

J.E.A.M. CENTS

Twelve Years and Counting



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Employment in security on the rise

By Michelle Reese
FOR THE TRIBUNE



T.J. Sears

T.J. Sears started in the security field five years ago when there were few women joining the ranks. She works part-time for Tempe-based

T.E.A.M. Security, which provides security services for events all over Arizona.

Sears is now a supervisor with the company. And when required, Sears serves as an armed guard. She is one of nine in the company with that license.

"My main role as one of the supervisors is to make sure we have enough people to serve the clients, to take care of the staff, and make sure every spot is posted properly," she said. Sears also is one of two trainers.

"I love this work. Absolutely love it," she said. "I like being outside. I like dealing with issues. I like dealing with clients. You meet some fantastic people."



Security officers, such as those from T.E.A.M., aim to keep clients and their guests safe.

Sears also hopes more women take an interest in the field because they offer a different perspective on the job.

In Arizona, uniformed security officers must be licensed by the state through a fingerprint background

check. They are required to be high school graduates or hold a GED. Many companies also require a

drug test. Others may ask for a polygraph test or psychological exam.

Guardsmark, a global company with a presence in Arizona for 20 years, hires security officers to watch over locations such as distribution centers, industrial sites, automotive sales centers and hospitals.

"Duties can range from monitoring the televisions and alarms to conducting patrols, badging, key control and assistance to employees," said Jack Callahan, director of operations for Arizona.

There are 125 different duties the company provides, depending on each client's needs.

Capitol Guard and Patrol Inc. has been in operation for 25 years, said Bill Mitchell.

Capitol's training includes instruction on report writing, use of force, first responder preparation, securing a crime scene and client relations and communication skills, he said.

"When we hire, we're looking for dependability," he said. "The primary job is protection of the employees and guests of the client plus their own protection against harm or injury."

T.E.A.M. Security Is In The News

The United States Win Gold Medals in the Winter Olympics. Vice President Dick Cheney is a lousy shot. And the Whippet from the Westminster Dog Show is still running loose.

But the Big news is that TEAM Security made the news in the East Valley Tribune.

This article was published February 5, 2006 and highlights the need for security in the valley.

As the leader in event security, T.E.A.M. Security is very proud of it's

employees, supervisors and managers. Many employees now enjoy permanent shifts, regular hours and an occasional special event to help spice up the week.

As the weather gets warmer and the spring events start rolling in, T.E.A.M. employees are looking forward to some of the best events, concerts, sporting events and festivals the valley has to offer.

Check the web site and the newsletter for dates, times and locations

of Country Thunder, Jimmy Buffett, the Chandler Ostrich Festival, the Tempe Music Festival, the World Baseball Classic and many more fun and exciting events.

Learn how you can get a \$50, \$100 or \$200 bonus for bringing in friends and family for these events.



March Anniversaries

Joe Benefield	1 year
James Russo	1 year
Steve Arambula	3 years
Cameron Beach	3 years
Brenda Bunch	3 years
Kathy Rice	5 years
Tim Rice	5 years
T.J. Sears	5 years

March Birthdays

Vaughn Deatherage	Mar. 2
Dorsey Brown	Mar. 5
William Harrison III	Mar. 6
Walter "Kable" Evans	Mar. 8
Pixi Freeman	Mar. 11
Dirk Wilkerson	Mar. 17
T.J. Sears	Mar. 13
Jeff Pallavicini	Mar. 15
Alfredo Sosa, Jr.	Mar. 18
David "Scott" Delay	Mar. 19
Sean McCready	Mar. 19
Curtis LaBatt	Mar. 20
Debra Copeland	Mar. 21
Joe Benefield	Mar. 22
Jon Bearup	Mar. 26
Darrell Owenby	Mar. 27
Lynda Benson	Mar. 29

MARCH EVENTS

March 3
Billy Joel
USAC Arena

March 11
Chandler Ostrich Festival
Tumbleweed Park

March 4
Low Rider Magazine
Go-Lo Car Show
AZ State Fairgrounds

March 12
Chandler Ostrich Festival
Tumbleweed Park

KORN
Dodge Theatre

March 5
Low Rider Magazine
Go-Lo Car Show
AZ State Fairgrounds

March 17
St. Patricks Day Celebration.
Various Location throughout
the city.

March 6
Dream Theatre
Dodge Theatre

March 18
Arizona Beer Festival
Tempe Beach Park

March 7
World Baseball Classic
Chase Field

March 19
Arizona Beer Festival
Tempe Beach Park

March 8
World Baseball Classic
Chase Field

March 25
Ralph Carmichael
Phoenix Symphony
Dodge Theatre

March 9
World Baseball Classic
Chase Field

March 31 through April 2
Tempe Music Festival
Tempe Beach Park

March 10
World Baseball Classic
Exhibition Game
Maryvale Stadium

Tempe Festival of the Arts
Downtown Tempe

Chandler Ostrich Festival
Tumbleweed Park

Gay Pride
Steele Indian Park

T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas. E-mail your letters to: lane@teamsecurity.net Or FAX to: (480) 736-8252

Management has the right to review and approve all written material. Any article deemed inappropriate will not be published.



GREAT DAY! I hope to find all of you well. From time to time things occur in life, in all of ours, and WE set the tone of how these “changes” are applicable to ourselves in what we do and how we act. Respond, React, Communicate, Positively, Negatively, all of these are choices that we have to live with. If we think before we speak (something I’m continually working on) we may speak less and when we do speak, it will have more substance and meaning.

There will be some changes coming up down the road, one at a time, that we will need ALL of your help with. One of these changes effective immediately will be that all of the STO employees will need to call in every Thursday to verify your schedule, even if you have a set schedule you will need to call in. This will help us to eliminate some of the mis-communications and strengthen our commitment to our clients.

If you have been working a permanent shift or schedule, please call me to schedule a time to update your evaluation status and complete your paperwork. If you would like some permanent shifts and added responsibility, please let me know.

Please call me at the office 480 829-6066 x223. Thanks TAZ

Refer a friend or family member.

\$25.00 Bonus for every person that signs on.

New employee must work a minimum of 100 hours. Attach a referral card to their application.
Contact Elizabeth for more details. 480-829-8326



V.I.P. “n”*

*Very Important Phone Numbers



Here are some numbers to remember.
(You might want to program these into your phone)

- 480-829-8326 The Main office. Mon-Fri 10:00 to 18:00
- 602-619-8326 Call this when you get to your shift location and after your shift is done. Don’t call? Don’t get paid. (Okay, if you need some directions, we might be able to help.)
- 602-219-8326 Scheduling pager. If you need to call off your shift. Remember, you must give a minimum of 4 hours notice.
- 602-481-8326 Patrol Services Supervisor. From 2100 to 0500 Questions/ concerns if you are at your job site working overnight.

GOT A NEW PHONE? UPDATE YOUR PHONE NUMBER.

Michael Silverman

A lecturer, when explaining stress management to an audience, raised a glass of water and asked, "How heavy is this glass of water?"

Answers called out ranged from 20g to 500g.

The lecturer replied, "The absolute weight doesn't matter.

It depends on how long you try to hold it. If I hold it for a minute, that's not a problem. If I hold it for an hour, I'll have an ache in my right arm. If I hold it for a day, you'll have to call an ambulance. In each case, it's the same weight, but the longer I hold it, the heavier it becomes."

He continued, "And that's the way it is with stress management. If we carry our burdens all the time, sooner or later, as the burden becomes increasingly heavy, we won't be able to carry on."

As with the glass of water, you have to put it down for a while and rest before holding it again. When we're refreshed, we can carry on with the burden."

"So, before you return home tonight, put the burden of work down. Don't carry it home.

You can pick it up tomorrow. Whatever burdens you're carrying now, let them down for a moment if you can."

So, my friend, why not take a while to just simply RELAX. Put down anything that may be a burden to you right now. Don't pick it up again until after you've rested a while. Life is short.

Enjoy it!

Here are some great ways of dealing with the burdens of life:

- Accept that some days you're the pigeon, and some days you're the statue.
- Always keep your words soft and sweet, just in case you have to eat them.
- Always read stuff that will make you look good if you die in the middle of it.
- Drive carefully. It's not only cars that can be recalled by their maker.
- If you can't be kind, at least have the decency to be vague.
- If you lend someone \$20 and never see that person again, it was probably worth it.
- It may be that your sole purpose in life is simply to serve as a warning to others.
- Never buy a car you can't push.
- Never put both feet in your mouth at the same time, because then you won't have a leg to stand on.
- Nobody cares if you can't dance well. Just get up and dance.
- Since it's the early worm that gets eaten by the bird, sleep late.
- The second mouse gets the cheese.
- When everything's coming your way, you're in the wrong lane.
- Birthdays are good for you. The more you have, the longer you live.
- You may be only one person in the world, but you may also be the world to one person.
- Some mistakes are too much fun to only make once.

- We could learn a lot from crayons...

Some are sharp, some are pretty and some are dull.

Some have weird names, and all are different colors, but they all have to live in the same box.

A truly happy person is one who can enjoy the scenery on a detour.

Kelli McQuillian

I urgently needed a few days off work, but I knew the Boss would not allow me to take a leave. I thought that maybe if I acted "CRAZY" then he would tell me to take a few days off. So I hung upside down on the ceiling and

made funny noises. My coworker (Take a Guess?) asked me what I was doing?

I told him that I was pretending to be a light bulb so that the Boss would think I was "CRAZY" and give me a few days off.

A few minutes later the Boss came into the office and asked "What are you doing?"

I told him I was a light bulb. He said, "You are clearly stressed out. Go home and recuperate for a couple of days." I jumped down and walked out of the office. When my coworker (Campbell) followed me, the Boss asked him,

"And where do you think you're going?"

He said, "I'm going home too, I can't work in the dark..."

Marianne Morrison**Carrot, Egg, and Coffee**

A carrot, an egg, and a cup of coffee...You will never look at a cup of coffee the same way again.

A young woman went to her mother and told her about her life and how things were so hard for her. She did not know how she was going to make it and wanted to give up. She was tired of fighting and struggling. It seemed as one problem was solved, a new one arose.

Her mother took her to the kitchen. She filled three pots with water and placed each on a high fire. Soon the pots came to boil. In the first she placed carrots, in the second she placed eggs, and in the last she placed ground coffee beans. She let them sit and boil, without saying a word.

In about twenty minutes she turned off the burners. She fished the carrots out and placed them in a bowl. She pulled the eggs out and placed them in a bowl. Then she ladled the coffee out and placed it in a bowl. Turning to her daughter, she asked, "Tell me what you see."

"Carrots, eggs, and coffee," she replied. Her mother brought her closer and asked her to feel the carrots. She did and noted that they were soft. The mother then asked the daughter to take an egg and break it. After pulling off the shell, she observed the hard boiled egg. Finally, the mother asked the daughter to sip the coffee.

The daughter smiled as she tasted its rich aroma. The daughter then asked, "What does it mean, mother?"

Her mother explained that each of these objects had faced the same adversity: boiling water. Each reacted differently. The carrot went in strong, hard, and unrelenting. However, after being subjected to the boiling water, it softened and became weak. The egg had been fragile. Its thin outer shell had protected its liquid interior, but after sitting through the boiling water, its inside became hardened. The ground coffee beans were unique, however. After they were in the boiling water, they had changed the water.

"Which are you?" she asked her daughter. "When adversity knocks on your door, how do you respond? Are you a carrot, an egg or a coffee bean?"

Think of this: Which am I? Am I the carrot that seems strong, but with pain and adversity do I wilt and become soft and lose my strength? Am I the egg that starts with a malleable heart, but changes with the heat?

Did I have a fluid spirit, but after a death, a breakup, a financial hardship or some other trial, have I become hardened and stiff? Does my shell look the same, but on the inside am I bitter and tough with a stiff spirit and hardened heart?

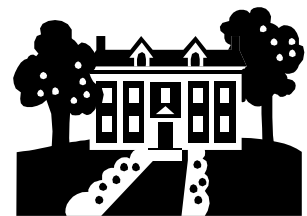
Or am I like the coffee bean? The bean actually changes the hot water, the very circumstance that brings the pain. When the water gets hot, it releases the fragrance and flavor. If you are like the bean, when things are at their worst, you

get better and change the situation around you. When the hour is the darkest and trials are their greatest, do you elevate yourself to another level? How do you handle adversity? Are you a carrot, an egg or a coffee bean?

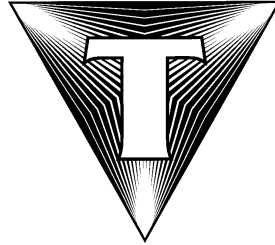
May you have enough happiness to make you sweet, enough trials to make you strong, enough sorrow to keep you human and enough hope to make you happy.

The happiest of people don't necessarily have the best of everything; they just make the most of everything that comes along their way. The brightest future will always be based on a forgotten past; you can't go forward in life until you let go of your past failures and heartaches.

It's easier to build a child than repair an adult.

**FOR RENT**

2 bedroom upstairs apartment in Mesa for only \$550 a month. Have you worked for T.E.A.M. for 30 days or more? If the answer is yes, you are pre-approved to move in! If you are new to the company but are looking for an apartment, please don't hesitate to call Jeff at (480) 235-9115

T.E.A.M.

Employee of the Quarter
October through December, 2005
Steve Ortega

Steve is a very professional, highly dependable employee. He is currently posted at the Mesa Marriott Hotel on a STO and works additional shifts as needed in all festivals and special events. Congratulations Steve.



Supervisor of the Quarter
October through December, 2005
Jeff Pallavicini

In addition to running Cricket Backstage, Barrett Jackson and numerous other event venues, Jeff is a full time graphic artist. His hard work and professionalism are benchmarks for the many employees he supervises. Congratulations Jeff.

SCHEDULING FOR YOUR SHIFTS

**THIS IS A SURVEY. IF YOU WOULD LIKE TO SCHEDULE YOUR SHIFTS 2 WEEKS IN ADVANCE, PLEASE GO TO THIS EMAIL ADDRESS:
YESORNO@TEAMSECURITY.NET
RESULTS OF THIS SURVEY WILL BE POSTED AT THE MAIN OFFICE.**

MARLIES MEINHOLD**Health Insurance****Health Insurance**

I have come across some Health Insurance Policies, which are reasonably priced, and may be beneficial to our employees. There are approximately four different types I have available. Please give me a call if you are interested. Or stop in, and I can give you copies of the paperwork.

TAXES, TAXES, TAXES, TAXES, TAXES, TAXES

I have decided to put help out, for anyone who needs help doing their taxes. I will help any T.E.A.M. employee do their taxes at no charge. Please call me and make

ELIZABETH GILL

Since I think is has been fairly well established that I am the.... How shall I say it nicely...? *Off center* member of the office staff, I thought perhaps this month I would change the type of article that I write and give you a brief glimpse inside my head. What keeps me from being **truly** crazy is the fact that I am able to recognize that these thoughts make me a touch strange. Oh well, as the quote says; "it is better to laugh at yourself before anyone else has a chance to." As such here are some things for you to ponder one.

Disclaimer: although I think them sober, I would recommend 2-4 beers BEFORE reading these.

- What is the point of saying "may I ask" and then following it up with the question?
- Why "it goes without saying" -you already said it. When does it go WITH saying?
- How come only your toes and fingers get wrinkly in the shower?
- What was Capt. Hook's name before he lost his hand?
- How come you can't hum if you plug your nose?
- Do illiterate people get the full effect of Alphabet soup?
- What would happen if you made microwave popcorn "this side DOWN"?
- If you die with a broken leg, do they take the cast off?
- Who keeps the change in the fountains?

- How come when you duck they call you chicken?
- If a Smurf chokes, what color does he turn?
- When a car is for sale and it has a balloon attached, do you get to keep the balloon too?
- Why isn't it called a "near hit" instead?
- If someone could walk thru walls, wouldn't they fall thru the floor?
- Can a hearse with a corpse use the carpool lane?
- What would Geronimo say if he jumped out of a plane?
- Why do they use sterile needles for lethal injections?
- If someone with multiple personalities decides to commit suicide, is that a hostage situation?
- And finally, how do they get the deer to cross at those little yellow signs?

Perhaps now you understand why I am usually laughing about something, it's complicated to be me. Yes, I actually have lists of these types of thoughts; it started as a joke several years ago, and sort of became habit to record them. My eventual goal is to say something profound and be quoted forever, and I am taking a quantity not quality approach to that end. Besides, I firmly believe it is better if people think that you are a bit crazy, they tend to be wary of messing with you.

As an aside, I am sure you all are aware of the impending brutality of the next month's schedule. I want to thank you in advance for all the hard work, and commiserate with the exhaustion.

Everyone here works so hard, and we wouldn't be able to even have these contracts if it weren't for all you put into this. Again, I thank you. And feel free to ponder any of the above thoughts at your leisure. If you need more, let me know, my craziness knows few limits.

BONNIE RANDOLPH

It's my one month anniversary! This has been a fun, hectic and slightly crazy learning experience. Thanks to Ray and Robert for teaching me all the scheduling things; Even though Ray calls me a "red neck" 'cuz I like country music.

It has been fun meeting so many of you an putting faces to names and voices.

Okay. Some serious scheduling _ _ it. (S.S.S.) If you take a shift, work it. I would not send you to a location, then tell you that your job has changed and you now have to put in twice as much work as originally planned. Why then, would you do this to me? Security guards have lives; they have plans and obligations and every time someone cancels a shift, shows up late or decides (yes, it is a conscious decision) to no call, no show, I have to disrupt some ones life to cover the open shift.

I also realize that many of you are not from here. Yes, it gets cold at night. Marrienne and T.J. told you it would get cold. 2:30 in the morning is too late to do anything about it. Calling the scheduling pager and complaining to me will get you the worlds smallest violin concerto. Do it twice and you might find yourself scheduled to work in an area that has no cell phone reception.



POST ORDERS. LETTERS FROM THE OFFICE.

Anyway, enough about work. I like country music, (already said that), I have a little boy, enjoy working out, Taco Bell rocks and looking forward to being single.

Remember, call in for your shifts.

Bonnie

RAY (new dad) GARCIA

I have been christened into the world of fatherhood. Wow, nine months is a long time! But it was well worth the wait. Little Alexander Sebastian Garcia was born on Saturday, February 11 at 5:39 pm. He weighed 7 lbs. 13 oz., and was measured at 20 3/4 inches long. It was later confirmed at his first appointment with his pediatrician that he was miss-measured. He is actually 20 inches long.

If you would to see some pictures, check out his online photo album at:

<http://pg.photos.yahoo.com/ph/liveinsf17>. His is the 2nd of the 23 albums, and is titled Alex-THE LIFE PURSUIT. As of the time of writing, there are 50 pictures.

I appreciate the support that I've received from my fellow managers in the office, and from you in the field. It's an incredible time in mine and Shannon's lives right now. Things are even more hectic than before. But I'm still here. Some people have been surprised to hear from me lately and a few people even thought I had left T.E.A.M.

Yes, I've been in the office less lately as my parents have just completed their first visit from the San Francisco Bay Area to meet their first grandson.

You may remember my trepidation about diaper changing, but actually it's been a piece of cake. It's true that it's different when the baby is your own. Of course odor hasn't become an issue. Yet. That comes later. Thanks to Miss Bonnie for handling things in the scheduling office in my absence. And thanks to you once again for doing a great job in the trenches.

DEANN BARKER

Hey to all in TEAMland. I would just like to remind everyone out there that ANY employee can submit an article to the TEAM newsletter, not just office staff. Email your contributions to Lane at lane@teamsecurity.net. All articles are due mid-week before publication on Monday...which means any submissions for the April newsletter needs to be in by March 21 or 22. If you do not want to submit an article but have ideas or issues you would like to see addressed in the newsletter, email your suggestions to Lane as well. Now I give you all some funnies and a little trivia. Enjoy!

Disorder in the Court

These are from a book called Disorder in the American Courts, and are things people actually said in court, word for word, taken down and now published by court reporters who had the torment of staying calm while these exchanges were actually taking place.

ATTORNEY: Are you sexually active?

WITNESS: No, I just lie there.

ATTORNEY: What is your date of birth?

WITNESS: July 18th.

ATTORNEY: What year?

WITNESS: Every year.

ATTORNEY: What gear were you in at the moment of the impact?

WITNESS: Gucci sweats and Reeboks.

ATTORNEY: This myasthenia gravis, does it affect your memory at all?

WITNESS: Yes.

ATTORNEY: And in what ways does it affect your memory?

WITNESS: I forget.

ATTORNEY: You forget? Can you give us an example of something you forgot?

ATTORNEY: How old is your son, the one living with you?

WITNESS: Thirty-eight or thirty-five, I can't remember which.

ATTORNEY: How long has he lived with you?

WITNESS: Forty-five years.

ATTORNEY: What was the first thing your husband said to you that morning?

WITNESS: He said, "Where am I, Cathy?"

ATTORNEY: And why did that upset you?

WITNESS: My name is Susan.

ATTORNEY: Do you know if your daughter has ever been involved in voodoo?

WITNESS: We both do.

ATTORNEY: Voodoo?

WITNESS: We do.

ATTORNEY: You do?

WITNESS: Yes, voodoo.

ATTORNEY: ALL your responses MUST be oral, OK? What school did you go to?

WITNESS: Oral.



POST ORDERS. LETTERS FROM THE OFFICE.

ATTORNEY: Now doctor, isn't it true that when a person dies in his sleep, he doesn't know about it until the next morning?

WITNESS: Did you actually pass the bar exam?

ATTORNEY: The youngest son, the twenty-year-old, how old is he?

WITNESS: Uh, he's twenty-one..

ATTORNEY: Were you present when your picture was taken?

WITNESS: Would you repeat the question?

ATTORNEY: So the date of conception (of the baby) was August 8th?

WITNESS: Yes.

ATTORNEY: And what were you doing at that time?

WITNESS: Uh...

ATTORNEY: She had three children, right?

WITNESS: Yes.

ATTORNEY: How many were boys?

WITNESS: None.

ATTORNEY: Were there any girls?

ATTORNEY: How was your first marriage terminated?

WITNESS: By death.

ATTORNEY: And by whose death was it terminated?

ATTORNEY: Can you describe the individual?

WITNESS: He was about medium height and had a beard.

ATTORNEY: Was this a male or a female?

ATTORNEY: Is your appearance here this morning pursuant to a deposition notice which I sent to your attorney?

WITNESS: No, this is how I dress when I go to work

ATTORNEY: Doctor, how many of your autopsies have you performed on dead people?

WITNESS: All my autopsies are performed on dead people.

ATTORNEY: Do you recall the time that you examined the body?

WITNESS: The autopsy started around 8:30 p.m.

ATTORNEY: And Mr. Denton was dead at the time?

WITNESS: No, he was sitting on the table wondering why I was doing an autopsy on him!

ATTORNEY: Are you qualified to give a urine sample?

WITNESS: Huh?

ATTORNEY: Doctor, before you performed the autopsy, did you check for a pulse?

WITNESS: No.

ATTORNEY: Did you check for blood pressure?

WITNESS: No.

ATTORNEY: Did you check for breathing?

WITNESS: No.

ATTORNEY: So, then it is possible that the patient was alive when you began the autopsy?

WITNESS: No.

ATTORNEY: How can you be so sure, Doctor?

WITNESS: Because his brain was sitting on my desk in a jar.

ATTORNEY: But could the patient have still been alive, nevertheless?

WITNESS: Yes, it is possible that he could have been alive and practicing law.

****And now....a little trivia*****

Well perhaps you don't know everything but with this possibly more than you ever wanted to know.

A dime has 118 ridges around the edge.

A cat has 32 muscles in each ear.

A crocodile cannot stick out its tongue.

A dragonfly has a life span of 24 hours.

A goldfish has a memory span of three seconds.

A "jiffy" is an actual unit of time for 1/100th of a second.

A shark is the only fish that can blink with both eyes.

A snail can sleep for three years.

Al Capone's business card said he was a used furniture dealer.

All 50 states are listed across the top of the Lincoln Memorial on the back of the \$5 bill.

Almonds are a member of the peach family.

An ostrich's eye is bigger than its brain.

Babies are born without kneecaps.

They don't appear until the child reaches 2 to 6 years of age.

Butterflies taste with their feet.

Cats have over one hundred vocal sounds. Dogs only have about 10.

"Dreamt" is the only English word that ends in the letters "mt".

February 1865 is the only month in recorded history not to have a full moon. In the last 4,000 years, no new animals have been domesticated.

If the population of China walked past you, in single file, the line would never end because of the rate of reproduction.

If you are an average American, in your whole life, you will spend an average of 6 months waiting at red lights.

It's impossible to sneeze with your eyes open.

Leonardo Da Vinci invented the scissors.

Maine is the only state whose name is just one syllable.

No word in the English language rhymes with month, orange, silver, or purple.

On a Canadian two dollar bill, the flag flying over the Parliament building is an American flag.

Our eyes are always the same size from birth, but our nose and ears never stop growing.

Peanuts are one of the ingredients of dynamite.

Rubber bands last longer when refrigerated.

"Stewardesses" is the longest word typed with only the left hand and "lollipop" with your right.

The average person's left hand does 56% of the typing.



The cruise liner, QE2, moves only six inches for each gallon of diesel that it burns.
 The microwave was invented after a researcher walked by a radar tube and a chocolate bar melted in his pocket.
 The sentence: "The quick brown fox jumps over the lazy dog" uses every letter of the alphabet.
 The winter of 1932 was so cold that Niagara Falls froze completely solid.
 The words 'racecar,' 'kayak' and 'level' are the same whether they are read left to right or right to left (palindromes).
 There are 293 ways to make change for a dollar.
 There are more chickens than people in the world.
 There are only four words in the English language which end in "dous":
 tremendous, horrendous, stupendous, and hazardous.
 There are two words in the English language that have all five vowels in order: "abstemious" and "facetious."
 There's no Betty Rubble in the Flintstones Chewables Vitamins.
 Tigers have striped skin, not just striped fur.
 TYPEWRITER is the longest word that can be made using the letters only on one row of the keyboard.
 Winston Churchill was born in a ladies' room during a dance.
 Women blink nearly twice as much as men.
 Your stomach has to produce a new layer of mucus every two weeks; otherwise it will digest itself.

.....Now you know everything

ROBERT RUSSELL

HEY ALL,

I always wait till the last minute to do my newsletter because you never know what is going to happen or what's new.
 So this month what I've seen and heard in the field is that we have become complacent, and what I'm saying is: are you aware of what is going on around you at all times? I'll use Park n Swap as an example. This is not to point a finger at anyone or say they did something wrong.

We have shots fired in the south parking lot. No one was hurt and all turned out well. But after it was over then we think man that was too close, that was right behind me.
 This can be a dangerous job. Most of the time we show up, do our job and go home, but in the day and time we live in we can't just come to work and think it won't happen to me. We need to always be on our toes, looking around and thinking dose something not sound right. So here is the way I try to always be. WHEN IN DOUBT, CHECK IT OUT and WHEN IT DOUBT, WRITE IT OUT.
 Remember we are here to protect each other as well as everyone we come in contact with.
 There are a lot of things coming up this month as well as next, and training so keep up the great job you're doing. Keep your eyes open.
 STAY SAFE AND I'LL SEE YOU OUT THERE

ROBERT

Tax Season Hint #1

For all those who are doing their own taxes; and that aren't overly complicated, I have this site to direct you to. If your income is less 50,000 you can e-file for free, or have it all filled out online and just print it to mail by the USPS. Go to www.taxes.mn.gov in the top center of the page click on the "file for free if your income is less than \$50,000" It will bring you to another government page that lists a variety of online tax programs. I found that the **Turbo-Tax site** is by far the easiest and most user-friendly. Just follow the link and it is wickedly simple. It works just as tidily even if you have to file multiple returns. (i.e.; you moved from another state last year.) Caution: you **MUST** get to this site via the links; if you go to TurboTax directly it is not free,

and very complicated. The whole process only takes about a 30 minutes max, and you're done with your taxes. *** You do need to have a valid email address and all W2's.

RICHARD ZAHN

I had a thought the other day as I was talking with one of my sons. He was reflecting on a time last year when he was in the hospital recovering from shoulder surgery. His comment to me was, "the simplest things we take for granted when we can't do them when something like surgery keeps you isolated for a little while".
 As I thought about this 16-year-old young man standing in front of me and the comment he made, I realized that most people do not ever get the concept of being thankful for what we have. He did, and for that he will appreciate life in a more complete manor.

If you woke up this morning with more health than illness, you are more blessed than the million who won't survive the week.

If you have never experienced the danger of battle, the loneliness of imprisonment, the agony of torture or the pangs of starvation, you are ahead of 20 million people around the world.

If you attend a church meeting without fear of harassment, arrest, torture, or, you are more blessed than almost three billion people in the world.



If you have food in your refrigerator, clothes on your back, a roof over your head and a place to sleep, you are richer than 75% of this world.

If you have money in the bank, in your wallet, and spare change in a dish someplace, you are among the top 8% of the world's wealthy.

If your parents are still married and alive, you are very rare, especially in the United States.

If you hold up your head with a smile on your face and are truly thankful, you are blessed because the majority can, but most do not.

If you can hold someone's hand, hug them or even touch them on the shoulder, you are blessed because you can offer God's healing touch.

If you can read this message, you are more blessed than over two billion people in the world that cannot read anything at all.

You are so blessed in ways you may never even know.

So.....we all should take a moment to reflect and remember the times we have struggled, and in turn appreciate what we have.

Be safe out there....TAZ

TAZBOX
Sometimes you just never know when your brain might be challenged to grow....enjoy.

Interesting & Amazing Geographic Facts
Alaska

* More than half of the coastline of the entire United States is in Alaska.

Amazon

*The Amazon rainforest produces more than 20% the world's oxygen supply.

* The Amazon River pushes so much water into the Atlantic Ocean that, more than one hundred miles at sea, off the mouth of the river, one can dip fresh water out of the ocean.

* The volume of water in the Amazon river is greater than the next eight largest rivers in the world combined and three times the flow of all rivers in the United States.

Antarctica

*Antarctica is the only land on our planet that is not owned by any country.

* Ninety percent of the world's ice covers Antarctica. This ice also represents seventy percent of all the fresh water in the world.

* As strange as it sounds, however, Antarctica is essentially a desert. The average yearly total precipitation is about two inches.

- Although covered with ice (all but 0.4% of it, i.e.), Antarctica is the driest place on the planet, with an absolute humidity lower than the Gobi desert.

Brazil

- * Brazil got its name from the nut, not the other way around.

Canada

* Canada has more lakes than the rest of the world combined.

* Canada is an Indian word meaning "Big Village."

Chicago

* Next to Warsaw, Chicago has the largest Polish population in the world.

Detroit

* Woodward Avenue in Detroit, Michigan carries the designation M - 1, named so because it was the first paved road anywhere.

Damascus, Syria

* Damascus, Syria, was flourishing a couple of thousand years before Rome was founded in 753 BC, making it the oldest continuously inhabited city in existence.

Istanbul, Turkey

* Istanbul, Turkey is the only city in the world located on two continents.

Los Angeles

* Los Angeles's full name is El Pueblo de Nuestra Senora la Reina de los Angeles de Porciuncula --and can be abbreviated to 3.63% of its size: L.A.

New York City

* The term "The Big Apple" was coined by touring jazz musicians of the 1930s who used the slang __expression "apple" for any town or city. Therefore, to play New York City is to play the big time - The Big Apple.



* There are more Irish in New York City than in Dublin, Ireland; more Italians in New York City than in Rome, Italy; and more Jews in New York City than in Tel Aviv, Israel.

- Percentage of Africa that is wilderness: 28. Percentage of North America that is wilderness: 38.

Ohio

* There are no natural lakes in the state of Ohio, every one is man-made.

Pitcairn Island

* The smallest island with country status is Pitcairn in Polynesia, at just 1.75 sq. miles/4,53 sq. km.

Rome

* The first city to reach a population of 1 million people was Rome, Italy in 133 B.C.

- There is a city called Rome on every continent.

Siberia

* Siberia contains more than 25% of the world's forests.

S.M.O.M.

* The actual smallest sovereign entity in the world is the Sovereign Military Order of Malta (S.M.O.M.). It is located in the city of Rome, Italy, has an area of two tennis courts, and as of 2001 has a population of 80, 20 less people than the Vatican. It is a sovereign entity under international law, just as the Vatican is.

Sahara Desert

* In the Sahara Desert, there is a town named Tidikelt, which did not receive a drop of rain for ten years.

Spain

* Spain literally means 'the land of rabbits.'

St. Paul Minnesota

* St. Paul, Minnesota was originally called Pigs Eye after a man named Pierre "Pig's Eye" Parrant who set up the first business there.

Roads

* Chances that a road is unpaved in the U.S.A.: 1%, in Canada: 75%.

Texas

* The deepest hole ever made in the world is in Texas. It is as deep as 20 empire state buildings but only 3 inches wide.

United States

* The Eisenhower interstate system requires that one-mile in every five must be straight. These straight sections are usable as airstrips in times of war or other emergencies.

Waterfalls

* The water of Angel Falls (the World's highest) in Venezuela drops 3,212 feet (979 meters). They are 15 times higher than Niagara Falls.

Remember.....TAZ

LANE HONDA

Putting together this newsletter has become one of the highlights of my job. I really enjoy the many articles and the great feedback I get from everyone in the field. I hope to continue this responsibility and ask that all who read this, please take a moment to send a note expressing some thoughts or share a humorous anecdote.

There is also a dark side of my job. Every HR manager has had to face it and I'm no exception. It has to deal with the employees who cannot/will not fulfill their obligation to work.

So let's keep it short and sweet.

If you accept a shift, please work the shift. If you cannot work a shift, 1). Don't take it, 2) call off in plenty of time so we can replace you. The employee handbook and your orientation supervisors have told you what the requirements are. But to make life a little clearer, let me re-state this information.

You are required to call NO LESS THAN 4 hours prior to your shift. If your shift begins at 0700, have the courtesy to call the night before.

To further emphasize the seriousness of this situation, I have a database that contains all the various infractions. It used to be that a late call or cancellation was dealt with through HR. Well, folks, I think the best thing I can do for you is to send you through orientation again.

You can absorb 8 hours of fun

and learning; with T.J. or Marianne glaring at you all day long.

I would much rather spend my time doing crossword puzzles or playing blackjack at some casino than sitting behind my desk going over the same issues for the third and fourth time.

So let's work together. Have some fun, please think about your actions and keep a professional attitude when you are out on post.

MICK HIRKO

How many of you are familiar with the concept of the shifting baseline? It was a concept that I first became familiar with through a group of activists, who are trying to save the few remaining coral reefs throughout the world. The basic idea of the shifting baseline is that things change so gradually, that no one notices the change, and everyone expects the way it looks as always having been that way. In the example of the coral reefs, they compare pictures taken 50 years ago with the exact same spot today. The reefs are beautiful in the current pictures, full of color and fish. Then you look at the pictures from 50 years ago, and see how alive they were back then. There was much more coral, and the colors were incredibly vibrant. There was so much marine life, you could not even count all of it. It was amazing, comparing the two. Both are very beautiful, but the old one was overwhelming in comparison.

So much in our lives is part of shifting baselines. Are you sure that your Big Mac tastes the same today as it did 40 years ago? A 1960 quarter was pure silver. It still is a quarter today, but is not worth the same, nor will it buy you as much. Morals, acceptable behavior, historic sites and national parks, even the landscape of our cities. How many of you have complained about how much Phoenix has grown, how there used to be farm fields here or there, how desert landscape has disappeared? Change is often good, but not just for the sake of "progress". Often change is called progress, because it is just one of those terms that is easily embraced. How can you be against progress, right? Kind of like how can you be against the Patriot Act? That would be unpatriotic. Destroying coral reefs, desert and farm fields for the sake of more room for people or houses, or for the sake of entertainment is not progress. Embracing more extreme sports, acting immorally or without thought or regard of consequences is not progressive. Once you shift the baseline, it is almost impossible to move it back. Once you build a house on what used to be farmland or desert, it will likely never again be farmland or desert. The same can be said about morality of behavior. I constantly see things that make me worry. The hatred and mob mentality I see in the face of Arab protesters who would love an opportunity to kill an American, I have seen in the faces of Americans trying to start lawn fires at Cricket Pavilion or trying to provoke the police and riot on Mill Avenue. There is so much hatred in our world, in a world where people get killed for looking at someone the wrong way, for being in the wrong neighborhood, being the wrong color or the wrong religion.

That is the direct result of a shifting baseline. We have become less tolerant, because it was suddenly acceptable to be a little intolerant. We do not need to respect the President of the United States, or the office he holds, we do not have to respect the flag, God, Christmas. What do we respect? Ask yourself – Who or what do you respect? I was talking to someone a few weeks ago, and asked him that question. He responded that he really respected a professional athlete. It does not matter which one. Pretty good chance that the only reason he might have a college degree is that someone pushed him through the system because of his athletic skills, can barely speak English, calls women ho's, and treats them accordingly. SO, I asked this person why he respected this athlete, and the answer I got was: "Because he is king of the field, and he makes some serious bank". Yup, that is the reason you should respect someone. Those are some good values. Now I know why we are in trouble. I know I promised as a new years resolution that I would stick to issues that truly had to do with work, and not use the newsletter as a political platform or an outlet for my opinions. Notice how I have not mentioned the incompetent TSA or the idiotic French once? I am very proud of myself, and my restraint!

How does this all relate to T.E.A.M.? Respect. We ask you to be respectful towards each other. We ask you to be honest and to conduct yourself in a moral manner. I have been asked repeatedly over time to make it easier to come work for someone, to sign off on a training verification, a



even if someone has not gone to full class, to lower standards, make exceptions, etc. I will not compromise standards. I have made recruiters cry because of it (Sorry Clear, just make more gremlins....), but I will not compromise the principles that this company was founded on. I have been told repeatedly that I need to have special consideration and sensitivity towards certain "Generation X" members. (I actually saw an interview where a guy said: "Hey, I don't need a #*@%ing job. I'm a gen-xer!") Yeah, sensitivity towards self centered, self absorbed and lazy people is one of my strong points. Especially towards excuses why someone cannot, will not and does not want to work. No worries people – The baseline is not shifting here. The values, principles and morals of this organization are solid, and shall remain so. If we make any changes, those changes will be made for the betterment and improvement of all of us, and not to cut corners, or to make it easier at the cost of our core values.

We believe in certain values, and we do not desire to be part of a shifting baseline. We have evolved as a company over the years, and have re-invented ourselves again and again. You can be assured that whatever changes we make, they are to make us better, more efficient and more professional.

One last word of warning – Dickie Soup is on vacation for several weeks. As a result, we have all been free of his influences and his aura. Consequently, look forwards to next month's newsletter being a lot clearer, the subjects more thought provoking, the words a bit longer – all in all, just a bit smarter. Be safe, keep the peace, and I'll see you out there.