

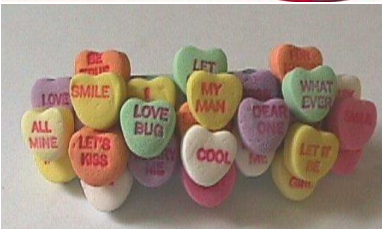
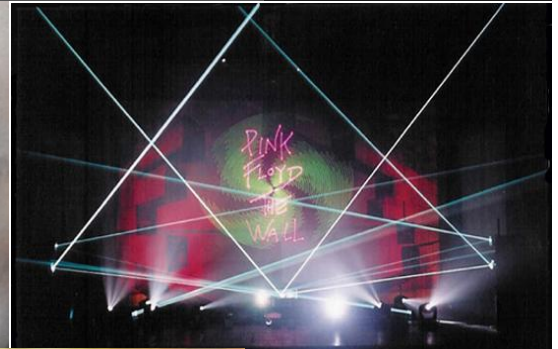
# T.E.A.M. CENTS

## February 2009

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February 1 - 28

Volume XVIII Issue 2



# February 2009

Sun      Mon      Tue      Wed      Thu      Fri      Sat

**STOP**

**ALL EMPLOYEES ARE  
REQUIRED TO WORK ONE SHIFT ON BLACKOUT DAYS!!**

1	2	3	4	5	6	7
8	9	10	11	12	 Robin Williams NBA (USAC)	 Robin Williams NBA (USAC)
 NBA All Star Game	16	17	18	 SWA Conference	 19 Crescent Crown	 20 Pink Floyd Laser
22	23	24	 YES Maryvale Tempe Diablo	 25 Zappa plays Tempe Diablo	 26 Dare to Share Tempe Diablo	 27 Dare to Share Maryvale
						28

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**elizabeth@teamsecurity.net**  
 Or FAX to:  
 (480) 736-8252  
 Management has the right to review and approve all written material. Any article deemed inappropriate will not be published



# Anniversaries

Samantha Williams	2/4	3 Years
Steven Markgraf	2/2	2 Years
Manual Lievanos	2/17	2 Years
Robert Deriemer	2/16	1 Year
David Wright	2/21	1 Year

# Birthdays

Kristy Nelson	2/2
Marcelo Hernandez	2/4
Brian Kramer	2/4
Brian Nicoson	2/5
Joshua Greenlee	2/5
Forrest DeCuir	2/5
William Goldblatt	2/7
Sean Ward	2/8
Donna Griffith	2/11
Jonathan Deschine	2/11
Brian Larson	2/12
Donald Parks	2/13
Diane Chapko	2/13
Kali Jacobs	2/13
Mark Crow	2/14
Shaun Miller	2/15
Christopher Craig	2/15
Louis Damasco	2/16
Ken Vandiver	2/16
Ryan Landrum	2/16
Bryan Williamson	2/17
Robert Chandler	2/19
Marianne Morrison	2/19
Maurice Walker	2/19
Michael Salimel	2/25
Kelley Hotz	2/25
Chad Stoddard	2/26
Manuel Beruman	2/26
Rey Marroquin	2/27
Salvador Martinez	2/27
William Sasso	2/28

## Notes on Upcoming Events:

### NBA All Star 2009:

The 58th All-Star Game will be played at the US Airways Center, home of the NBA's Suns and 2007 WNBA Champion Mercury, on Sunday, Feb. 15, 2009. A worldwide television audience spanning over 200 countries will view the events. Fans in the United States will watch the action on TNT. Phoenix also hosted All-Star in 1975 and 1995.

The All-Star competitions will tip off on Friday, Feb. 13, as the league's top rookies and second-year players square off in the Rookie Challenge. The excitement will continue the next day with NBA All-Star Saturday Night, which includes Shooting Stars, a competition featuring NBA and WNBA players and NBA legends, Skills Challenge, a contest of top guards working against the clock to complete a series of passes, free throws, lay-ups and agility drills, and the Three-Point Shootout, where six of the best long-range shooters compete against each other and the clock in a test of accuracy. The evening's grand finale, the Slam Dunk Contest, will showcase some of the NBA's best athletes as they take to the air mystifying fans with their gravity-defying creativity.

The 2009 event marks the third time Phoenix has hosted All-Star. On Jan. 15, 1975, the New York Knicks' and future Hall of Fame guard Walt "Clyde" Frazier scorched the West with 30 points - including 10-of-17 shooting from the field - to capture MVP honors. Played at Veterans Memorial Coliseum, the Game is remembered for the performances of many eventual Hall of Famers including Rick Barry of the Golden State Warriors, John Havlicek of the Boston Celtics, and Kareem Abdul-Jabbar of the Milwaukee Bucks. Charlie Scott of the Phoenix Suns also participated in the game. In the end, the East, coached by K.C. Jones of the Washington Bullets, prevailed 108-102, against the West, led by coach Al Attles of the Warriors.

The All-Star Game returned to the desert 20 years later on Feb. 12, 1995, when Suns stars Charles Barkley

and Dan Majerle were among those selected to play and Sacramento Kings guard Mitch Richmond scored 23 points in 22 minutes to earn MVP honors. Played at the then-America West Arena, Suns legend Paul Westphal coached the West to a 139-112 blowout of the East, coached by Brian Hill of the Orlando Magic. The Game displayed the talents of many players still competing in the NBA including Dikembe Mutombo, Shaquille O'Neal, Gary Payton, Penny Hardaway, Grant Hill, and Alonzo Mourning.

## Employee of the Quarter

**Don Glazier**

## Supervisor of the Quarter

**Michael Salinel**

**Congratulations. Keep up the great work!!**

I would also like to mention the runner ups for this quarter.

Supervisor:  
John Hale  
Marianne Morrison  
Terrie Sears

Employee:  
Mike Hammerand  
Nick Nepple  
Charles Henry  
Brian Larson

## Richard "Taz" Zahn

### TAZ TOOLBOX THE LOVE OF LIFE

It has been said that you can not control what happens to you however you can control how you react to what happens.

This is a principle that life is based on. It can either help make you successful or give you the reasons not to succeed. No matter what, it is your choice.

Some things may be simple for others and harder for you. Other things may come more easily for you and not for everyone else. There is nothing wrong with hard work. Hard work is how the United States was made. It is how we used to survive. It is how many generations before us survived. It was the way of life. Work hard and help others. It was simple and very effective. Over time we have lost our morals, lost our sense of pride and honor. It is easier to blame someone else rather take responsibility for our actions. If you mess up you mess up. Take responsibility for that action and move forward. Learn something from it and be a better person. Help others, even people you don't know yet.

Society has created a monster, people are not helping, they are hurting.

People want a change. We'll see how that one goes.

They need to take responsibility for themselves first, then someone close to them like a spouse or a parent, then children and brothers and sisters and so on. Pay it forward, everyday. Listen to what happens.

I have been blessed many times in my life. I listened. It may have not been right of way however it did happen.

I was given life back. I choose to walk on the other side of the tracks. It is hard to be positive in a negative environment however it is worth it. Life is good. It's a great day. Sometime there

are just more road blocks or hurdles to overcome. Enjoy challenges. It makes you a better person, for you and for everyone else.

We have so much to be thankful for. Think about it however stay on the thankful side, air, weather, skies, sun, trees, water, electricity, clothes, independence, food and on and on. Focus on what you do have and not what you don't have, and pretty soon you'll be thankful every-day.

Read positive books on leadership and a positive mind set. It will mess you up. It'll be good. Let the positive in and push the negative out. Soon you'll be doing something different and it will affect someone else.

Below is a quote from Vince Lombardi of how we all can live by. After the cheers have died down and the stadium is empty, after the headlines have been written and after you are back in the quiet of your room and the championship ring has been placed on the dresser and all the pomp and fanfare has faded, the enduring things that are left are: the dedication to excellence, the dedication to victory, and the dedication to doing with our lives the very best we can to make the world a better place in which to live.

Always Remember  
TAZ

"The measure of who we are is what we do with what we have."

-Vince Lombardi

## Armando Estrada

### MY FIRST KISS

It was the summer of 1984 and I was eleven years old, Reagan was president, Vanessa Williams became Miss America, (but was stripped of her title after posing nude in playboy), the space shuttle, "Discovery" made its maiden voyage to space, the cell phone age began at five dollars a minute, and I had my first kiss.

I was trying to look cool by leaning up

against my parent's mulberry tree wearing my "Corona" shorts, tang-top and flip flops. I knew that Heather Hagan always walked by my house at the exact time everyday since school was out and we both new why we where there. We would sit and talk for awhile, about nothing really, but the anticipation of the inevitable was incredible. The sweaty palms, butterflies in my stomach and being so nervous and knowing I had never kissed a girl. Needless to say I did not want to screw it up, it is my first kiss.

Without warning Heather turned and leaned over and just as I turned we kissed. There are moments you remember for the rest of your life this is one of them. It felt as if fireworks where going off all over my body and I could not even begin to describe the emotions I felt that day. But it was not to be by the end of the summer Heather had move away and we did write each other for awhile. We faded away from each other, but the memory of my first kiss underneath the mulberry tree with Heather is a strong today as it was then.

Mondo

## Marianne Morrison

February is upon us with spring around the corner. NBA all star game and the whoop la that goes with it, is all happening on Valentine Day weekend. If you don't already know it, that weekend is a **blackout** so try to celebrate Valentines Day with your loved ones before or after the 14<sup>th</sup>.

Spring training starts up after that for all of you baseball fans. We have 2 spring training camps & are working on our third. We will be pretty busy for a few weeks with spring training, and then in March we get to add St. Patty's day, Ostrich Festival, Tempe Arts Festival, a Cricket Pavilion show and who knows what else. So I hope you enjoyed your time off cuz it's gonna be busy for awhile, but it will be fun.



# POST ORDERS

Please make sure to take the time to remember Valentines Day for whom ever is important to you in your life, cuz life is short and you can never tell the people you love that you love to often. That is always something they need to hear.

I just want to clarify an issue with everyone on a situation that has come up recently. When you come and work an event for T.E.A.M. you are there for the duration of your shift. When you are given your lunch break you are told 20 minutes because we know you are going to be gone 30. Why? Because it takes you at least 5 minutes to walk back to dispatch & when you are done 5 minutes to walk back to your post. You are not supposed to leave the event to go anywhere else i.e. run errands, meet a friend, go somewhere to buy lunch or anything else. Why? Because if we let everyone do that we wouldn't have enough time to give everyone lunch breaks or rest room breaks. Why? Because people wouldn't make it back in time, for various reasons, maybe get into an accident, get stuck in an accident, your parking spot is gone & now there is no place close to park and so on. If we let one person do it then we have to let everyone do it and that is not going to happen. So if anyone has ever considered the fact that they may leave while at work on a shift please disregard that thought. When you get there you are there until you sign out at the end of your shift. If you have any questions about this please feel free to ask.

Have a great February, enjoy your work, remember to smile, be pleasant, customer service is always first and remember I am always available for any questions or concerns.

Marianne

## Food for thought....

The Old Man (it's a great story)

As I came out of the supermarket that

sunny day, pushing my cart of groceries towards my car, I saw an old man with the hood of his car up and a lady sitting inside the car, with the door open. The old man was looking at the engine. I put my groceries away in my car and continued to watch the old gentleman from about twenty five feet away.

I saw a young man in his early twenties with a grocery bag in his arm, walking towards the old man. The old gentleman saw him coming too and took a few steps towards him. I saw the old gentleman point to his open hood and say something. The young man put his grocery bag into what looked like a brand new Cadillac Escalade and then turn back to the old man and I heard him yell at the old gentleman saying, 'You shouldn't even be allowed to drive a car at your age.' And then with a wave of his hand, he got in his car and peeled rubber out of the parking lot.

I saw the old gentleman pull out his handkerchief and mop his brow as he went back to his car and again looked at the engine. He then went to his wife and spoke with her and appeared to tell her it would be okay. I had seen enough and I approached the old man. He saw me coming and stood straight and as I got near him I said, "Looks like you're having a problem." He smiled sheepishly and quietly nodded his head. I looked under the hood myself and knew that whatever the problem was, it was beyond me. Looking around I saw a gas station up the road and told the old man that I would be right back.

I drove to the station and went inside and saw three attendants working on cars. I approached one of them and related the problem the old man had with his car and offered to pay them if they could follow me back down and help him.

The old man had pushed the heavy car under the shade of a tree and appeared to be comforting his wife. When he saw us he straightened up and thanked me for my help. As the mechanics diagnosed the problem (overheated engine) I spoke with the old gentleman. When I shook hands with him earlier he had noticed my Marine Corps ring and had commented

about it, telling me that he had been a Marine too. I nodded and asked the usual question, "What outfit did you serve with?"

He had mentioned that he served with the first Marine Division at Tarawa, Saipan, Iwo Jima and Guadalcanal. He had hit all the big ones and retired from the Corps after the war was over. As we talked we heard the car engine come on and saw the mechanics lower the hood. They came over to us as the old man reached for his wallet, but was stopped by me and I told him I would just put the bill on my AAA card. He still reached for the wallet and handed me a card that I assumed had his name and address on it and I stuck it in my pocket. We all shook hands all around again and I said my goodbye's to his wife.

I then told the two mechanics that I would follow them back up to the station. Once at the station I told them that they had interrupted their own jobs to come along with me and help the old man. I said I wanted to pay for the help, but they refused to charge me. One of them pulled out a card from his pocket looking exactly like the card the old man had given to me. Both of the men told me then, that they were Marine Corps Reserves. Once again we shook hands all around and as I was leaving, one of them told me I should look at the card the old man had given to me. I said I would and drove off.

For some reason I had gone about two blocks when I pulled over and took the card out of my pocket and looked at it for a long, long time. The name of the old gentleman was on the card in golden leaf and under his name.....

"Congressional Medal of Honor Society."

I sat there motionless looking at the card and reading it over and over. I looked up from the card and smiled to no one but myself and marveled that on this day, four Marines had all

come together, because one of us needed help. He was an old man all right, but it felt good to have stood next to greatness and courage and an honor to have been in his presence.

Remember, old men like him gave us FREEDOM for America.

America is not at war. The U.S. Military is at war. America is at the Mall.

If you don't stand behind our troops, PLEASE feel free to stand in front of them!

Remember, Freedom isn't Free, thousands have paid the price so we can all enjoy what we have today.

GOD BLESS AMERICA!

## Elizabeth Gill

Oh, sure, valentine's is an excellent opportunity to celebrate romance and love and push Hallmark thru another fiscal quarter; and I am the last person to knock the candy. (I adore those little conversation hearts), however, aside from the roses and presents, Valentine's Day has a long, complex and often macabre history. And I, of course, find that sordid history fascinating. There is nothing like a little intrigue, double cross, and group slaughter to chase those annoying little cupids away. I am speaking of the Saint Valentines Massacre. In 1929 Chicago, Al Capone (conveniently on vacation in Florida) had members of his gang –dressed as police officers--line up 7 members of a rival mob boss, Bugs Moran, and then executed them. The plan was well designed and perfectly executed, right down to marrying the alibi. Although Moran wasn't there and as such survived, his number 2 and several high ranking mobsters were killed. Although precisely who pulled the Thompson's triggers is unknown, it is well accepted that Capone was the figurehead. – Whether for territory, or shares of the boot-legging industry, or as revenge. The incident brought the government notice to that

area, and within a few years, most everyone involved was dead or in prison for other reasons, including Capone himself. Eighty years later, the story is still fascinating. We just don't have that kind of Hollywood mobster/gangster people anymore. Only in the movies- this makes it very interesting to look at how often this infamous massacre scene is re-created:

-The massacre was used as a plot device in the 1959 film *Some Like it Hot* and was the subject of Roger Corman's 1967 film *The St. Valentine's Day Massacre*. This film, possibly the most well-known of all portrayals of the incident, is a mixture of solid historical facts and absolute fiction.

-The massacre is also featured in a scene from the original *Scarface*.

-The TV series *Early Edition* included a final season episode named "Everybody Goes to Rick's" whose story was based around this event.

-It also inspired the song "Valentine's Day" by singer/song-writer James Taylor and rapper 50 Cent's 2005 album *The Massacre*.

-In an episode of *The Simpsons* (Bart the Murderer) aired October 10, 1991, there is a reference to the massacre when Bart shows Fat Tony an *Itchy & Scratchy* cartoon where *Itchy* lines up a bunch of cats in front of a wall and shoots them with a machine gun. Fat Tony then replies (laughing) "It's funny because it's true." And the character of *Johnny Tightlips*, who hardly gives any information to anyone, even his own gang, is based on Frank Gusenberg. His catchphrase is "I ain't sayin' nothin'," which he says even after he has been shot by a stray bullet, and was asked where it hit.

-In an episode of the TV show *M\*A\*S\*H*, the staff of the 4077th are trying to pick a date that their families can get together for a party back home. BJ Hunnicutt suggests Valentine's Day and Dr. Charles Emerson Winchester sarcastically replies: "Perfect, they can meet in a garage in Chicago!"

-The 1991 movie *Oscar*, starring Syl-

vester Stallone, includes a reference to the massacre as well. Stallone plays "Snaps" Provolone, a prominent gangster in Chicago in 1931. In a scene early in the movie, his accountant reminds him, "You were in Chicago... It was Saint Valentine's Day," at which Stallone and one of his goons exchange a knowing smile and a chuckle.

-The nickname of the "St. Valentine's Day massacre" has also been used to refer to the sixth, and final match-up, between boxers Sugar Ray Robinson and Jake LaMotta. This is due to the fact that it took place on Valentine's Day in 1951, and because of the beating that LaMotta took, which caused the fight to be stopped in the 13th round.

-In a Calvin and Hobbes comic strip, Hobbes teases Calvin about liking Suzie while Suzie walks up and yells at Calvin for sending her a mean Valentine. Calvin says, "I'd say we're about due for another Saint Valentine's Day massacre."

-Wu-Tang Associate/Rapper Cilvaringz has a song called "Valentine's Day Massacre".

-In an episode of *The Golden Girls* titled "Valentine's Day", Sophia recalls a Valentine's Day spent with her husband and father while on a road trip in 1929. While in Chicago their car breaks down right before the massacre. The mechanic killed in the massacre is shown lending his tools to Sophia's husband.

-At the Disney's Hollywood Studios' Great Movie Ride attraction a set of the ride is Chicago in the 1920s where a shootout takes place. One of the gangster's cars has a license plate of 021429, the date of the St. Valentine's Day Massacre.

-50 Cent's second major label album "The Massacre" was initially titled "The St. Valentine's Day Massacre".  
-Bungie.net is releasing a Valentine's day hopper for Halo 3 called "Valentine's Day Massacre".

-Nike recently released a skateboarding shoe designed by Paul Rodriguez titled "Valentine's day Massacre"

-An annual golfing fixture played between the American Golf Association (AGA) Delhi and the British Golf Society (BGS) Delhi is called the St. Valentine's Day Massacre.

-"Valentine's Day Massacre" is the title of a song by Rustic Overtones featuring Imogen Heap on the album Viva Nueva.

-The upcoming movie The Untouchables: Capone Rising will feature a heavily fictionalized version of the massacre, with fictional police detective Jim Malone (played by Sean Connery in the original movie and by Gerard Butler in the prequel) leading the Irish Gangsters against Al Capone in revenge for Capone killing a witness he had promised not to harm.

All in all, the truth of the scenario was so graphic and grimy and seedy, that eighty years later it is still remembered. They just don't make gangsters like they used to. So now personally, I think it would be fantastic if Hallmark keyed into this, and made gangster valentines. Little Tommy Guns with candy inside. LOL

Have a great month.

## Marlies Meinhold

The month of February and the word Love.....

Love is any of a number of emotions and experiences related to a sense of strong affection and attachment. The word love can refer to a variety of different feelings, states, and attitudes, ranging from generic pleasure to intense interpersonal attraction. The word love is both a verb and a noun. This diversity of uses and meanings, combined with the complexity of the feelings involved, makes love unusually difficult to consistently define, even

compared to other emotional states.

So as we relate Love to the month of February we have Valentines Day. Every February, across the country, candy, flowers, and gifts are exchanged between loved ones, all in the name of St. Valentine. But who is this mysterious saint and why do we celebrate this holiday? The history of Valentine's Day — and its patron saint — is shrouded in mystery. But we do know that February has long been a month of romance. St. Valentine's Day, as we know it today, contains vestiges of both Christian and ancient Roman tradition. So, who was Saint Valentine and how did he become associated with this ancient rite? Today, the Catholic Church recognizes at least three different saints named Valentine or Valentinus, all of whom were martyred.

One legend contends that Valentine was a priest who served during the third century in Rome. When Emperor Claudius II decided that single men made better soldiers than those with wives and families, he outlawed marriage for young men — his crop of potential soldiers. Valentine, realizing the injustice of the decree, defied Claudius and continued to perform marriages for young lovers in secret. When Valentine's actions were discovered, Claudius ordered that he be put to death.

Other stories suggest that Valentine may have been killed for attempting to help Christians escape harsh Roman prisons where they were often beaten and tortured.

According to one legend, Valentine actually sent the first 'valentine' greeting himself. While in prison, it is believed that Valentine fell in love with a young girl — who may have been his jailor's daughter — who visited him during his confinement. Before his death, it is alleged that he wrote her a letter, which he signed 'From your Valentine,' an expression that is still in use today. Although the truth behind the Valentine legends is murky, the stories certainly emphasize his appeal as a sympathetic, heroic, and, most importantly, romantic figure. It's no surprise that by the Middle Ages, Val-

entine was one of the most popular saints in England and France. While some believe that Valentine's Day is celebrated in the middle of February to commemorate the anniversary of Valentine's death or burial — which probably occurred around 270 A.D — others claim that the Christian church may have decided to celebrate Valentine's feast day in the middle of February in an effort to 'christianize' celebrations of the pagan Lupercalia festival. In ancient Rome, February was the official beginning of spring and was considered a time for purification. Houses were ritually cleansed by sweeping them out and then sprinkling salt and a type of wheat called spelt throughout their interiors. Lupercalia, which began at the ides of February, February 15, was a fertility festival dedicated to Faunus, the Roman god of agriculture, as well as to the Roman founders Romulus and Remus.



## Ashleigh Gaylord

This is the month of February. The month of love, inspiration, and art. This month I am writing about why I love photography and included is a picture collage of things I love. Of course, there is much more but I can only fill 1 sheet of paper.

I love photography for a couple reasons. One of the first and foremost reasons is memories. I'm one of those people that loves to reminisce when I hear a song that makes memories come flooding back, or remembering all the great things I experienced in my house in GA. Pictures are a way to capture memories in time, that as long as you keep, you will never forget.

# POST ORDERS

There are too many wonderful experiences in this world to forget and I take LOTS of pictures, because there are lots of things I never want to forget. Take my "girls night out" picture for example. That one picture makes me remember all the funny things that happened that night and how happy we all were. Then there are the pictures you have of people or pets that are no longer around. Those can bring back some sadness, but they also bring back all the good memories you had with that pet or person. Life goes by SO quickly and it helps me to remember and re-live those moments. It especially helps when you're a mom and your baby grows up way too fast before your eyes. We all get caught up with work and all the other stuff we have to do, that time just ticks away... and it doesn't matter what you are doing. It ticks away, constantly at the same speed, not minding the rest of the world. I'm so much about memories too, that I buy my son the same movies (The Chipmunks Great Adventure, Return to Oz, Flight of the Navigator) that I used to watch. I like to watch them with him and re-live those moments that way too. It's really a fun thing for me.

The second reason I love photography is the art of it. You can capture a neat angle on a flower, or you can capture someone in motion, frozen in the air. It's really fun to experiment with. The picture you see of Wall\*E was done with a macro function, which means you can take an extreme close up, and it blurs the background to bring all attention to whatever it is you have focused on. I love it because you can catch such detail with it. With photography you can find beauty in places where some people would never think to look. I took some pictures the other day of these green weeds that are coming through the rock in the front yard. The green was so bright, and gave the rocks a splash of color. Normally people hate weeds, but I felt they brought beauty and had to take pictures. I love to capture such things like lightening and rainbows too, because those opportunities are few and far between. Lightening is especially hard! But it's like the thrill of the chase and

that makes it exciting to me. The third reason I like photography is really for practical functions. For instance, I've taken a picture of my room and then used Photoshop to color the walls in the picture. I did this when I wanted to paint my bedroom walls, but wasn't sure which color would look the best. Another practical function is when you need to explain to someone what something looks like. Instead of going through the hassle of all that, you can just take a picture and show them. LOL...this may sound silly but whenever I go out with the girls, one of the questions that just about always comes up is "what are you wearing"? It's great to be able to take a picture with my phone, and text it so they know exactly how it is I am dressing for the night. It's a girl thing...we don't like to be too overdressed or underdressed next to our friends. It's a fine balance. J

So that is my "love" story for the month. Hopefully all of you out there have some kind of passion that you explore too. It seems like creativity is slowly dying in today's society, with all the amenities that are provided to us. I will admit, I do play video games, but I also like to explore my creative side. My next quest is to conquer the art form of guitar playing. Wish me luck!

Have a great February!

Boo

## Steve Vamegas

Hey guys I'd like to introduce myself. My name is Steve Vanegas and I'm the new scheduler here at TEAM. I've been employed at TEAM on and off for two years as a guard like yourselves. So I know a little bit on how to handle certain events and what you should expect on these posts.

So why did I apply for a scheduler position here at TEAM? Well I was an office manager at a staffing company here in Tempe for about 9yrs. So I know about scheduling for small and large calls. When I was laid off in 8/08 I came back to TEAM after a 6 month break. Because of the fact that I really enjoyed working with you guys and the events I was scheduled for.

So don't be surprised if you see me at a post with you. I like to go out a couple times a month and get to know all the new employees. I would really like to hear feed back on the shifts you guys have done for us and even upcoming events you would like to do.

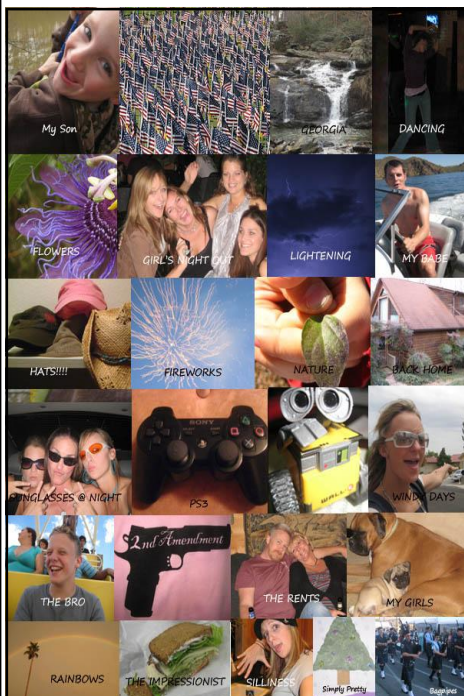
If you have any questions about your schedules please feel free to email me anytime.

Steve

## Dear Frankie:...

DEAR FRANKIE: I have been checking out the T.E.A.M. website ([www.teamsecurity.net](http://www.teamsecurity.net)) and in the Training Calendar area I noticed you have a Hands class coming up. How do I sign up for that class? – PETER PACIFIST

DEAR MR. PACIFIST: The Hands classes are scheduled by invitation only. Since the classes are taught by a Tempe Police Department Defensive Tactics Instructor, T.E.A.M. assumes additional liability for those who have been trained. Additionally, there is a cost factor involved in these classes. For these reasons we like to reserve these classes for employees who have



been employed for at least 6 months. When you are approaching your 6 month mark you can request to be added to the waiting list by clicking on the class in the calendar. You will see a hyperlink to the "Author's Email Address". Just send an e-mail requesting to attend.



DEAR FRANKIE: I was sitting at home last night with my girlfriend watching 24 and I suddenly realized that I couldn't remember what time I was supposed to work on Wednesday. It really upset me that I had forgotten something so important. So I thought to myself that I would just wait until 24 was over and I would give the office a call to double check my schedule. When the show was over at 9 o'clock I called and nobody answered. I started to panic, so I was going to call the shift reporting phone to see if they could help me figure it out, but then a really interesting story came on the news so I thought I would call after that. Well, then I really needed to see what the weather was going to be like for my hike up Camelback mountain the next day, so I waited for the weather report. Anyway....after I saw that it was going to be 80 degrees and sunny I called the 619 phone. The guy that answered was really upset and said that he didn't have the schedule for Wednesday. I don't understand, why would he get so upset at me for confirming my schedule? CLUELESS MORGAN

DEAR MORGAN: I remember that. I

was actually the one on the 619 phone that night. Let me see if I can explain it. The normal hours of operation for the office are 1000 to 1800 (6 p.m.). The 619 phone is then given to the office manager on duty that night. The manager is given a printout of the schedule for that night and the following day so that they can keep track of who is supposed to be at what post and at what time, assuring that guards are at their designated posts. Additionally, they coordinate finding a replacement in the event that they do not make it to their shift. So choosing to call the 619 phone to confirm your shift 2 days from now at 2130 (9:30 p.m.) is probably not going to yield the most positive result. My suggestion to you is to make sure that you have a calendar, palm pilot, cell phone or piece of paper handy when you initially schedule so that you can write it down right then. If you have e-mail capability, maybe request to have your schedule e-mailed to you, or if you really need to confirm, call the office at 480-829-8326 between the hours of 1000 and 1800 (6 p.m.). I hope this helps.



DEAR FRANKIE: Have you ever watched a bird perched in a tree just looking around and wondered what they are thinking? LONESOME DOVE  
DEAR DOVE: Actually yes I have. I found myself mesmerized by how peaceful it looked just sitting there in the tree soaking up the sun, checking out it's surroundings, probably enjoying the cool breeze lightly blowing

through it's feathers. But then I saw it poop on the car parked below it and quickly realized it was contemplating the placement of his payload on the hood of the car some poor sap who thought of parking under the tree would protect it from the sun. Don't believe me? Go hang out on Mill Avenue some time.



## Food for thought...

Dogs are known as man's best friend, though we can't always say that's true. If you have ever owned a dog, you probably encountered those days where you have a slight bit of regret for getting the dog. From chewed up shoes to messy carpet to washing a smelly dog that only seems to smell worse after, dogs can be a pain. Some say that the intelligence of a dog all depends on how well its owner trained it. Others believe it's all about the genes...well, breed. While it may be a combination of both, here's a look at the top 10 smartest dog breeds, in case you're in need of a Dogs for Dummies Handbook:

- #10 Australian Cattle Dog
- #9 Rottweiler
- #8 Papillon
- #7 Labrador Retriever
- #6 Shetland Sheepdog
- #5 Doberman Pinscher
- #4 Golden Retriever
- #3 German Shepherd
- #2 Poodle
- #1 Border Collie

## Mick Hirko

My father once told me that now matter what you decide to do in life, always strive to be the best at whatever you do. I always remember that, and it is one of my main motivators. Last week I stopped by a store and overheard two employees complaining about the work ethics of the new labor market, how little energy people bring to their jobs, how much they complain and the numerous excuses they could come up with to get out of work. I had to smile, because I have seen that all before, but times are changing. There is a new economy, one where people want to work and need to work. We are very fortunate, in that we are very busy. Suddenly, money is not coming from everywhere, and everybody is thinking twice before spending it. So we all work a lot harder to make ends meet. A lot of people are still thinking change is coming in the form of free government money. That will not happen. The old proverb of it taking money to make money is true, and only those that used to have a lot of money are going to get more. All of us down here need to rely on our own hard work to make it happen. I do not agree with what is happening - Big corporations, if they are in trouble, should fail. If they cannot run their business effectively, they should suffer the consequences. It makes me sick seeing the billions the government is throwing at the problem, and the response is the recipients buying new planes, re-decorating their offices for millions and paying each other millions in bonuses. What message are we sending, by continuing to reward bad behavior? The private sector does not work that way. We reward good behavior. Hard work, good attitudes and enjoying what you do brings the rewards and the fulfillment. Old school values, right?

I believe very much in rewarding good behavior. I have no idea when the government lost touch with basic reality, but common sense was sold out a long time ago. I truly believe you get out of something what you put into it. On New Years Eve, we had a guard that was supposed to guard a crossing point, and just direct people and stop them when traffic was coming. Easy, right? All he did all night long was look down with his hands in his

pockets. He would not contact anybody, talk to anyone, or do anything at all besides stand there. After being spoken to several times and the behavior not being corrected, he was relieved of his duties and sent home. Nothing we do is that difficult, especially when you just are just starting. What we do can be fun, rewarding and fulfilling, but only if you put something in to it. For the most part, all you need to have is a good attitude and a smile, and the hours will go flying by. Just a little bit of common sense and a good attitude. That really is not too much. Sure, as time goes on, we try to identify your individual strengths and to build on them. Believe it or not, you are being observed and evaluated on an ongoing basis. That is how you progress and advance. Show up with a good attitude and a desire to be the best at what you are doing, and you will go far - here and anywhere else. On the other hand, if you want to do nothing more than breathe and assume that someone else is going to cloth you, feed you and buy you whatever else you want, I would like to welcome you to the new economy. Neither your employer, your parents nor the government are either obligated to take care of you or in a position to do so. It is a tough world sometimes, but you get out of it what you put into it. By working hard you will harvest great rewards. Aside from a big paycheck, the greater reward will come from a sense to accomplishment, a sense of contributing and a job well done. It turns into a cycle of positive behavior. You have to care, for others to care about you. Big companies lay off thousands of people. They don't care. To them you are only a number in a spreadsheet somewhere. A job is not guaranteed, but the better you do your job, and the better your attitude is, the better the chance of you not losing your job to begin with, and the easier it is to find a new job if you are laid off.

I have watched people in interviews just about falling out of their seat because they are so slouched back. I have watched people answer their cell phone during an interview or even better - texting while interviewing. I bet those people still wonder why they were not hired. Good work habits are the result of good overall habits. It is something we can all work on every day - always strive to be better than the day before, expanding our horizons

and abilities. In a lot of ways what we do is show business and the spotlight is always on you, and how you act and perform will reflect on the entire production, on the entire team.

What we do can often times truly be the "funnest" job you will ever have, but it is a job, and as such, requires that you be there for it. You work, so you can afford to do the other things you want to do, not the other way around. We have set very reasonable expectations as a minimum, but as a company we will always strive to far exceed any minimum expectations. It is our striving for excellence, our raising the bar and our desire to be the very best at what we do that sets us apart from the competition. We do want all of you to be a part of that great feeling of success, but encourage you to go somewhere else if that is not what you want out of life, and make room for someone who does share our core values. Those core values include - dedication, morality, ethical behavior and most importantly - integrity in all that we do. If you deal with one of us, any one of us, you should be assured that you will be dealing with an honorable and honest person, who sincerely will attempt to help you and make your overall experience with us and the event we are working a positive one. There are plenty of corporations that are just fine with failure and lowered expectations. To us that is not an option, and we will always strive to be the very best we can be, both professionally and personally. Smile and have a good attitude and the rest will come by itself. We are striving for new horizons and to being better today than we were yesterday, and being better tomorrow than we are today.

February and March will both be very busy with the NBA All Star Game, Spring training, the Ostrich Festival, the Tempe Arts Festival, a ton of Dodge shows and the first show of the season at Cricket Pavilion, so there are lots of hours for everybody and tons of opportunities to prove yourself, move ahead and have a good time. Be safe, keep the peace, and I will see you out there.

Mick Hirko