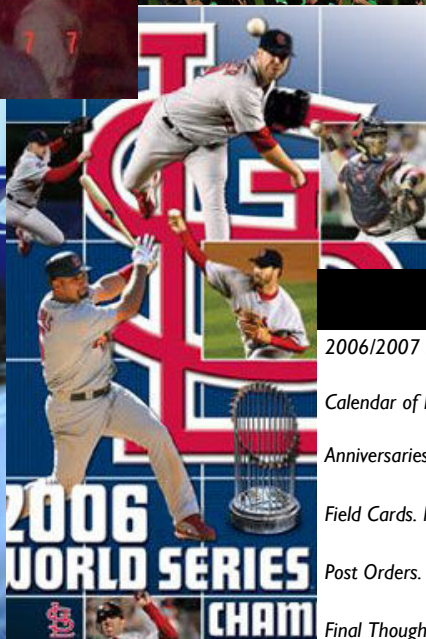


9/11/01. WHERE WERE YOU? REMEMBER AND NEVER FORGET!



2006 Wraps It Up!



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Once more into the breach, dear friends, once more...

Eli "Clear" Chaos

In the blink of an eye, it is over. All the preparation, all the stressing, all the chaos; DONE. We now sit a comfortable 362 days away from the next New Year's Eve. So, as this company never rests on its laurels, let us do a quick recap of the Block Party, and move directly into all the new stuff that is upcoming.

Tempe New Year's Eve. It went, for lack of a better word...well. Congratulations to Jeff Pallavicini for both solid pre-planning, and for not losing the event. We all kept a careful eye on A Mountain to make certain it didn't erupt. Thank you to Marlies for keeping Jeff together and her ability to do 40 things at once.

Thank you to everyone who was involved. Block Party is an event where every single position, every single person is key, from morning to night, warehouse to beer garden. This night, you all worked together in remarkable fashion, and the event went smoothly. Or at least as smoothly as working an event with 100,000 people can go. For all the newer employees, who thought I was kidding when I said it was controlled chaos, I TOLD YOU SO!! It is pandemonium at it's best, and yet so fun and exhausting all at once. It is the quintessential T.E.A.M. right of passage. (although we give 1/2 credit for OZZFest and 4th of July) However, the most important thing is that we succeeded as company, and as such, we look ahead...



Super-Cross:

A major motocross event. This year the SuperCross will be held on Saturday, January 13th at Chase Field in Phoenix. The event is loud, dirty, and a wicked good time if you love the sound of engines racing and enjoy balls to the wall extreme competition by people whom I hope have really good medical insurance.



P.F. Chang's Rock and Roll Marathon:

An annual event sponsored by P.F. Chang's, and held in Tempe. Set up and all take us the weekend of January 13th and 14th, with the main events taking place on Sunday, January 14th. This years headliner band will be the Gin Blossoms. Every year, this is a great event to work. Lots of outdoors, lots of people, and a really positive day! Smaller stages are all along the path of the marathon, and tons of activity and various expos are held throughout the day.



51 days until CRICKET

No, I kid you not!! Cricket Season will begin on February 28th, with ROCK STAR SUPERNOVA. Cricket has made several changes this winter; such as the entire venue is now non-smoking.

The season has beefed up quite a bit with lots more concerts added. We will pass the scheduled list of shows/ dates on to you as soon as we receive them.

Prepare for another great season out at the pavilion halfway to California!





Upcoming Events. Training Schedules

January 5
USAC Suns

January 7
USAC Suns
Chase Field. Pep Rally
Dodge Theatre BB King

January 9
USAC Suns

January 11
USAC Suns

January 13
USAC Suns
Chase Field Supercross
Motor Cross Championships
Dodge Bill Cosby

January 14
USAC Celebrity Basketball
Shoot-Out
PF Chang's Rock and Roll
Marathon. Tempe Beach Park/
ASU

January 16
TEAM Office
Advanced Training; Report/
Documentation Writing for STO's
Mandatory class
1800 to 1900
Contact HR

January 19
USAC Suns

January 20
USAC Harlem Globetrotters

January 21
USAC Suns

January 23-28
USAC
Disney On Ice

January 25
TEAM Office
Advanced Training; Report/
Documentation Writing for
STO's
Mandatory class
1800 to 1900
Contact HR

January 27
Chase Field Monster Jam
Monster Truck Rally

Training Notes:

This months training classes will include:

T.A.T.T. classes 1 & 2
Advanced Hands Class (date pending instructor availability. By invitation only)
Report Writing

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**ALL EMPLOYEES ARE
REQUIRED TO WORK
ONE SHIFT ON
BLACKOUT DAYS!!**

T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas.

E-mail your letters to:
lane@teamsecurity.net

Or FAX to:
(480) 736-8252

Management has the right to review and approve all written material. Any article deemed inappropriate will not be published

JAN. ANNIVERSARIES

Kable Evans	1 year
Jeff Pierce	1 year
Jeff Smolik	1 year
Joe Hunch	2 years
Eric Horsman	3 years
Kevin Walz	3 years

JANUARY BIRTHDAYS



Davin Crocoll	01/01
Clem Hernon	01/01
John Gullickson	01/04
Daniel Letele	01/07
David Wallace	01/10
Bonnie Randolph	01/12
Robin Graham	01/13
George Pohlman	01/21
Andres Uribe	01/21
Michael Silverman	01/22
Andrew Grace	01/25

Kelly McQuillian

Well, 2006 is coming to a close and it's time to reflect. Pav is calling his supervisor meetings for New Year's eve tend to last way past my bedtime. We have a refresher meeting coming up on checking Ids. I can only hope there are some hot cops there to look at. I keep forgetting to call Deann to renew my guard card. \$80 bucks! I guess Mick wont be getting that Guns and Ammo magazine I was going to buy him this year. Maybe next year!



I would like to take some time to share with you some things to remember as we head into 2007.

Try to have fun but KNOW YOUR AUDIENCE. I know we all like to have a good time, but always remember that customers are around and we need to watch our conversations and language around them. I'm as guilty as anyone. I once had a 390 cowboy at Cricket telling me he was cool and everything was fine until he went to lean back on a railing and there was no railing there. Needless to say he fell right on his Wranglered butt. I was laughing so hard I couldn't talk and had tears rolling down my cheeks. Unfortunately a Cricket employee saw me and apparently wasn't amused. I don't care who you are, it was funny. But, again, we need to be aware of who is around us. Let's not laugh at the drunk people, let's laugh with them. There are times that I've noticed we let our language just fly no matter who is around. I have a mouth like a sailor, but we all need to be careful who is around.

Once of the best things I learned in orientation is: make friends with the people around you. This is important especially at Cricket when you are working a drop aisle. Get to KNOW YOUR AUDIENCE and make friends. Smile, laugh and joke with them. When it gets down to it, if you have an issue, some of those people are going to help you.

I recently worked the Gilbert Rodeo with Opie and Benefield. Any time TEAM wants to send me where there is cowboy music and cowboys, I'm there. Anyway, if you hear Opie tell the story, it goes something like this: I saw a bunch of guys come walking toward me, stuck my chest out 5 inches and offered them sexual favors. I didn't. I just said "Hi boys". I had an instant rapport with these guys. We started laughing and joking. Come to find out, they were off duty Sheriff's Posse. All night long, as Benefield and I walked around that venue, we discussed with Opie the facts of life and taught him about the birds and the bees. I noticed as we walked around, these guys were always watching me. Now, maybe they thought I was cute. Who knows. I didn't get a date out of it. But I'm positive that if I had an issue, they would have jumped in. They

asked me several times throughout the night how everything was going. I can guarantee that if I had told them I was having an issue, they would have helped. So, whether you think it's important or not, it could help you out in the long run.

OK. I think I've rambled on enough. I will leave with you a few more thoughts though.

If you ever need pointers on how to ride a bull, ask Opie.

I would like to be groped just once this year by a 390 male, instead of always being groped by females. If I weren't a fat girl, would drunk women still want to hug me all the time?

I hope everyone has a fantastic and prosperous 2007!

Lane Honda



Thanks to everyone that helped finish the year with all the great events in Tempe, Phoenix, Glendale, Scottsdale and all over the valley. It has been a great experience working with so many of you and getting to know all the new employees.

When I left the office, I had hoped to keep in touch with as many people as possible and to step back and see what is going on in the field. I hoped that my time as HR Manager was helpful but more importantly, to see where the problem areas were and to be able to give a guards view rather than a managers view.

Here are some things that I've noticed. If anyone in the field or office wants to dispute them, give me a call.

1). Not enough training. Field cards, incident reports, shift reports. You name, not enough people know how to fill them out, where to take them and why they are necessary.



2). Uniform violations. Shirts un-tucked, shoes that are not black, no belts, unwashed uniforms, body odor, (That's a personal piss off for me), and a basic "I don't give a shit" attitude about appearance.

3). Managers and supervisors need to check up on their staff regularly. Like as in every hour. Maybe if dispatch were locked up, then only Marlies could be in the trailer.

4). People, write stuff down. Like your schedule!!! That way, when you get called at 0712 by the 619 phone, you can either kick yourself or go back to sleep. Remember, no refunds without a receipt.

5). Orientation. Make it a requirement that everyone showing up dressed in black pants, black shoes, has a black belt and clean tee shirt or blouse. (preferably white.) At the end of orientation, assuming they pass the test, hand out a uniform and a deposit slip. On the deposit slip, in BIG BOLD LETTERS, state that this uniform MUST be returned when employment ends. THEN, take their picture against the wall.

Okay, enough from me for this month. Hope everyone had a good New Years. This was published before but I like cows, so here it is again.

I Know Quite A Bit About Cows

DEMOCRAT

You have two cows
Your neighbor has none.
You feel guilty for being successful.
Barbara Streisand sings for you.

REPUBLICAN

You have two cows.
Your neighbor has none.
So?

SOCIALIST

You have two cows.
The government takes one and gives it to your neighbor.
You form a cooperative to tell him

how to manage his cow.

COMMUNIST

You have two cows.
The government seizes both and provides you with milk.
You wait in line for hours to get it.
It is expensive and sour.

CAPITALISM, AMERICAN STYLE

You have two cows.
You sell one, buy a bull, and build a herd of cows.

BUREAUCRACY, AMERICAN STYLE

You have two cows.
Under the new farm program the government pays you to shoot one, milk the other, and then pour the milk down the drain.

AMERICAN CORPORATION

You have two cows.
You sell one, lease it back to yourself and do an IPO on the 2nd one.
You force the two cows to produce the milk of four cows. You are surprised when one cow drops dead.
You spin an announcement to the analysts stating you have downsized and are reducing expenses. Your stock goes up.

FRENCH CORPORATION

You have two cows.
You go on strike because you want three cows.
You go to lunch and drink wine.
Life is good.

JAPANESE CORPORATION

You have two cows.
You redesign them so they are one-tenth the size of ordinary cows and produce twenty times the milk.
They learn to travel on unbelievably crowded trains.
Most are at the top of their class at cow school.

GERMAN CORPORATION

You have two cows.
You engineer them so they are all blond, drink lots of beer, give excellent quality milk and run a hundred miles an hour.

Unfortunately they also demand 13 weeks of vacation a year.

ITALIAN CORPORATION

You have two cows but you don't know where they are.
While ambling around, you see a beautiful woman.
You break for lunch.
Life is good.

RUSSIAN CORPORATION

You have two cows.
You have some vodka.
You count them and learn you have five cows.
You have some more vodka.
You count them again and learn you have 42 cows.
The mafia shows up and takes over however many cows you really have.

TALIBAN CORPORATION

You have all the cows in Afghanistan, which are two.
You don't milk them because you cannot touch any creature's private parts.
You get a \$40 million grant from the US government to find alternatives to milk production but use the money to buy weapons.

IRAQI CORPORATION

You have two cows.
They go into hiding.
They send radio tapes of their mooing.

POLISH CORPORATION

You have two bulls.
Employees are regularly maimed and killed attempting to milk them.

BELGIAN CORPORATION

You have one cow.
The cow is schizophrenic.
Sometimes the cow thinks he's French, other times he's Flemish.
The Flemish cow won't share with the French cow. The French cow wants control of the Flemish cow's milk.
The cow asks permission to be cut in half.
The cow dies happy.

FLORIDA CORPORATION

POST ORDERS

You have a black cow and a brown cow.
 Everyone votes for the best looking one. Some of the people who actually like the brown one best accidentally vote for the black one.
 Some people vote for both.
 Some people vote for neither.
 Some people can't figure out how to vote at all.
 Finally, a bunch of guys from out-of-state tell you which one you think is the best looking cow.

CALIFORNIA CORPORATION

You have millions of cows.
 They make real California cheese.
 Only five speak English.
 Most are illegals.
 Arnold likes the ones with the big udders.



TAZ THOUGHTS

RICHARD "TAZ" ZAHN ^A ^S _W _E
 start a new year on the calendar, let's start a new year within ourselves. That way when times get tough and we don't feel like going through the motions of all of the things we said we were going to do, we can simply say, "I have created a new habit."

Here is some help:

Example is better than precept.

Everything originates from the seed of determination.

Attitudes are the forerunners of conditions.

TAZBOX

When we talk people interpret what they hear to what they know from past experiences. Leaders have to work 2 or 3 times harder than the average worker, sometimes more. It's all in how you perceive it.....



A minister decided that a visual demonstration would add emphasis to his Sunday sermon.

Four worms were placed into four separate jars.

The first worm was put

into a container of alcohol.

The second worm was put

into a container of cigarette smoke.

The third worm was put into

a container of chocolate syrup.

The fourth worm was put into

a container of good clean soil.

At the conclusion of the sermon,

the Minister reported the following results:



The first worm in alcohol -



Dead.

The second worm in cigarette smoke



Dead.

Third worm in chocolate syrup -



Dead.

Fourth worm in good clean soil -



Alive.

What can you learn from this demonstration?



Maxine was sitting in the back, quickly raised her hand and said, "As long as you drink, smoke and eat chocolate, you won't have worms!"

And sometimes you just have to laugh! Remember....TAZ

TAZ TOOLBOX

In looking at life many people have different ideas on how things should be, for themselves as well as others around them. It may not even need be someone they know. An opinion is often given to strangers without even a thought or care. How freely we speak of those we do not know and criticize those we so dearly love. Why is that? Could it be society has a hold on our minds and we have brainwashed? Are we lazy or feel someone owes us something? There are many perspectives on how to view life. Why is yours the right one? Many things happen that are not in our control. Here are some thoughts that might help put things in order...

Don't let your worries get the best of you; remember, Moses started out as a basket case.

Some people are kind, polite, and sweet-spirited until you try to sit in their pew...

Many folks want to serve God, but only as advisors.

It is easier to preach ten sermons than it is to live one.

The good Lord didn't create anything without a purpose, but mosquitoes come close.

When you get to your wit's end, you'll find God lives there.

People are funny; they want the front of the bus, the middle of the road, and the back of the church.

Opportunity may knock once, but temptation bangs on your front door forever.

God Himself does not propose to judge a man until he is dead. So why should you?

Some minds are like concrete thoroughly mixed up and permanently set.

Peace starts with a smile.

We were called to be witnesses, not lawyers or judges.

Be ye fishers of men. You catch them - He'll clean them.

Coincidence is when God chooses to remain anonymous.

Don't put a question mark where God put a period.

Forbidden fruits create many jams.

God doesn't call the qualified, He qualifies the called.

God grades on the cross, not the curve.

God promises a safe landing, not a calm passage.

He who angers you, controls you!!

If God is your Co-pilot - swap seats!

Don't give God instructions -- just report for duty!

The task ahead of us is never as great as the Power behind us.

The Will of God never takes you to where the Grace of God will not protect you.

We don't change the message, the message change us.

You can tell how big a person is by what it takes to.....discourage him.

The best mathematical equation I have ever seen: 1 cross + 3 nails= 4 given.

So whatever your thoughts, beliefs or actions are, we can always work to become better!

Be safe out there.....TAZ

JEFF SWANSON

What happened to "little Alex"?

For those of you who weren't here a year ago, Alex is a little boy and a friend of the family that I asked everyone to pray for a year ago. Alex went in for a routine doctors appointment and was told that he needed to be admitted into the hospital immediately. What started as a lump in his throat turned into multiple operations, blood clots, loss of speech, loss of feeling and movement, etc, etc. They didn't think he would make it for several weeks while he lay in the hospital. I asked God why he would allow so much bad to happen to someone so good. He did not answer me, but he did hear my prayers and from all of the other people that prayed for Alex. Alex still is not able to use his left arm, but he is able to use his right arm. He has re-learned how to walk and talk. He is able to think and interact with his friends. My wife tells me that he has an obsession with time that was never there before. He is back. He is not the same, but that is O.K.. I'd like to say "thank you" to everyone that prayed for Alex and remind everyone not to take life for granted. None of us know what will happen tomorrow. Try to be the best person that you can be, you never know when you might need a friend or two to pray for you.

Have a great year,
Jeff



DEANN BARKER



A big Happy New Year to all. Hope you survived the NYE events intact. I know the stress level in the office has gone WAY down. Seems there's no one climbing the walls this week.

Have you made any resolutions for 2007? No??? Then I have one for every one of you out there; improve your penmanship...letters and numbers. When we are inputting data we need to be able to read what you've written. Whether it's typing an IR report for a client or inputting information from the time sheets...if we can't read it, it could become incorrect in the translation.

I have included a "funny" titled Typoglycemia. While you may be able to read it, this seems to be what we have to deal with on reports and time sheets sometimes and it's not fun trying to decipher your meaning. So....better penmanship to all at TEAM.

Have a safe and happy 2007!
Deann

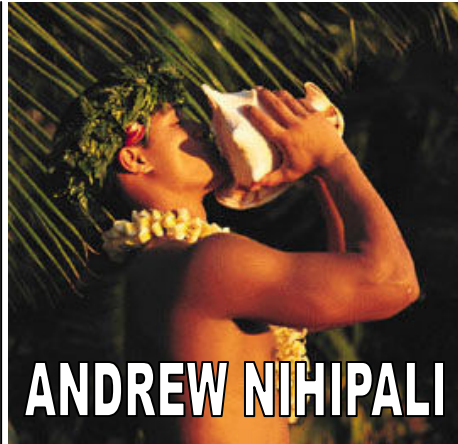
TYPOGLYCEMIA

I cdnuolt blveiee taht I cluod aulacly uesdnatnrd waht I was rdanieg The phaonmneal pweor of the hmuan mnid Aoccdrnig to rscheearch taem at Cmabrigde Uinervtisy, it deosn't mtttaer in waht oredr the ltteers in a wrod are, the olny iprmoatnt tihng is taht the frist and lsat ltteer be in the rghit pclae. The rset can be a taotl mses and you can sitll raed it wouthit a porbelm. Tihs is bcuseae the huamn mnid deos not raed ervey lteter by istlef, but the wrod as a wlohe. Such a cdonition is arppoiatly cllaed Typoglycemia.

Amzanig huh? Yaeh and yuo awlyas thoght slpeling was ipmorant.

LANE CORBETT

Hi everyone! First off I would just like to say that everyone did a GREAT job on New Years! Congratulations! And with it being a new year, I would just like to remind everyone of a couple things that would help me run the front office just a little better. Please remember, when you are waiting for your paycheck I still have to answer phones and talk to clients, so please keep your voices down. Also, I know it can be tedious waiting for your checks, but please keep it mind that there are people who have been waiting before you, so please be patient, and get a number from the scheduling office. Although I do recognize some of your voices over the phone, there are still plenty of you that I don't. Please make sure to tell me who you are when you call, so I can properly transfer it. And last but not least, on scheduling days (Monday for licensed people, Tuesday for unlicensed), it is policy that instead of transferring your call to them, I take down your name and number have them call you back. This is so that we can insure that the people who have put their name down on the list get first priority when being scheduled. But of course, if there's a particular reason you need to talk to them; those calls will always be transferred. I really appreciate your help in making the front office run just a little bit smoother, and I'm looking forward to spending all the ups and downs that will come in the next year with TEAM.



ANDREW NIHIPALI

For those of you who read this. I am the new office "Female Dog". I do what they want, when they want it. I don't ask questions, they get you in trouble. I miss the field, and wish to be there with you now. I have been asked to take over a "few" tasks in the office for a short time. But I hope to be there with you all soon. The New Year is here, and it is going to be a fast one.

Andrew's Random Bits:

- Cricket is starting soon, and we need all the help we can get.
- Please be nice to the Schedulers. They are just doing their job.
- Be aware of what you say, even if you think it is funny; it very well could offend others.

When in doubt, wave your hands as if you were deaf—I will understand.

RYAN FULMER



First of all: happy new year to everyone, I hope you all had a good holiday season. As I'm sure you all know, I am the latest of many changes to the scheduling office here at T.E.A.M. So far its been pretty cool getting to know everybody here & seeing how dedicated & hard working some of you are. Also, to the

many of you who work crazy hours over the Block Party I would like to say thank you, we couldn't have done it without you guys. This first week of the new year is a little slow, you could consider it rest from Block Party if you'd like. However, things are gonna get busy real fast come the end of the month starting with Rock n Roll Marathon & the USAC "Gang Bang" show. So, for all of y'all looking for more hours they're fixing to be here. I hope you all have a great 2007, and I look forward to working with everyone.



JEFF PALLAVICINI THE DARK LORD

Well, let's see, "A" mountain did not erupt, There were no fires, the flash flood down Mill Ave did not come about. Riots? Not that I heard about, so the Block Party was rather quiet, which I apologize for. I will try to do better next time...promise.

I want to thank first all the supervisors for doing a great job, each and every one of you had a lot of new people at each of your gardens. I had nothing but good reports from people coming back to sign out about the fun they had. I know it was a challenge at times to make sure everyone was doing their jobs to our standards but once again you guys and gals showed what you can do when faced with a challenge.

And now to the ones that really make it happen, our employees, the ones that don't get enough thanks at times. You all did a fantastic job! You have no idea how much easier it made my job when all night

long I heard how great of a job was being done. This and all the events we do are made possible by you and how each time it is showed that you are the ones that make us shine.

Jeff, Craig, Dan and all the other unsung heros of the day, These are the guys that you never see but are there delivering equipment long before the event and are there long after we are gone, without them our lives would be a lot harder.

Marlies, Clear, Lane, for all the long hours in the office interviewing and making sure we had enough people to make it happen. You all should have been in here Saturday night to see how sleep deprivation actually effects those three...it was rather amusing. And Lane, thank you for giving up shopping to come in and help Marlies, I know how much shopping means to you.

Hmmm...Next weekend, Supercross, PF Chang Rock n Roll Marathon, USAC Gang Bangers, yeah..it's going to be a busy weekend with fun events, and just think, our first Cricket show is at the end of February, so ends the slow season, it's time to get out the Red Bull and buy a new Starbucks card.

On a side note, Supervisors, we have quite a few new people that are now with us, I would like to have a somewhat informal mentoring program. Meaning if you see someone going above and beyond or a shining star in the making, let us know and perhaps take them under your wing, show them, teach them, give them a chance to show you what they are capable of. The more training we provide, formal or informal the better we all can do our jobs to show the client that we are the best.

KAREN FOLEY



Happy New Year to everyone. Allow me to introduce myself. My name is Karen Foley and I started

with TEAM before we even opened our doors back in 1993. Some of you know me and some of you don't. I haven't worked with TEAM in many years; however I was at the Tempe Block Party this year and couldn't have been more impressed. You guys were awesome! Almost everyone was on time and in uniform. Everyone stayed on post and did a terrific job. I've also heard great things about the off site accounts. Way to go! You should be very proud of yourselves, to have been a part of such an important night for TEAM. I'm looking forward to working more events with all of you.

As far as the future goes I will be working with Taz in the STO department and helping with recruiting. If anyone is interested in applying for an STO position please let us know. Also keep in mind we are always looking for new employees, any and all referrals are appreciated.

I look forward to working with all of you in the near future and expect to see the same greatness that I witnessed on New Year's Eve.

RACHEL ANDERSON'S ONE YEAR ANNIVERSARY WAS LEFT OUT OF LAST MONTHS EDITION. WITH MOST SINCERE APOLOGIES T.E.A.M. SECURITY WOULD LIKE TO CORRECT THAT OVERSIGHT. RACHEL IS A FANTASTIC EMPLOYEE, AND MANAGERS AND CO-WORKERS ALIKE LOOK FORWARD TO ANOTHER YEAR WITH HER. RACHEL, THANK YOU FOR ALL YOUR HARD WORK!



ELIZABETH GILL

(Editor's Note: Why the different font name tags? I thought everyone should have a little "Clear".... Lane)

I wish to first address the liberties that Lane Honda has taken with fonts. I was told repeatedly that even the most subtle change in font for a newsletter is a crime equaled only by the removal of mattress tags. Apparently not. (Aside..."I WILL NOT BE MOCKED!")

For many, many months I have allowed Mick Hirko's incorrect and ridiculously biased version of office life to be published, often with myself cast in the role of evil yet incompetent personal nemesis. I would like at this point to tell the other side of the tale, and it is enough to scare Hawthorne himself.

I have been maced, tazed (on SO many occasions) targeted by both automatic, semi-automatic, and various projectiles, injured, laughed at, denied medical treatment, made fun of, mis-monikered, i.e.

Have some of the stories he has related to you, humble reader, been true? Only to a point. Did I run into a door? Yes, if you consider that he was slamming it at me at a high rate of speed. Is my nickname Clear, yes...but he wasn't even there when I was named!!! On and on I could go, correcting his over active imagination. (His major in journalism... Creative writing more likely.)

However, in his defense, he **has** been RIGHT three times this year. Jeff has only been right ONCE. And at least I know it with be a quick death.

I would like to thank those of you who demonstrated enough maturity to turn away from the bounty placed on my head NYE. (especially

POST ORDERS

Joe Benefield, who was ideally positioned to do the most damage.

On a more serious note, there are a few HR things that I need to address. First, evaluations can not be done on a walk in basis. You must call and make an appointment. Secondly, Mondays at paycheck time are not a good time for an appointment. If you have not noticed, there are A LOT of people here, all of whom need stuff too. For those of you who need evaluations done, but do not have the time or a work schedule that allow s you to come in to the office during our business hours, that's fine, just call and leave me a message and we can set an alternate time, or I can easily come to the job site. (unless you only do overnights, then not so easily.) Many of you are long overdue....unless you don't want more money...???

Thirdly, Many of you have taken on STO's in the last few months, which is great, but please remember part of accepting an STO is being on time, having correct paperwork, a working phone, and demonstrating responsibility. It seems some of you have been really pushing the envelope in one area or another. Aside from it being unfair to your coworkers and the office too, the clients DO notice. We hear about it. Then I have to do something about it. Please try harder.

Everyone else has pretty thoroughly covered NYE, so I will piggyback on their sentiments, and go with thank you , you do yourselves proud.

In the last month, several of you have come forward to speak to management about taking on more responsibilities and a larger role in the company. We are figuring out ways to make that happen. TJ and Marianne do a great job at teaching orientation, but the more "from the field" knowledge we can bring to new employees, the better. We are making stuff happen, so expect to see some new supervisors in the field running events. Seasoned folks; please support them, help them out, give them information. Remember that used to be you. Have a great month.!

-Elizabeth



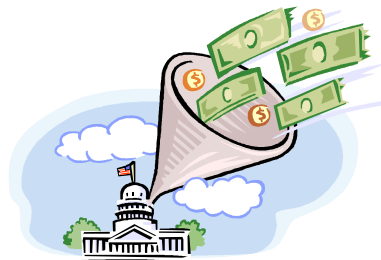
MARLIES MEINHOLD

Marlies' Notes

Well, there's another month that has passed, quickly. I hope everyone had a wonderful Christmas, Hanukkah, and or Kwanzaa and a Happy New Year. I know everyone's New Year was at Block Party, I was there too.

Well as we all always know, I am slammed with work, so I am going to make this short and sweet.

As we all know, it is tax time. Yes, I understand everyone is inquiring about W-2's but 2006 just ended, and W-2's take some time to prepare. So please be patient with me. All W-2 will be mailed on the 29th of January. I am hoping to have them done and available for pick up by the 22nd of January, but to be safe, please call first, and just ask Lane if W-2's are ready. If you don't pick your W-2 up by the 27th, they will be mailed on the 28th. I appreciate everyone's help with this, there will be a lot of W-2's to do this year, so this will be a busy month for us. Have a great month, and I will talk to you next month.



TAXES, TAXES, TAXES, TAXES, TAXES, TAXES

I have decided to put help out, for anyone who needs help doing their taxes. I will help any T.E.A.M. employee do their taxes at not charge. Please call me and make an appointment with me.

602-619-TEAM – This number is a cell phone.

This is a number that you call when you report to a shift and get off a shift ONLY.



The only time you do not have to call this number is if there is a T.E.A.M. Manager present or a T.E.A.M Supervisor. If you are a T.E.A.M . Manager or Supervisor it is your responsibility to call for your whole group. If there is no sign in sheet present, then you better make sure that the hours are being called in. This number is not a sign sheet, unless you do not have a sign in sheet. If you fail to sign in and out on your sign in sheet, guess what- **you will not get paid.** If you fill out a payroll protest, the correction will not be made until next payroll.

Calling 602-619-TEAM for any other reason will lead to disciplinary actions.

This number is NOT the number you call to call off/cancel a shift.

This number is NOT the number you call to ask about your evaluation.

This number is NOT the number you call for scheduling.

This number is NOT the number you call for directions.

Phone number clarification:

Office (Hours 10:00 am 6:00pm): 480-829-TEAM (8326)

Scheduling Pager: 602-219-TEAM (8326)

If you have any questions or concerns, please feel free to call me at the office.

--Marlies Mienhold



MICK HIRKO

The beginning of a new year. We all resolve to make changes, to make us happier, healthier, slimmer, smarter (Which cannot be that hard, since we live in the dumbest State in the U.S.....) more compassionate, more giving, or whatever we determine to be our resolution for the new year. Being creatures of habit, and being who we are, change is not an easy thing. Gyms make millions of dollars in the new year with new memberships (Did you know that nearly 80% of all memberships to gyms are started in January?), cigarette sales drop noticeably for a few days, as everybody is determined to fulfill their goals. Ah, the flesh is so weak, though, and soon we are back to puffing away, chomping on our Big Macs, driving the SUV to the mail box at the end of the driveway, and doing all the other things we resolved to change.

Change is tough. Often it is necessary, though. T.E.A.M. has changed many times over the years, and we will continue to change and evolve. The changes have been mostly subtle, and a focus on certain values, and have not been based on personnel changes. Certain core values will always remain, such as honor, integrity and respect. It is along those lines that I would like to dedicate this coming year to the motto of respect. Respect means many things. I recently met with someone, who said that there is a crisis in customer service in this country. I could not agree

more. Have you gone into a fast food restaurant lately? I can tell you from personal experiences that I have had a bag of food tossed at me, instead of handed, employees that would not even look at me, and one who chose to completely ignore me. Boy, was I tempted to get her attention! But there that stupid ""discharging a firearm within city limits"" law. Try going into most stores and finding someone who will help you. Have you noticed that the check out lines are getting longer? Try to find someone in the service industry that will actually make eye contact with you. Don't get me wrong, there are still some businesses that go out of their way to have good customer service, but they are the exception, not the rule. I want us to be part of that exception, that minority of businesses that cares about customer service.

Good customer service is what sets one company apart from all the rest. Disney and McDonald's come to most people's minds not only for customer service, but for consistency. It is tough in what we do at times. How many customers that ask you the same question that you have already answered 547 times can you tolerate? How many times do you need to ask the same guy to stay in his seat, or not to smoke? How many sexist or discrimination or "Big Brother" comments must you endure while doing pat downs? Hey, I never said it was easy! Here is the key to good customer service: Always treat the patrons the way you would expect to be treated if you were them. Always, no matter what, show RESPECT. You will be hearing a lot about respect this year, from earning it, to giving it and commanding it. Stay tuned.

Speaking of respect, or lack thereof, I got a lot of comments from loyal readers that I did not mention anything about Clear Consommé in last month's newsletter. There are a couple of reasons for that. First, I tried to follow the words of my father, that if you have nothing nice to say about someone, don't say anything at all.

Secondly, it was Christmas, even in her cruel little world. In hindsight, I regret not having written about her, as she now feels even more empowered to annoy and torment me. Fortunately for all of us, she is still Clear, and does all the things she is so infamous for, like not being able to open an unlocked door at Cricket. If you had seen her struggling, pushing and pulling on a door that "Clearly" was unlocked. For those of you who she told this bleeding heart story about how she got a black eye, and a scar over her eye, I think this most recent episode of her ineptness puts things into perspective for those of you who might have believed part of her story.

I would like to thank all of the office staff who worked so hard at putting the Block Party together, especially Marlies and Clear, who got all the personnel lined up, Pav and Taz, who endured endless meetings and planning sessions, and Jeff and his whole crew, Craig, Dan, Jerry, Sean and all the rest of the guys. Thanks to all of them for putting up with my freaking out anxiety moments. Most importantly, I want to thank each and every one of you that worked together as a team, and made this Block Party a great success for all of us. I thank you.

Get ready for 2007. Things are not slowing down. It is going to be a busy year. Lots of events this month at both USAC and Chase Field, Tempe Beach Park among others, and get ready for festival season, which is right around the corner. Believe it or not, the first show at Cricket is already in a month and a half! Lets get ready to Rock and Roll, be safe, and I'll see you out there.

Mick Hirko
President
T.E.A.M. Security
www.teamsecurity.net