

T.E.A.M. CENTS

June 2008

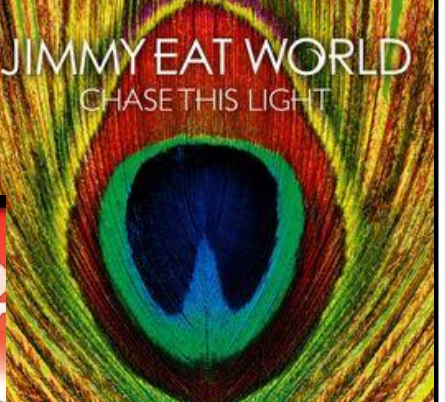
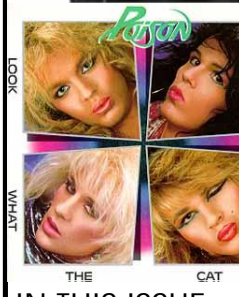
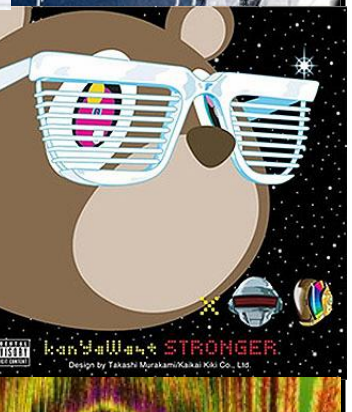
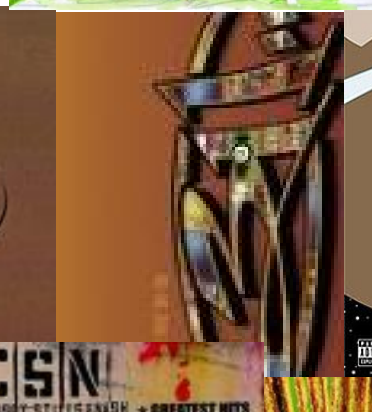
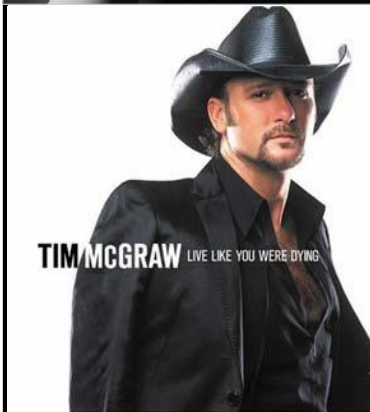
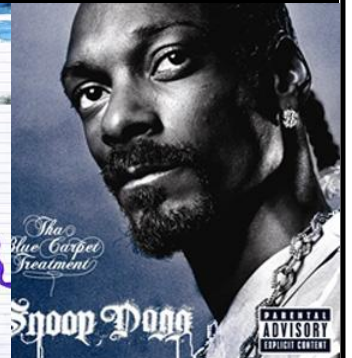
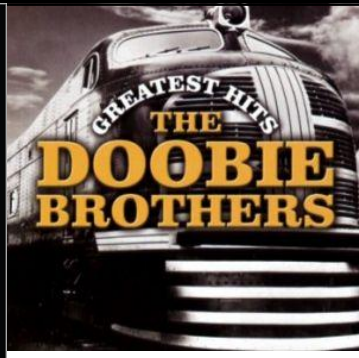
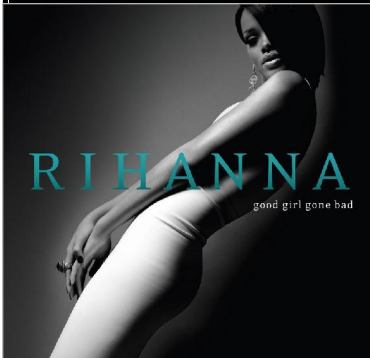
Fourteen Years and Counting

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June 1 - 30

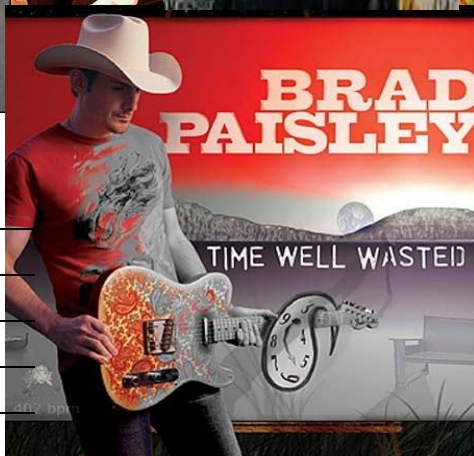
Volume XVII Issue 6

9/11/01 Where Were You? Remember and Never Forget!

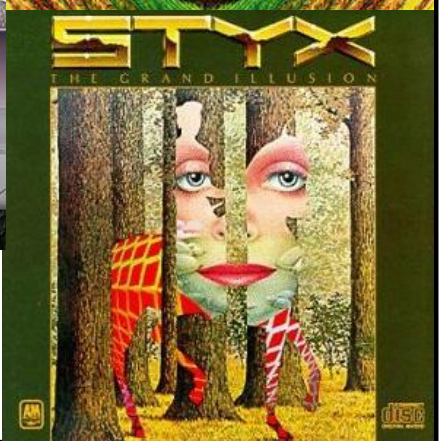


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June 2008

Sun Mon Tue Wed Thu Fri Sat

**ALL EMPLOYEES ARE
REQUIRED TO WORK ONE SHIFT ON BLACKOUT DAYS!!**

1	2	3 Dodge- Chicago/Doobie Brothers	4 Dodge- the Cure	5	6 Dodge- Jerry Seinfeld	7
8 Jobing.com Kanye West and Rihanna Taser Class (must be pre-qualified)	9 Report writ- ing class	10	11	12 Cricket Brad Paisley	13	14 Dodge- Return to For- ever
15 Father's Day 	16	17 T.A.T.T. Phase 1 training	18 Dodge- Jimmy Eat World Alcohol/ID class	19	20 Cricket- Tim McGraw Hands Class	21 Dodge- Crosby, Still, and Nash
22	23	24 Dodge- 311and Snoop Dogg Radio Training	25 Dodge- True Colors Cricket- Warped Tour	26 T.A.T.T. Phase 2 training (must pass Phase 1)	27 Dodge- Poison/ Styxx	28
29 Dodge- O.A.R.	30					

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T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas. E-mail your letters to:
elizabeth@teamsecurity.net
Or FAX to:
(480) 736-8252
Management has the right to review and approve all written material. Any article deemed

anniversaries

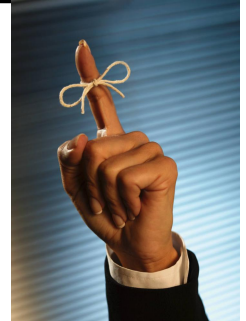
*** forgotten last month, so, with apologies:

FRED BEGAY	5 years
Bryan Williamson	3 years
Dave Ellis	1 year
Don Glazier	1 year
Steve Mullis	1 year
Erick Rook	1 year
Aaron Smith	1 year

birthdays

Luis Ruiz	6/1
Marshall Hakes	6/2
Bryan Foreman	6/5
Manny Leivanos	6/6
Jerry Harris	6/7
Raymond McDowd	6/7
Elliot Mogerman	6/7
Floyd West	6/8
Rachel Anderson	6/10
Kathy Rice	6/10
Marcus Bost	6/12
Joe Hunch	6/12
Joe Rios	6/13
Edward Webb	6/17
Kevin Dillihay	6/19
Pat Jefferson	6/21
JoAnn Alger	6/22
Justin Gillham	6/22
Robert Deriemer	6/23
Chris Olivas	6/24
Maurice McKines	6/25
Kevin Walz	6/26
Jan Rolph	6/28
Erick Rook	6/28

Notes to Self



1. launder uniform
2. pick up fresh batteries for flashlight
3. Where am I going? What am I doing
4. Call in and out for my shift to 602-619-8326
5. No shorts at indoor facilities
6. call schedulers- check on blackouts and big events for the month.
7. sign up for advanced training classes with Frank
8. check out the TEAM website
9. hug the STO manager. She is wicked cool.
10. I like commendations. Other people might too. I should really look into this as an on-going thing.
11. when is my evaluation?
12. Father's day is June 15th. Get card for dad. Maybe Grandpa too. remember to call collect.

Marianne Morrison

Hello everyone!

Summer is upon us & I just want to remind everyone to be sure to bring a bottle of water with you for every shift. You must keep yourself hydrated. We don't want anyone getting heat stroke.

I want to thank everyone that has worked with me over the past few months. You all have done a wonderful job and I hope to see you again and again thru out the summer. I have even worked a few events where I wasn't in charge and realized how nice it is just to take a post and only have to worry about my area. It was a nice change of pace. It also let me get to know some of the wonderful people I work with better, to name a few, Samantha Williams, John Bearup, Gina Chavez, Bobbie Jo and few of the Estaff guys. Sorry I can never remember their names, but I know their faces well. Country Thunder was an eye opener & an event I won't forget even though I would like to. All that country music

for 4 days was almost too much to handle but I had a great time having Sam for a side kick. McDowell Mtn. music fest was another interesting event as well and Molly did a fantastic job handling VIP and backstage was almost too much for little ole' Elizabeth. Keeping her sanity, what little she has left any way, was quite the battle but she did a great job. :-)

Mike Hammerand did a great job there at Salty Seniorita's and Aunt Chilada's. I would have never been able to do it with without ya Mike YOU ROCK!!

Of course my bar bouncing crew at Salty's rocked as well, namely Kelly Mc., Mike S., and most importantly Gary Patrick without you guys I would be nothing. So to all of you that have made my job so much easier so far this year I owe you at least 1 beer and I hope things to continue to go as well and all of you new comers are getting all broke in because Cricket season is upon us & the real fun begins. Hopefully Rey & Erick will find it within themselves

to help teach some of you new guys what roaming is all about. We need all the experienced roamers we can get.

Please let Terrie or myself know if any one of you are interested in stepping up and learning how to run the gates at Cricket we need some good people to take on that reasonability. We will be eternally grateful to anyone who would like to give it a try.

And for any of you supervisors out there we are always appreciative when you volunteer to come in and help us with the orientation classes as well. Which reminds me, Frank and I are trying to vamp up some of the advance training classes so keep in tune with them and we will talking to some of you old timers to help us out with a special project that we hope to be doing sometime soon. If you have any questions feel free to ask you know how I live to give anyone my thoughts on anything.

Be careful out there & hope to see you soon.

Marianne

Joanna Jones

My welcome thing

Introducing Joanna Jones

I am a 24 year old wife, and mother of two. I have a 5 year old son Keegan, and a 17month old daughter Kierra. They are my life and what I get up in the morning for...Oh and I guess that husband of mine too. J

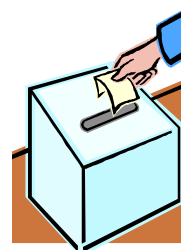
I moved to AZ December of 05 from Fremont, CA and have lived in Gilbert most of those two and a half years. I really like it here, till it hits about 100 or so, Then I want to

go home to CA.

I love to go rock climbing when I have the opportunity to, read, watch movies, my tv shows, and go on bike rides with my kids, Going shooting with my husband, And of course go out and let loose every now and then with my friends.

My fav color is Green, I love Italian food, and I really don't like spicy food.

My fav drinks are Peach ice tea, or a Pepsi...Which can be even better with rum in em. And most anything else with rum in it...Oh and yes I AM HARD CORE!!!



What /
where is the
best way to

spend a 110° lazy- no
work -summer
Sunday in Arizona?

Employee Poll
June 2008

email answer to clear@teamsecurity.net or text reply to 623-570-8326

Kendra Witham

Life is good, life is great but is also something we should never take for granted. You could be here one day and gone the next. Live everyday like it's your last because it very well maybe. Life is too short to live with regrets and hold grudges, love those close to you with all that you have. This is my "Bucket List" ...

1. Witness something Magical/Rare/Historical
2. Go to Hawaii
3. Be Married and never divorced
4. Have two Kids
5. Travel the World
6. Get another Tattoo
7. Own a Range Rover
8. Go skydiving
9. Find "Gold" at the end of a Rainbow
10. Do something CRAZY in front of a large group
11. Walk through a Sunflower Field
12. Go Deep Sea Diving
13. Go to the top of a Volcano
14. Help someone get over a Fear
15. Own a Star

Ashleigh Gaylord

"Health Flash"
 – Special Bulletin for the RedBull Queen

Energy drinks contain lots of caffeine which boost your heart rate and increase blood pressure, even to the point of cardiac arrhythmias in some cases. Aside from that, it can cause irritability, nervousness, insomnia, and it dehydrates the body. Energy drinks should NOT be used while exercising (or working in the hot sun...ahem!), as the loss of fluid from sweating plus the

dehydration from the drink can cause even more severe dehydration. Energy drinks also contain a LOT of sugar and if consumed on a regular basis can cause weight gain. They are not healthy for you! In summer you should drink LOTS of WATER!!!



Elizabeth Gill

In the last several years, it seems there has been a marked decline in customer service. I'm not sure if it is because of the trend towards "big-box" stores, that make employees feel anonymous and therefore like their actions don't matter, or if it is the general slide that patrons have now become used to such treatment. Either way, I was blown away by the service I received a few weeks ago, and it was so refreshing I am going to offer it up as an example. I am a very good researcher, and often in the office it falls on me to track things down. It's the only time my OCD works FOR me. Just prior to Mother's Day, Taz was having a wicked time trying to find a very specific item that his mother wanted. Time was short, so I offered to help. I started by calling

all the usual suspects, and was able to find objects in the same vein, but not the very exact thing his mother wanted. He had already tried Home Depot, and was told they didn't have it. I decided I would try them again. I was put through to Monica, (her actual name, because she was awesome). Monica was on the phone with me for at least a half an hour, even bringing her manager into the conversation. As it turned out, the store she worked at did not carry them, but she went and contacted the other regional stores to find out who did, how many, the SKU number to aid in getting them once there, and did I want someone to pull them and they would hold the items. She was always very polite, and her help made a huge difference. (Especially to Taz and his mom) I was so impressed, I went to the Home Depot website and wrote their version of a commendation for Monica. I was even more surprised when I received a real person reply to that email, as well as a phone call thanking me for sharing the story with them. All in all, I was quite pleasantly shocked to find such a high level of customer service and follow through in a large chain store. Then I realized that the size of the chain doesn't matter, but the attitude of the employee and her supervisor. Obviously, her supervisor worked closely with his team to emphasize this attitude, and by training and empowering his employees, they were able to exceed customer expectations. These are techniques that we can easily implement in our jobs working together as a TEAM to provide a memorable patron experience and strengthen our quality, at each level-- newly hire to senior supervisor--Going above and beyond at every stage to the patron clients and each other. Thank you for your hard work, all the time, and stay cool. ---Clear

Jared Evans

With Summer almost here, it is easy to forget home safety as we spend days in and out of the house, windows open, hanging out by the pool. Please take a minute to read the following tips to ensure you protect yourself, your family, and your valuables.

MAKE YOUR HOME SAFER.....

Motion detector lights are better than static lights. Regularly check to make sure that the light bulbs aren't burned out or broken.

Trim bushes to waist level.

Don't advertise the type of security system you use. A thief will find out how to disable it.

Arm your alarm, even when you are at home.

Exposed phone lines should be buried. A thief can cut through them to circumvent your alarm.

Lock your gates and fences. Metal gates and fences are best because the noise that they make when opened is a deterrent.

Small barking dogs like Chihuahuas are a better deterrent than large dogs.

The best types of doors are metal or solid wood with multiple deadbolts and hinges that are recessed into the doorframe. Be sure to include the doorframe in the alarm system.

If you have glass sliding doors or French doors, arm each pane of glass. Add deadbolts to the top and bottom of the doors, making sure you use double-sided key locks

for each deadbolt.

Never leave your garage door opener in an unlocked car in your driveway. With it, a thief can gain access to your home or copy your code and break into your garage at any time.

A front door with no peephole—or one that's too high—won't provide any security. Make sure your front door has a peephole at a level that everyone in the family can see through.

A chain lock on the door is not strong. If the door is opened, just a simple push on the door will pull the screws right out of the doorframe. A better way to keep intruders out is a doorstop that screws into the floor, making it nearly impossible to open the door further.

Another good way to reinforce your doors is to install deadbolt locks directly across from each hinge. This way, the door is equally stable on both sides.

Window locks may help you feel secure, but they're very easy to tamper with. Simple metal pins placed in the window frames won't allow the window to move any further, keeping criminals out.

Thieves don't like light. You can surprise them with motion detectors hooked up to lights and appliances throughout the house.

Burglars also hate noise, so equip windows with alarms that emit a piercing sound when they're set off.

Treat windows with a protective covering like ShatterGARD, Someone can hit the window, but even if it breaks, the covering will hold the shards in, and keep the criminal out.

Marlies Meinhold

"Without continual growth and progress, such words as improvement, achievement, and success have no meaning."

Benjamin Franklin

How profound is that statement?

As it started off I was researching things about the Declaration of Independence, (with the fourth of July coming up) and then I got into the Constitution of the United States. I realized that Benjamin Franklin was a signer on both documents. (As I find out from a friend's son they learned that last week in the third grade.) So I came across this quote from Benjamin Franklin and felt that it was so profound of a statement that I wanted to use it for our newsletter Quote of the month. I feel that the strength is in the statement itself. As we continually grow, change, do a better job, It gives the meaning to success. It says to me that if you work hard you achieve more.



Dave Ellis- chasing down the bad guys at City Hall. Hee Hee Hee--Run, Dave, Run! See, Dave Run!

Richard "Taz" Zahn

Taz ToolBox

I look around and I am amazed at the way people react to things that life gives them. Everyone has the same 24 hours in a day to use how they want. You can waste them, use them, make excuses for them, invest them and the thoughts go on.

People are too quick to judge others and end up comparing themselves rather than competing with where they are and where they want to go.

It all takes work. Work ethic somehow was lost in the last few years. If you want to learn more about work ethic, read some books about how this great country was founded.

Stand for something, something that will help others.

Start with changing your ATTITUDE and see how it affects your life.

The longer I live, the more I realize the impact of attitude on life. Attitude, to me, is more important than facts. It is more important than the past, than education, than money, than circumstances, than failures, than successes, than what other people think, say, or do. It is more important than appearance, giftedness, or skill. It will make or break a company, a church, a home. The remarkable thing is we have a choice every day regarding the attitude we will embrace for that day. We cannot change our past. We cannot change the fact that people will act in a certain way. We cannot change the inevitable. The only thing we can do is play on the one string we have, and that is our attitude. I am convinced that life is 10% what happens to me and 90% how I react to it. And so it

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is with you. We are in charge of our attitudes.

by: Rev. Charles Swindoll,

If we all make just 1 change a day, just think how things may change. If not, you will be a better person. What do you have to lose? TAZ

Taz Box

See how you match up.

Everyone has a personality of a cartoon character. Have you ever asked yourself what cartoon character do you most resemble?

A group of investigators got together and analyzed the personalities of well known and modern cartoon characters. The information that was gathered was made into this test.

Answer all the questions (only 10) with what describes you best, add up all your Points (which are next to the answer that you choose) at the end and look for your results.

Do not cheat by looking at the end before you are done.

1. Which one of the following describes the perfect date?

- a) Candlelight dinner (4 pts.)
- b) Fun/Theme Park (2 pts.)
- c) Painting in the park (5 pts)
- d) Rock concert (1 pt.)
- e) Going to the movies (3 pts.)

2. What is your favorite type of music?

- a) Rock and Roll (2 pts.)
- b) Alternative (1 pt.)
- c) Soft Rock (4 pts.)
- d) Country (5 pts)
- e) Pop (3 pts.)

3. What type of movies do you prefer?

- a) Comedy (2 pts.)
- b) Horror (1 pt.)
- c) Musical (3 pts.)
- d) Romance (4 pts.)
- e) Documentary (5 pts.)

4. Which one of these occupations would you choose if you only could choose one of these?

- a) Waiter (4 pts.)
- b) Professional Sports Player (5 pts.)
- c) Teacher (3 pts.)
- d) Police (2 pts.)
- e) Cashier (1 pt)

5. What do you do with your spare time?

- a) Exercise (5 pts.)
- b) Read (4 pts.)
- c) Watch television (2 pts.)
- d) Listen to music (1 pt.)
- e) Sleep (3 pts.)

6. Which one of the following colors do you like best?

- a) Yellow (1 pt.)
- b) White (5 pts.)
- c) Sky Blue (3 pts)
- d) Dark Blue(2 pts.)
- e) Red (4 pts.)

7. What do you prefer to eat?

- a) Snow (3 pts.)
- b) Pizza (2 pts.)
- c) Sushi (1 pt.)
- d) Pasta (4 pts.)
- e) Salad (5 pts.)

8. What is your favorite holiday ?

- a) Halloween(1 pt.)
- b) Christmas(3 pts.)
- c) New Year (2 pts.)
- d) Valentine's Day(4 pts.)
- e) Thanksgiving(5 p ts.)

9. If you could go to one of these places which one would it be?

- a) Paris (4 pts)
- b) Spain (5 pts)
- c) Las Vegas (1 pt)
- d) Hawaii (4 pts)
- e) Hollywood (3 pts)



10. With which of the following would you prefer to spend time with?

- a) Someone Smart (5 pts.)
- b) Someone attractive (2 pts.)
- c) Someone who likes to Party (1 pt.)
- d) Someone who always has fun (3 pts.)
- e) Someone very sentimental (4 pts.)

Now add up your points and find out the answer you have been waiting for!

(10-16 points) You are Garfield : You are very comfortable, easy going, and you definitely know how to have fun but sometimes you take it to an extreme. You always know what you are doing and you are always in control of your life. Others may not see things as you do, but that doesn't mean that you always have to do what is right. Try to remember, your happy spirit may hurt you or others.

(17-23 points) You are Snoopy: You are fun; you are very cool and popular. You always know what's in and you 're never out of style , y ou are good at knowing how to satisfy everyone else. You have probably disappeared for a few days more than once but you always come home with the family values tha t you learned Bei ng married and having children are important to you, but only after you have had your share of fun times

(24-28 points) You are Elmo: You have lots of friends and you are also popular, always willing to give advice and help out a person in need. You are very optimistic and you always see the bright side of things. Some

good advice: try not to be too much of a dreamer. Dreaming too big could cause many conflicts in your life.

(29-35 points) You are Sponge Bob Square Pants:

You are the classic person that everyone loves. You are the best friend that anyone could ever have and never wants to lose. You never cause harm to anyone and they would never not understand your feelings. Life is a journey, it' s funny and calm for the most part Stay away from traitors and jealous people and you will be stress free.

(36-43 points) You are Charlie Brown:

You are tender, you fall in love quickly but you are also very serious about all relationships. You are a family person. You call your Mom every Sunday. You have many friends and may occasionally forget a few Birthdays. Don't let your passion confuse you with reality.

(44-50 points) You are Dexter:

You are smart and definitely a thinker... Every situation is fronted with a plan. You have a brilliant mind. You demonstrate very strong family principles. You maintain a stable routine but never ignore a bad situation when it comes. Try to do less over thinking every once in a while to spice things up a bit with spontaneity!

So, now that you know who you are, who else would you like to know?

Enjoy TAZ.

Taz Thoughts

Life is a school, why not take the curriculum?

Hello everybody. June is upon us already. The beginning of Summer.

Frank Herbert

The solstice on the 21st marks the longest day of the year. This is the time when the Snowbirds go back to where they came from, and any chance folks get to get out of the valley, they take it. I'm sure that I do not need to tell any of you that the cost of gas isn't helping our plans to escape the heat, but if you can, I suggest you pack up the family and go see the sights.

I have lived here for 10 years now. I moved here from Chicago in May of 1998. In that time you would think that I would have gone to the Grand Canyon, or gone to see the red rocks of Sedona, or maybe taken the drive to go see the meteor crater. But no I haven't. A friend of mine who was visiting from Florida explained it once and it made perfect sense to me. He said "Living in Florida people think I go to the beach all the time. In truth I have only been to the beach a couple of times. When you live so close to something, you take for granted that it is there. You think 'I can go any time' and never do." He was so right.

Now I may not have taken the trip to see the tourist traps, but I have had the chance to drive a few places and see a few things. Jerome for example, is an old mining town built on the side of a mountain. The entire town is literally sliding down the mountain at a rate of about an inch to an inch and a half a year. If you go, stay at the big hotel on top of the mountain. It's an old hospital/asylum that has been converted into a hotel. The view is amazing, but the creepy factor is the best. The entire town is loaded with bits from it's history. You can spend an entire day up there and learn so much about the



way of life in an early 1900's mining town.

While working for T.E.A.M. I have had the opportunity to spend a good portion of time in Payson. I love it up there. the temperature is 15 to 20 degrees cooler than here in the valley and you are in the Pine trees. It's a small town were all the residents know each other and are all up in each other's business. If you take the Beeline north of the town and head to the Payson airport, there is a little restaurant right next to the terminal (I use the word terminal loosely) which has great breakfast. You don't really notice it on the way up to the airport, but the view on the way back down the mountain from the airport is beautiful. Unfortunately if you decide to stay up and close one of the 3 bar/night clubs in the town, the only place open to eat is Denny's. Always good for some personal affirmation when you're feeling a little down on yourself. Since you're at Denny's go next door and get a room at the hotel. They have some really nice rustic style rooms for a decent price. Payson has a fair bit of history it's self. Some of the buildings in town were actually frequented by Pony Express Riders.

Those are just a couple places that I have been. There are so many other places around that are worth taking a trip to see, even if it's just a day trip. You never really know when you might move to a different state, then look back and say to yourself "I really wish I had taken the time to go see....."

They have a great website: <http://www.ci.payson.az.us/community.html>
Stay Safe, Frank
[AshBoo's Recipe Corner](#)

Ashleigh Gaylord

So this month I two yum-a-licious recipes for you to try at home. One is spicy and will tingle your taste buds. If you like Thai food you will love it. The other is a classic dessert from my mom and I bake it for myself every single year on my birthday. THAT's how much I love it.

After dinner, if you still feel up for dessert, make the following cake. It's seriously **THA BOMB!**

Let me know how you like the recipes, They are favorites of mine. You guys are doing great in STO land, thank you for working with me on all the challenges we are going through! Rock on -

Ashleigh

THAI CHICKEN

- 1 lb. of boneless chicken
- 2 zucchini (watch out that you don't get a cucumber)
- 2 cans of coconut milk
- 1 tablespoon of red curry paste (I usually use less because I'm a wuss)
- 1 tablespoon of sugar
- 1 teaspoon of salt
- 1/2 onion (chopped)
- fresh basil - I just tear it into little pieces before adding it in

Cut the chicken & zucchini into bite size pieces. Open the coconut milk and try to separate the paste from the coconut milk as best you can. Sometimes it separates well and it's easy to do. Other times it's mixed up and hard to do. In the pan, cook the coconut paste and the red curry paste over medium heat until it starts boiling. At this point, add the chicken, sugar, and salt and cook for 15 minutes, stirring every 5 minutes. After 15 minutes, add the onion, remaining coconut milk, zucchini, and basil to the pot. Cover & cook for 20 minutes. Serve over rice **My favorite rice to use is sweet rice, or "sticky rice". It adds to the Thai flair of the recipe and it's got a cool texture.

Tha Bomb Cake

- 1 pkg yellow cake mix w/o pudding (although it's pretty hard to find any "sans" pudding these days.)
- 1 (5.9 oz) box of chocolate pudding
- 2/3 cup water
- 1/2 cup sugar
- 3/4 cup veggie oil
- 8 oz. sour cream
- 4 eggs - beat and add 1 @ a time
- 1/2 bag of chocolate chips

Basically you just mix everything above in a big bowl. Then grease & flour a cake pan. Pour the batter in and bake @ 350 degrees for 1 hour or less, depending on the power of your oven. When you are done baking it, sprinkle powdered sugar on top instead of using icing. And then DIG IN!

Mick Hirko

I have been working in the concert industry longer than I care to admit. I was recently down by the stage of one of the shows, and I started to think about how much had changed over the years. When I started, there was still vinyl. It was before CD's, and concerts were done, as they are now, to promote the product. But the tours were also supposed to be the fun part of the business, the part where the artist got to show his art, entertain and just have fun. Box office was all reconciled in cash, and it was usually the tour manager who showed up with his bag to collect the artist's share. Then they took the money and paid bills, and had a great time. I am not saying that they blew all the money, but they also did not take it as serious as they do today. Corporate sponsorship of tours was unheard of. Do you know who the first band was that embraced corporate sponsorship and "sold out"? It was the Rolling Stones. You know, they really must have needed the cash...

Times have changed. The music world has become a lot more corporate. It all comes down to the mighty dollar, yet the music always finds a new outlet to have itself heard. Once upon a time, in the 80's, one record company after another either went out of business, or get gobbled up by one of the big three. If finally got to the point that the mighty three had spent so much money putting the rest of their competition out of business, that pretty much the only way a recording could be released is if it guaranteed to have a million unit sells. Since no new artist could guarantee that, it was the same old corporate work horses that were put back to work again and again. Music survives all. It survived disco, so it could survive the corporate world. With time, new and underground labels started to appear. Since the mighty three had complete control over the distribution and marketing, the new labels had to be innovative. Remember, this was all before the internet took over. Guerilla marketing was born, as were inde-

pendent record stores, sites sales and lots of product giveaways. With the growth of CD's, and the eventual ability to mass produce at a very low cost, the big boys started to lose their grip. Add David Geffen (Geffen Records) and Richard Branson (Virgin Records), suddenly there were some deep pockets to compete against the corporate giants. Before I forget, did you know that Guns n Roses was a multiple platinum recording artist before getting any radio play? No radio station wanted to touch them, not only because of the big 3 boycott, but because their stuff was just too extreme. They sold 3 million units just through word of mouth. Imagine that.

I really don't want to bore you all with the history lesson. Most of you are aware of the recording world we live in now, and the recent history. The record companies have lost much of their power, because the institutional forms of distribution don't control the market any more. Vinyl and cassettes have disappeared. (Even though I love how the purists are actually forcing the rebirth of some vinyl), the percentage of people buying CD's in brick and mortar stores is shrinking, and the internet is the new home of buying and listening to music. People have more choices. No one needs to buy a whole album, if you only like one song. Sadly, on the flip side to that, no one listens to those other 11 cuts, to find that great undiscovered gem. I still buy CD's, just because I cannot let go of holding on to the tangible product, and I do want to listen to those other 11 cuts, even if it is only the first 10 seconds of each one (an old, bad habit I developed when I was working at the radio station) Everything has it's up and down sides. Artists have always been worried about pirating, losing revenue to people making copies. Artists are finding out the hard way, just like that picture with you holding a bong on your Myspace page (trust me, some day it will come back to haunt you), once you put it on the internet, you can never take it back. One it is out there, it is easy for anyone to make copies, and distribute on an exponential rate. A sign of the times. You can reach the world overnight, but

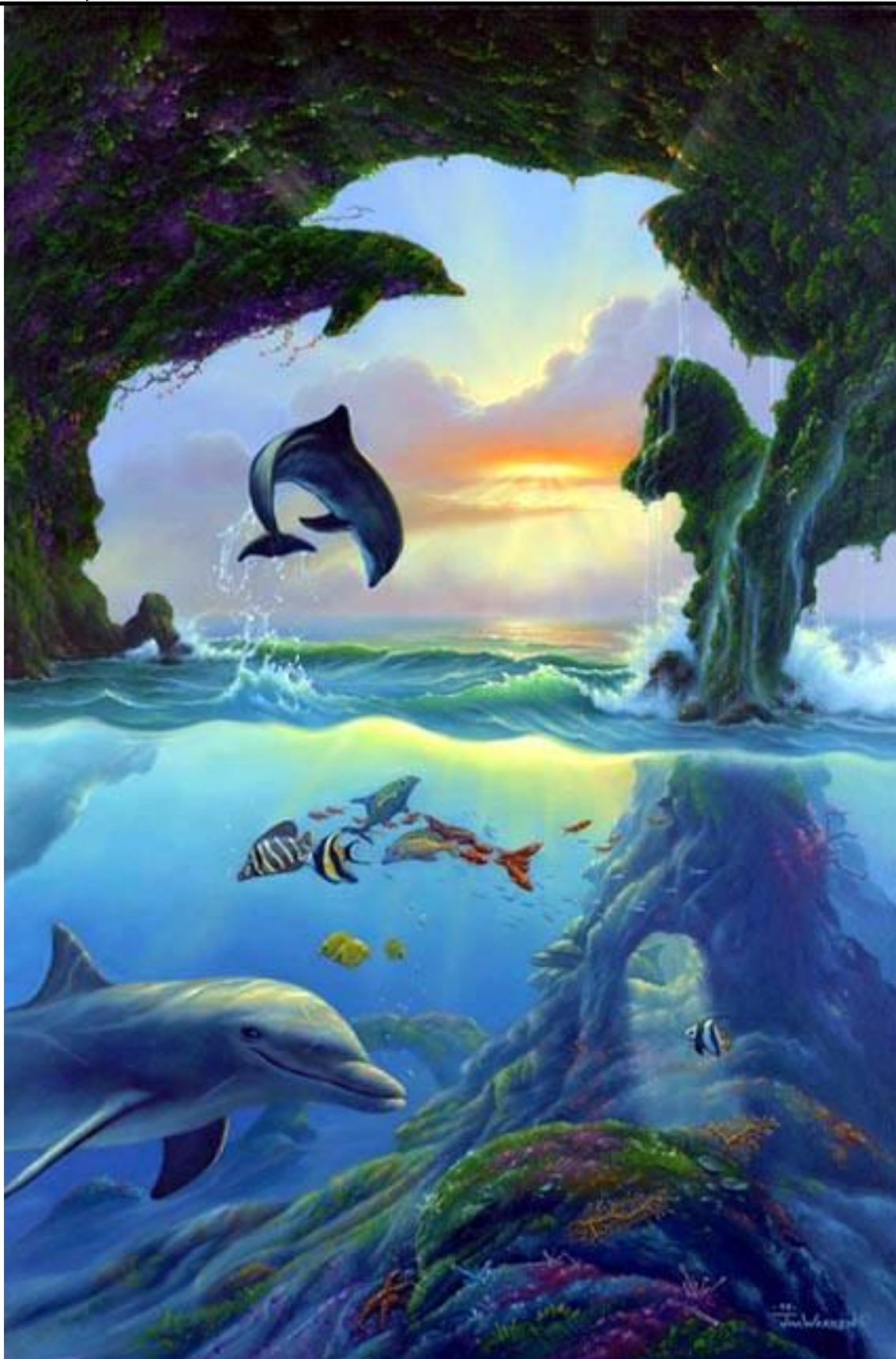
the world can suck you dry just as fast.

Recently, we worked the Bon Jovi concert at Jobing.com Arena. It was so refreshing to see a set list that changed, bot in order and in content. See, that is the way it used to be. Bands just got up there and had fun, and played as long as the mood hit them. Springsteen was notorious for 3 to 4 hour shows. The only ones that beat him on a regular basis were the Grateful Dead, but almost all bands just played. There is a reason it is called playing, not working. They had fun. Now, every set is times to the minute, every encore is the same amount of songs, same amount of encores. The only variance is how late the artist is going on. Gone are the days of the great Southern Rock Tour, with 13 guitars on Stage, jamming together (Molly Hatchett, Blackfoot and 38 Special. It was incredible) Carlos Santana Playing the drums for Led Zeppelin one night, another night Frank Zappa jamming with Jimmy Page, Page and Plant playing with Foreigner, and the list goes on. There were so many jam sessions. Carlos Santana played with everyone, and everyone played with Santana. It was good times, where every show was new and exciting, when people still went to have fun and laugh and smile. I like those shows where people leave wit ha smile on their face because they enjoyed the music and it brought them happiness, versus the anger and hatred that comes out too often these days.

When you are at a show, remember that we are all part of it. We are there to facilitate the good times of others, and yet enjoy ourselves. Yes, we all have a job to do, but does that mean we can't sing along in our heads, or just smile because we like the music and the happy faces it is creating? Remember, music is created, but music also creates. It creates moments and memories that will be with us forever. Have fun, be part of the experience, and be safe out there Keep the Peace, and I'll see you out there.

Mick Hirko

President, T.E.A.M. Security



can you find all 7 dolphins?