

J.E.A.M. CENTS

Volume IX Issue No. 3

March 1-31, 2004

TEN YEARS AND COUNTING

DISCLAIMER

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March Events

- 03/05 to 04/01- Anaheim Angels Spring Training @ Tempe Diabolo Stadium
- 03/06 to 03/07 - Go Lo Car Show @ AVMC
- 03/12 to 03/14 - Ostrich Fest @ Tumbleweed Park in Chandler
- 03/13 - Sonora Brew @ TBP
- 03/17 - Bare Naked Ladies @ TBP
- 03/17 - Maloney's on Campus
- 03/19 to 03/21 - Chicago Fest @ Downtown Scottsdale
- 03/19 to 03/20 - Speed Fest @ TBP
- 03/18 - Speed Fest @ TBP
- 03/20 to 03/21- Dragon Boat Race Security @ Linear Park in Tempe
- 03/26 to 03/28 - DTC Art Fest @ Mill Ave.
- 03/26 to 03/28 - Thunderbird Balloon Classic @ Glendale Airport

March Birthdays

| | |
|------------------|-------|
| Dorsey Brown | 03/04 |
| Gerald Burns | 03/06 |
| Terrie Sears | 03/13 |
| Jeff Pallavicini | 03/15 |
| Joel Birch | 03/16 |

| | |
|-----------------|-------|
| Cody Norfolk | 03/18 |
| Roman Olesh | 03/18 |
| Josh Robarge | 03/25 |
| Jonathan Bearup | 03/26 |

March Anniversaries

4 Years

| | |
|-----------------|-------|
| Charlie Showers | 03/22 |
|-----------------|-------|

3 Years

| | |
|--------------|-------|
| Terrie Sears | 03/14 |
| Shawn Rice | 03/21 |
| Kathy Rice | 03/21 |
| Tim Rice | 03/21 |

2 Year

| | |
|---------------|-------|
| Erich Douglas | 03/28 |
|---------------|-------|

1 Year

| | |
|--------------------|-------|
| Steve Arambula | 03/01 |
| Pat Robertson | 03/01 |
| Jimmy Kaleta | 03/15 |
| Brenda Bunch | 03/15 |
| Cameron Beach | 03/15 |
| Bertha Strobehn | 03/15 |
| Linda Stockinger | 03/27 |
| William Stockinger | 03/27 |
| Shannon Vaughn | 03/27 |

Commendations From February

| | |
|-----------------|--------------------|
| Allen Hammel | Evelyn Alvarez |
| David Argnot | John Tucker |
| Kiev Darrington | Karen Foley |
| Richard Johnson | Joe Munguia |
| Terrie Sears | Estanislao Alvarez |

Marlies's Notes

Here it is another month gone by, and another newsletter due.

Unfortunately, I have to write about calling in hours since so many of our employees have forgotten.

I know when you go through orientation/training you are told specifically that you must sign in and out, or if you cannot sign in or out, you must call your hours into extension #233. I also know that you are also told to call in a shift report to extension 333. I also know that you must pass questions on a test regarding that too.

So what is the problem here?

Effective immediately, if you do not call your hours in within 4 hours of your shift, Guess What? **YOU WILL NOT GET PAID.**

Extension 233 is the extension to call.

You are to call at the arrival of your shift, and at the end of your shift. Please speak CLEARLY. State your first and last name, the location of your shift, your employee number, and the time of the start or end of your shift.

If I cannot understand your message – Guess what? **YOU WILL NOT GET PAID**

If you do not call your hours in – Guess What? **YOU WILL NOT GET PAID**

I get calls and payroll protests all the time; employees are upset because they didn't get paid for time they worked, BUT they didn't sign in or out, or call in their hours. I am tired of playing the game. If you don't call in your hours or sign in and out, guess what?

YOU WON'T GET PAID.

So please, please, please

Please make sure you sign in and out

Please call your times in and out, if your are at an off sight shift. (Extension 233)

Please make sure you call extension 333 for you shift reporting

Thank you for your attention to this important matter.

Swanson's Song

I'm only going to rate one restaurant this week. It will be the new Chinese buffet on the southeast corner of Mill Ave and Southern called "City Lite". I've eaten there several times already because of their close location. It is very clean and the food is decent. The lunch price, \$5.99 is fare. The service on the other hand is a different story. At first I credited the slow and bad service to them being short handed, then I dined at night when it was slow. Big mistake! It was real apparent that the service is simply bad. The food at night was also a big disappointment. It was not fresh at all. The price for dinner is almost double that of lunch. Even with the bad service, I'm sure I will visit them again. BUT NEVER FOR DINNER!!

The other day one of my co-workers was joking with me and said that I was dressed like I worked in a fast food restaurant. I said that I did when I was a teenager trying to make it on my own. She said that she would never work fast food and gave me a hard time about it. I thought about what she said, what is wrong with working fast food? It's honest work. Life is what you make of it and pride should come from within yourself, not what other people think. I made many mistakes growing up, but working as hard as I could to support my family and myself was not one of them. You have to start somewhere, and there is no shame in any job as long as you do your best. To all of you that think you are "too good" to do something, remember this, there is no pride in being unemployed.

Connie's Creation

I just wanted to say bye for now. I will be on leave for at least six

weeks. I was going to stay until the baby was born, but I just can't handle it. My body is telling me to rest as much as possible before I deliver this bundle of joy. Take care you guys, and I will miss you all while I'm gone.

Mick and everyone in the office, THANK YOU for your support, and all your patience. It has to be hard to deal with a pregnant lady. Especially like me.(HAHA) See everyone in a few.
Connie

Bert's Business

Hello everyone. I hope that you are getting rested up for a very long concert/event season. The past month was relatively slow, but I have a strange feeling that is going to change shortly.

I only have one story to tell you. Once upon a time, in a land not that different from TEAM Land, there was an ex-employee that refused to return a uniform. Well when the evil sorcerer Elberto found out he had no choice but to take legal action. Elberto had mentioned to the ex-employee that by keeping this uniform they were stealing from T.E.A.M. and violating the laws set forth by King (the DPS). When about a month had passed, Elberto had no choice but to call the Knight (a Tempe Police Officer) and notify them of the problem. The Knight agreed with Elberto and contacted the ex-employee and gave that same ex-employee a week to return the uniform. Elberto is still waiting but he will notify the Knights again shortly and the ex-employee will be arrested for theft.

While this story may seem humorous, the subject matter is not. I am at my whits end in tracking down uniforms. If you for some reason become an ex-employee be aware that the DEPOSIT you put down on your uniforms does not give you the right to keep them. All of our uniforms are registered with the state. If you keep them or wear them while not on the clock or while not employed with T.E.A.M., I have no choice but to press charges for either misrepresenting yourself as a T.E.A.M. Guard/Employee or theft. Do not ruin your life by having a theft charge on your permanent record. Turn in your uniforms.

p.s. if you think I am joking or will not follow up with this think about this, I

have nothing but time on my hands, so don't test me.

Jose's Hacienda

Hello everybody,

This month I would like to pass on an article that I received in one of my security publications.

The role of a security officer in today's society is frequently tenuous at best. Not quite police officers, the men and women serving in the private security industry operate in a large gray area. They are responsible for protecting both human and physical assets, but possess limited powers to insure the adequacy of such protection.

Couple this with the fact that security officers are often the focus of humor (the John Candy movie "Armed and Dangerous" immediately comes to mind) and bad press (Oklahoma City bomber Tim McVeigh at one point worked in the security industry), and those in the profession may be left wondering if the job they are doing is worthwhile. I can assure you that it is. And while some may be skeptical, perhaps the story of Frank Wills will change your perspective of both the security officer's role and importance in society.

On the night of June 16, 1972, Frank Wills arrived at work to begin his midnight shift in the building complex where he was a security officer. After logging in, Wills began his first scheduled building tour. Shortly thereafter, he discovered that the locks of two doors on the sixth and eighth floors had been tampered with. They were taped and stuffed with paper so they would remain open without using a key. Wills removed the tape and paper and notified his immediate supervisor of the discovery. He was advised to check the locks on the other floors as well. If they were found to be taped, something suspicious was obviously afoot; if not, then perhaps the taping were the forgotten remnants of maintenance personnel who had been working in the area at some other point in the day.

Approximately an hour and a half later, Wills was on the eighth floor and discovered that the door lock he originally found to be tampered with was now re-taped. Wills decided to call the security officer from the previous shift to ascertain if he had observed any taped doors while on tour. The officer said that he had

not.

Wills once again notified his supervisor and shortly thereafter, local police were summoned to the scene. Upon arrival, a brief discussion took place between the police and security and then Wills, three policeman and two other security officers took the stairwell to the eighth floor. A cursory search of the eighth floor yielded nothing. The men then went downstairs and searched the seventh floor, but once again with negative results. On the sixth floor, however, their luck would change.

As the police and security officers entered the offices on the sixth floor they found five men hiding behind desks there. What seemed strange at the time was that the men were wearing business suits and rubber gloves. They were subsequently arrested and taken to jail.

Now this may seem like an interesting story about a security officer who did his job well and as a result, was instrumental in the capture of five burglars. But the ramifications of Wills's actions would change the course of history in the United States. You see, in 1972 Frank Wills worked at the Watergate complex in Washington, DC, and the burglars were found hiding in the offices of the Democratic National Committee. Over the next two years, investigations conducted by both the authorities and press would follow a twisted trail that led from the burglars right to the doorstep of the President of the United States. So devastating was Wills's discovery that on August 9, 1974 the thirty seventh president, Richard M. Nixon, resigned from office.

Wills would have a small brush with fame after the Watergate fallout that included playing himself in the 1976 movie, "All The President's Men." When he died in 2000 from brain cancer, at the age of 52 in Augusta, Georgia, his picture appeared in Time magazine's Milestones section. Wills was described as the "keen eyed former Watergate security guard who discovered the break-in that led to Richard Nixon's resignation."

The private security industry is ever changing and evolving. New technologies supplant the old with such increasing frequency and stunning diversity that keeping up with changes is often a mind-numbing task. But the fact remains that the individual security officer has been, and will continue to be for the foreseeable future, an integral and critical part of this evolution. Effective asset protection cannot be accomplished without motivated, well-trained security officers being a functional part of the overall strategy.

From a security officer's

perspective, perhaps answering phones in control centers, attempting to assist sometimes irate, ungrateful customers with problems and walking building tours may not seem like worthwhile endeavors. But they are, in fact, necessary. Your work does make a difference. One need look no further than the example of Frank Wills, a security officer who diligently went about performing his duties one lonely midnight shift and changed the course of history.

(Note: Regarding the above descriptions of Frank Wills's actions taken during the night of the Watergate break-in: Portions were derived from the book, "Silent Coup: The Removal of a President," by Len Colodny and Robert Gettlin. St Martin's Press, 1991.) *About the author: Eric Harm, CPP is a security consultant specializing in communications.*

TAZ TOOLBOX

Welcome back to the world of news and opinions from your co-workers.

I am proud to be on the playing field with you all at different locations of our time together. All events large or small, have an impact on many people.

Since I am in the department of "Business Relations", I find myself looking differently at venues and events then some of you. LOTS of time, we ALL

have the exposure to the client and the venue. When we take care of the task at hand,

everyone loves us. When we don't, things do not always go well. When I am setting up an event

I will personally establish a level of how a clients event will go and reassure them that we are

the BEST! A gain, when we don't take care of the task at hand we all have some issues.

Please get as much information as you can to do your job well, be flexible and make adjustments

promptly without complaining, SMILE SMILE SMILE, it's your best tool. ALWAYS show up a MINIMUM of

15 min. prior to your shift. NO EXCUSES. Plan plenty of time to get where

you are going(venue), and then time to park, and then time to get to where you

need to check in(15 min. prior to shift start minimum). My thought is get

there a little

earlier and relax, get all the info available, look around and ask questions, get as much

info as you possibly can to do your part! Also...get a shirt. Do not rely on anyone else

to supply you with one. There is not always equipment at all shifts, plus when things come up and you are called, if you have a uniform you can go work. Call the

office to arrange to pick up a uniform for your very own.

The uniform pays for itself....! When you work a shift and there is not a sign in sheet that YOU filled out, CALL in your hours @ 480 829-6066 x233.

Supervisors need to call in shift reports @ x333. Please do all paperwork.

THANK YOU all for a few moments of your time to take care of each other.

NOW for the fun stuff.

Read and enjoy.....

The last one will make you wince?

In Honor of Stupid People

In case you needed further proof that the human race is doomed through stupidity, here are some actual label instructions on consumer goods.

On a Sears hair dryer -- Do not use while sleeping.

(Darn, and that's the only time I have to work on my hair.)

On a bag of Fritos -- You could be a winner! No purchase necessary. Details inside.

(the shoplifter special)?

On a bar of Dial soap -- "Directions: Use like regular soap."

(and that would be how???....)

On some Swanson frozen dinners -- "Serving suggestion: Defrost." (but, it's "just" a suggestion).

On Tesco's Tiramisu dessert (printed on bottom) -- "Do not turn upside down."

(well...duh, a bit late, huh)!

On Marks & Spencer Bread Pudding -- "Product will be hot after heating."

(...and you thought????...)

*** On packaging for a Rowenta Iron -- "Do not iron clothes on body."

(but wouldn't this save me more time)?

On Boot's Children Cough Medicine -- "Do not drive a car or operate machinery after taking this medication."

(We could do a lot to reduce the rate of construction accidents if we could just get those 5-year-olds with head-colds off those forklifts.)

On Nytol Sleep Aid -- "Warning: May cause drowsiness." (and..I'm taking this because????...)

On most brands of Christmas lights -- "For indoor or outdoor use only."

(as opposed to...what)?

On a Japanese food processor -- "Not to be used for the other use." (now, somebody out there, help me on this. I'm a bit curious.)

On Sainsbury's peanuts -- "Warning: contains nuts." (talk about a news flash)

On an American Airlines packet of nuts -- "Instructions: Open packet, eat nuts."

(Step 3: maybe, uh...fly Delta?)

On a child's Superman costume -- "Wearing of this garment does not enable you to fly."

I (I don't blame the company. blame the parents for this one.)

On a Swedish chainsaw -- "Do not attempt to stop chain with your hands or genitals."

(Oh my God...was there a lot of this happening somewhere?)

Now that you've smiled at least once, it's your turn to spread the

stupidity and send this to someone you want to bring a smile to (maybe even chuckle)... in other words send it to everyone. We all need to smile every once in a while.

Humor is the best medicine. If we would laugh more, say a kind word or two, help each other and enjoy life, our world would be a better place to live. Who knows...maybe some of it would run off on someone else....

until next time..Be safe out there.

TAZ

Jared's Jottings

A person who chooses to die or to risk death demonstrates that there are values, principles, maxims, that are more valuable to him than is life itself. In short, he places his immortal self above his mortal self. --Henry David Thoreau

Whatever you do, you need courage. Whatever course you decide upon, there is always someone to tell you that you are wrong. There are always difficulties arising that tempt you to believe your critics are right. To map out a course of action and follow it to an end requires some of the same courage that a soldier needs. Peace has its victories, but it takes brave men and women to win them. --Ralph Waldo Emerson

I would like to thank all of the Level 1 supervisors and candidates for

their patience with our infant Supervisor Training program. By the time this goes to press I should have contacted all of the class 3 candidates for interviews. If you submitted a letter of intent and I have not contacted you please call me. I am in the process of trying to add an incredible amount of information to the training program. Mick has asked that we retrain all guards on a regular basis and I believe I have found a way to teach modules of interest throughout the year. I will be approaching the Level 1 Graduates to assist in this endeavor. No subject is known truly as well as by those who teach it.

Jason's Jokes

Stumpy Legged Pink Dog

A guy walks into a bar with his dog on a leash the barmen says, "Geez that's a weird dog: he's stumpy-legged, pink, and doesn't have a tail, but I bet my rottweiler would beat the heck out of it."

50 bucks is laid down. Out in the yard the rottweiler gets mauled to pieces.

Another drinker says his pit bull will win but the bet is 100 bucks.

Another trip to the yard and when it's all over there are bits of pit-bull terrier all over the place. The drinker pays up and says, "Say what breed is that anyway?"

The owner says, "Until I cut his tail off and painted it pink it was the same breed as every other alligator."

Pig In A Bar

A lady goes into a bar with her goose. Then the bartender comes up to her and says, "Why did you have to bring the pig in with you?"

Then the lady answered, "Excuse me, I think this is a goose."

And the bartender says, "Excuse me, I was talking to the goose."

Barbie's Blonde Moments

First off I would like to congratulate Connie on her new family member, even though when I wrote this he/she had not yet arrived, but hopefully by the time this gets printed she will have had him/her, or else she will be going crazy.

I will miss her while she is out of the office. Now I would like to tell everyone to have a safe month, even though I heard it is going to be a hectic one. Well

I couldn't find many jokes on leprechauns, at least not appropriate ones. So here is the only good, decent, one I found. Happy St. Patty's Day to all of you:

One day a man walked in a bar with a box. He sat down, opened the box and out popped a leprechaun. The man told the bartender, "I want a Rolling Rock and a shot of whiskey for my buddy here."

There was a man sitting at the end of the bar watching all of this, after the leprechaun drank his shot of whiskey, he ran down to the end of the bar and spit in the guy's face. Then he ran back.

The guy with the box said, "I'll have another Rolling Rock and a shot of whiskey for my buddy here." After the leprechaun drank his shot of whiskey, he again ran to the end of the bar and spit in the man's face, then dashed back.

The guy with the box ordered another beer for himself and another shot for the leprechaun. Again, after the leprechaun drank his shot of whiskey, he ran down to the end of the bar. But this time the man was waiting for him and he grabbed the leprechaun and held him in the air.

He said, "If you spit in my face again, I'm going to cut your pecker off."

The leprechaun laughed and said, "Leprechauns don't have peckers."

Then the man said, "If you don't have peckers, then how do you pee?"

"By spitting," said the leprechaun.



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