

# J.E.A.M. CENTS

Volume X Issue No. 2

February 1-28, 2005

## C2B

### SEEN

#### DISCLAIMER

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**!!!!!!ALL EMPLOYEES ARE  
REQUIRED TO WORK ONE SHIFT  
ON BLACKOUT DAYS!!!!!!**

#### FEBRUARY EVENTS

02/02 to 02/05 - FBR Open Party @  
Jilly's

02/11 to 02/13 - Parada Del Sol @  
Rawhide

02/29 - Metal Music Festival featuring  
KORN, Linkin Park, Slayer,  
Metallica and 29 other bands @  
TBA

#### FEBRUARY BIRTHDAYS

Ben O'Master	02/02
Stewart Wilde	02/04
Megan Austen	02/04
Edward Hanna	02/06
Mike Schier	02/08
Frank Cevedia	02/08
Krieg Eastman	02/09
Bryan Williamson	02/17
Marianne Morrison	02/19
Blake Koontz	02/22
Kourtenay Ingram	02/24
Mike Salinel	02/25

Brice Monongye	02/27
Necolai Wendelboe	02/29

#### FEBRUARY ANNIVERSARIES

Two Years:  
Patti Arnold 02/08

One Year:  
Kiev Darrington 02/05  
Robin Graham 02/05  
Ronald Vogel 02/05  
Mike Silverman 02/05  
Jeff Guebara 02/05

#### Campbell's Crayons

C2B  
S.E.E.N.

Every year Mick walks into our first Staff Meeting and delivers the Motto to which the office will base it's year upholding. This year with all the events and such I was thinking of a Motto for us to compliment Mick's. While coming up with our Motto I thought of all the changes at T.E.A.M. and what I feel is the most important point of pride for our Owner and what T.E.A.M has based its existence over the decade. I was lucky enough to get to present the interpretation of our new Motto and Mick ran with it even filling in the one ingredient that I was missing. So without babbling on about how I felt a rush of pride in myself, and Mick for allowing me to introduce our new Motto, even with everyone having to sharpen my crayons many times over I will explain the strange markings above.

**C- Commitment** With this word I set forth a challenge to all employees and Supervisors to not just go the extra mile but to run a marathon at in all aspects of your job and personal life. That extra is what makes everything we do a point of pride to everyone we encounter.

2- **To** (because I needed one)  
You know us rednecks simple is better. I know Mick will be chomping at the bit on that last sentence.

**B- Building**  
This word for lack of a better pun is the start of continuation of improving on a solid framework. The cornerstone to which everything you believe is based on. I am always finding ways to tweak the existing base to try and exceed my abilities and to sharpen the points that at times I have dulled with the day to day grind and complacency that can be created by allowing ones self to take a breath and feel like all is well. If anyone is awake at this point you should realize that when you stop moving you would be passed by. How often have others received what you want, I know that if you want to succeed you will if you can adapt to the ever changing world.

You then notice that C2B sits above or for our Motto on S.E.E.N. If everyone is still with me we now have **Commitment to Building on** and we will now get to the substance. (Not abuse to all the clients reading this)

**S- Service**  
We can never provide enough customer or client service. We should always be thinking of creative ways to help even

without anyone really knowing. I don't go around to our clients or customers and let them know I unplugged a drain that they did not know was plugged or that another employee was picking up trash. Pats on the back are nice but making an Event run smooth so that our clients can work on the things they need to be working on without constant interruptions or having to spend 20 minutes dealing with something that anyone of us could have handled immediately or quickly before it became something bigger than what it really was because someone might have taken the attitude that it is not their job or I don't get paid enough. We all think we deserve more than we get but what do any of us really do to deserve it. My greatest reward that I have received was a Tour Laminated has my name imprinted on it and was not given to me because I needed it to accomplish my job. It was given to me because of the job I had done as a way for the band and Tour to say thank you. It sits on my South wall by itself and is the reminder of why I love this job.

#### **E- Excellence**

I have personally never met anyone who performs at this level, yet I know thousands that strive to put it forth daily in their every action. It is not something anyone can attain without others to help, guide, and sometimes hold you up when you are giving it your best effort. Excellence comes from the blood, sweat, and tears that a multitude of others have shed to help you attain a dream, and it is not the one that accomplishes it without the others who believe in making that stride to always improve on what your base foundation is conceived.

#### **E- Education**

Every day you learn something new if you only take the time to hear what is being said. There is a growth that comes with giving people the opportunity to voice their thoughts without the fear of repercussions and a willingness for all to sit and listen. In doing this everyone must have the same commitment to make it better and not look at the problem as it is their fault or that they are to blame. Not everything in life is perfect but listening and learning what a person has to say will always cause you to re-evaluate your thoughts and then you can educate everyone in the thoughts that you have

and grow in the ways that you can provide service from the knowledge and constant commitment to go forward and never be complacent in the way we go about our duties to improve the Pride we feel in our careers.

#### **- NO EXCUSES**

I think everyone can guess at the help our tireless leader has given. There really are no excuses. I can't go to a client with an excuse because it is in my lack of effort in giving everyone the basic tools to succeed that I have failed. That is not to say that all is my fault. What goes wrong is our entire fault because we all work together. We live and die by the hands of complacency that we bind ourselves with. What would it say of our company that if we just forgot about payroll and sent Marlies on a well deserved vacation and left everyone to their own devices. I really don't think if I walked out and said I was sorry and it won't happen again that everyone could possibly just say that's ok I know it was an accident. This is only true if it only happens once and that the same reoccurring problem does not happen every two weeks. You will at some point not care what I have promised you to make things better only to have it happen over and over you most likely will strangle me. To the ones that look at that issue and walk in the building present no malice and say what can we do amongst us all to help insure that everyone will see that we are trying and we are putting forth and striving to always improve, Thank You for only in this way can we all succeed.

## **Commitment**

### **2**

## **Building**

## **On**

## **Service**

## **Excellence**

## **Education**

## **NO-EXCUSES**

### **LYNN'S LINES**

#### **Go The Extra Mile**

Yes, yes, yes. We all know the saying 'go the extra mile'. But while everyone nods approvingly at the sentiment, few are prepared to put on their walking shoes and go the distance on that proverbial mile.

'Go the extra mile' is not an empty feel-good slogan, or a minor suggestion. It's a loud shout, shouted by those of us who despise the idea of accepting mediocrity, of wasting our lives producing bland work that whimpers 'will this do?'

I believe you have fantastic potential. Why don't you live up to it?

A never-ending stream of small tasks stops you from doing all of which you're capable. You reply to emails, attend meetings, check paperwork, fix problems and help customers. Each day goes by and your task list gets no shorter. All the while countless important yet non-urgent tasks remain uncompleted, or never started.

Your many skills go unused, your knowledge goes untapped and your creativity has been muzzled.

You desperately need to make a choice. The choice exists. You must 'Go The Extra Mile'

'Going the extra mile' lets you get to those really important things, the things that make the difference between Mediocrity and Excellence.

These things have the biggest pay-off, and they utilize your skills, knowledge and creativity.

Going the Extra Mile is a choice that will make you a winner in life. You can make the choice and grab the great opportunities offered you.

"Go the extra mile its never crowded."  
~Unknown

## LANE'S LINGO

What can you learn from a three legged milking stool?



Each leg of the milking stool represents a different aspect of the Security Business.

The first leg of the stool represents a trained and dedicated staff. These are people like you. Dedicated Security guards that report in day and night, in all types of weather, to man a post and keep property and people safe and informed. TEAM Security training, which includes New Hire, Supervisor, Alcohol/ID classes, first aid and CPR certifications, Hand to Hand classes, Weapons and Cuffs, CCW and Armed Security, emphasizes growth and responsibility for those individuals that want the tools necessary to advance themselves.

The second leg is a committed management. Often as not, these are people like you that have traveled the same road you are now on. Through their experiences, they have established the policies and

procedures that give TEAM Security its unique ability to custom tailor a security plan for our clients.

Because of their background, TEAM managers set the standards for customer service. These managers often work in the field to keep lines of communication open between staff, clients and customers.

The third leg of the stool is the product. In this case, it is not furniture, automobiles or groceries. It is Security. It is the realization that a client feels safe because their property is being protected. It is knowing that contraband will not enter a concert venue or that customers will be treated with courtesy and respect. Whether it is Event Security, Corporate and Industrial Security, Patrol Services, Parking, or Special Event Staffing, TEAM Security offers a wide and comprehensive range of services.

Just like the milking stool, when all the parts are in balance, the stool works well. If one or more of the parts is too short, too long, broken or loose, the stool serves no function.

As a development manager, I often focus on the customer service aspects of security. I feel that a guard that knows and understands what, why and how their job needs to be done is our best advertising tool. Your appearance, professionalism and attitude are the legs of the stool that support you and make you a valuable asset to TEAM.

And finally, I would like to ask all the employees of TEAM Security to be my eyes and ears out in the

community. You are our greatest source of information for locating and finding new clients. Do you live in an apartment complex that has had problems with security?

How about friends, family and neighbors that might need security services for their place of work?

Does your church or social club hold special events throughout the year? If you have a question about who might or might not need security, please call me.

----- "....and other duties as assigned".

Still working on a softball team. Oh, and now that we have a really cool trailer, we are planning to be in some parades. Are you talented?

Play a musical instrument? How about a kazoo? Can you/did you in the past, march in a drum and bugle corps? Does anyone play the bagpipes? How about own a kilt (besides me and clan Campbell)? Call me at the office. The sign up sheet is going around.

### **12 Thoughts for 2005!**

12. Life is sexually transmitted.

11. Good Health is merely the slowest possible rate at which one can die.

10. Men have two emotions: Hungry and Horny. If you see him without an er\_\_tion, make him a sandwich!

9. Give a person a fish and you feed them for a day; teach a person to use the Internet and they won't bother you for weeks.

8. Some people are like Slinkies.....not really good for anything, but you still can't help but smile when you see one tumble down the stairs.

7. Health nuts are going to feel

stupid someday, lying in hospitals  
dying of nothing.

6. Whenever I feel blue, I start  
breathing again.

5. All of us could take a lesson  
from the weather. It pays no  
attention to criticism.

4. Why does a slight tax increase  
cost you two hundred dollars and  
a substantial tax cut saves you  
thirty cents?

3. In the 60's, people took acid to  
make the world weird. Now the  
world is weird and people take  
Prozac to make it normal.

2. Politics is supposed to be the  
second oldest profession. I have  
come to realize that it bears a very  
close resemblance to the first.

AND THE #1 THOUGHT FOR 2005:

May you always have Love to  
Share, Health to Spare, and  
Friends that Care!

#### SWANSON'S SONG

Hey out there to everyone in T.E.A.M.  
world. Hope your month has been a  
great one. I want to tell all of you (well,  
almost all of you,) how proud I was of  
you when you weren't even around. You  
see, I was at the airport again last night  
and had the "privilege" of watching the  
"TSA" at work. What a bunch of idiots.  
What is worse? Stripping a 70 year old  
(obviously American) man of his dignity  
and making him walk around without  
shoes for 20 minutes "for the safety of  
our country", or all security leaving the  
gate and putting up a sign that says  
"closed", because we know the terrorist  
can read English and obey all of our  
signs. I love the U.S.A. and am a proud  
(tax paying) citizen, but WOW, what an  
embarrassment of how our government is  
spending our country's money.

As a reminder, any employee interested  
in submitting an article for our newsletter  
is encouraged to do so. All you need to

do is call Bert at the office and or e-mail  
him. This newsletter is an open for  
anything you wish to share with your co-  
workers. Happy writing.

I would like to mention a couple of  
people that many of you don't know, but  
worked for me (behind the scenes) to  
make your jobs easier and take care of  
the logistics for Block Party: Adam  
Honda (monkey #1), Craig Lehman, TJ  
Atchison, Bobby Hutter, Davin Crocoll,  
and Josh Mileski. I would like to send a  
personal thank you out to this crew; you  
guys deserve a pat on the back.

Rain, rain and more rain. Both my house  
and my thrift store ("More for Less"  
located just north of main on Stapley Dr.  
in Mesa) sprang leaks from all the water.  
I watched on the news as record-breaking  
snow fell up in Flagstaff. This is more  
moisture than I have seen in years. But  
don't let it fool you. We are still in a  
drought. We would need it to rain like  
that every day for months in order for us  
to replenish our water supply. Most  
people don't realize the problem because  
every time you turn on the sink, there is  
water. This is a mirage, and much of the  
water that fell to us is already gone. I'm  
telling you all of this as a reminder to be  
sparing with Mother Nature's gifts, for  
once they are gone, they are gone.

Last but not least, many of you already  
know that my family was in a serious car  
accident a week before Christmas. I have  
thanked God everyday that they all lived.  
I also found myself praying for the other  
family's safety. It was the other driver's  
fault; she said she didn't see my wife  
until it was too late. According to the  
police, the other driver did not appear to  
be under the influence of drugs or  
alcohol. She simply made a mistake.  
Forgiveness is one of the hardest things  
that you have to deal with in life. I have  
found that I personally, can't forgive  
everyone for everything. I don't believe  
that everyone should be forgiven, for  
some things are inexcusable, but a true  
accident is simply that, an accident. You  
can't dwell on all the bad stuff that  
happens to. Life is so short. Until next  
month, stay safe out there.

#### TAZ TOOLBOX

GREAT Day!! I can appreciate  
everyone's opinions and the  
"freedom of speech" that is allowed  
in The United States. However there  
is a very definitive line that NEEDS  
to be addressed. I am very busy with  
life. I don't have much "free" time,  
however lately I have been able to  
turn on the TV a couple of times  
and flip through the channels and  
ended up on something that was  
about 9/11. So.. Why are we  
rehashing one of the worst days in  
history?!!!! Momentum, Beliefs,  
Opinions, Attitude or ????. As I  
watched the interviews with  
prominate people about 9/11 and its  
horrific reality to many families as  
well as a nation, it triggered some of  
my own thoughts of reality on  
where I live and what The United  
States of America means to me. We  
are United not divided, we are  
States made up of many individuals  
with own ideas, thoughts and  
process of life, we are  
America...where many of the  
World dies attempting to get here to  
live. So what is it that made 9/11  
SO important that day....maybe it  
was the fact that we are The United  
States of America, and we believe!  
The Strongest, the Best! Most must  
think so, they live here. So why is it  
that people can sit back and second-  
guess how this Nation is run.  
Perfectly, I would say not. What is?  
I would say personally that I may  
not agree with everything all the  
time (States) however when it  
comes to defending my Rights and  
Freedoms (America) in which I live,  
I will defend and fight to the  
end!!!(United)

Below is something my mother sent  
me, which I want to share with all  
of you.

#### JOHNSON'S JOTTINGS

## **How To Follow Your TEAM (Chain Of Command)**

When reporting to a shift, you report to your shift supervisor. During that shift, any problems, questions or equipment malfunctions will be reported to the shift supervisor. The shift supervisor will then report these problems (equipment or other) to the personnel managers (Mr Lieneman & Myself) and we will filter the paperwork, problems or anything else through it's proper channels! And to all of my supervisors or designated people in charge, if you are issued equipment for an event, make sure it is returned on Monday and the time sheets are turned in as early a humanly possible!! You don't want me to have to turn Russ loose on ya!!

### **TEAM AFTER HOURS:**

-Check out TEAM employee Sean Hathaway and his band DYSFUNCTIONAL INFLUENCE coming to a stage near you SOON!!! If you want to find out more about the band and when and where they are playing, contact Sean at 480-329-9950.

-April 6th, if you too aren't scared, join a few of us in the mosh pits of the SLIPKNOT concert at the Glendale Arena! If you are scared of the pit, don't bother!!!

### **DEANN'S DIDO**

Hello again! Where does the time go? I have been in the office 2 months now and it's been great. I want to say "THANK YOU" to Mick and Marlies for giving me this chance. I also want to thank everyone in the office for making me feel like part of the TEAM family from day one. You're the best. If any of you in TEAM land get a chance to hang out with these guys outside of work, do it. Thanks to all of you for your patience while I was learning the ropes. I appreciate it very much. That's it for this month. Talk to ya later.

Deann

### **A THANK YOU FROM TAZ**

We do MANY events, work at MANY facilities, contract with MANY venues. EACH one is important and treated with kit gloves. Our clients appreciate the way we take pride in working with the people involved and the courtesy shown to patrons. We may never know what is around the corner or who might be impressed with our actions. Customer Service is and always will be the #1 thing we do!

I would like to personally take a moment to say THANK YOU to all those who worked the Glitter and Glow event. A special THANK YOU to those who worked all day. What a great representation for all included in the event, especially the families who attended. You guys made it happen! I look forward to working with you again in the future....

### **RUSS'S RUMBLINGS**

Greetings to everyone hope this month is a great month for you all. I want to thank everyone for their support in helping to make my transition into the office smooth and easy. For those of you who do not know me, my name is Russ Lieneman and I will be the new face in scheduling. Please feel free to stop in and say hello so I can try to get to know everyone by name. Until I get to know you all do not be surprised if you get a few "Hey You" or "What is your Name". I'll try to keep that from happening to much. This section of the newsletter is going to be rather short because I really don't know what else to say for now. You should look forward to longer rambling and my wonderful words of wisdom in the next newsletter.

### **ISAAC'S IDEAS**

Ladies and Gentleman of T.E.A.M. I would like to start my newsletter a little different this month I would like to welcome Russ Lienman to the wide world of scheduling it takes a lot of patients to do what he's about to do...Good luck. As many of you all know by now I'm out of the scheduling department and I am now in operations it will take a lot more time and responsibility to work in this are. I have the privilege of working with "The man" in Ops. Richard Campbell I hope to learn a great deal from him and

look forward to seeing a lot more of all of you in the field.

Responsibility - The dictionary says:re·spon·si·bil·i·ty (r-spns-bl-t) re·spon·si·bil·i·ties  
The state, quality, or fact of being responsible.  
Something for which one is responsible; a duty, obligation, or burden.  
Responsibility has a much meaning in our type of work lets see..... Lets break the dictionary version down a little so that we can use it on every shift. First we'll start with "a duty" it is our "duty" to do what we have to, to make sure that our job gets done right the first time not the third time a client or supervisor ask, it is very important that we all know what our "duties" are on our shift, the dictionary version of "duty" says that: A service, function, or task assigned to one.  
Now let me break it down again T.E.A.M. Assign's you work, you do your part in functioning to do your service to our clients and the public. The next one is obligation the dictionary version: The act of binding oneself by a social, legal, or moral tie. So as you might of guessed is yes I am going to break it down, well the "legal" aspect this break down you would have to make an appointment with Bert because of legal issues I can not discuss this at this time. "Social"- you have to be "social" at every shift and be on your toes all at the same time, every one in the world is different and every one wants to be different but here's a little secret treat every one like you want to be treated, I have learned that people have different ways of communicating, we all use different ways of communication use the way you think you can get across to people in a way were you will not upset them we want our clients and patrons to be happy and looking forward to coming back to the place of business or event that we are at again.  
"Burden": Something that is emotionally difficult to bear or Something that is carried.... Break it down Isaac ooowwaa ooowwaa here my break down..... See I really don't agree with "burden" being the responsibility section but it is and if ever, ever you feel that this job "emotionally difficult to bear" maybe you need to think of some other place to work. Now is this job something you carry? I

think it would be, you carry this job where ever you go if you work here long enough you will see that your attitude carries it self where ever you are may it be opening a door for someone saying little things like yes mam, yes sir, no problem I will take care of it and make sure it gets done, are all things we use at work and home, keep in mind that all of our clients consider there events and places of business home that's were they spend most of their time and money, make sure the next time you are at any shift you treat it like it was somebody's or even your home because for a lot of people that is their home.

Now for a little brighter topic, my joke of the month. Statue Fantasy An old wizard was walking through a park when he came upon two statues.

One statue was male and the other was female. They were positioned on opposite ends of the park, facing each other with their arms extended out as if to embrace. The wizard stood there for a long time examining their sad facial expressions until he got an idea. He immediately opened up his bag of tricks and cast a spell on the statues to bring them to life. Once the statues realized they were human, they quickly ran up to him. The wizard, being very pleased with himself, told the statues that they could finally be together as a couple but there was one condition. He said, "Go off and experience with each other whatever you've wanted to do for all these years but you must be back within a half an hour before the spell wears off." Wasting no time, they quickly ran off into the bushes. The wizard, with great pride, sat down on a park bench and waited patiently. Fifteen minutes later the two statues came walking back to him. The wizard, with great shock exclaimed, "For over a hundred years you both have bore your passions and now that you have your chance, you come back after only fifteen minutes? Go back to the bushes and continue what you were doing before you lose your only chance!" With that in mind the female turns to the male and exclaims, "The old man's right. But this time you hold down the pigeons and I'll crap on them!" I would like to close my letter this month by thanking everyone who worked the

super cross at B.O.B. You all did a great job.

### MARLIES'S MIND

Well guess what it's that time again. I am late again as usual, but NO EXCUSES!

My month has been hectic, but W-2's are done, they were done on January 17<sup>th</sup>, and were mailed on January 25, 2005. (This I think is a T.E.A.M. all time record)

I decided that I wanted to write my month's article on all of our employees. I do not know if all of you know who I am, or if you have seen me out at the bigger shows. I usually do dispatch, and sign in and outs. The last event I was at was Block Party. If anyone notices that I probably know about 70% of our employees names. I try very hard to put names with their faces. I think this is very important, because these are our coworkers, friends, future spouses, and sometimes even family.

I have been at a lot of events where our coworkers have been labeled as "A Body". This is very disappointing to me. "These Bodies" are the ones that when we slip and fall, they will help us up, when we need a ride they will give us a ride, if our car is broken they will come help us fix it, if we need someone to talk to they will be there to talk to us, and most of all when the s\*\*t hit the fan, they will have our backs.

Almost every time at an event, I have all kinds of employees help me move my equipment, help me set up, and help me with uniforms. I have even had an employee go with me to a Laundromat and help me wash Jackets.

So I would like everyone to think about this. The next time you are at an event, see how many people's names you know. Go out of your way and make it a point to meet and learn at least 5 peoples names. If you see me, and you need to know someone's name, ask me. If I do not know, I will find out also.

Talk to you next month.

### Ben Stein's Final Column

For many years Ben Stein has written a

biweekly column for an online website called "Monday Night At Morton's." (Morton's is a famous chain of Steakhouses known to be frequented by movie stars and famous people from around the globe.) Now, Ben is terminating the column to move on to other things in his life. Reading his final column is worth a few minutes of your time...

As I begin to write this, I "slug" it, as we writers say, which means I put a heading on top of the document to identify it. This heading is "eonline FINAL," and it gives me a shiver to write it. I have been doing this column for so long that I cannot even recall when I started. I loved writing this column so much for so long I came to believe it would never end.

It worked well for a long time, but gradually, my changing as a person and the world's change have overtaken it. On a small scale, Morton's, while better than ever, no longer attracts as many stars as it used to. It still brings in the rich people in droves and definitely some stars.

I saw Samuel L. Jackson there a few days ago, and we had a nice visit, And right before that, I saw and had a splendid talk with Warren Beatty in an elevator, in which we agreed that Splendor in the Grass was a super movie. But Morton's is not the star galaxy it once was, though it probably will be again.

Beyond that, a bigger change has happened. I no longer think Hollywood stars are terribly important. They are uniformly pleasant, friendly people, and they treat me better than I deserve to be treated. But a man or woman who makes a huge wage for memorizing lines and reciting them in front of a camera is no longer my idea of a shining star we should all look up to.

How can a man or woman who makes an eight-figure wage and lives in insane luxury really be a star in today's world, if by a "star" we mean someone bright and powerful and attractive as a role model? Real stars are not riding around in the backs of limousines or in Porsches or getting trained

in yoga or Palates and eating only raw fruit while they have Vietnamese girls do their nails.

They can be interesting, nice people, but they are not heroes to me any longer. A real star is the soldier of the 4th Infantry Division who poked his head into a hole on a farm near Tikrit, Iraq. He could have been met by a bomb or a hail of AK-47 bullets. Instead, he faced an abject Saddam Hussein and the gratitude of all of the decent people of the world.

A real star is the U.S. soldier who was sent to disarm a bomb next to a road north of Baghdad. He approached it, and the bomb went off and killed him.

A real star, the kind who haunts my memory night and day, is the U.S. soldier in Baghdad who saw a little girl playing with a piece of unexploded ordnance on a street near where he was guarding a station. He pushed her aside and threw himself on it just as it exploded. He left a family desolate in California and a little girl alive in Baghdad.

The stars who deserve media attention are not the ones who have lavish weddings on TV but the ones who patrol the streets of Mosul even after two of their buddies were murdered and their bodies battered and stripped for the sin of trying to protect Iraqis from terrorists.

We put couples with incomes of \$100 million a year on the covers of our magazines. The noncoms and officers who barely scrape by on military pay but stand on guard in Afghanistan and Iraq and on ships and in submarines and near the Arctic Circle are anonymous as they live and die.

I am no longer comfortable being a part of the system that has such poor values, and I do not want to perpetuate those values by pretending that who is eating at Morton's is a big subject.

There are plenty of other stars in the American firmament...the policemen and women who go off on patrol in South Central and have no idea if they will return alive; the orderlies and paramedics who bring in people who

have been in terrible accidents and prepare them for surgery; the teachers and nurses who throw their whole spirits into caring for autistic children; the kind men and women who work in hospices and in cancer wards.

Think of each and every fireman who was running up the stairs at the World Trade Center as the towers began to collapse. Now you have my idea of a real hero.

We are not responsible for the operation of the universe, and what happens to us is not terribly important. God is real, not a fiction; and when we turn over our lives to Him, He takes far better care of us than we could ever do for ourselves. In a word, we make ourselves sane when we fire ourselves as the directors of the movie of our lives and turn the power over to Him.

I came to realize that life lived to help others is the only one that matters. This is my highest and best use as a human. I can put it another way. Years ago, I realized I could never be as great an actor as Olivier or as good a comic as Steve Martin...or Martin Mull or Fred Willard--or as good an economist as Samuelson or Friedman or as good a writer as Fitzgerald or even remotely close to any of them.

But I could be a devoted father to my son, husband to my wife and, above all, a good son to the parents who had done so much for me. This came to be my main task in life. I did it moderately well with my son, pretty well with my wife and well indeed with my parents (with my sister's help). I cared for and paid attention to them in their declining years. I stayed with my father as he got sick, went into extremis and then into a coma and then entered immortality with my sister and me reading him the Psalms.

This was the only point at which my life touched the lives of the soldiers in Iraq or the firefighters in New York. I came to realize that life lived to help others is the only one that matters and that it is my duty, in return for the lavish life God has devolved upon me, to help others He has

placed in my path. This is my highest and best use as a human.

Faith is not believing that God can. It is knowing that God will.

By Ben Stein

### Bert's Business

Excuse is defined as trying to remove blame from; to forgive entirely or disregard as of trivial import; regard as excusable; to serve as excuse for: justify. All of these definitions attempt to explain why something happened or who made something happen. I think it is of little importance as to whom or why but of great importance as to what do we do to correct or rectify any given situation, which would require an excuse.

I have been the Human Resource Manager for T.E.A.M. for approximately two years and as you can imagine I have heard just about every excuse imaginable. Some are more creative than others but all are still excuses. I guess what I am trying to say is that we all need to try and stop making excuses for what we do and stand up for what actions we are responsible for whether our actions are good or bad. This includes all of T.E.A.M. from the newest T.E.A.M. Member to Mick.

I know that there have been times where I have made excuses but I am making a promise to everyone. I will not make any excuses for any actions that I take but I will be a responsible adult and stand up for my actions. Some may be good and I am sure some will be bad, but at least when I go home every night I will undoubtedly know that I have been honest with every person I have come into contact that day. In the end isn't that what is important, being able to be honest with oneself?

### MICK'S MEMO

I was informed this morning by Bert and Lane that I will no longer be able to use vulgarity or "bash" on anybody in the newsletter. Thus, I guess I have nothing left to say this month. Yeah, right. I just won't be able to mention anything about the French or the TSA. By the way, speaking of the Terminally Stupid A\*\*\*\*\* (TSA) did you hear about the woman who, upon entering the US from Canada was strip and cavity searched by those idiots?

The claim that they suspected her of smuggling some sort of rare and prohibited parrots. I won't even touch of the obvious follow-ups to that one. What about the 61 year old grandmother, who flying out of Burlington, Vermont - they demanded her to strip, as well, because she had a brace on her knee from a recent fall. She refused, and missed her flight, and lost the money for her ticket, but kept her dignity. I could go on for hours, but the biggest degree of stupidity I see on a constant basis with those morons

is this nonsense of taking off your shoes. Aside of that being extremely unhygienic and offensive to the sense of the smell, especially if you end up on a flight with Brittany Spears, it makes no sense. If the shoe bomber had been the bra bomber, what would they have us do now? To me, the TSA is the zenith of not using customer service; of not caring in the least bit about the people you are allegedly serving. They are completely reactionary, in that they change things after they happen, instead of anticipating what may be. In other words, exactly the opposite of everything we aspire to be.

We are all collectively using the beginning of a new year to make a renewed effort at positive change. (No, I do not mean this p.c. attempt of

censorship by Bert and Lane. Damn Nazis. That's not bashing, is it? No, it is the name of a band, with Tommy Shaw, and Ted Nugent, right?) But

seriously, we are collectively taking steps towards improving our customer service, our communications and our public relations skills at job sites.

There is always room for improvement, and since most people see us as leaders in our field, we should not only be setting the best example, and expect nothing less than the best, but continue to strive to be even better. In that, I hope you all know, that suggestions are always welcome. I

actually just got a few not too long ago, one from Jack Rodgers, and the other from Gabriel Ginsberg. Some good stuff. Thanks to both of you.

The new year always brings some changes with it. (Block Party always

seems to separate the men from the boys) Along that line, I would like to welcome

Isaac to the world of Operations. Senor Perez will see what happens when scheduling "forget" to schedule the right people for every shift. Oh, well,

He is now Campbell's problem. Think about this - A match made in heaven:

Isaac will steal the livestock, and Campbell will give them a "good home",

if you know what I mean. Is that bashing? The truth never is bashing! I

would also like to welcome Russ Lineman to the wide, wide world of

scheduling. Hope you know what you are in for. Anything that Isaac taught you - do the opposite, and you should be fine. In spite of her attempts, Marlies will NOT be taking over that position as well.

I would like to thank you all for all of your hard work, especially on New Years Eve. Campbell did a great job at planning and briefing (It is amazing what he gets done when you give him a bunch of different color markers.); Not bad for his first one... Every department came together this year, and

got things in place, except scheduling and recruiting. Not their fault, just the nature of things falling into place.

Campbell came up with an idea, can't say it was a good one, as I once complimented him here, and Jeff had to

knock out the front wall into his office, because his big head wouldn't fit through the door any more, but it was his idea, that will hopefully make things a bit better for recruiting and scheduling, as well as putting more

money into your pockets. Stay tuned, and start looking for information on this in August and September.

So, now that I am probably in trouble with Campbell's sister Anna, I better

go. I'm not afraid of Bert or Lane, but she is mean, and does not like it

when I pick on her brother. Oh, well, it probably would not have worked out

with her and me anyway. Can you imagine - I'd be related to Campbell.

(Shudder) Be safe, Keep the Peace and I'll see you out there.

Mick Hirko

President

T.E.A.M. Security

[www.teamsecurity.net](http://www.teamsecurity.net)

**MMMMMM.....**

## **Girl Scout Cookies!**

If you are interested in ordering Girl Scout Cookies, Jeff Swanson's daughter is selling them. They will be in about Feb. 14 and cost \$3 per box. Call Jeff @ (602)332-8326 or ask to see him at the office...Thank you