

Twelve Years and Counting



A Little Peer Pressure

Lynda Benson receives instruction from Defensive Training Officer Joe Gonzalez on the proper way to apply mandibular angle pressure.

The "HANDS" class is taught as part of the advanced training program at T.E.A.M. Security. Individuals that are interested must have their guard card, submit a letter of interest to the H.R. Manager and be selected by the Operations Department. This class is required if you are or considering becoming a supervisor for T.E.A.M. Security.

Other classes that are offered are:

- Quad and vehicle certification.
- Advanced Hands, Cuffs, ASP.
- STO Policies and Procedures.
- Advanced Alcohol training.

Please call Lane Honda at Human Resources to apply for these classes.
480-829-8326

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DISCLAIMER

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Upcoming Events. Training Schedules

**May 3-4 Alcohol Re-
resher courses**

May 5
Sesame Street Live
Dodge Theater

May 17
The New CARS and
Blondie
Dodge Theatre

**May 5 Cinco De Mayo
*****BLACKOUT*****
Various Locations**

May 9
Juanes
Dodge Theatre

May 20
George Carlin Dodge
Theatre

**May 6 Cinco de May
Pioneer Park MESA
AZ
*****BLACKOUT*******

May 10
R Kelly
Dodge Theatre

Joan Sebastian AVA
Tucson

**Sesame Street Live
Dodge Theatre**

May 13
Sin Bandera
Dodge Theatre

May 26
Sin Bandera AVA
Tucson
May 26 to 29
Orange County
Choppers
Tempe

UPCOMING TRAINING SESSIONS

Alcohol Refresher. 5/3,4/06
Contact HR

STO Proficiency 5/18/06**
Licenses guards 19:00—21:00

Quad/Vehicle Training 5/25/06
Contact HR

Hands
Contact HR.

Biltmore Resort Training 5/18/06**
Licenses guards 18:00—19:00

**STO employees must call to schedule this class. This class is required training to receive or maintain your STO pay.



**ALL EMPLOYEES
ARE
REQUIRED TO
WORK ONE SHIFT
ON BLACKOUT
DAYS!!**

T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas. E-mail your letters to: lane@teamsecurity.net Or FAX to: (480) 736-8252

Management has the right to review and approve all written material. Any article deemed inappropriate will not be published



MAY ANNIVERSARIES

Eliallyn Jimmy	1 year
Dorsey Brown	3 years
Fred Begay	4 years
Johnnie Powell	4 years
Rick Skupski	6 years

MAY BIRTHDAYS

David Smith	5/2
Robert McLellan	5/7
Keith Smolik	5/10
Samantha Williams	5/11
Tim Rice	5/14
Robert Russell	5/15
Michael Collazo	5/20
Tarrie Coulter	5/21
Kathleen Mullen	5/22
Daniel Martin	5/23
Kingsley King	5/24
Noreen McLellan	5/26
Robert Wilder	5/26
Bruce Lawson	5/30

MIKE SILVERMANN

**We Weathered the Storm
The Thunder Is Over**

As many of you know, I have been in this industry for some time having worked many different events in many different venues. This past weekend was the first opportunity I have had to work actually running a *major* event since the 2001 World Series. I would like to personally thank Mick and Robert Russell for their confidence in my abilities and for giving me the opportunity

HEALTH INSURANCE

We have found a health insurance plan for all our employees. We would need at least 25 people to sign up for it. Included in this newsletter are all the information about the insurance plan and an article about the plan. Please read the following information carefully. If you have questions, please feel free to email me at: marlies@teamsecurity.net or call me.

Important protection for You and Your Dependants.....

Made available by T.E.A.M. Security....through easy payroll deduction

You acceptance is Guaranteed – You cannot be turned down, as long as you sign-up during your open enrollment period.

Open Enrollment is from 03/27/06 through 04/17/06. It is open to everyone. We are going for coverage effective 05/01/06. This insurance is paid for prior to your coverage, so we would need one month's premium in advance, which can also be handled through a payroll deduction.

to do the job. I would also like to take a moment to thank the *phenomenal* support staff who helped make my job easier at Country Thunder USA. The issues dealt with were handled professionally. Lost children were reunited with their parents quickly and for the most part, everyone came home in one piece.

After the open enrollment period the there will be a 60 day waiting period from hire date for enrollment.

The Employee portion of the Rates is per paycheck, and as follows:

- Employee:**
\$ 33.04 per paycheck
- Employee & Spouse:**
\$ 69.72 per paycheck

Employee & 1 Child:
\$ 49.56 per paycheck

Employee & Children:
\$ 83.60 per paycheck

Employee & Family:
\$110.02 per paycheck

Deann will have applications, and they are also available on the internet at www.teamsecurity.net/newsletter.htm on the same page as the newsletter. If you are interested it is important that you get your application turned in as soon as possible so we know if we hit the minimum requirements of 25 people.

My prayers for a speedy recovery go out to Garrett Ferguson and Larry Cox of E-staff as they recover from their injuries. More recently, I had the opportunity to work the Maricopa County Fair and would like to thank everyone who helped me with the task of making that event successful as well.



From Country
Thunder

Frank Herbert
Fred Tucker
Josh Harrison
Linda Benson
Brandi Brimer
Jill Walz
Theresa Oppman
Scott Delay
Garrett Ferguson
Miles Davis
Bruce Lawson
Jaime Hyler
Kris Miller
Josh Digby
Josh Nelson
Donald Prouty

Sean McReady
Bruce Lawson
Kelly McQuillian
James Russo
Roger Coulter
Joe Benefield
Jon Bearup
Kyle Griffith
Robert Hart
Tony Stephens
Lynda Benson
Mick Hirko
Fred Begay
Corey Hoffman
Jon Tucker
Robert Russell
Tony Stevens

From E-Staff

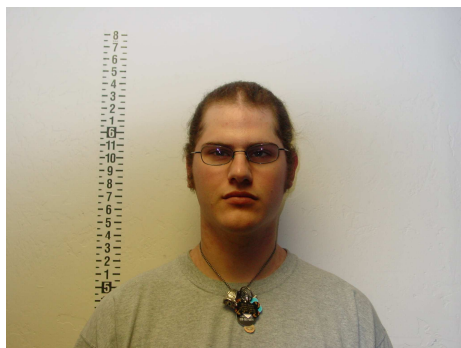
Greg Barone
Celeste Augustine
Raymond Hayes
Chris Charlie
Richard Foose
Kevin Sommers
Allan Beltran
David Flores
Jose Villagrang
Marshall Augustine
Marcus Lucious
Melvin Dukes
Damon Frye
Robert Reagan
Larry Cox
Peggy McHaffy
Tyson Anderson
Stacy Bullock

April Events and
STO's

Krista Johnson
Jerry Deines
Samantha Williams
Leon Clitso
Joe Benefield
Rick Skupski
Bryan Williamson
Jeff Pierce
Jeremy Maine
Roger Coulter
Jeff Pallavicinni
Richard Zahn
Curtis LaBat
Mike Hammerand
Ron Bunda
The Nacho Mama's

Maryvale High School
Band
Luke Air Force Base
Honor Guard
Dorsey Brown

EMPLOYEE AND SUPERVISOR OF THE QUARTER



Ray Darby
AKA "Gremlin"
Park and Swap
Cricket Backstage



Marianne Morrison
Senior Supervisor
Cricket House Supervisor
New Staff Trainer



KELLY MCQUILLIAN

Two Women Talking In Heaven.

1st woman: Hi! My name is Wanda.

2nd woman: Hi! I'm Sylvia. How'd you die?

1st woman: I froze to death.

2nd woman: How horrible!

1st woman: It wasn't so bad. After I quit shaking from the cold, I began to get warm & sleepy, and finally died a peaceful death. What about you?

2nd woman: I died of a massive heart attack. I suspected that my husband was cheating, so I came home early to catch him in the act. But instead, I found him all by himself in the den watching TV.

1st woman: So, what happened?

2nd woman: I was so sure there was another woman there somewhere that I started running all over the house looking. I ran up into the attic and searched, and down into the basement. Then I went through every closet and checked under all the beds. I kept this up until I had looked everywhere, and finally I became so exhausted that I just keeled over with a heart attack and died.

1st woman: Too bad you didn't look in the freezer..... we'd both still be alive.

MARIANNE MORRISON

SCENE 1. This is a new one. People sure stay busy trying to cheat us, don't they??

A friend went to the local gym and placed his belongings in the locker. After the workout and a shower, he came out, saw the locker open, and thought to himself, "Funny, I thought I locked the locker.

Hmmmmmm." He dressed and just flipped the wallet to make sure all was in order. Everything looked okay - all cards were in place. A few weeks later his credit card bill came - a whopping bill of \$14,000! He called the credit card company and started yelling at them, saying that he did not make the transactions. Customer care personnel verified that there was no mistake in the system and asked if his card had been stolen. "No," he said, but then took out his wallet, pulled out the credit card, and yep - you guessed it - a switch had been made. An expired similar credit card from the same bank was in the wallet The thief broke into his locker at the gym and switched cards.

Verdict: The credit card issuer said since he did not report the card missing earlier, he would have to pay the amount owed to them. How much did he have to pay for items he did not buy? \$9,000! Why were there no calls made to verify the amount swiped? Small amounts rarely trigger a "warning bell" with some credit card companies. It just so happens that all the small amounts added up to big one!

SCENE 2. A man at a local restaurant paid for his meal with his credit card. The bill for the meal came, he signed it, and the waitress folded the receipt and passed the credit card along. Usually, he would just take it and place it in his wallet or pocket. Funny enough, though, he actually took a look at the card and, lo and behold, it was the expired card of another person. He called the waitress and she looked perplexed. She took it back, apologized, and hurried back to the counter under the watchful eye of the man. All the waitress did while walking to the counter was wave the wrong expired card to the counter cashier, and the counter cashier immediately looked down and took out the real card. No exchange of words --- nothing! She took it and came back to the man with an apology.

Verdict: Make sure the credit cards in your wallet are yours. Check the name on the card every time you sign for

something and/or the card is taken away for even a short period of time. Many people just take back the credit card without even looking at it, "assuming" that it has to be theirs. FOR YOUR OWN SAKE, DEVELOP THE HABIT OF CHECKING YOUR CREDIT CARD EACH TIME IT IS RETURNED TO YOU AFTER A TRANSACTION!

SCENE 3: Yesterday I went into a pizza restaurant to pick up an order that I had called in. I paid by using my Visa Check Card which, of course, is linked directly to my checking account.

The young man behind the counter took my card, swiped it, then laid it on the counter as he waited for the approval, which is pretty standard procedure. While he waited, he picked up his cell phone and started dialing.

I noticed the phone because it is the same model I have, but nothing seemed out of the ordinary. Then I heard a click that sounded like my phone sounds when I take a picture. He then gave me back my card but kept the phone in his hand as if he was still pressing buttons. Meanwhile, I'm thinking: I wonder what he is taking a picture of, oblivious to what was really going on. It then dawned on me: the only thing there was my credit card, so now I'm paying close attention to what he is doing.

He set his phone on the counter, leaving it open. About five seconds later, I heard the chime that tells you that the picture has been saved.

Now I'm standing there struggling with the fact that this boy just took a picture of my credit card. Yes, he played it off well, because had we not had the same kind of phone, I probably would never have known what happened. Needless to say, I immediately canceled that card as I was walking out of the pizza parlor.

All I am saying is, be aware of your surroundings at all times. Whenever you are using your credit cards, take

caution and don't be careless. Notice who is standing near you and what they are doing when you use your card. Be aware of phones because many have a camera phone these days.

When you are in a restaurant and the waiter/waitress brings your card and receipt for you to sign, make sure you scratch the number off. Some restaurants are using only the last four digits, but a lot of them are still putting the whole thing on there. I have already been a victim of credit card fraud and, believe me, it is not fun. The truth is that they can get you even when you are careful, but don't make it easy for them.



TAZ.

I would like to thank everyone for the GREAT job that you have done with your dedication in service and Security for all of the shifts you have worked. It's good to be busy, productive and to have accomplished something at the end of the day.

I would like to add a personal note of gratitude for those of you that worked the Pride event this year at Steele Indian School Park. It was one of the best years the event promoters have ever had. With all of the challenges we faced and overcame, we continued to work together. You all are a tribute to your own success and that of everything you put your mind to do.

I look forward to working with you again!
TAZ

TAZ'S TOOL BOX

I was thinking about how life works the other day and the relationship people have with each other. The simple fact is that we all have our own way we do things and we all judge others, some more than the rest of us. Some of us even base our lives on the decisions others make. We should live like there is no tomorrow until the end of the day when we lay our head to rest. Give everything our ALL! Do our very best, nothing else is acceptable. It does not matter what the circumstances are we should live each day like it's our last and someday we'll be right.

Below is something I found that really puts "life" in perspective...

A man was sitting on the edge of the bed, observing his wife turning back and forth, looking at herself in the mirror. Since her birthday was not far off he asked what she'd like to have for her Birthday. I'd like to be six again, she replied, still looking in the mirror.

On the morning of her Birthday, he arose early, made her a nice big bowl of Lucky Charms, and then took her to Six Flags theme park. What a day! He put her on every ride in the park: the Death Slide, the Wall of Fear, the Screaming Monster Roller Coaster, everything there was.

Five hours later they staggered out of the theme park. Her head was reeling and her stomach felt upside down. He then took her to a McDonald's where he ordered her a Happy Meal with extra fries and a chocolate shake. Then it was off to a movie, popcorn, a soda pop, and her favorite candy, M&M's. What a fabulous adventure! Finally she wobbled home with her husband and collapsed

into bed, exhausted. He leaned over his wife with a big smile and lovingly asked, "Well dear, what was it like being six again?"

Her eyes slowly opened and her expression suddenly changed.

"I meant my dress size!!!!

The moral of the story: Even when a man is listening, he is gonna get it wrong!

So..even when we are working hard and giving it our all, things just may not turn out the way we had hoped. Don't give up. There is no trying. You either do it or not! You may be working on something or attempting a task however there is no trying. Continue on and learn everyday something that will help you as well as others.

At the end of the day when your head hits the pillow you will know unselfishly that you did everything you could to make a difference in your life and the others around you.

Be safe out there...TAZ

TAZBOX

TAZBOX

Unanswered Questions

1.Ever wonder about those people who spend \$2.00 apiece on those littlebottles of Evian water?



FIELD CARDS

Try spelling Evian backwards:
NAIVE

2. Isn't making a smoking section in a restaurant like making a peeing section in a swimming pool? (My sentiments exactly)

3. OK.... so if the Jacksonville Jaguars are known as the "Jags" and the Tampa Bay Buccaneers are known as the "Bucs," what does that make the Tennessee Titans?

4. If 4 out of 5 people SUFFER from diarrhea...does that mean that one enjoys it?

5. There are three religious truths:
a. Jews do not recognize Jesus as the Messiah.
b. Protestants do not recognize the Pope as the leader of the Christian faith.
c. Baptists do not recognize each other in the liquor store or at Hooters.

6. If people from Poland are called Poles, why aren't people from Holland called Holes?

7. Do infants enjoy infancy as much as adults enjoy adultery?

8. If a pig loses its voice, is it disgruntled?

9. Why do croutons come in air-tight packages? Aren't they just stale bread to begin with?

10. Why is a person who plays the piano called a pianist but a person who drives a racecar is not called a racist?

11. Why isn't the number 11 pronounced onety one?

12. If lawyers are disbarred and clergymen defrocked, doesn't it follow that electricians can be delighted, musicians denoted, cowboys deranged, models deposed, tree surgeons debarked, and dry cleaners depressed?

13. If Fed Ex and UPS were to merge, would they call it Fed UP?

14. Do Lipton Tea employees take coffee breaks?

15. What hair color do they put on the driver's licenses of bald men?

16. I was thinking about how people seem to read the Bible a whole lot more as they get older; then it dawned on methey're cramming for their final exam.

17. I thought about how mothers feed their babies with tiny little spoons and forks, so I wondered what do Chinese mothers use? toothpicks?

18. Why do they put pictures of criminals up in the Post Office? What are we supposed to do, write to them? Why don't they just put their pictures on the postage stamps so the mailmen can look for them while they deliver the mail?

19. If it's true that we are here to help others, then what exactly are the others here for?

20. You never really learn to swear until you learn to drive.

21. Ever wonder what the speed of lightning would be if it didn't zig-zag?

22. If a cow laughed, would milk come out of her nose?

23. Whatever happened to Preparations A through G?

As income tax time approaches, did you ever notice: When you put the two words "The" and "IRS" together it spells "THEIRS"?

Have a great day!
Remember....TAZ

CURTIS LABAT

I'm sitting at my desk thinking, damn it is fun watching Sammy Sosa hit home runs. Jimmy buffet was an adventure. Put on the seat belt. The need to bring the boat to the tail gate party I don't understand. The "fins" was a nice item.

I need to go golfing more often & watch and play more baseball. It seems like when I'm watching baseball life makes sense. The B2 bomber was a good ideal but it needs to get a new engine or radar. The summer is here. Longer days The USS Midway needs to have a new home port. San Diego is just too nice of a place, for it. Every one it seems can play good music but there are Rock stars. They are the ones that make the music loud and save the day and keep it happy. This months rock stars. Jerry Deines, Jeff Pierce, Jamie Hyler, Eric Horseman. Everyone that worked the West World-CIRQUE DE SOLEIL, Christopher Greer. Richard Jones. Jeramy Maine.
By the way thanks for the phone call from the brickyard on last Friday night. I'm glad it all worked out. I need to find a place that has more flavor.

Every one needs to drink water for the summer months. Root for the Suns. Eat chili cheese hotdogs on Mondays and tuna sandwiches cheese on Fridays with a cold Samuel Adams out of the tap. Keep it simple . Stay safe and have fun.

JEFF SWANSON

Hello fellow T.E.A.M.ers. This month I would like to share my views on something that happened this week. The "mexican march". Notice that I did not capitalize mexican or march? This is on purpose. I have nothing against the "Legal American Hispanics" that share this wonderful country with us, but the "illegals", well that is a different story! Illegal means that it is NOT legal! Over the years the word "illegals" has been used to describe many law breaking, non-citizen people that have snuck across our borders. There is a right way and a wrong way to come into this country.

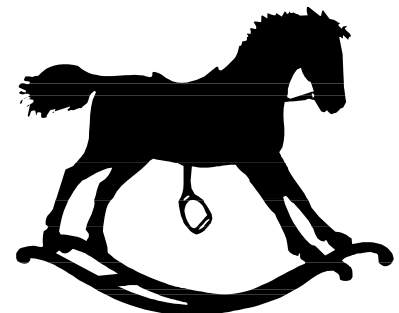
As far as I'm concerned, anyone who enters this country ILLEGALLY should be considered a terrorist threat. I have Chinese relatives that have come to live here in the good old U.S.A. and they have come here LEGALLY. It is not impossible for someone to do this, provided that they are willing to respect our laws. These "ILLEGALS" that have been invading our Country do NOT respect our laws or they would not be here ILLEGALLY! I don't understand why we allowed them to shut down our streets and march for the right to break the law. In my opinion, anyone who was proudly saying that they were illegals and there was nothing we could do about it

should have been arrested. Just as an American Citizen with a felony has no voting rights, "ILLEGALS" should have NO right what so ever! Our President, tried to offer a way that the Illegals could obtain a 2 year work visa witch the illegals promptly protested and said that no one, including the President of the United States of America could do anything about them being here. They went on to say that they are in control of the work force and that them striking, marching and "walking out" next month would prove this. Here in Arizona our workforce may be less than what is needed, but this is no reason to allow ILLEGALS to dictate how we run our Country! Arizona is one of the states that is suffering the most from this overwhelming amount of law breaking border crossers. Our public schools are rated the lowest in the United States. Why? Because when these ILLEGLES register for school, most of them do not speak English, have very little prior schooling and many of them have no interest in being there. This slows down the education process for all the other students. Collecting government benefits such as healthcare and food by these law breaking people is hurting our economy in more ways than any of us can calculate. Many of these illegal do not have car insurance, let alone a drivers license. I have heard endless stories of accidents where the "illegal diver of a car gets out and runs. They have nothing to loose. If they get caught, they are not punished, instead they get a free ride back to Mexico. What are we thinking? Sheriff Joe said the other day that he hoped the "illegal" prisoners strike, then he didn't have to feed them a warm meal, back to green bologna! GO JOE! I have had fly-

ers forced on me when I went to Home Depot that said not to shop there because Home Depot would not allow the "illegals" to look for work in there parking lots. The way I look at it is they are making a mess on someone's property, not theirs! They are congesting traffic and quit frankly just don't belong there. Home Depot and every other business that is being negatively affected by these law breakers have every right to throw them off of their property! Not everyone that reads this will agree with my opinion. For those ignorant morons that believe it is ok for these law breakers to run amuck, either start respecting our laws or take your illegals and get out of our Country.

Proudly,
 Jeff Swanson
 UNITED STATES OF AMERICA
 CITIZEN

ROBERT RUSSELL



**SPECIAL NOTE
 IF YOU HAVE A SHIRT
 OR JACKET FROM
 COUNTRY THUNDER,
 PLEASE TURN IT IN BE-
 FORE IT IS CHARGED
 TO YOU.**

Hey ya'll.

Well we lived through Country Thunder and Jimmy Buffett. So what do I write about? I'll begin with Country Thunder. It started Tuesday night and no one, I mean no one, could tell us where to put the campers! We drove around for two hours and waited and waited. Wednesday was not much better, but it was the coolest thing to see our bus pull up with lights flashing and all of the PCSO Officers just looking to see our TEAM step out. It was great! But here's what's important; When all else goes wrong we all pull together and get the job done. Thank You. I could spend half the day on this and Buffett but I won't. SOOOOO let's try this.

Buffett is the biggest show we do all year, and yes, we got through by doing a kick butt job. So why am I writing about it? We are a TEAM, but when you are put on a post or given a position, that is your job. If you're put on a Fire Gate, or East or West gate, that is where you need to stay unless your Supervisor or Director asks you to do something or go back to dispatch to be redeployed. You must check in with Miss Marlies. She will then get hold of the HOUSE SUPERVISOR or myself for your new post. This is so we know where you are and for your safety. This goes for ALL events and STO's as well. We spend a lot of time and money to give you the tools and skills to do your job to the best you can, but if you are doing things TEAM has not trained you for, you, or someone else could get hurt so PLEASE don't do or try to do things you're not trained to do.

In the last few months I have heard of two or three Guards being offered large and small amounts of money to let people in VIP seating in gate and so on. I'm proud to say these guards stood their ground and have a great deal of INTEGRITY. In this business there is always the possibility of being offered money, etc. It's happened to me, and it's a great feeling to know for myself there

is no amount of money or stuff someone can promise me to compromise my level of integrity. Keep on your toes! You never know if someone we are working for is setting you up.

Everyone keep up the good work, smile and be firm, but polite.

Stay Safe and I'll see you out there.



Marlies Meinhold

Well it's that time again, and guess what? I know what I am going to write about:

602-619-TEAM – This number is a cell phone.

This is a number that you call when you report to a shift and get off a shift ONLY.

The only time you do not have to call this number is if there is a T.E.A.M. Manager present or a T.E.A.M Supervisor. If you are a T.E.A.M . Manager or Supervisor it is your responsibility to call for your whole group. If there is no sign in sheet present, then you better make sure that the hours are being called in. This number is not a sign sheet, unless you do not have a sign in sheet. If you fail to sign in and out on your sign in sheet, guess that, **you will not get paid**. If you fill out a payroll protest, the correction will not be made until next payroll.

Calling 602-619-TEAM for any other reason will lead to disciplinary actions.

This number is **NOT** the number you call to call off a shift.

This number is **NOT** the number you call to ask about your evaluation.

This number is **NOT** the number you call for scheduling.

This number is **NOT** the number you call for directions.

Phone number clarification:

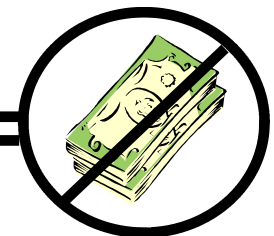
Office (Hours 10:00 am 6:00pm): 480-829-TEAM (8326)

Scheduling Pager: 602-219-TEAM (8326)

If you have any questions or concerns, please feel free to call me at the office.



**OOPS!
I
FORGOT
TO
CALL**



JEFF PALLAVICINNI

Two Cricket shows over and done with and a boatload more to go. I want to thank everyone for all their help at the last two. Usually we have a few minor shows to get everyone up to speed before we get nailed with a "big one", the big one being Jimmy Buffett. This year though we were thrown into the "big one" for our first show and you all stepped right up and showed what we are made of.

I had an evil plan that seemed to have backfired on me. That usually doesn't happen and I don't know what went wrong. The plan was to send my Gremlins out to Cricket for the 2-day load-in for Jimmy Buffett. The idea was for them to see if they could get the veins on a certain person throbbing and ultimately cry uncle. It seemed like an easy enough thing to do. We are talking the Gremlins and they have yet to fail me.

Well, they did. This certain person and the tour people all loved them. I got nothing but compliments on them all three days they were out there. They took over the load-in as their baby, making sure everyone that was scheduled did their jobs and did them well, helping out tour with lighting, video, jumping on unscheduled sound checks, staying over their time to make sure things were good. The only problem I had was Ray keeping his hands off the toys that adorn that certain person's office. So it will be on to my next evil plan, not sure what that will be yet, but it is all about my amusement.

I do want to personally thank Ray, John, Miles, Chris,

and Jeremy for all their hard work that last weekend. All the Cricket crew and tour really appreciated all the hard work and dedication put forth by them all.

I had a rather strange occurrence this last Kid Rock show. I spend most of my time keeping people out of backstage that don't belong, people from jumping the back fence line etc. Never once have I ever had to toss a principle over a fence though. Its not a good feeling to first watch one walk up to a fence only to see them start to climb, but then when they want help to climb up that little voice in your head starts to whisper "not good", so you say to that little voice, "its ok, he's just going to peek over and say hello its fine", But that voice gets a wee tad louder as your principle starts to slip and cries "I'm losing traction here", so you help him up even farther and a leg goes over. So you say to yourself, "He's just going to sit there and say hello to the leftover stragglers and come back down. But no, he goes all the way over and jumps down. Here comes that little voice in your head "umm, what just happened? It seems your principle is now on the other side of the fence with people you have no idea who they are and you my friend are here". So starts the mad scramble the get outside as quick as your feet will get you, right beside you a rather large man in flip flops worrying about scorpions, hitting the clicker to get a gate open before you run into it, or through it, and hoping that outside where your principle is, one of the leftover fans is not some crazed fanatic stalker intent on ruining your evening.

All's well that ends well, He signed some autographs for some kids, took a few pictures and talked for a few minutes before we

scuffled him back inside to the relief of Little Bear and the rather large man in flip flops still worrying about scorpions. Large men can be real sissies sometimes.

I will put that one down as a first.

LANE HONDA

Over the last few weeks, I have been supervising events and overseeing some accounts that we have. Because of the shortage of employees, we have been working closely with another event security company to help fill in some of the gaps. I want to take this opportunity to thank all the E-Staff employees that came out and pitched in. We couldn't have done it without you.

Along the same note, I would also like to thank Luke Air Force Base, Maryvale High School Marching Band and the Nacho Mama's Softball team for joining us at our events. The combined total of all these people helped T.E.A.M. Security fulfill the needs of the largest and most well attended events in the valley.

To all the employees of T.E.A.M., let me just take a moment to tip my hat and say, WOW! Roger Coulter pulled over 70 hours CONTINUOUS at the Tempe Arts Fest. Ray, John, Chris and Miles continue to be the IRON KIDS. They have moved up from Gremlin status to Power Rangers (or more appropriately, Ninja Turtles).

I would like to thank Mick for helping me through a difficult situation that tested some off my



personal values. And most of all a Happy Anniversary to my wife who has hung around and helped me keep some perspective and direction.

And also, (Yes, I am still the HR Manager) to those that didn't quite step up to the expectation. I fully realize that many of the assignments that we have may not be the most glamorous. Please understand that all job assignments have the same level of priority. An event director is nothing without a good staff. A guard that cannot give clear and concise information to a patron becomes a liability. An employee that cannot show up to his/her assignment leaves the company, the event supervisor and the client frustrated, angry and few options. The T.E.A.M. policy on No Call/No Shows is very clear. Every employee that currently works for T.E.A. M. has signed a document that says, "I have read and understand the policies of T.E.A.M. Security and have been informed as to the consequences of missing a shift." It is also question number 4 on the final exam.

I really don't care to hear excuses. So please do me and yourself a favor. If you sign up for a shift, make very sure you have:

- 1). The Date and Day of the Week
- 2). The exact times.
- 3). The location of the shift
- 4). Your post orders once you get there.
- 5). A uniform. Don't assume that someone will bring you a shirt. Come and sign one out.
- 6). Your card that has the important phone numbers for you to call.

There also seems to be some confusion about blackout dates. Every month, a newsletter is printed for all staff and employees. In this newsletter are dates and locations of upcoming events. It is your responsibility to check for Blackout Days and to plan accordingly. Blackout violations have become all too frequent.

If you are not sure, please ask the schedulers when you CALL IN FOR YOUR WEEKLY ASSIGNMENTS. Anyone who has a scheduling issue with a blackout day(s) must call/speak to me. I in turn will do everything I can to help you with this situation. Please be aware that solving a scheduling problem before it happens does not go on your record. After the event, that's a different matter.

Finally, I can honestly say that there is a small let-up in this mad, crazy spring schedule of events. Like all things in life, events are cyclic and the rhythm and flow follow the seasons. Please take care of yourselves during the hot weather. Bring along plenty of water and a good hat, some sun screen and bug spray. (yes, we still have West Nile Virus out here)

Thanks for all your hard work.

TOP TEN JIMMY BUFFETT PET PEEVES

- 10). No wet toilet paper
- 9). No chicken, Just healthy ham sandwiches.
- 8). No audiences during sound checks.
- 7). Likes his quiet time.
- 6). Drunk lawyers that all "know" jimmy
- 5). "Don't you know who I am? ? ?"
- 4). Fins to the Left, Thumb up your _ _ _ _ !
- 3). I'm not gonna use the grill, It's just for decoration.
- 2). We brought 42 people in this bus, Why can't we have 42 parking places??

And the Number One Pet Peeve!!!!

- 1). ***I've been drinking for 4 hours and I couldn't wait 10 minutes in line for the Porta-Potty.!!!***

MICK HIRKO

I was upset recently, to find out that one of the best new shows on TV got cancelled. The series "Over There" about soldiers serving in the Iraq war was not renewed. Even though critically acclaimed, it apparently did not have the financial return the network desired. Many great shows overtime were cancelled long before their time, due to financial reasons. Occasionally, a good show is fortunate enough that after being cancelled, it is picked up by another network, and gets it's fair run. I am sure we all have our favorite shows that we wish were still around, or that there were more episodes of. Well, since with time, the Iraq war has become more and more unpopular, it is not correct to watch an objective show, reflecting the realistic struggles our soldiers and their families are going through, and that accurately reflects many or the moral and ethical conflicts our troops encounter on a regular basis. God forbid that a show be allowed to continue being aired, that has a story line about how the media does not show the good, and will edit a story to change reality, just for the sake of ratings. Don't believe everything you hear or read. Form your own opinions from what you know to be facts, not from what someone tells you is fact. Here is a fact - Reporters will twist a story, misrepresent, and even lie, if it helps them sell the story. Not all reporters. There are many good ones, but not everything you see or read in the news is

true. It often is the opinion of one person, or even a bold lie. Speaking of lies - Let's talk about cancellations. Let's talk about integrity, honor and honesty. It takes a special type of knucklehead to on two different occasions call off a shift, claiming that your sister has been in a serious car accident, and you have to go to the hospital to be with her. That is wrong on so many levels, that even I do not want to touch it. Let us just leave it at this much - Beware your Karma. How would you feel if you were the guy who used that lie, and one day your phone rang, and you found out that some liar had called in sick to work that morning, so he could go out and party with his buddies, and on the way to another bar, ran a red light, hitting the car of a one of your loved ones? Obviously this person has no moral issues with telling a lie. I have no use for liars in my life, and I definitely have no use for liars in this organization. If we have no integrity or honor, we have nothing. The public, our clients and our co workers need to be able to trust us, and anyone willing to lie not wanting to work, will also take a bribe, or steal in other ways. A liar and a thief are close cousins. I have a lot more respect for someone who calls to cancel a shift, and admits that he or she is just lazy, and does not want to work, than someone who dreams up a lame excuse. Be honest to yourself, and you will find it is a lot easier to be honest to others.

There are so many incredible guards working with us that would not even consider taking a bribe, or letting someone in to a show for free. Those individuals not only have pride in their uniform, but also pride in who they are as a

person. They will go far. Those that do not have that degree of character are the ones not only doomed to a miserable, self-serving and shallow existence, but also to possibly making us look bad, and if caught, with a criminal record. We have and will continue to prosecute to the greatest degree possible, anyone working for us who commits a crime. It really is a shame that lying is not always a felony. If it were, I doubt the scheduling pager would go off very often for a cancellation. I do not know if anybody even thinks how many people are affected when someone cancels just because they do not feel like working. No one likes to work. It is something we have to do, so we can afford to do the things we want to do. There are too many people that work way too hard and care deeply and do their job with pride, for us to have any tolerance for someone who lies or would consider stealing. We have no use for you.

Sometime last fall, I think it was in August or the beginning of September, I remember sitting in a staff meeting, and telling everybody that things would slow down at the end of October. The Beginning of November, I promised that it would slow down right after the first week in December. I later promised it would slow down right after the Block Party. I think you get the idea. I did not lie, but honestly thought things would slow down a bit. Well, I am going to commit myself to it in writing. Because as I told the guys and the gals in the office this, they told everybody else, and we just keep on going and going, week after week, and it



never slows down. So, I now in writing, promise that things will slow down a bit after Cinco de Mayo. We are all going to take it a bit easier for a while, close the office for a day and get on the bus and take a trip I don't know where we are going, when we are going, and I don't know when we are coming back, but you are all invited to come along. Where ever it is, we are going to have fun, and relax. Maybe a day trip to Las Vegas or maybe up to Flagstaff or Prescott. I'm open to ideas. Drop me an email, and give me your ideas. In the mean time, be safe, keep the peace, and I'll see you out there.

Mick Hirko

President
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