

*Eleven Years and Counting*

# Summer Concerts Rock the Valley



All OZZ Fest Photos by Mike Rynearson/The Arizona Republic

## T.E.A.M. Security Rocks At OZZFest

18 concerts in 31 days which included OZZFest, Dave Matthews, Velvet Revolver, Toby Keith and Lee Ann Womack, Gypsy Kings, System of a Down and Chicago has left TEAM Security staff spinning from an adrenaline rush.

Add to this mix the annual Payson Rodeo, Diamondbacks and Mercury sporting events, TEAM employees filled their calendars with more work than usual in the hot, humid month of August.

TEAM received some very special kudos from America West Arena, Dodge Theater and Cricket Pavilion for their exceptional work and professionalism. A very special thanks to all the employees that worked in 100+ degree heat.

Also, to all the unsung hero's that worked double shifts on top of all the regular shifts, Thank You. You made it possible for TEAM to Rock! at all the shows.

(more photos on page 11)

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### Iron Maiden Heats up the Night.



### Toby Keith and Lee Ann Womack Pack Cricket Pavilion



## September Anniversaries

Amanda Morrissey	1 year
Justin Simmons-Stuber	1 year
Dan Waisner	1 year
Bill Pierce	2 year
Ruben Ramirez	2 year

## September Birthdays

Paula McLean	09/04
Jose Cruz	09/08
Richard Kelly	09/10
Cynthia Vayda	09/16
Bill Pierce	09/17
Robert Bartels	09/18
Lisa Glagola	09/18
Deann Barker	09/20
Edward Flores	09/24
Bill Stout	09/24
Jimmy Calame-Ray	09/26
Matthew Austin	09/27
Fred Begay	09/27
Lisa Foster	09/30

## September Events

**September 2**  
**John Cougar Mellencamp**  
**John Fogerty**  
**Cricket Pavilion**  
**Blackout Day**

September 3  
 38 Special  
 Cliff Castle Casino

**September 6**  
**Video Games Live**  
**Cricket Pavilion**  
**Blackout Day**

September 12  
 Garbage  
 Dodge Theater

September 14  
 Crosby, Stills, Nash  
 Dodge Theatre

September 16  
 Tori Amos  
 Dodge Theatre

September 17  
 Black Crowes  
 Dodge Theatre

September 18  
 Garcia Bros.  
 AVA Tucson

September 18  
 Oasis w/ Jet  
 Dodge Theatre

September 19  
 Nine Inch Nails  
 AWA

September 22  
 Drew Carey  
 AVA Tucson

September 23  
 Drew Carey  
 Dodge

September 24  
 REO Speedwagon  
 STYX AWA

September 28  
 Foo Fighters  
 AWA

**September 30-Oct. 2**  
**Oktoberfest**  
**Tempe Beach Park**  
**Blackout Day**



**Congratulations**  
**Pvt. William McNeel**  
**United States Marine Corps**

Send All Letters and Care Packages to:  
 Recruit McNeel

1st RTBM B Company PLT 1121  
 39011 Midway Avenue San Diego, CA 92140-1121

T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas. E-mail your letters to: [lane@teamsecurity.net](mailto:lane@teamsecurity.net) Or FAX to: (480) 736-8252

Management has the right to review and approve all written material. Any article deemed inappropriate will not be published.

# Hot Enough For You Today?

It's August, and Kelly McQuillian captures the mood of everyone that works out in the field.

Just moved to Arizona! Now this is a state that knows how to live!

Beautiful sunny days and warm balmy evenings. What a place! It is beautiful. I've finally found my home. I love it here!

## June 14th:

Really heating up. Got to 100 today. Not a problem. Live in an air-conditioned home, drive an air-conditioned car. What a pleasure to see the sun everyday like this. I'm turning into a sun worshipper.

## June 30th:

Had the backyard landscaped with western plants today. Lots of cactus and rocks. What a breeze to maintain. No more mowing lawn for me. Another scorcher today, but I love it here.

## July 10th:

The temperature hasn't been below 100 all week. How do people get used to this kind of heat? At least, it's kind of windy though. But getting used to the heat is taking longer than I expected.

## July 15th:

Fell asleep by the community pool. (Got 3rd degree burns over 60% of my body).

Missed 3 days of work. What a dumb thing to do. I learned my lesson though. Got to respect the ol' sun in a climate like this.

## July 20th:

I missed Lomita (my cat) sneaking into the car when I left this morning. By the time I got to the hot car at noon, Lomita had died and swollen up to the size of a shopping bag, then popped like a water balloon. The car now smells like Kibbles and shits. I learned my lesson though. No more pets in this heat. Good ol' Mr. Sun strikes again.

## July 25th:

The wind sucks. It feels like a giant freaking blow dryer! And it's hot as hell. The home air-conditioner is on the fritz and the AC repairman charged \$200 just to drive by and tell me he needed to order parts.

## July 30th:

Been sleeping outside on the patio for 3 nights now, \$225,000 house and I can't even go inside. Lomita is the lucky one. Why did I ever come here?

## Aug. 4th:

It's 115 degrees. Finally got the air-conditioner fixed today. It cost \$500 and gets the temperature down to 85. I hate this stupid state.

## Aug. 8th:

If another wise ass cracks, 'Hot enough for you today?' I'm going to strangle him. Damn heat. By the time I get to work, the radiator is boiling over, my clothes are soaking wet, and I smell like baked cat!

## Aug. 9th:

Tried to run some errands after work. Wore shorts, and when I sat on the seats in the car, I thought my ass was on fire. My skin melted to the seat. I lost 2 layers of flesh and all the hair on the back of my legs and ass . . . Now my car smells like burnt hair, fried ass, and baked cat.

## Aug 10th:

The weather report might as well be a damn recording. Hot and sunny.

Hot and sunny. Hot and sunny. It's been too hot to do shit for two damn months and the weatherman says it might really warm up next week. Doesn't it ever rain in this damn desert? Water rationing will be next, so my \$1,700 worth of cactus will just dry up and blow over. Even the cactus can't live in this damn heat.

## Aug. 14th:

Welcome to HELL! Temperature got to 115 today. Cactus are dead. Forgot to crack the windows and blew the damn windshield out of the car.

The installer came to fix it and said, "Hot enough for you today?"

My sister had to spend \$1,500 to bail me out of jail. Freaking Arizona. What kind of a sick demented idiot would want to live here?? Will write later to let you know how the trial goes.

Kelly

## Strange Things to Ponder:

What if the hokey pokey really is what it's all about?

What if you're in hell, and you're mad at someone, where do you tell them to go?

Do vegetarians eat animal crackers?

Do witches run spell checkers?

Do you need a silencer if you are going to shoot a mime?

When cheese gets its picture taken, what does it say?

When cows laugh, does milk come out of their noses

When they first invented the clock, how did they know what time it was to set it to?

How come wrong numbers are never busy?

Why are hemorrhoids called "hemorrhoids" instead of "asteroids"?

Scott



**Supervisor of the Quarter  
Jeff Pallvicini**



**Employee of the Quarter  
Maui Hodge**

**FREE RENT**

**(For the first two weeks)**

2 bedroom, 1 bath apartment in Mesa. This unit is very clean, upstairs with a balcony, new appliances, tile floors and cold A/C. \$550 / mo.

**Jeff Swanson (480) 235-9115**



**QUAD, GOLF CART AND  
VEHICLE  
CERTIFICATION CLASS.  
THURSDAY,  
SEPTEMBER 1, 2005**

All interested staff members must have:

- MVD report, 3 year history
- Guard Card or application pending.
- Out of State residents (students) must still provide a MVD report.



**ALL EMPLOYEES  
ARE  
REQUIRED TO  
WORK ONE SHIFT  
ON BLACKOUT  
DAYS!!**

**SSGT KEVIN SCHULZ**

I'd like to introduce everyone to who from event to event you all tend to only know as, "the Air Force guys." First off we are stationed here in Tucson, at Davis Monthan Air Force Base or more affectionately as DM.

The vast majority of the personnel that attend the concerts are from the 355th Communications Squadron, with other representing the 12th Air Force which supports operations throughout South America. What many do not know and tends to be a surprise is that all of the folks from DM work these concerts as volunteers. The funds they raise go towards activities throughout the squadron, such as picnics, shirts, care packages for the deployed folks, but most of all the holiday party at the end of the year. I have had so much positive feedback from my folks on how much fun they have had, I truly look forward to each event to work with each of you.

(Who is that masked man on the Front Page???)

**HELP WANTED  
Scheduler**

TEAM Security has an immediate opening for a full time scheduler. Qualified individual must have interpersonal skills, clear telephone voice and the ability to work days, evenings, nights and weekends. Candidate must be able to work on a PC in a database system, record information and have the ability to direct personnel to and from all job sites and events.

Interested individuals must submit a letter of interest to Joe Gonzalez, HR Director.

**DEANN BARKER**

Miscommunication causes misunderstandings. They happen everyday, they have happened to everyone and they will continue to happen.

They happen because you may say or do something and you think the other person understands your meaning. The other person, however, perceives your words or actions in a completely different way.

The problem occurs when neither party involved bothers to clarify what the true meaning is. They just assume it's meant in that one particular way-their way. This can lead to anger and resentment, whether in the work place or in the home.

If you are the one who's not sure what someone means by something - ASK THEM. Do not assume anything and do not block further communication out of anger or hurt feelings.

If you are the one who's words or actions may be misunderstood by someone - ask them if they know why you are doing/saying/asking this. If the answer is "NO"-clarify the situation. This can save a lot of hard feelings....and possibly more.

Real communication is the key and that means that all parties involved are on the same page and understand the true meaning in any situation. That doesn't mean there will never be any more misunderstandings in your future-but there will be far less than before.

*"If I Knew"*

*If I knew it would be the last time that I'd see you fall asleep, I would tuck you in more tightly and pray the Lord your soul to keep.*

*If I knew it would be the last time that I see you walk out the door, I would give you a hug and a kiss and call you back for one more.*

*If I knew it would be the last time I'd hear your voice lifted up in praise, I would videotape each action and word, so I could play them back day after day.*

*If I knew it would be the last time, I could spare an extra minute to stop and say "I love you", instead of assuming you KNOW I do.*

*If I knew it would be the last time I would be there to share your day, well I'm sure you'll have so many more so I can just let this one slip away.*

*For surely there's always tomorrow to make up for an oversight, and we always get a second chance to make everything just right.*

*There will always be another day to say "I love you" and certainly there's another chance to say "Anything I can do?"*

*But just in case I might be wrong, and today is all I get, I'd like to say how much I love you and I hope we never forget.*

*Tomorrow is not promised to anyone young or old alike, and today may be the last chance you get to hold your loved one tight.*

*So, if you're waiting for tomorrow, why not do it today?*

*For if tomorrow never comes, you'll surely regret the day that you didn't take that extra time for a smile, a hug or a kiss and you were too busy to grant someone what turned out to be their last wish.*

*So hold your loved ones close today, and whisper in their ear. Tell them how much you love them and you'll always hold them dear.*

*Take time to say "I'm sorry", "Please forgive me" or "It's OK", And if tomorrow never comes, you'll have no regrets about today.*

\*\*\*\*\*

*To all my friends and family (as delightfully dysfunctional as we are—HA HA!!!)....I love you.*

*\*\*\*\*Have a safe September\*\*\*\**

*Deann*

**MARLIES MEINHOLD**

I have decided to write my month's article on the word integrity. I looked the word up in the dictionary, and this is what I came up with:

1. Steadfast adherence to a strict moral or ethical code.
2. The state of being unimpaired; soundness.
3. The quality or condition of being whole or undivided; completeness.

I always thought that integrity was in the honor of things. It is and it isn't. It is the whole and the completeness of the honor of yourself and your world. We hold our employees to a strict level of integrity. We take what they say and we hold them accountable. Our employees



schedule for a shift. We believe in the integrity of their word, and we believe they will be at their shift. When we make a promise to one of our coworkers, they believe in the same integrity of our word. It goes both ways. If you say you are going to do something, don't just say you are going to do it, but do it with pride and mean it.

**T.E.A.M.'s Mission Statement**

In the quest to provide a total team approach in all aspects of event management and personnel, we are dedicated to our employees and clients.

Our personnel and services will be of the highest quality and standards.

We pledge our individual support to all patrons, clients, employees, and the general public. All will be treated with the utmost respect and courtesy.

I believe that this has become so important to me is because I am committed to the integrity of my word. It has made me notice the integrity in life and other words around me. I try to write newsletters that touch and inspire, and I do not always have those results with my newsletter articles. If there was to be an article that does touch and inspire, I would sure hope it would be this one.

**JEFF SWANSON**

Are you looking for a full time job? T.E.A.M. is a great company that believes in promoting from within. This is your opportunity. I'm looking for a full time person to work with Adam and myself taking care of the equipment. I will provide the training, you provide the common sense.

This is a great opportunity for someone looking to move up in the company. We have work EVERY week. If you are interested in learning more, please drink water and stay hydrated. I'm sure you all have stories of things that you stop in the office or call Jeff at 602-332-8326....

OzzFest was crazy this year. You all did a great job. We went through over 2 pallets of water! That's alot. Every year I learn more and more about the importance I see. If any of you would like to share them, please contact Lane at the office. We would love to hear from you!

Until next time, have a great month and stay safe out there.

**RICHARD "TAZ" ZAHN**

In life there are reasons for everything. Some we have control of and most we do not. It's all in how you look at things. If you dwell on the negative side of things, you will have mostly negative around you. If you capitalize on the positive stuff, the rewards are endless. You must WORK. That is where most of us choose the other path, it is easier. Below are some things that make you laugh, and or make you think....

- 1. Men are like .Laxatives .... They irritate the (crap) out of you.
- 2. Men are like . Bananas .... The older they get, the less firm they are.
- 3. Men are like . Weather .. Nothing can be done to change them..

4. Men are like . Blenders .. You need one, but you're not quite sure why.

5. Men are like . Chocolate Bars .. Sweet, smooth, & they usually head right for your hips.

6. Men are like . Commercials .... You can't believe a word they say.

7. Men are like . Department Stores .. Their clothes are always 1/2 off.

8. Men are like . Government Bonds .. They take sooooooo long to mature.

9. Men are like . Mascara .... They usually run at the first sign of emotion.

10. Men are like . Popcorn ... They satisfy you, but only for a little while.

11. Men are like Snowstorms .. You never know when they're coming, how many inches you'll get or how long it will last.

12. Men are like ..... Lava Lamps ... Fun to look at, but not very bright.

13. Men are like ..... Parking Spots . All the good ones are taken, the rest are handicapped.

Remember.... TAZ

**WAL-MART APPLICATION**

This is an actual job application that a 75 year old senior citizen submitted to Walmart in Arkansas. They hired him because he was so funny.....you gotta love it!!!



NAME: George Martin

**SEX:** Not lately, but I am looking for the right woman (or at least one that will cooperate)

**DESIRED POSITION:** Company's President or Vice President. But seriously, whatever's available. If I was in a position to be picky, I wouldn't be applying here in the first place.

**DESIRED SALARY:** \$185,000 a year plus stock options and a Michael Ovitz style severance package. If that's not possible, make an offer and we can haggle.

**EDUCATION:** Yes.

**LAST POSITION HELD:** Target for middle management hostility.

**PREVIOUS SALARY:** A lot less than I'm worth.

**MOST NOTABLE ACHIEVEMENT:** My incredible collection of stolen pens and post-it notes.

**REASON FOR LEAVING:** It sucked.

**HOURS AVAILABLE TO WORK:** Any.

**PREFERRED HOURS:** 1:30-3:30 p.m. Monday, Tuesday, and Thursday.

**DO YOU HAVE ANY SPECIAL SKILLS?:** Yes, but they're better suited to a more intimate environment.

**MAY WE CONTACT YOUR CURRENT EMPLOYER?:** If I had one, would I be here?

**DO YOU HAVE ANY PHYSICAL CONDITIONS THAT WOULD PROHIBIT YOU FROM LIFTING UP TO 50 lbs.?:** Of what?

**DO YOU HAVE A CAR?:** I think the more appropriate question here would be "Do you have a car that runs?"

**HAVE YOU RECEIVED ANY SPECIAL AWARDS OR RECOGNITION?:** I may already be a winner of the Publishers Clearing House Sweepstakes, so they tell me.

**DO YOU SMOKE?:** On the job - no! On my breaks - yes!

**WHAT WOULD YOU LIKE TO BE DOING IN FIVE YEARS?:** Living in the Bahamas with a fabulously wealthy dumb sexy blonde supermodel who thinks I'm the greatest thing since sliced bread. Actually, I'd like to be doing that now.

**NEAREST RELATIVE:** 7 miles

**DO YOU CERTIFY THAT THE ABOVE IS TRUE AND COMPLETE TO THE BEST OF YOUR KNOWLEDGE?:** Oh yes, absolutely.

\*\*\*Old People Rock! \*\*\*

TAZ TOOLBOX

You reap what you sow (still more). So you see, what ever you receive is a direct reflection of what you do with your efforts.

Think about it, it's TRUE. Life is what you make of it. It's supposed to be hard, NOT easy. Enjoy the simple times and when work needs to be done, work like there's no tomorrow (another one). Don't do anything half-heartedly. Whatever you do, do it 100%! You'll only get out of it what you put into it (one more). You reap what you sow (still more). So you see, what ever you receive is a direct reflection of what you do with your efforts. It may not be right away, but why not do the BEST each time everyday.

**15 Things You Probably Never Knew or Thought About**

1. At least 5 people in this world love you so much they would die for you.
2. At least 15 people in this world love you in some way.
3. The only reason anyone would ever hate you is because they want to be just like you.
4. A smile from you can bring happiness to anyone, even if they don't like you.
5. Every night, SOMEONE thinks about you before they go to sleep.
6. You mean the world to someone.
7. If not for you, someone may not be living.
8. You are special and unique.

9. Someone that you don't even know exists loves you.
10. When you make the biggest mistake ever, something good comes from it.
11. When you think the world has turned its back on you, take a look: you most likely turned your back on the world.
12. When you think you have no chance of getting what you want, you probably won't get it, but if you believe in yourself, probably, sooner or later, you will get it.
13. Always remember the compliments you received. Forget about the rude remarks.
14. Always tell someone how you feel about them; you will feel much better when they know.
15. If you have a great friend, take the time to let them know that they are great.

We all need to realize that we just never know who and when or where maybe even how and why. Just do it!  
Be safe out there....TAZ



**WE WILL NEVER FORGET**

### RICHARD CAMPBELL

Just when you think things can't get any faster this last month was just an improvement of the ever-flowing event season. I want to start off with thanking everyone for the outstanding job's you have been performing. I know that we ask a lot from everyone and it is nice to see that everyone is up to the challenge. It is a great feeling at the end of the day or night when I look back and see all the great employees that step up for the task at hand. Even if when something might happen to go wrong I know that Jon Tucker will be the one that made the mistake, just ask him it is his fault.

With September 11<sup>th</sup> coming up I start to think of the survivors, family of lost loved ones, and our soldiers and their families as they go on everyday with the knowledge that they are true patriots, and the embodiment of what a true American is. In the sacrifices that they all have made they have given me repeatedly a wake up call that no matter what may be going on in my life there is nothing that can match on any level what they have and are doing to this day. I rejoice in the fact that we will never be pushed around by anyone and that we as Americans will always stand up to any bully that swings. My thank you is to the families of everyone who has sacrificed to make this Great Country what it is.

In saying that William McNeel left us to join the Marines and I know that no matter what everyone thought of how I treated him or the fun things that we did that no-one

sat back and realized that I was trying to help him in many ways with the upcoming struggles that he will be experiencing in boot camp and in his military career. In the military they have a no questions policy regarding orders, they depend on fast action, fast thinking, and blind obedience to the ever-changing battlefield situations. I know that Will is going to be great at whatever he does in his life because he cares about people, his country, and his family. I will miss my time with him and I know thru writing letters and doing what I can to make it to his graduation in November that he will appreciate even the smallest gestures that we at T.E.A.M. can do to help him in his transition to becoming a Marine. I hope everyone will send him some kind of note as often as you can to let him know that he is not forgotten. The address is on the front page and my adopted son in most ways is looking forward to hearing from you. I know that his Mom, Sister, and Grandmother would appreciate it, and his father in the middle of the ocean in the service of the Navy who has been gone during this transition in his Sons life would also think of this as a great gesture since letters from home are always a shining light to any military person safeguarding our Country. I miss you Will and I will always be available to you and your family for anything I can do to help you, while you are in the Service of our country. I know it does not compare to or any anyway comes close to what you are providing, for me, and the rest of the Country. Thank you for being you, and being part of my life. I hope that I can



give to you the way you have given to me.  
God Bless you Will.

To Charlie Showers who will forever be part of T.E.A.M. I will never forget.

**ROBERT RUSSELL**

Hey All,  
When I wrote my letter last month I didn't think about this month being September and as I thought about it, It dawned on me, if I forgot how many of you forgot 9-11? The day that so many lost and gave there lives. Sept 11, 2001 is a day some don't want to remember. For me, it's a day I don't want to forget.  
So when you see someone in Uniform tell them Thank you for doing their job. And I want to Thank all of you for doing your job

**LIISA WALIMAA**

YOU are our best advertising. We appreciate the word-of-mouth advertising that you do when you refer your friends and family members. Thank you for directing potential employees to us that are already pre-screened by you as people you'd like to work with. Thank you for sending us folks that are already familiar with and enthusiastic about what we do at T.E.A.M. Don't forget: we have some big tokens of our appreciation to go with those "thank yous:" \$25 to you for each individual you refer who gets hired

and works at least 100 hours for T.E.A.M.

You are broadcasting about T.E.A.M. even without rounding-up your friends for the referral money. Every day, on every post, people are watching you and judging T.E.A.M.

Sometimes, however, it is negative press. At a recent show, several patrons made comments to me about guards who were terribly bored, leaning against walls and rails, and even chatting it up with each other "like it was a cocktail party." The perception is: we are getting paid to just stand around, while fans are looking for someone who might want to help them. And don't get me started on the guards who were smoking on the plaza and eating nachos (yes, they were 10-100, but the fans don't know that)!

It is outstanding that most times you are a flashing neon beacon of positive publicity for T.E.A.M. Security. Your enthusiasm is infectious! You are setting the tone for the event by your smiles and friendly interactions. You are anticipating the needs of the patrons and helping frazzled parents. You are attending to issues with professional efficiency and subtlety. And, you guys and gals are looking great in your uniforms: clean white shirts are being tucked into crisp black trousers, even in the hottest weather.

You are showing professionalism and pride in your job, and people are noticing. They are seeing that you are enjoying yourselves and helping others. And, they are asking, "How do you get to work for T.E.A.M.?"

...which brings me back to referrals. Along with your flashlight, your field cards and your pen, carry a few of the business cards that say "\$25 for you" on the back. When you write your name on the reverse and hand them out, you are not only advertising for T.E.A.M., you're advertising for you. The fan you were talking with at the bottom of the drop aisle may become a new T.E.A.M. member and earn you a nice bonus.

Have fun out there: no worries!

**LANE HONDA**

I don't really have much to tell everyone this month. I am very pleased to see so many new faces at all of our events, accounts and training sessions. I truly had a wonderful time working with all the new TEAM members and hope that all of you find some time to stop by the office and chat with me. I enjoy hearing your stories and learning more about what things you enjoy and your impressions about working for this company.

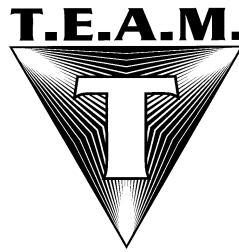
I would like to take a moment to congratulate my son Steven. He graduated from high school this year and received an academic scholarship to Northern Arizona University. This last weekend, Steven got settled in to his new dorm room and will begin classes. Steven has worked for TEAM as a parking attendant, gate security and also as a member of All About Staff, the event logistics group here at TEAM.

Also, my sincerest best wishes to Will McNeel as he takes his first steps into life in the United States Marine Corp, Sarah Durr as she continues her schooling in accounting and finance, Sabrina Hernandez, another incoming Freshman at Arizona State University, Ed Hanna on becoming the next Bill Gates and Brandi Brimer in her quest to be the next American Idol. It is amazing how many talented and diverse individuals work with us.

I would like to challenge each and every one of you to get to know your fellow workers. Take a few minutes and ask some questions. Also, don't be afraid to volunteer information about yourselves. I believe that a company that has strong bonds between its employees will take better care of each other.

That's about all for now. For those individuals that did not turn in their new employee evaluation cards to me, please stop by the office and drop them off. Oh, one more thing. If you are involved in a church group, school organization, sports team or any other social group and are looking for fund raising opportunities, please give me a call. A number of our events are open to such groups and TEAM will reward these groups with a monetary gift in exchange for help at the event. Some of you have seen the Maryvale High School Band at Cricket, Davis Monthan Airmen at AVA and Boys and Girls Club at IKEA. These are just some of the groups that have received a check from TEAM for help.

Take good care.



### MICK HIRKO

Well, this is the third time I have sat down and started writing my contribution for the month. If I put it all together, it would be a novel, but I generally try and remain as current on my writings as possible, so I will not bore you with the earlier versions. First of all, I wanted to thank all of you for the great job at Ozz Fest, and coming through in such a great way. Until the last few hours, it was our smoothest Ozz Fest ever. Those lawn fires just put a bit of a damper on things. I really appreciate all the hard work, good attitudes and dedication to get us through a long, tough day. Thank you.

We are coming up to our busy season, and there are a ton of events on the agenda already. Between the State Fair, several more Cricket shows in October, AWA, BOB and Dodge, Oktoberfest, Arts Festivals, Air show, before you know it, we will be at New Years Eve. We have a lot on our plate for that night, too. So, we are offering a new incentive program for recruiting, and it will allow many of you to bring in friends and family for the night, and make \$20, 30 or more for the night. There will be more details coming with the paychecks in the near future, and updates in the newsletter, as well.

Please remember, by getting your guard card, coming in for your regular evaluations and taking permanent shifts, you can move up very quickly in pay. Also remember, we are not going to chase you down to get your evaluations, that is entirely up to you. We want to do everything we can, to keep you working and happy with you job, but also need your feedback if we could improve on something, or if you are not happy with the way things are going. This is a two way street, folks! There is nothing more frustrating to me than someone who works one shift, and we never hear from them again. At least tell us why you don't want to work anymore. I know there are a thousand reasons, but how can we make it better, if don't get feedback. No one will get mad at you or hold it against you, if you bring constructive criticism to the table. We appreciate hearing how we are doing. WE might not be able to fix everything, but there are things we can do, and I am always looking for new ideas, and input. It's all about TEAM-work!

Well, short and sweet this month. Off to the next show. Be Safe, Keep the Peace, and I'll see you out there!

Mick

**NO TOP TEN FOR THIS MONTH.**  
(Sorry, Campbell was crying too much being called high maintenance.)

Instead, I decided to write a country song for Campbell. Tune set to "Amarillo By Morning."  
sorry, George.

Ahwatukee by morning  
down from south Tempe.  
I had some beers and a bottle  
And they got the best of me.  
But when that sun is high  
In the Phoenix sky,  
I'll be retching on bending knees.  
Ahwatukee by morning,  
Where'd I leave my damn house  
keys?

They took my truck and my girl-  
friend.  
Stuck me with the damn bar tab.  
Put a tato on my back end,  
Right below my belly flab.  
But when the ground stands still  
And I pay the bill,  
I'll be riding that Bull for eight.  
Ahwatukee by morning  
Now if I could just walk straight.

Ahwatukee by morning  
Why'd she lock that damn front  
gate?

Ahwatukee by morning  
I'll just sleep here on this grate.



**ColdPlay at 2004 Grammy's**



**The Back Street Boys are Back**



**LoneStar in Phoenix and Tucson**