath pin that is worn on their lapel signifying they served as guard of the tomb. There are only 400 presently worn. The guard must obey these rules for the rest of their lives or give up the wreath pin.

The shoes are specially made with very thick soles to keep the heat and cold from their feet. There are metal heel plates that extend to the top of the shoe in order to make the loud click as they come to a halt. There are no wrinkles, folds or lint on the uniform. Guards dress for duty in front of a full-length mirror.

The first SIX MONTHS of duty a guard cannot talk to anyone, nor watch TV. All off duty time is spent studying the 175 notable people laid to rest in Arlington National Cemetery. A guard must memorize who they are and where they are interred. Among the notables are: President Taft, Joe E. Lewis {the boxer} and Medal of Honor winner Audie Murphy, {the most decorated soldier of WWII} of Hollywood fame. Every guard spends FIVE HOURS A DAY getting his uniforms ready for guard duty.

The Sentinels Creed:

My dedication to this sacred duty is total and whole hearted the responsibility bestowed on me never will I falter. And with dignity and perseverance my standard will remain perfection. Through the years of diligence and praise and the discomfort of the elements, I will walk my tour in humble reverence to the best of my ability.

It is he who commands the respect I protect. His bravery that made us so proud. Surrounded by well meaning crowds by day alone in the thoughtful peace of night, this soldier will in honored glory rest under my eternal vigilance.

More Interesting facts about the Tomb of

the Unknowns itself:

The marble for the Tomb of the Unknowns was furnished by the Vermont Marble Company of Danby, Vt. The marble is the finest and whitest of American marble, quarried from the Yule Marble Quarry located near Marble, Colorado and is called Yule Marble. The Marble for the Lincoln memorial and other famous buildings was also quarried there.

The Tomb consists of seven pieces of rectangular marble:

Four pieces in sub base; weight - 15 tons
One piece in base or plinth; weight - 16 tons

One piece in die; weight - 36 tons
One piece in cap; weight - 12 tons
Carved on the East side (the front of the Tomb, which faces Washington, D.C.) is a composite of three figures, commemorative of the spirit of the Allies of World War I.

In the center of the panel stands Victory (female).

On the right side, a male figure symbolizes Valor.

On the left side stands Peace, with her palm branch to reward the devotion and sacrifice that went with courage to make the cause of righteousness triumphant.

The north and south sides are divided into three panels by Doric pilasters. In each panel is an inverted wreath.

On the west, or rear, panel (facing the Amphitheater) is inscribed:

HERE RESTS IN HONORED GLORY
AN AMERICAN SOLDIER KNOWN
BUT TO GOD

The first Tomb of the Unknown Soldier was a sub base and a base or plinth. It was slightly smaller than the present base. This was torn away when the present Tomb was started Aug. 27, 1931. The Tomb was completed and the area opened to the public 9:15 a.m. April 9, 1932, without any ceremony.

Cost of the Tomb - \$48,000 Sculptor - Thomas Hudson Jones
Architect - Lorimer Rich Contractors

Hagerman & Harris, New York City
Inscription - Author Unknown

(Interesting Commentary)

The Third Infantry Regiment at Fort Myer has the responsibility for providing ceremonial units and honor guards for state occasions, White House social functions, public celebrations and interments at Arlington National Cemetery and standing a very formal sentry watch at the Tomb of the Unknowns.

The public is familiar with the precision of what is called "walking post" at the Tombs. There are roped off galleries where visitors can form to observe the troopers and their measured step and almost mechanically silent rifle shoulder changes. They are relieved every hour in a very formal drill that has to be seen to be believed.

Some people think that when the Cemetery is closed to the public in the evening that this show stops. First, to the men who are dedicated to this work, it is no show. It is a "charge of honor." The formality and precision continues uninterrupted all night. During the nighttime, the drill of relief and the measured step of the on duty sentry remain unchanged from the daylight hours. To these men, these special men, the continuity of this post is the key to the honor and respect shown to these honored dead, symbolic of all American unaccounted for American combat dead. The steady rhythmic step in rain, sleet, snow, hail, heat, cold, must be uninterrupted. Uninterrupted is the important part of the honor shown.

Recently, while you were sleeping, the teeth of hurricane Isabel came through this area and tore hell out of everything. We had thousands of trees down, power outages, traffic signals out, roads filled with downed limbs and "gear adrift" debris. We had flooding and the place looked like it had been the impact area of an off shore bombardment.

The Regimental Commander of the U.S. Third Infantry sent word to the nighttime Sentry Detail to secure the post and seek shelter from the high winds, to ensure their personal safety.

THEY DISOBEYED THE ORDER!

During winds that turned over vehicles and turned debris into projectiles, the measured step continued. One fellow said "I've got buddies getting shot at in Iraq who would kick my butt if word got to them that we let them down. I sure as hell have no intention of spending my Army career being known as the damned idiot who couldn't stand a little light breeze and shirked his duty." Then he said something in response to a female reporters question regarding silly purposeless personal risk... "I wouldn't expect you to understand. It's an enlisted man's thing." God bless the rascal... In a time in our nation's history when spin and total b.s. seem to have become the accepted coin-of-the-realm, there beat hearts - the enlisted hearts we all knew and were so damn proud to be a part of - that fully understand that devotion to duty is not a part time occupation. While we slept, we were represented by some damn fine men who fully understood their post orders and proudly went about their assigned responsibilities unseen, unrecognized and in the finest tradition of the American Enlisted Man. Folks, there's hope. The spirit that George S. Patton, Arliegh Burke and Jimmy Doolittle left us ... survives.

On the ABC evening news, it was reported recently that, because of the dangers from Hurricane Isabel approaching Washington DC, the military members assigned the duty of guarding the Tomb of the Unknown Soldier were given permission to suspend the assignment. They refused. "No way, Sir!"

Soaked to the skin, marching in the pelting rain of a tropical storm, they said that guarding the Tomb was not just an assignment; it was the highest honor that can be afforded to a service person. The tomb has been patrolled continuously, 24/7, since 1930.

Very, very proud of our soldiers in uniform!

What a TOTAL
Respect!
Discipline!
Dedication!

So..what are we
doing to prepare
ourselves to

carry out our duties in life?
It's never to late to change.
Make today the start of your new life. Make a difference.
People will notice.

Be the BEST you can be..ALWAYS
Be safe out there...TAZ

FOR ALL YOU DO... THANK YOU

Only too well I know how things work when it comes to events. I love people. They are funny. We can learn a lot from our experiences in life, if we allow ourselves to have an open mind and work forward. At times we are hammered with so much work in a very short amount of time, usually a couple of days we all can't see straight. Other times it slows down so we can catch our breath. I wanted to publicly say that I truly appreciate those of you who embrace these times and exercise responsibility and care to fulfill our clients needs and the customer service acts performed at each job site. You know who you are. We all can make a difference! For those of you that may not be at that level yet, call and find out what you can do for us to be part of your success in life. I look forward to working with each of you in the field. TAZ

WANTED...WANTED...WANTED

We are in need of a person that is reliable, trustworthy and is dedicated to learning new things. Adjust, adapt and move on (PP)...we as a company do this well. I am in need of a person for running/working parking in a supervisor capacity at Cricket. If you are willing to work closely with others, please call the office for an interview with myself.
Thank you in advance
TAZ

Marlies' Notes

Well it has been a whole month or shall I say week since I wrote my last newsletter.

I am trying to get better at writing them on time. Sorry again to everyone.

I have been noticing that people have not been calling their hours in, nor signing in or out, so I have a little story for everyone:

Signing In and Out:

If you don't, YOU WILL NOT GET PAID.

If I can't read your name on a sign in sheet, YOU WILL NOT GET PAID.

If you are at a shift where there is no sign in sheet, you must call your hours in to extension 233, or YOU WILL NOT GET PAID.

I have also been noticing people sign in and out twice for the same shift. If this continues, guess what YOU WILL NOT GET PAID.

If you don't sign in and out, I will not know to bill the customer for your hours. So the moral of this story is: YOU WILL NOT GET PAID.

So don't get mad at us, when YOU DON'T GET PAID, because it will be your fault

Also, if you are calling in your hours to extension 233, you must say:

First & Last Name
Employee Number
Date and Times
Location of Shift

If you cannot leave all that information on extension 233, then guess what... YOU WILL NOT GET PAID

So the moral of the story is... ..

Enough of that. Have a great month.

Every day is a great day, tomorrow will be better, and let's live for today and tomorrow, not yesterday.

SWANSON'S SONG

For new employees that missed this piece of information at your orientation, if you come in to the office, you can sign out a shirt. These shirts are not for sale. If at any time you part with T.E.A.M., that shirt must be turned in. The up side to signing out a shirt is that you are dressed and ready for work when you arrive. If you show up at an event, and you don't have a shirt, don't complain about the

size of the shirt we give you. If you show up late, don't be pushy to the staff signing out equipment. You are **required** to arrive 15 minutes prior to your shift.

ALSO... ..If you are working a shift past dusk, a flashlight is part of your uniform. If we provide one for you, you will be charged \$3. You may keep this flashlight so that you will be prepared for work at your next shift. We do not make any money selling flashlights, nor do we wish to be in the business of selling flashlights. If you complain, I will simply write you up for being out of uniform.

Last but not least, I would like to say thank you to my friend Joey out at Cricket Pavilion. For those of you who don't know Joey, he is in charge of maintaining Cricket. Joey helps T.E.A.M. and myself all the time. Joey, for all the little extra things.....Thank you.

ISAAC'S IDEAS

Since I have a new scheduling buddy and our receptionist is from down south I had to adjust to their kind of language, so I ask Campell for help but I didn't understand him, then I asked Mick and he kinda just stared at me playing with his mustache, so then I did some research on Red Neck 101 and I thought since some of you would be talking to them I could share some of this information I found with YALL.
Hah Tu Spek Suthun:

BARD - verb. Past tense of the infinitive "to borrow."
Usage: "My brother bard my pickup truck."

JAWJUH - noun. A highly flammable state just north of Florida.
Usage: "My brother from Jawjah bard my pickup truck."

MUNTS - noun. A calendar division.
Usage: "My brother from Jawjuh bard my pickup truck, and I taint herd from him in munts."

ALL - noun. A petroleum-based lubricant.
Usage: "I sure hope my brother from Jawjuh puts all in my pickup truck."

FAR - noun. A conflagration.
Usage: "If my brother from Jawjuh doesn't change the all in my pickup truck, that things gonna catch far."

BAHS - noun. A supervisor.
Usage: "If you don't stop reading these Southern words and git back to work, your bahs is gonna far you!"

TAR - noun. A rubber wheel.
Usage: "Gee, I hope that brother of mine from Jawjuh doesn't git a flat tar in my pickup truck."

TIRE - noun. A tall monument.
Usage: "Lord willing and the creeks don't rise, I sure do hope to see that Eiffel Tire in Paris sometime."

RETARD - Verb. To stop working.
Usage: "My granpaw retard at age 65."

RATS - noun. Entitled power or privilege.
Usage: "We Southerners are willing to fight for our rats."

FARN - adjective. Not local.
Usage: "I cudnt unnerstand a wurd he sed ... must be from some farn country."

JU-HERE - a question.
Usage: "Juhere that former Dallas Cowboys' coach Jimmy Johnson recently toured the University of Alabama?"

HAZE - a contraction.
Usage: "Is Bubba smart?" "Nah ... haze ignert."

VIEW - contraction: verb and pronoun.
Usage: "I ain't never seed New York City ... view?"

GUMMIT - Noun. An often-closed bureaucratic institution.
Usage: "Great ... ANOTHER gummit shutdown!"

BRITTEN'S BARGAINS

Hello again everyone,
Well, It's a new month and I'm still here. Impressed? From what I was told they go through receptionists like water around here. I hope everyone had a wonderful month, I know I did. Being here in the office has been a really great experience. I've got to see what its like from both sides. Everyone here in the office is really dedicated to T.E.A.M. They do so much for the company and I admire each and every one for there hard work. Eventually I will stop being lazy....just kidding I do try.

I'm just a little slow upstairs is all. Well anyways, I hope you all have a great month and I can't wait to hear all of your wonderful voices again. Until next month

your receptionist,
~*~Britten~*~

JARED'S JOTTINGS

Henry David Thoreau

"When I hear music, I fear no danger. I am invulnerable. I see no foe. I am related to the earliest times, and to the latest."

Most of my recent articles have harped upon the darker side of our charges and peers. Truth be told the benefits far outweigh the cost. The benefits to be found in this life/business are many.

Sometimes it is difficult to recognize them because we get into the mind set of, "We've just gotta make it a little longer/farther" We spend most of our time waiting till the show's over, till the weekends come. We spend so much time waiting for something to come that we lose sight of what we have right now. We grit our teeth and push on with our eyes squeezed shut trying to reach some imaginable goal, which recedes from us with each step we take. It is not the destination that should garner our desire/passion. It should be the sights on the way, the people who choose to walk beside us. We have to open our eyes to the other travelers who have chosen the path we tread. Even, if our paths intersect for only small portion of the journey.

I say to all of you. I am proud to walk with you. I thank you for the pride you take in your work. Alone I am simply one man. Standing with all of you I am a member of a community that makes a difference in the lives around us.

There is nothing nobler in this life than teaching and protecting others. You do both every time you go out there.

MARIAN WRIGHT EDELMAN

"A lot of people are waiting for Martin Luther King or Mahatma Gandhi to come back -- but they are gone. We are it. It is up to us. It is up to you."

Honda's Haiku

Summer's Heat Is Here
We Can Only Wait For Fall
Drink Cold Water, Fool!

Just a quick note to say thanks to the many people that have helped me get settled in with TEAM.

· Mick, Jeff and Campbell for not closing the door on me.

Lynn, Taz, Marlies, Bert and Jared for keeping me clear of all the road blocks and detours in the office.

· Britten, Issac and Pat for not laughing too loudly every time I lock myself out.

To all my fellow TEAM mates, I have enjoyed the concerts and festivals and sincerely appreciate everyone checking up on me to make sure I drank enough water, had batteries for my flashlight and gave me earplugs for the concerts.

On a more serious note, I think everyone has been made aware of the seriousness of West Nile Virus. When guarding a post, please keep in mind that mosquitoes are most active at dusk and dawn. There are no SAFE outdoor places in the valley so keep a small tube or spray of insect repellent with you. Apply the repellent to your exposed skin and clothing. Close fitting t-shirts and uniforms are not much protection if untreated.

Sore, aching muscles after a long shift? Lactic acid build-up is the culprit. Take a lesson from the pro athletes. Fluid replacement and warm whirlpools move the acid out from your muscle tissues. Ice baths for your feet and ankles will help reduce swelling. Limit ice baths to 2 sessions of

3-4 minutes, with 20 minutes of room temperature in between. Swollen feet is one thing, frostbite is another. Foods high in potassium (try bananas) can help reduce the muscle cramps from waking you up at nights.

And on a final note, I had a conversation with a family at Tempe Beach Park during the 4th of July celebration. When I asked that all bags be opened for inspection, the dad said, "Wow, you guys are really serious. It's nice to see professionals at work". Remember, the public expects professionalism from us. It is our obligation to provide it.

Stay Cool.
Lane

MICK'S MEMO

As another hot month grinds us all into heat related submission, it reminds me of a story that happened recently to Campbell, Jared and me.

We were all three going to lunch when Jared found find an antique oil lamp. We all three rubbed it and a Genie came out in a puff of smoke. The Genie said, "I usually only grant three wishes, so I'll give each of you just one."

"Me first! Me first!" said Jared. "I want to be in the Bahamas, driving a speed boat, without a care in the world." Poof! He's gone.

In astonishment, "Me next! Me next!" said Campbell. "I want to be in Hawaii, relaxing on the beach with my personal masseuse, an endless supply of pina colodas and the love of my life, three little piggies." Poof! He's gone.

"OK, you're up," the Genie said to me.. I replied: "I want those two back in the office after lunch."

MORAL OF THE STORY: always let your boss have the first say.

In reality I never really want to be the one having the first say, but often times I have to have the last say. It's not because that is the way I want it, but it is the only way to run a business. We are all blessed by having a great group of professionals that work in this organization, and we are constantly working at getting better. We work, and succeed as a team, and if

we fall short, it is because we did not work as a team. It gives me the greatest pride seeing how well we can all come together to accomplish a common goal. We will continue to strive to include everybody in our planning and execution of events, and to give opportunities to grow. The better we communicate and share information, the more all of you can better do your jobs. Knowledge is power, and everybody needs to have the tools to do their job. Never should any of you feel that you cannot ask a question. The only stupid question is the one not asked, unless you are Malcolm, then every question is stupid.

We are coming up rapidly to our busy time of year, the fall. As it cools off, expect a whole bunch of special events, festivals and some more concerts. We have been working hard, bringing in new clients, and look forward to the next few months, of hopefully being able to announce some new and exciting new business. Along those lines, I would like to thank Taz, for all his hard work at securing an exciting new client; IKEA. They are opening the ir first store here in Arizona, and it has generated a lot of excitement in the community. We recently started 24 hour a day site security, and plan to play an active part in their grand opening later this year.

Also, just a reminder, that there seems to have been some sort of mis-communication on this issue - Repeated weeks of not calling in, or a no-call/no-show will result in termination. Apparently Bert misunderstood this, as his idea of termination involves a red laser dot on the forehead and subsequent gray matter splatter. We have not been able to locate him (heard a few evil snickers in the building, and movement above, but no Bert), so until we can explain the difference to Bert, it is strongly recommended to show up for what you schedule for, unless you really think you can outrun a 308!

Anyway, as we get busier once again, hope to see you all out there, and keep the Peace!

Mick Hirko
President
T.E.A.M. Security
www.teamsecurity.net

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