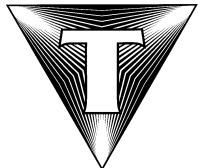


T.E.A.M.



J.E.A.M. CENTS

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August 1-31, 2006

Volume XI Issue No. 8

Twelve Years and Counting



T.E.A.M. ANTI-TERRORISM TRAINING

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Upcoming Events. Training Schedules

August 4
AVA Tucson
Tigres Del Norte

August 8
Dodge Theatre
AFI and Darker My Love

August 10
Dodge Theatre
Ben Harper

August 11
USAC Arena
Shakira

August 12
AVA Tucson
Los Lonely Boys

Cliff Castle Csino
WAR and Los Lobos

August 15
AVA Tucson
Earth, Wind and Fire

Dodge Theatre
Los Lonely Boys

August 16
AVA Tucson
Root Rock Raggaie Fest

August 18
BLACKOUT DAY
Cricket Pavilion
U-Fest. Family Values Tour
KORN, Deftones, Dir en Grey,
and more

August 22
BLACKOUT DAY
Cricket Pavilion
Def Leppard
Journey

August 23
BLACKOUT DAY
Cricket Pavilion
Dave Matthews

August 25 and 26
USAC Arena
Tim McGraw and Faith Hill

August 26
BLACKOUT DAY
Cricket Pavilion
Earth, Wind and Fire

August 27
BLACKOUT DAY
Cricket Pavilion
John Fogerty/Willie Nelson

August 29
Dodge Theatre
Melissa Ethridge

August 31
USAC Arena
Lynyrd Skynyrd

Upcoming Training Classes

August 5, 2006	Hands
August 7, 2006	Supervisor Training By Invitation 1800 to 2000 TEAM Office Jeff Pallavicinni
August 8, 2006	T.A.T.T. MODULE 1 and 2
August 10, 2006	T.A.T.T. MODULE 2
August 19, 2006	T.A.T.T. MOULE 1 AND 2
August 21, 2006	T.A.T.T. MODULE 1 AND 2

*T.A.T.T. TEAM Anti-Terrorism Training Lynda Benson, TAZ

Please contact HR if you are interested in any of these classes.



**ALL EMPLOYEES
ARE
REQUIRED TO
WORK ONE SHIFT
ON BLACKOUT
DAYS!!**

T.E.A.M. Cents
encourages all staff and
employees to submit an article about your
work experience, suggestions and ideas. E-
mail your letters to:
lane@teamsecurity.net
Or FAX to:
(480) 736-8252

Management has the right to review and approve all
written material. Any article deemed inappropriate
will not be published



AUG. ANNIVERSARIES

Kyle Ariss	1 year
Tyler Conklin	1 year
Claire Hixson	1 year
Joel Sandate	1 year
Lester Satterthwaite	1 year
Chris Gonzales	3 years
Roger Coulter	4 years

AUGUST BIRTHDAYS

Johnny Gonzalez	2
Ruben Ramirez	3
Jamie Hyler	5
Joseph Munguia	6
Ruben Turrey	7
Tony Stephens	12
Brandy Brimer	18
Glenn Coombs	18
Robert Hart	19
Brett Ernenputsch	20
Ulric Turner	23
Chris Zavadil	28
Carlos Gonzales	30
Kyle Griffeth	31

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**Supervisor of the Quarter
Mike Silverman
"Wizard"**



**Employee of the Quarter
Eric Horsman**

**T.E.A.M. Security would like to congratulate
Mike and Eric for their professionalism,
dedication and continued service.**

**T.E.A.M. Security would also like to extend a
sincere thank you to all it's employees for
their continued hard work and efforts.**

**JESSICA GARCIA**

I was harassed thoroughly after the Santana Concert by Lane and Marlies about ending up the only TEAM employee to have a "three-year" shirt and have clocked in less than a thousand hours of work time. I know there is a lot of hard working TEAM security out there, and working security is their primary job. I am spoiled, I work security when I have time and primarily for fun. I love working event security, and I am proud to work for TEAM. I have received the honor to work with some the most honest, dedicated, hard working people I have come across in my life. These individuals are the reason I keep coming back to work, and there is not a post or roaming position that I would not work for them when asked.

I actually started working event security back in college in Lubbock, Texas working the Tech Football games in the fall of 2003. I was in my thesis semester of architecture graduate school, and my schedule did not allow me the time to continue to be a research assistant for the TTU Architecture Preservation Program. I knew one of the people who ran the event staffing for the TTU Football games from volunteering for the 2002 General Elections, and she gave me a job. In fact, their primary supervisor for the East-side Student Section, which is half the stadium, could not work the hardest game of the season, TTU v Texas A&M, so they threw me into the position. I had no idea what I was doing or what proper "radio talk" was. I had to deal with 15,000 drunk, out off

control college students and alumni at a 6 pm game that allowed them four more hours of drinking time before arriving at the "big-rival" game.

What happened at that game changed my life. The following is from an email I wrote back in October of 2003. It explains one of three reasons I work security- TO HELP PEOPLE. I do not do this job to stand around and looking "intimidating" to make up for some shortcoming in my life or be a "glory ejection addict". I do this job to make sure TEAM client's requirements for their events are met, the patrons of those events are having a good and safe time within the requirements of our clients, and that my fellow security staff working with me is taken care of. My dedication to ensure the above is met does not make me the most popular person in the world at times, but one can always count that the job asked of me will be done in the most professional manner possible and done to the best of my ability.

October 2003

I was dealing with 15,000 students and alumni at the Tech/A&M game, drunk and disorderly in the fine tradition of Texas Tech University. I am far from being perfect, but I could not believe the ignorance, arrogance and selfishness of a few of them.

I was making my rounds checking on all the ushers and came around to the ADA section on the east side. These poor people were surrounded by Tech students sitting in the seats and standing uncomfortably close to the patrons who had purchased tickets for those seats, not even caring as to where

they were standing and why these people have that section. For those people who do not understand why we have handicapped accessible sections, go talk to a war veteran who had his leg blown off at war and has to try to maneuver through tight aisles to get to his seat. The only thing the Tech students saw was an open area and seats to watch the game in a sold out stadium. I watched this in disgust.

I quickly cleared the area with them cursing at me. I apologized to an elderly woman in a wheel chair and her daughter. This woman was old and fragile and so excited to be at the game. The students at these games have a tendency to stand on the bleachers blocking what would be an unobstructed view for the ADA section if they would just stand on the aisle. This elderly woman with tears in her eyes looked at me and asked if I could make the students sit down in the stands below her, so she could see the game. Tears filled my eyes as I told her there was nothing I could do, and I was sorry. I called my supervisor and walked straight out of the stadium to collect myself. I came back several more times and had the Texas State Troopers clear the students out. These students just kept coming back, and they had the nerve to get mad for doing my job.

But at that moment that I looked into that innocent elderly woman's eyes and saw the unfairness of life- that the simple enjoyment of being at a Tech football game could mean so much and be taken away by circumstance, all my issues,



problems, and unfairness in my life didn't seem so great. That the burden I carried was small to that woman trying to watch that football game. I was humbled. It shouldn't take great tragedy to move us to see right and wrong and to strive to do right.

On Monday on my way to see one of my professors who is a senior architect for MWM, the architecture firm doing the expansion and remodel work on the stadium, to ask if he could do anything to remedy the issue with obstructed views and creating barriers to block students from entering the ADA section, I ran into Matt. I told him the story and he replied that the Tech Administration would probably do nothing about it. I looked at him and said at least I can try. I will know at Saturday's game what truly came out of it all. Maybe one day I will repay for all the wrong that I have committed and hurt I have caused in my life- maybe help make the world a little better of a place. All I can do is try.

What came out of me speaking to Professor Faulk was he called one MWM's partners, who the next day at a meeting with the Tech Athletic Administration had a phone call in to Gboren who runs the TTU Football event staffing to have two guards posted at every ADA section to clear out any students in the sections. So when you see me paying extra attention to maintaining the ADA sections at Cricket, you now know the reason why.

Jessica L. Garcia

MARIANNE MORRISON

It's HOT ! ! ! !

Be sure to bring a bottle of water or Gatorade to work with you! ! ! ! Eat well the day before you are out in the sun all day or for several hours. We do not want to see you get heat exhaustion or heat stroke.

It is bad for your health :-)

Stay hydrated ! ! !

T.J. SEARS

As most of you know, Phoenix is in the clutches of two serial killers. One who likes to shoot you as you walk or jog, maybe as you ride your bicycle along a quiet street or waiting for a bus. This person started out by shooting people's beloved pets in their own yards, some dogs and cats even horses! There is very little info on this serial shooter. No descriptions on what he may look like or what he drives. Does he shoot from a car? Maybe a building or the bushes?? This person has no specific MO, "MO-DUS OPERANDI" the targets could be female or male. Doesn't matter what race or age. The victims are just sadly at the wrong place at the wrong time, people going about their daily lives and routines. Lives cut short for no other reason other than being caught in the sights of a madman.

Our second serial killer named the "Baseline rapist" has killed 7 women that they know of. His MO is small women with brown hair.

Age does not seem to be an issue with his youngest victim being just 12 yrs old, his oldest victim 50yrs old. He watches his intended victims as they wash their car at a car wash or leaves a grocery store to their car. He has gone through unlocked doors and attacked them in their homes. He grabs them at gun point, rapes them, and as they shield their faces he shoots them in the head. He even raped a daughter as the mother helplessly watched in horror

Serial killers have always been a part of our society for hundreds of years, going back to "Jack the ripper" who liked to cut his victims open and take out organs to Ted Bundy who just happened to drive through my neighborhood in the seventies when he was killing young women and college girls in Oregon and Washington state.

The scary thing about these individuals is that they don't stand out in a crowd, they don't have "Killer" written on their forehead, they are usually average normal looking people. They can be attractive and charming with above average IQs. Some have even been married. They function throughout the day working normal jobs right next to you, buying groceries, getting gas, eating at restaurants. John Wayne Gacy who killed young boys and men and buried their bodies in his cellar once had a job as a clown!

There has been a debate for years between the people who study and collect data on serial killers. Are they made that way or born?? If made that way,

what terrible things in their lives happened to make them compelled to act out such horrendous acts on other human beings without remorse or pity? If born that way, what is it that they are not born with?? Is it a chemical imbalance not detected until it is too late? Jeffery Dalmer as a small boy would kill dogs and cut their heads off, hiding them under his bed. Born that way? Possibly. Gary Ridgway, "The Greenriver killer" perhaps the deadliest serial killer in America's history killing over fifty women in Oregon and Washington State started his deadly "career" of killing women he thought of as evil around the age of twenty years old. Made that way ?? Maybe, the debates continue.

As children we went to bed at night and wondered what kind of monster was under the bed, or in the closet and our parents would calm us by telling us that there is no such things as monsters, but there is, human monsters more terrifying than anything Hollywood could ever dream up! Have I scared you yet ?? I hope so. Maybe all of us will be more aware of our surroundings and what is going on around us and pay attention as we go about our day and night. It doesn't mean we lock ourselves up and always live in fear but to just be a little more cautious and careful until these "monsters" are caught and their "careers" ended. Be safe

This contribution was submitted by Chris Kamell.

My name is Sharayah Bryson and I'm 13 years old. I am also an All-Star Cheerleader with Desert Storm Elite Cheerleading gym. I am raising money for my traveling costs this year. I am asking for donations and for every dollar you can donate to me I will let you crack an egg on my head. I know this sounds strange but it's fun for me.

Please help me raise the money I need to travel with my team. If you are interested in helping please contact my Uncle Chris Kamell at 480-343-0745.

Thank you,

Sharayah Bryson



DEANN BARKER

Hey to all! Just a quick note... check your DPS Guard Card for the expiration date. If you let it expire by more than 2 weeks it's an EXTRA \$10 for the renewal (\$95 instead of \$85) and DPS will not process the application until the extra \$10 is paid. You need to apply for your renewal at least 4 weeks prior to the expiration date to ensure it's issued in time. Just call the office and ask me when would be a good time to come in. If Lane isn't here I can fingerprint you but I like to know ahead of time if you're coming in.

Guess that's it for this month. See ya later.

Deann

Ode to Arizona

The Devil wanted a place on earth.
Sort of a summer home:
A place to spend his vacation
Whenever he wanted to roam.

So he picked out Arizona.
A place both wretched and rough.

Here the climate was to his liking
And the cowboys were hardened and tough.

He dried up the streams in the canyons
and ordered no rain to fall:
He dried up the lakes in the valleys,
Then baked and scorched it all.

Then over his barren desert
He transplanted shrubs from



Hell.
The cactus, thistle and prickly
pear --
The climate suited them well.

Now, the home was much to his
liking.
But animal life, he had none:
So he created crawling creatures
That all mankind would shun.

First he made the rattlesnake.
With its forked poisonous tongue:
Taught it to strike and rattle
And how to swallow its young.

Then he made Scorpions and Liz-
ards
And the ugly old Horned Toad.
He placed spiders of every de-
scription
Under rocks by the side of the
road.

Then he ordered the sun to shine
hotter.
Hotter and hotter still.
Until even the cactus wilted
And the old Horned Toad looked
ill.

Then he gazed on his earthly
kingdom.
As any creator would:
He chuckled a little up his sleeve
And admitted that it was good.

'Twas summer now and Satan lay
By a prickly pear to rest.
The sweat rolled off his weary
brow.
So he took off his coat and vest.

"By Golly," he finally panted
"I did my job too well.
I'm going back where I came from
Arizona is hotter than Hell!"

JEFF SWANSON

I would like to start off my contribu-
tion to this month's newsletter by
saying "thank you". Sometimes I
forget to tell the people that I rely
on that I appreciate them. There
are not too many people that will
give it there all for 48 hours at a
time. To Craig, Adam, Dan and
Davin that help out not only in the
warehouse, but also with all the
equipment in the field, Thank you.
To everyone in the office and in the
field that always go the extra step
to give me a hand, Thank you. I
really appreciate all of you and
couldn't do it with out you. It's be-
cause of all of you, that we have a
T.E.A.M.

Just a reminder, when you check
out equipment for an event, you
are responsible for returning the
same equipment. If you check out
a shirt or radio to someone, you
will be held responsible for the re-
placement if it is not returned. I
strongly suggest that you use the
uniform deposit forms that you will
find in the 3-ring binders with the
equipment.

Last but not least I'd like to share
something that I feel strongly
about. If you're going to do some-
thing, do the best job you can do,
OR, don't do it at all. If you do your
best and it's not perfect, you can
still hold your head high knowing
that you gave it your all. People
around you (even if they are disap-
pointed in the outcome), will have
respect for you for doing your best.
When you go to bed at night, you
can sleep soundly knowing that
you gave 100%. 10 years later
when a story is being told about
you, no matter what the story, it will
always end with "he gave it his all".

It might not always seem like
such a big deal, especially when
no one is around and you know
you can get away with a couple
of "short cuts". But do you
really? Just something to think
about.....

Remember to drink plenty of wa-
ter. Have a great month....

Jeff

MARLIES MEINHOLD

BONUS REFERRAL PROGRAM

A number of employees have
been referred to T.E.A.M. Secu-
rity by you, our staff members.
Please make sure that you fill
out a referral card available at
the front desk. Without this card,
I cannot track who has and who
has not been officially referred.

Also, remember that bonuses
are based on the number of
hours a referred person works.

Also remember to stay hydrated,
call in and off your shifts and al-
ways be professional.

TAZ



A lesson learned is
one that you can use over and
over again. I've heard this many
times over the years and it is still
true today. Many things are like
that. You need to look for the



application and not "story." Here's one that I saw and have used in my own life. See if it will, work for you.....

A lecturer, when explaining stress management to an audience,

Raised a glass of water and asked,

"How heavy is this glass of water?"

Answers called out ranged from 20g to 500g.

The lecturer replied,

"The absolute weight doesn't matter.

It depends on how long you try to hold it.

"If I hold it for a minute, that's not a problem.

If I hold it for an hour, I'll have an ache in my right arm.

If I hold it for a day, you'll have to call an ambulance."

"In each case, it's the same weight,

But the longer I hold it, the heavier it becomes."

He continued,

"And that's the way it is with stress management.

If we carry our burdens all the time, sooner or later, as the burden becomes increasingly heavy, we won't be able to carry on."

"As with the glass of water, you have to put it down for a while

And rest before holding it again.

When we're refreshed, we can carry on with the burden."

"So, before you return home tonight,

Put the burden of work down.

Don't carry it home.

You can pick it up tomorrow.

Whatever burdens you're carrying now,

Let them down for a moment if you can."

"Relax; pick them up later after you've rested."

Life is short. Enjoy it!

So the next time you are frustrated, stop and take a moment to relax and do something else, then come back to the issue at hand. It will be easier to deal with. You will be more productive.

Be safe out there.....TAZ

TAZBOX

We can learn a lot from others and from other Countries. Here is a twist to some things that make sense however may not be a fore thought.....

Man who run in front of car get tired.

~~*~*~*~*~*~*~*

Man who run behind car get exhausted.

~~*~*~*~*~*~*~*

Man who walk through airport turnstile sideways going to Bangkok.

~~*~*~*~*~*~*~*

Man with one chopstick go hungry.

~~*~*~*~*~*~*~*

Man who scratch ass should not bite fingernails.

~~*~*~*~*~*~*~*

Man who eat many prunes get good run for money.

~~*~*~*~*~*~*~*

Baseball is wrong: man with four balls cannot walk.

~~*~*~*~*~*~*~*

Panties not best thing on earth! But next to best thing on earth.

~~*~*~*~*~*~*~*

War does not determine who is right ; war determine who is left.

~~*~*~*~*~*~*~*

Wife who put husband in dog-house soon find him in cat house.

~~*~*~*~*~*~*~*

Man who fight with wife all day get no piece at night.

~~*~*~*~*~*~*~*

It take many nails to build crib, but one screw to fill it.

~~*~*~*~*~*~*~*

Man who drive like hell, bound to get there.

~~*~*~*~*~*~*~*

Man who stand on toilet is high on pot.

~~*~*~*~*~*~*~*

Man who live in glass house should change clothes in basement.

~~*~*~*~*~*~*~*

Man who fish in other man's well often catch crabs.

~~*~*~*~*~*~*~*

Man who fart in church sit in own pew.

~~*~*~*~*~*~*~*

Crowded elevator smell different to midget.

With all the catches and phrases, some may be applicable to someone you know or

maybe even yourself. Have fun and live life!.....never forget TAZ

LANE HONDA

Things have been very quiet for the past week and some of you may have noticed that the usual frenetic energy has been missing. Don't worry, she'll be back first of August and things will return to normal. (As normal as they ever were).

I had a great opportunity to attend a seminar of employee retention offered by Ottawa University. The main emphasis of this class was that things that are said and done in the field often become the focal point of a new employees perception of this company. I must admit that the old days of hazing and rituals are long gone and a new, more professional atmosphere is present.

We constantly review our actions and behavior when we apply the rules of customer service to our clients and patrons, but we often times forget that those same rules apply to our co-workers. Many of you might still remember your first Cricket call. In orientation, we tell you that someone will help guide you to where you need to go but often times, it more hit or miss and everyone is running around trying to get ready.

Please take a moment and help our new co-workers. Just a friendly word to help them get settled, some directions on obvious things like, where the bathrooms are, get plenty of water, make sure you sign in, etc. Another big help is to introduce yourself. At the end of the night, I try to greet all the new employees and ask them a few questions like, where were you posted? Who was your supervisor? Did you get all the information you needed to do your job?

To all our new employees.

Please don't be afraid to ask for help. If you have a question and everyone seems to be busy, here are some tips.

- 1). At every large event, there is a person designated as the Dispatcher. This person is often times very busy but WILL help you if you ask for help.
- 2). Looking for a supervisor is futile. They will come and find you.
- 3). Get yourself prepared for deployment. Go to the bathroom, get your uniform on and correctly attired, make sure you have field cards or writing material. Do everything in your power to be prepared and ready. A supervisor that needs someone will always be impressed by an individual that is prepared.
- 4). Be on time. Most positions require a security briefing so that everyone knows their post orders and responsibilities. If you are late, this information needs to be repeated or often times is lost.

And lastly, feel free to call me if you have not had an enjoyable experience. We have tried to cover

all the bases during your orientation but occasionally, something new will pop up.

To all staff, please check the dates for new training classes and make sure you attend those classes you sign up for.

To the "Maryvale Commandos" You guys did a heck of a good job. Regardless of the fact that JB set off the motion detectors and JP had branches stuff in his ear that RJ had to extract with a backhoe, I want to thank you guys for pulling some strange "search and destroy" missions. Problem is, I still need to take a picture of you guys in you camo face paint, guilly suits and black berets.

So in closing, I want to welcome all our new people. Thanks and we appreciate your hard work and to all the old hands, keep up the good work.

**MICK HIRKO**

I love my job. I really do. I get to meet the most interesting characters. Along that line, I want to introduce our newest fictional character. Fictional? Why fictional, you ask. Because no one will believe they are real. I hope you are all sitting down, because this might come as a shock to some of you, but it turns out that Clear Consommé has an offspring, a little demon. Her name is Crystal Clear, and she is the recipient of our first "Dumb but Happy" award. If you were at Ozz Fest and had a radio and listened to it, you will know why she worked so hard, and is truly the deserved recipient of this award. Did I mention I love my job. I have to keep telling myself....

Anyway, I really, really want to thank all of you who worked so hard, lasted through incredible heat (ok, Michael Downey not so much) and kept going above and beyond in your commitment to get the job done in our overwhelming month of July. You guys and gals have no idea how proud I am of all of you, and how sincerely I thank all of you. Trust me, we had our share of casualties over the course of the month: We burned out 3 schedulers. Taz uttered 39 "Great Days" that we do not think he was sincere about. His gritted teeth gave it away. Marlies made 22 open handed gestures that were not as intended in a positive manner, Jeff P. smoked 390 packs of cigarettes, sometimes a pack at a time, Michael Downey was transported by ambulance 11 times, Bruce pulled out 39,482 hairs out of his head (It is documented. We made Crystal count them. Wrong

candidate to have count, but that is a story for another time) If you saw me eating and food falling out of my mouth, it was not because I eat like a pig, it is simply because I was so heavily medicated that I was losing muscle control. I think that everybody in the office quit at least 3 times during the month. In spite of all that, everyone worked through their frustrations, kept a positive attitude (except for Taz. He is just a negative person lately), and pulled off miracle after miracle. Even Clear actually started doing what she was hired to do, which is recruiting, and finally brought some new employees into our doors, and I would like to welcome all the new folks that have joined us in the last month. No matter what Clear told you, I am not that bad of a guy, and I do not barbeque small children at my house on Sundays. It is Saturdays.

I want to send a very special thank you out to Jeff Swanson and Craig, Dan, Adam, and everybody who helped in the Logistics Department last month, without who's hard work, sweat and even blood we would have never made it. I do not know how many of you can appreciate the fact that those guys come in long before any of us, get everything set up and ready, and are out there long after we all go home, packing up and tearing down tons of equipment, count and inventory, wash, clean, repair and repack thousands of items for the next show, be it the next morning or three days later. The logistic nightmare of the amount of equipment that went out on July 4th, that needed to be brought back, and turned around for Ozz Fest 3 days later would blow your minds. They basically cleaned out, repacked, cleaned out and repacked the complete warehouse that week. It is not just the uniforms, radios, flash-

lights, food, coolers, ice, Gatorade, cameras, and thousands of other items we use and need. Much of it you do not realize we have, but when the office trailers go out, we are ready for just about anything (Unless Jeff P. forgot to check that equipment order), not just for our needs, but anticipating just about any client need and potential emergency. From Generators to compressors, trailers, bike rack, barricades, street barriers and devices, trucks, busses, cars, quads and trailers – who do you think gets all that stuff out there? Next time you see those guys, thank them, and have a little appreciation for all the hard work they have to do, and help them buy taking care of the equipment, turn it in the way you got it, and give them a hand when they need it. They all work a lot harder than any of us, and it gets a lot hotter when you have to do physical work, and do it for such long hours. I truly am not trying to take away from anybody else's hard work, but I know how hard they had to work, and I thank you guys with all of my heart. Thank you.

Anyway, thanks again to everyone for all of your hard work. I know there were a lot of commendations written in the last month, but probably not nearly as many as should have been. Keep in mind that everybody is allowed to submit commendations (and reprimands) on other employees. If you see someone doing a great job, and heck, even if you think you yourself did a great job, write it up, and submit it. We need the feedback and comments. They mean a ton to all of us.

The coming month is going to be not quite so crazy,



but be assured as we get closer to September and October, things are going to start getting crazy again. So, enjoy the slower time (except Family Values), and keep the Peace. I'll see you all out there.

Mick Hirko

President

T.E.A.M. Security