

J.E.A.M. CENTS

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TEN YEARS AND COUNTING

DISCLAIMER

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**!!!!!!ALL EMPLOYEES ARE
REQUIRED TO WORK ONE SHIFT
ON BLACKOUT DAYS!!!!!!**

SEPTEMBER BLACKOUT DAYS

09/01-Linkin Park/Korn/Snoop Dogg/The
Used/Less Than Jake @ Cricket
09/25-Sting/Annie Lennox/Dominic
Miller @ Cricket
09/29-Vote For Change @ Cricket
09/30-Brooks & Dunn @ Cricket

OCTOBER BLACKOUT DAYS

10/01 to 10/03 - Oktoberfest @ Tempe
Beach Park
10/11-Norah Jones @ Cricket Pavilion
10/23-95.5 KYOT Jazz Fest @ Cricket
10/25 - TEAM Company Picnic @ Clark
Park (not a blackout day, but
highly recommended)

**** There will undoubtedly be additions to this list so keep reading the newsletter. Remember you are responsible for working any shift on the above days.

SEPTEMBER ANNIVERSARIES

THREE YEARS: Joe Pitts

TWO YEARS: Brad Youngman
Bryan Williamson

ONE YEAR: William Pierce
Rhonda Wegner
Ruben Rameriez
Greg Bailey

SEPTEMBER BIRTHDAYS

Mark A bril	9/1
Sandra Barzee	9/7
Richard Johnson	9/9
Brian Donofree	9/10
Mike Cuddeback	9/13
William Pierce	9/17
Thomas Jamison	9/19
Terry Daniels	9/19
Jesus Arce	9/20
Paul Piotrowski	9/21
Justin Bragg	9/23
Nathan Watts	9/26
Fred Begay	9/27
Michael Kaminer	9/28
Marlies Meinhold	9/28



**IN LOVING MEMORY
OF OUR FRIEND
Charlie Showers**

Charlie Showers was one of the best employees I think T.E.A.M. has ever had and even though he wasn't an employee of Cricket Pavilion I know some of the Cricket staff where sorry to the passing of this important person to our company as Charlie was an important part to our

company, I wish I could have a million employees like Charlie he was the first one to get to Cricket on show days and one of the last people to leave, he never complained about being in the employee parking lot sixteen to twenty hours a day and some on back to back shows and not once call off, not once late, not once complained. When given a break he rush to do what he had to do and hurry back to get to his post because he knew he wasn't the only person getting a break at that time. Charlie you will be hard to replace out there, it will be even harder to pull in the employee lot at Cricket Pavilion and not see you there, not to see your smile as you wave me on in and not to see your smile as I leave for the night, Charlie you will be missed and you will always be remembered here at T.E.A.M. as one of the best employees we've ever had may God be with you and God bless you as your in a better place now.

So as everyone knows that all my news letters end with a joke and this one will be no different we all can use one. A woman was shopping at her local supermarket where she selected: a half-gallon of 2% milk, a carton of eggs, a quart of orange juice, a head of romaine lettuce, a 2 lb. can of coffee, and a 1 lb. package of bacon. As she was unloading his items on the conveyor belt to check out, a drunk standing behind her watched as she placed the items in front of the cashier. While the cashier was ringing up his purchases, the drunk calmly stated, "You must be single." The woman was a bit

startled by this proclamation, but she was intrigued by the derelict's intuition, since she was indeed single. She looked at her six items on the belt and saw nothing particularly unusual about her selections that could have tipped off the drunk to his marital status. Curiosity getting the better of her, she said "Well, you know what, you're absolutely correct. But how on earth did you know that?" The drunk replied, "Cause you're ugly."

Isaac Perez

ISAAC'S IDEAS

Once again its about that time to make my part of the news letter and since I was out for a little bit I'd like to thank Rhonda Wegner for coming in and helping Pat, and Pat for putting up with Rhonda and helping to fill the scheduled, Campbell for watching them and Marlies for scheduling, putting up with both Pat and Rhonda I know I couldn't do it, Pats bad enough already so thank you, I got a lot of calls from a lot of people and it really felt good to know that people care about you more than you thought they did, I didn't answer my phone while I was in there so Taz, Albert Williams, Efrian Salinas, Rhonda Wegner, Karen Massey, Marriane Morrison, Malcolm Smythe I did get the calls and I did listen to my message's I appreciate your calls and support. Things happen for a reason I tell my self that all the time and while I was in the hospital I had lots and lots of time to think about a lot of things and I had a people come visit but none of them meant more than Britten who's scared of hospitals like little kids are scared of the boogy man, she really made me feel good and with all the nurses and doctors giving me shots every half an hour and not feeding me for three days straight it felt good to have her there and keeping me informed on work gossip, thank you to all for all the help and prayers, now I know what your all thinking right now bla bla bla bla bla right well here's the good stuff enjoy!

A man traveling by plane was in urgent need of a restroom facility.

But each time he tried, it was occupied. The flight attendant, aware of his predicament, suggested he use the attendant's ladies room, but cautioned him not to press any of the buttons.

There next to the paper roll were four buttons marked: WW WA PP ATR.

Making the mistake so many men make of not listening to a woman, he disregarded what she said when his curiosity got the best of him.

He carefully pressed the WW button and immediately a gentle flush of Warm Water sprayed on his bare bottom. He thought "Wow" these gals really have it nice!!

So a little more boldly he pressed the WA button and body temperature Warm Air blew across his wet bottom and dried it comfortably.

"Aha" he thought, "no wonder these women take so long in the bathroom with these kinds of services!"

So he pushed the next button PP with anticipation. A soft disposable Powder Puff swung below him and dusted his bottom lightly with talc.

"Man, this is great," he thought as he reached out for the ATR button.

When he awoke in the hospital, the morphine was just wearing off... confused he buzzed the nurse to find out what happened.

He explained the last thing he remembered was intense pain in the ladies room on the plane.

The nurse explained, "Yes, you must have been having a great time until you pushed the Automatic Tampon Removal button." much love!!!

BRITTEN'S BABBLES

So hello again...

I hope everyone enjoyed Isaac's article. He loves to make fun of me...oh

well...guess I have to grin and bear it.

Not too sure what to write...Maybe I should say something about our wonderful schedulers!

You see...

The world is divided into two groups. There are those who know, and those who don't know. Those who know are no problem.

Those who don't know are also in two groups.

One is those who don't know and know they don't know. Well, they can learn!

But then, there are those who don't know, and don't know they don't know. And well, they are our schedulers.

Special boys they are. They think that they know all there is to know about knowing what everyone else knows.

So now that you know, please make sure that they know that you know that we know they don't know so that we can help them to know what we know.

Because we all know that they need it.

Love,
Britten

BERT'S BUSINESS

I only have a few things to say about policy and then I will be good. I am sure that every person who works for T.E.A.M. is aware of our policy about being late. One time you get a warning. Two times you get suspended for a week. Three times you will either get a more lengthy suspension or you will be terminated. I do not care if you are our number one supervisor, you are still subject to all of the same policies and regulations as everyone else.

Oh, and how about the policy of applying or accepting security positions with our clients. This is one of our most strict policies and the action for violating this policy is termination of employment with T.E.A.M. We have many other policies for many different issues and if you are in doubt about any actions that you are taking feel free to call me and ask if it is within our policy to do something. I will

not bite you, just ask nicely.

Now how about the good news.

EMPLOYEE OF 2nd QUARTER

Robert Russell

SUPERVISOR OF 2nd QUARTER

Brad Hardy

EMPLOYEE OF 3rd QUARTER

Edward Hanna

SUPERVISOR OF 3rd QUARTER

John Tucker

CAMPBELL'S CRAYONS

A Great Man:

We walk through life everyday meeting people who influence our lives, either through their written words, music, or just from listening to them sometimes by just taking the time to do so. This month we lost Charlie Showers. He was an inspiration and one of the hardest working individuals that I have ever met. I look up to very few people and Charlie was one of them. I started in this business with high expectations of trying and myself to be the best at what I do. I am not there yet and I don't ever think I will reach the bar I set for myself because I set my mark to equal Charlie. I know everyone has heard me talk about his dedication to his job; I very rarely talked to you about his dedication to life. I have a hard time still with the thought that I won't hear him on the radio at Cricket or the chance to go by and see him before each show. I have yet to meet anyone that can better him and I know that if I ever meet someone that can equal him I will give him or her the respect that they deserve. I have told this story before to the ones that would listen that if you wanted to go anywhere in this business you had to learn from Charlie. His long hours at a hot post in the sun all day with the skin problems that he had yet he always smiled and greeted you warmly. I took it as a compliment that he would call me sir when I went by because coming from him I knew it was a sign of respect that meant something to me. I will forever try to reach your ability, I will always strive to meet your standards, and I will always try to live my life as you did. To Charlie's Family I would like to say that I was

honored to know him and I am sorry for your loss. I know that not all of you knew him and for those of you that have just started I just want you to know the standards that I will hold you to. The shoes can never be filled we can only hope to try. You will be missed in more ways than I can even say. I personally will miss the role model that inspired me.

Marlies' Thoughts

It is that time again....

I would like to share a statement that was made during one of our staff meetings:

"Together We Accomplish More"

Think about it.....

"TEAM"

Trust Empowers All Members
Taking Excellence Another Mile
Together Effective, Apart Miserable
Total Effort by All Members

Other Quick Thoughts

Happiness

Happiness is a choice. We choose to be happy.

Attitude

Attitude is a choice. We choose our reactions.

Self-esteem

I want to be the person my dog thinks I am.

No one can make you feel inferior without your consent.

You train others how to treat you by how you treat yourself.

Goals

Goals are dreams... with deadlines.

Courage

Courage is how far you bounce after you hit bottom.

Courage is going from failure to failure without losing your enthusiasm.

Integrity

Integrity is being honest when nobody is looking.

Pain

Pain is wisdom in disguise.

Conflict

Clarity always follows conflict.

Commitment

Whatever were your results, were your intentions.

Blame

Blame is really "bla - me." It's not my fault!

Procrastination

No decision is a decision.

Love

Love is the ability and willingness to allow those for whom you care to be who they want to be without having to satisfy you.

Forgiveness

Forgiving others is not for them. It is for you.

Alone

It is better to be alone than to wish you were alone.

Life's Challenges

This, too, shall pass.

Health

Health is when your past is no longer screwing up your present.

Need to be Right

It is more important to be kind than to be right.

Frustration

Welcome frustration. It is a gift that says we need to change something.

Extreme Wisdom

Never buy your honey exercise equipment on their birthday.

Two Relationship Goals

1. Find someone already happy.
2. Find someone good at loving you.

Intimacy

Intimacy is really "into - me - see."

Changing People

We cannot change people... only our reactions to them.

Lessons in Life

A lesson is repeated until learned.

Love & Hate

We cannot love or hate something about another person unless it reflects something we love or hate about ourselves.

Quickest Way to Get Rid of the "Yukkies"

Bring a box of puppies into a Nursing Home.

Coachable

Listening without judgment, understanding a coach cannot fix you... you are responsible for yourself, and taking one action step everyday to improve yourself. (like reading these!)

Vocabulary for Success Coaches:

Mistake = Learning opportunity

Failure = Feedback

Lazy = Storing energy

Lonely = Available

Exhausted = Re-charging

Overwhelmed = In demand

Mad = Tinkled

Instant Feel Goods
 Overtip breakfast waitresses.
 Hide a love-note for your child or honey to see.
 Every once in a while, take the scenic route.
 When you feel terrific, notify your face.
 Be the first to smile.
 Let cars in traffic.
 Take a night class.
 Plant flowers. And smell them.
 Forgive someone who doesn't deserve it.
 Wear wild, shocking underwear under business attire.
 At grocery check out, occasionally allow others in line.
 Or offer change.
 Go to a bookstore.
 Always have a motivational tape in your car.
 Tape or record your parents' or childrens' laughter.
 Put your photos in an album.
 Watch a sunset.
 Watch a sunrise.
 Every once in a while, let adventure rule.
 Start your day with music.
 End your day with music.
 Love someone who doesn't deserve it.
 Buy a bird feeder.
 Take a bubble bath by candle light.
 Count your blessings.
 Giving is receiving.

LANE'S LINES

I recently sat in on a few hours of new staff (hire) orientation. It has been a few months since I attended and I wanted to see how much I remembered from my class. Here are a few observations that I noticed.

- Employees that take notes, get engaged with the instructor and try to relate information to personal situations do better on the written exam.
- The instructors remember who these people are.
- When scheduling starts assigning individuals to shifts, instructor/supervisor input is always taken into consideration.
- Dress to Impress. Don't dress for where you are; dress for where you want to be.
- You can NEVER receive enough training.
- Don't impress me with your words; impress me with your actions.

- You are not the CIA, FBI, Jackie Chan or even Chris Tucker. Remove these thoughts from your head.

This job, like any other job, depends on its staff and employees. You are the most valuable asset that we have. A bike barricade cannot offer information to a patron looking for his/her seat. Caution tape cannot reunite a lost child with their parents.

A No Parking sign cannot help a 390 individual to get home safely.

If you are looking for advancement, promotion and recognition, my advice to you is to do your job with professionalism and dedication. In the short time that I have had to work in the field, I have noticed that most of our supervisors and staff carry this attitude with great pride. It is very rewarding to see people that feel that quality work is more important than recognition. It is ironic that these same individuals are the people noticed and recognized first by the management of this company.

There is a reason why this company is named T.E.A.M. To many people, the answer is very obvious. To a few individuals, the answer is elusive. If you find that your initial enthusiasm has lost some of its luster and shine, try attending a new hire orientation.

Look at the people in the class and realize that here is the competition for your job.

Oh, and yes, I did manage to pass the written exam.

Lane Honda
 New Business Development

P.S. Sorry, Almost forgot. Paul Piotrowski, supervisor extraordinary, is planning to ride this year's MS150. This is a 150 mile bike ride from Avondale to Gila Bend and back.

75 miles there, stay overnight, 75 miles back. If you are interested in riding, please contact me at the office and I will forward you information, cost and details about the ride.

Also, I am putting together:

1. T.E.A.M. softball team to play against AVA security. (Tucson Casino del Sol)

If you would like to be on the team, please call me. It is co-ed slow pitch.

2. A walking team for the Breast Cancer Walk on November 20th. Cost is \$20 and you get a t-shirt. If this is an interest to you, please call me.

SWANSON'S SONG

Recently several employees have shared with me ideas for improvement and let me know about special sales relating to equipment that we use here at T.E.A.M. I would like all of you to know that I'm always looking to improve and most definitely looking to save a buck. I welcome any suggestions that you may have and thank you for the ones that I have received.

I would also like to remind all of you again that if you take a shirt from an event, and you do not turn it in at that event, you will be charged a deposit for that shirt. If you wish to turn in a shirt for credit, it must be turned in to the office. NO EXCEPTIONS. Also for supervisors, when you return your equipment you must have either all the shirts you were issued or a uniform deposit form in its place. If you do not, you may be held financially responsible. If you do not understand any of this, please see Bert or myself and one of us will explain it in a different way.

On another note, I take great pride in working for and being a part of the T.E.A.M. family. I know that many of you also feel the same way. The other day when I was at the office employees were arriving to go to an event. Everyone was in a good mood and geared up. Well, almost everyone. You see one of our fellow employees made a couple of derogatory remarks concerning weather or not he was getting paid to help load the buss. I take personnel offense in someone not wanting to be a team player. I did not get on that bus and ask him if he was going to pay for the pizza and soda that he was going to eat. I did not ask him for compensation for his bus ride. No one asked him to chip in for the movie that he was going to watch on the bus. I hope this employee reads this and realizes that this is not just a job we are a family. Working here is a privilege. If you do not take pride in or do not wish to be a

T.E.A.M. player, QUIT!!! We do not need you. To the rest of you, Thank You.

TAZ TOOLBOX

We all are where we are based on the decisions we have made with the opportunities that have been presented us. "That's just the way I am" and "get used to it, that's the way it is" typically are attitudes by individuals who truly don't understand the game of life. Do what you can, and then do a little more..go out of your way to help someone..do it when it's not convenient..smile, then smile some more. You see when these things are a way of life and you give of yourself, the warehouse of opportunity is opened for you. Life changes..second by second out of our control. However we can take control of our life and make a difference, daily. Start today

THE YEAR 1904

Maybe this will boggle your mind, I know it did mine! The year is... 1904 one hundred years ago.

What a difference a century makes! Here are some of the U.S. statistics for 1904:

The average life expectancy in the U.S. was 47 years.

Only 14 percent of the homes in the U.S. had a bathtub.

Only 8 percent of the homes had a telephone.

A three-minute call from Denver to New York City cost eleven dollars.

There were only 8,000 cars in the U.S., and only 144 miles of paved roads.

The maximum speed limit in most cities was 10 mph.

Alabama, Mississippi, Iowa, and Tennessee were each more heavily populated than California. With a mere 1.4 million residents, California was only the 21st most populous state in the Union.

The tallest structure in the world was the Eiffel Tower.

The average wage in the U.S. was 22 cents an hour.

The average U.S. worker made between \$200 and \$400 per year.

A competent accountant could expect to earn \$2000 per year, a dentist \$2,500 per year, a veterinarian between \$1,500 and \$4,000 per year, and a mechanical engineer about \$5,000 per year.

More than 95 percent of all births in the U.S. took place at home.

Ninety percent of all U.S. physicians had no college education. Instead, they attended medical schools, many of which were condemned in the press and by the government as "substandard."

Sugar cost four cents a pound. Eggs were fourteen cents a dozen.

Coffee was fifteen cents a pound.

Most women only washed their hair once a month, and used borax or egg yolks for shampoo.

Canada passed a law prohibiting poor people from entering the country for any reason.

The five leading causes of death in the U.S. were:

1. Pneumonia and influenza
2. Tuberculosis
3. Diarrhea
4. Heart disease
5. Stroke

The American flag had 45 stars. Arizona, Oklahoma, New Mexico, Hawaii, and Alaska hadn't been admitted to the Union yet.

The population of Las Vegas, Nevada, was 30!!!

Crossword puzzles, canned beer, and iced tea hadn't been invented.

There was no Mother's Day or Father's Day.

Two of 10 U.S. adults couldn't read or write. Only 6 percent of all Americans had graduated high school.

Marijuana, heroin, and morphine were all available over the counter at corner drugstores. According to one pharmacist, "Heroin clears the complexion, gives buoyancy to the mind, regulates! the stomach and bowels, and is, in fact, a perfect guardian of health." (Shocking!)

Eighteen percent of households in the U.S. had at least one full-time servant or domestic.

There were only about 230 reported murders in the entire U.S.

Try to imagine what it may be like in another 100 years ...

Who knows... Life was much simpler then. We have A LOT and have created a lot in our world of opportunity. We can't go back but can take our experiences with us to make a change. It's like the movie "The Butterfly Effect", with every decision there is a life changing outcome for many people.

Until next time...Be safe out there
TAZ

MICK'S MEMO

As another hot month grinds us all into heat related submission, it reminds me of a story that happened recently to Campbell, Jared and me.

We were all three going to lunch when Jared found find an antique oil lamp. We all three rubbed it and a Genie came out in a puff of smoke. The Genie said, "I usually only grant three wishes, so I'll give each of you just one."

"Me first! Me first!" said Jared."I want to be in the Bahamas, driving a speedboat, without a care in the world." Poof! He's gone.

In astonishment, "Me next! Me next!" said Campbell. "I want to be in Hawaii, relaxing on the beach with my personal masseuse, an endless supply of pina colodas and the love of my life, three little piggies." Poof! He's gone.

"OK, you're up," the Genie said to me..

I replied: "I want those two back in the office after lunch."

MORAL OF THE STORY: always let your boss have the first say.

In reality I never really want to be the one having the first say, but often

times I have to have the last say. It's not because that is the way I want it, but it is the only way to run a business. We are all blessed by having a great group of professionals that work in this organization, and we are constantly working at getting better. We work, and succeed as a team, and if we fall short, it is because we did not work as a team. It gives me the greatest pride seeing how well we can all come together to accomplish a common goal. We will continue to strive to include everybody in our planning and execution of events, and to give opportunities to grow. The better we communicate and share information, the more all of you can better do your jobs. Knowledge is power, and everybody needs to have the tools to do their job. Never should any of you feel that you cannot ask a question. The only stupid question is the one not asked, unless you are Malcolm, then every question is stupid.

We are coming up rapidly to our busy time of year, the fall. As it cools off, expect a whole punch of special events, festivals and some more concerts. We have been working hard, bringing in new clients, and look forward to the next few months, of hopefully being able to announce some new and exciting new business. Along those lines, I would like to thank Taz, for all his hard work at securing an exciting new client; IKEA. They are opening their first store here in Arizona, and it has generated a lot of excitement in the community. We recently started 24 hour a day site security, and plan to play an active part in their grand opening later this year.

Also, just a reminder, that there seems to have been some sort of mis-communication on this issue - Repeated weeks of not calling in, or a no-call/no-show will result in termination. Apparently Bert misunderstood this, as his idea of termination involves a red laser dot on the forehead and subsequent gray matter splatter. We have not been able to locate him (heard a few evil snickers in the building, and movement above, but no Bert), so until we can explain the difference to Bert, it is strongly recommended to shop up for what you

schedule for, unless you really think you can outrun a 308!

Anyway, as we get busier once again, hope to see you all out there, and keep the Peace!

DIRECTIONS TO THE COMPANY PICNIC

Clark park is located on Roosevelt just north of Broadway, on the West side of the street. Roosevelt is between Hardy and Mill. Below is a crude map of the area. A bigger and better map is available at the office. The picnics are notorious for the "fun" that happens there. If you would like you can bring food/drinks of your own to share with everyone but there will be hot dogs/hamburgers, soda, and everyone's favorite, ALCOHOL. Alcohol will be permitted if used in moderation and you will be asked to leave if you indulge a little too much in the libations. We hope to see all of you out there.

