

T.E.A.M. CENTS

September 2009

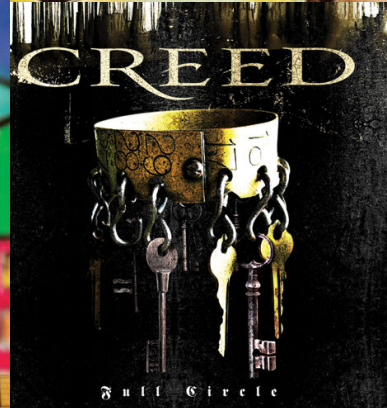
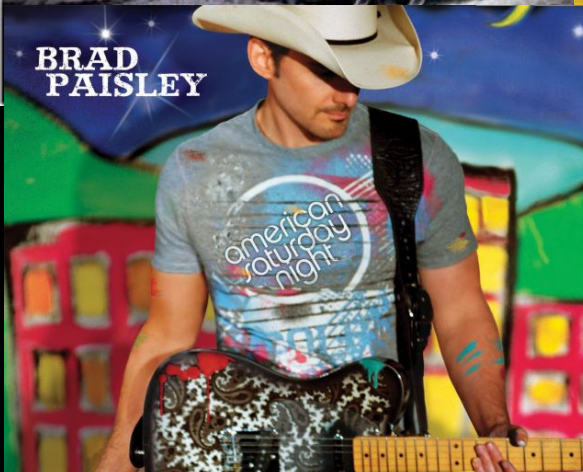
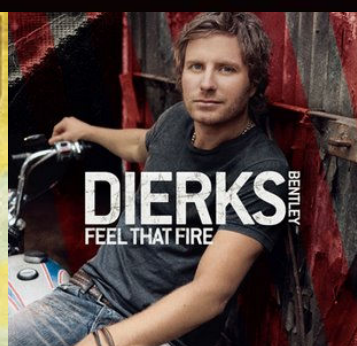
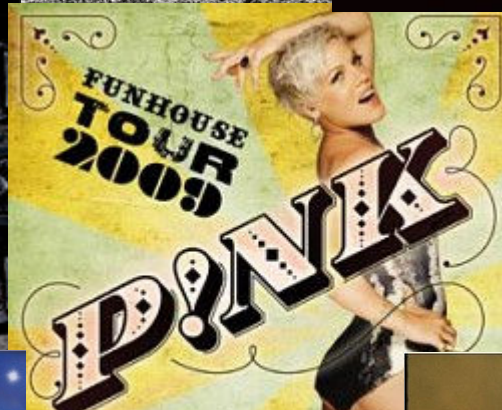
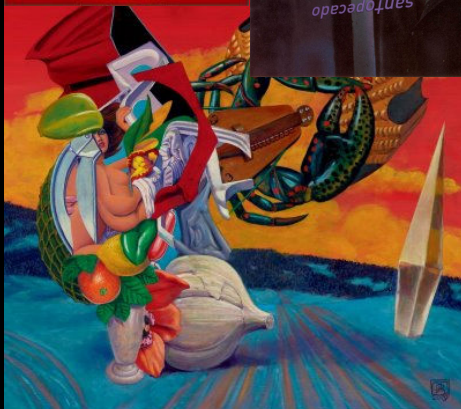
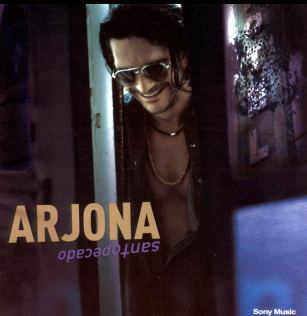
Sixteen Years and Counting

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September 1-30

Volume XVIII Issue 9

9/11/01 Remember and Never Forget!



September 2009

ALL EMPLOYEES ARE REQUIRED TO WORK ONE SHIFT ON BLACKOUT DAYS!!



	Mon	Tue	Wed	Thu	Fri	Sat
		1 Advanced Concepts Class	2	3	4	5 Mars Volta @ Dodge
6	7	8 NickelBack @ Jobing	9 Hall & Oats @ Dodge Alcohol/ID	10		12 Ricardo Arjona @ Dodge
13	14	15 Report Writing Class	16 TATT I	17	18	19
20 Pink @ Jobing.com	21	22 Radio Class	23 ChickenFoot @ Dodge	24 Bonnie Raitt @ Dodge DJ Jam @ TMP TATT II	25 Desert Botanical Gardens AU. Pink Floyd@Dodge	26
27	28 The Killers @ Dodge	29 Creed @ Jobing.com	30	1 Brad Paisley @ Cricket AC/DC @ USAC		

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T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas. E-mail your letters to:

elizabeth@teamsecurity.net
Or FAX to:
(480) 736-8252

Management has the right to review and approve all written material. Any article deemed inappropriate will not be published

anniversaries

Ruben Ramirez	6 years
Beth Ruiz	2 years
Derrick McClure	1 year
David Sessions	1 year
JD Andrews	1 year
Daniel Momose	1 year
Brian Nicoson	1 year
Aaron Ordonez	1 year
Shawn Peacock	1 year
Jose Salazar	1 year

birthdays

Chris Ruiz	9/3
Mark Ducar	9/5
John Ancell	9/8
Nick Nepple	9/8
Kyl Vanderjagt	9/8
Albert Valenzuela	9/9
Theodore Blake	9/10
Angelo White	9/11
Lenor Lopez-Valdez	9/13
Josh Howard	9/15
David Ellis	9/16
Cynthia Vayda	9/16
Sina Asadi	9/17
Jeremy Burns	9/17
John Ingram	9/17
Clinton Zuegner	9/21
Gino Gaultiere	9/22
David Brumbaugh	9/24
Fred Begay	9/27
Mitchell Werne	9/29

Ashleigh Gaylord

IDIOT DRIVERS

There's nothing that makes my blood boil more than idiot drivers. Just ask Steve, Elizabeth, or Taz. They've all ridden with me before and have witnessed the wrath of the Boo. I'm such a sailor I think I would fit in quite well with the Navy. Below I list some of the things that annoy me the most:

The Slowbie. The car in the next lane, ahead of you is going pretty slow. As you are approaching closer, they decide to get in front of you for no apparent reason...and go just as slow as they were going, causing you to have to get in the other lane and pass them. WHAT THE HECK? PAY ATTENTION to what you are doing. If someone is coming up at a high rate of speed, don't get in front of them and play turtle. It's REALLY annoying.

The Broken Blinker. LOOK...if you do NOT have your blinker on, I assume you are going straight and staying in your lane. Don't expect me to notice your head cocked to the side looking in my lane. Blinkers are there to signal your intention...so USE YOUR SIGNAL. It's not that hard. If you want to get over, just let me know and I will be glad to let you over. IN FACT...sometimes I can tell someone wants to get over b/c of the way they are looking over their seat...but if they do not use their blinker I am pretty apt to just keep going and they can get over behind me. It's ridiculous to be so lazy. If no one is around...I don't give a flip, but in the middle of traffic let us know what your plans are! Oh...and then you have the people that don't realize their blinker is on. And you wait for them to get over...and you wait some more...and then you realize they have no intention of getting in that lane and that they just forgot it's on.

The Last Minute Darter. These really make me mad. Especially in a lot of traffic. And they also do not have blinkers, which makes it even worse. I don't know about you, but when I drive and people are stopping in front of me, I gauge my brakes to where I don't have to slam on them, but will stop in enough time. When some guy in the lane next to me realizes he hasn't gauged right, he darts in front of me, without warning, causing me to slam on my brakes so I don't hit him. MAYBE if you weren't TEXTING...you would have gauged it RIGHT!

The Assumer. People that just ASSUME the lane is clear, and hence just get over, whether it's on top of you or not. I had a box truck do that to me once. I let him know that he's # 1 in my book. And he reciprocated the feeling back. LOOK before you LEAP!

The Crossover. The people that get in the left lane after turning at a signal and then cross three lanes of traffic to get in the right lane. If you know you are going to be getting in the right lane...start off in that lane! People at my exit do this all the time. They get in the far right lane, thinking they will just cut into the left lane as soon as they turn...and some people have almost run into me. Yeah, I drive fast too...so again...LOOK before you LEAP! This is not a board game and we cannot share a space.

The Rubbernecker. I'll admit...I look at some of the really bad accidents too. BUT when there is a cop that just pulled a car over...and there is TRAFFIC because of it! I get soooo pissed. The worst was when there were these protestors on a bridge. I



HAPPY BIRTHDAY TO YOU

POST ORDERS

was in traffic forever because they had signs, and everyone was reading the signs. After I went under the bridge, it was just dandy. I wanted to throw rocks at those protestors. The Cutters. These people REALLY irritate me...as do the people that let these pricks over. Ever been waiting in a long line of cars to get on the highway, etc? And then these people zoom up fast in the lane beside you, and cut in front of a car at the very front of the line? In those situations, I stay as close as I can to the car in front of me and don't feel an ounce of sentiment if they miss the exit because they felt like they were too important to wait in line. TOUGH LOVE!

MERGE-FAILers. These are the people that have no idea how to go with the flow of traffic and time the merge just right when they are coming onto the highway. They go super slow...and then it messes everyone up. There are also those that do not know how to merge in bumper to bumper traffic when the lanes drop off. Instead, they ride along at the same pace beside you...and some even end up in the emergency lane because they just don't know how to play the game. I always claim my stake and get in the middle to avoid these people. Brail Readers. Thump thump thump thump thump. Know what that sound is? That sound of a driver going over the line. When you go around a curve, the lane does not magically adjust to 2 lanes wide. It's still 2 separate lanes. When you hear that sound, please note that you are in someone else's lane and hang up your phone.

Sight Blockers. THESE are the people that pull up to the road (when you are trying to make a turn) and they pull up so far that you cannot see down the street to know if you will be okay to pull out now or not. So then you nudge a little bit further up...trying not to actually be IN the street, in order to judge things. If

you are a ginormous truck – please remember you block a LOT more! The Irresponsible Biker. I'm sure you've all had a run-in with one of these "bad boys". I know I've had one approach the rear of my car and go around me so fast that I actually JUMPED! I was in the HOV lane exit from the 60 to the 10 N and was not expecting anyone to go around me as it is 1 lane. But sure enough... that biker didn't seem to care. He blew right past me. And then I've seen them weaving in and out and going high rates on speed on the highway as well. It's their life to toy with, however don't involve my safety and well-being in your careless activities by doing it in close proximity!

I'm sure all of you have similar feelings about some of these situations. If people would only pay attention to what they were doing, we probably wouldn't have as many wrecks, which would cause less traffic, which would make everyone on the road a little happier. J

Drive safe.

Boo

Jeff Swanson

Periodically we are in the need for people to help us out with driving. You would need a CDL with a P and T endorsement along with a clean driving record and having the ability to back a trailer. You also need to have a good attitude, be willing to help with loading/unloading and setting up equipment without needing a band aid every 5 minutes. We sometimes work late nights, early mornings and weekends. Sound exciting? This is not a regular thing, but if you are interested, please stop by the warehouse and introduce yourself to us. We would like to meet you.

Also, we are looking for someone with diesel mechanic experience and generator mechanic experience. Again, this is not a regular thing, we can just use some help. If you posses either of those skills, please also stop by the warehouse and introduce yourself.

I would also like to remind everyone that you need to bring water to your shift. We try our best to bring water to the bigger calls, but this is to re-fill your water bottles. You should not show up to an event expecting that you will have water waiting for you. I don't have to remind anyone that it is hot and how important it is to drink plenty of water.

I hope you all have a safe month

Unknown

While I was in high school I met and dated who was soon to be my wife (now ex). Often I would go to her parent's house to have dinner. At the conclusion to every dinner her mother would say, while clearing the table "Hold on to your spoon, the best is yet to come!" and would proceed to bring out desert. This goes on for a decade and through our marriage. After a long life and a big battle with cancer, that lasted a couple of years, my mother-in-law passed away. After her last viewing in Colorado, before the casket was closed, a spoon was tucked under her hand. She had lived a long good life; the best was yet to come.



Mick Hirko

There are certain dates in history we all remember. Most know the date the Declaration of Independence was signed, the day Pearl Harbor was attacked, or the D-Day invasion began. In school we learn about when Christopher Columbus discovered America, when the Magna Carta was signed and the date that President Lincoln gave his famous Gettysburg Address. Then there are those days that are forever stamped into our memory; those dates in history that you remember exactly where you were when you that famous event touched your life. I most recently heard someone say: "Oh my God, I will always remember where I was when I heard Michael Jackson had died". Ok, so I was actually hoping for historically more significant dates, even though most people in my generation remember where they were when John Lennon got shot, or what they were doing when they heard Elvis had died. Or you can be like many people that depress me these days, who tell me they were not even born when those things happened.

I vividly remember the moon landing, the Challenger and Columbia Shuttle Disasters, the Lebanon Barracks Bombings, the day Ronald Reagan got shot, the fall of Saigon, the release of the Iranian Hostages and so many more. We all have those events in our lives and memories that we will always know where we were at when they happened.

I have often heard 9/11 compared to our lifetime's Pearl Harbor. The two events were similar in many ways. In being a sneak attack on our country, on having caused a huge lose of American lives, on leading us to enter wars to fight oppression and tyranny, and to rally virtually every American to proudly

stand with a smart salute or their hand over their heart and to face the ol' Stars and Stripes with a tear in their eye and the warmth of patriotism in their soul. 8 years later, the streets lined with American flags are missing something. You no longer see people waving at firefighters or police officers. Fortunately, many people thank our members of the military for their service and sacrifices. I was recently in Seattle and I saw and heard again and again the thank you's and encouragement offered soldiers and marines passing through the airport. I pray that this country NEVER return to those dark days of the Vietnam War, where we blamed our soldiers for the mistakes of our politicians.

I remember where I was 9/11. My mother was visiting from Germany and woke me in very excited and upset, telling me to turn on the TV. I watched the first tower burning, but it was as I saw the Pentagon in flames I knew something very bad was going on. I watched the second plane hit the World Trade Center, and I watched the towers burn and fall. We all have our own memories. I remember how for a few short days, the rest of the world mourned and cried with us, and we were embraced with love from London to Berlin, Tokyo and Peking, Moscow and San Paulo. From Paris, Sydney Cairo, Tel Aviv to New Delhi, the world showed us solidarity and that we had friends, uniting us against terror. I remember it felt good to be an American. I also remember in a few other countries people jumping up in joy, shoving their AK-47's and RPG's into the air in joyous celebration.

How soon so many forget. There are things we should not forget. The Healing Fields is an annual event that helps us remember. T.E.A.M. became involved 2 years after 9/11 in the Healing Fields. Some year, I will tell you all the story how we got involved. It is a very real, and for me very personal story. Since our initial involve-

ment, we have contributed equipment, labor and logistics (I remember the first time the whole office helped out, Clear literally had bleeding hands and no skin left, from trying to personally pound 3000 pieces of rebar into the rock hard ground.) The Healing Fields means many things to many people. I have a lot of my stories from the years we have been involved. It is an important project, and Taz has taken this project on as his passion, and now is even a member of the organization which puts on this great event. We do volunteer our time to the set up and take down of this sea of flags, and ask all of you to either donate a few hours of your time to help us with this event, or at least come down and share in the memories and emotions. With a flag for every one of the 2988 people that gave their lives on 9/11, it is hard not to feel the magnitude of what happened that beautiful September day. With the military flyover at the minute that the first tower was hit, to the reading of every one of the names of the victims, this is an event that not only matters, but must carry on. We as a nation owe it to the victims, but also to ourselves. We must never forget. We must always remember the price of freedom, and how fanatical religious maniacs, crazy third world dictators, political suppressors and many others not only envy our life style, but hate us for it. To all of them, the worst thing they can imagine is men living in freedom, women having freedom and the same rights as all others and democracy working the way our forefathers envisioned it. We must never forget, we must be forever vigilant, but most important – remember for the simple fact that the war on terror is not over and is not won, and until that day that all men can live in

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harmony and peace, days like the Attack on Pearl Harbor and 9/11 will live in infamy and must be remembered to keep us resolute and safe. I often hear how we have the mightiest military in the history of man. I am glad we do, and am damn proud of them. Even a military a thousand times stronger than ours can never defeat the American Spirit. That is what makes our military great, and what has made our nation ever greater. Never Forget.

Richard "Taz" Zahn

TAZ THOUGHTS

I haven't failed. I've just found 10,000 ways that won't work.

Thomas Edison

TAZBOX

Children often say the darnedest things:

A little girl was talking to her teacher about whales. The teacher said it was physically impossible for a whale to swallow a human because even though it was a very large mammal its throat was very small. The little girl stated that Jonah was swallowed by a whale. Irritated, the teacher reiterated that a whale could not swallow a human; it was physically impossible. The little girl said, "When I get to heaven I will ask Jonah". The teacher asked, "What if Jonah went to hell?" The little girl replied, "Then you ask him".

A Kindergarten teacher was observing her classroom of children while they were drawing. She would occasionally walk around to see each child's work.

As she got to one little girl who was working diligently, she asked what the drawing was. The girl replied, "I'm drawing God." The teacher paused and said, "But no one knows what God looks like." Without missing a beat, or looking up from her drawing, the girl replied, "They will in a minute."

A Sunday school teacher was discussing the Ten Commandments with her five and six year olds.

After explaining the commandment to "honor" thy Father and thy Mother, she asked, "Is there a commandment that teaches us how to treat our brothers and sisters?" Without missing a beat one little boy (the oldest of a family) answered, "Thou shall not kill."

One day a little girl was sitting and watching her mother do the dishes at the kitchen sink. She suddenly noticed that her mother had several strands of white hair sticking out in contrast on her brunette head. She looked at her mother and inquisitively asked, "Why are some of your hairs white, Mom?" Her mother replied, "Well, every time that you do something wrong and make me cry or unhappy, one of my hairs turns white."

The little girl thought about this revelation for a while and Then said, "Momma, how come ALL of grandma's hairs are white?"

The children had all been photographed, and the teacher was trying to persuade them each to buy a copy of the group picture. "Just think how nice it will be to look at it when you are all

grown up and say, 'There's Jennifer, she's a lawyer,' or 'That's Michael, He's a doctor.'

A small voice at the back of the room rang out, "And there's the teacher, she's dead."

A teacher was giving a lesson on the circulation of the blood. Trying to make the matter clearer, she said, "Now, class, if I stood on my head, the blood, as you know, would run into it, and I would turn red in the face." "Yes," the class said.

"Then why is it that while I am standing upright in the ordinary position the blood doesn't run into my feet?"

A little fellow shouted, "Cause your feet ain't empty."

he children were lined up in the cafeteria of a Catholic elementary school for lunch. At the head of the table was a large pile of apples. The nun made a note, and posted on the apple tray: "Take only ONE. God is watching."

Moving further along the lunch line, at the other end of the table was a large pile of chocolate chip cookies.

A child had written a note, "Take all you want. God is watching the apples."

Use the simple and loving way a child speaks and acts in our lives as parents and adults, then go and affect the world! Remember...TAZ

TAZ TOOLBOX

GREAT Day!! I can appreciate everyone's opinions and the "freedom of speech" that is allowed in The United States. However there is a very definitive line that NEEDS to be addressed. I am very busy with life. I don't have

POST ORDERS

much "free" time, however lately I have been able to turn on the TV a couple of times and flip through the channels and ended up on something that was about 9/11. So.. Why are we rehashing one of the worst days in history??!!!! Momentum, Beliefs, Opinions, Attitude or ????. As I watched the interviews with prominent people about 9/11 and its horrific reality to many families as well as a nation, it triggered some of my own thoughts of reality on where I live and what The United States of America means to me. We are United not divided, we are States made up of many individuals with own ideas, thoughts and process of life, we are America...where many of the World dies attempting to get here to live. So what is it that made 9/11 SO important that day....maybe it was the fact that we are The United States of America, and we believe! The Strongest, the Best! Most must think so, they live here. So why is it that people can sit back and second-guess how this Nation is run. Perfectly, I would say not. What is? I would say personally that I may not agree with everything all the time (States) however when it comes to defending my Rights and Freedoms (America) in which I live, I will defend and fight to the end!!!!(United)

happen if you ran over a ninja?" How the hell do I respond to that?

Nothing sucks more than that moment during an argument when you realize you're wrong.

I don't understand the purpose of the line, "I don't need to drink to have fun." Great, no one does. But why start a fire with flint and sticks when they've invented the lighter?

The letters T and G are very close to each other on a keyboard. This recently became all too apparent to me and consequently I will never be ending a work email with the phrase "Regards" again.

Do you remember when you were a kid, playing Nintendo and it wouldn't work? You take the cartridge out, blow in it and that would magically fix the problem. Every kid in America did that, but how did we all know how to fix the problem? There were no internet or message boards or FAQ's. We just figured it out. Today's kids are soft.

There is a great need for sarcasm font.

Sometimes, I'll watch a movie that I watched when I was younger and suddenly realize I had no idea what the f*ck was going on when I first saw it.

I think everyone has a movie that they love so much, it actually becomes stressful to watch it with other people. I'll end up wasting 90 minutes shiftily glancing around to confirm that everyone's laughing at the right parts, then making sure I laugh just a little bit harder (and a millisecond earlier) to prove that I'm still the only one who really, really gets it.

How the h*ll are you supposed to fold a fitted sheet?

I think part of a best friend's job should be to immediately clear your computer history if you die.

Was learning cursive really necessary?

Lol has gone from meaning, "laugh out loud" to "I have nothing else to say".

Answering the same letter three times or more in a row on a Scantron test is absolutely petrifying.

How many times is it appropriate to say "What?" before you just nod and smile because you still didn't hear what they said? I love the sense of camaraderie when an entire line of cars teams up to prevent a d*ck from cutting in at the front. Stay strong, brothers!

While driving yesterday I saw a banana peel in the road and instinctively swerved to avoid it...thanks Mario Kart.

MapQuest really needs to start their directions on #5. Pretty sure I know how to get out of my neighborhood.

Obituaries would be a lot more interesting if they told you how the person died.

Shirts get dirty. Underwear gets dirty. Pants? Pants never get dirty, and you can wear them forever.

Bad decisions make good stories

If Carmen San Diego and Waldo ever got together, their offspring would probably just be completely invisible.

Random Thoughts

Random Thoughts of the Day:

I wish Google Maps had an "Avoid Ghetto" routing option.

Whenever someone says "I'm not book smart, but I'm street smart", all I hear is "I'm not real smart, but I'm imaginary smart".

My 4-year old son asked me in the car the other day "Dad what would

Why is it that during an ice-breaker, when the whole room has to go around and say their name and where they are from, I get so incredibly nervous? Like I know my name, I know where I'm from, this shouldn't be a problem....

You never know when it will strike, but there comes a moment at work when you've made up your mind that you just aren't doing anything productive for the rest of the day.

Can we all just agree to ignore whatever comes after DVDs? I don't want to have to restart my collection.

There's no worse feeling than that millisecond you're sure you are going to die after leaning your chair back a little too far.

I'm always slightly terrified when I exit out of Word and it asks me if I want to save any changes to my ten page research paper that I swear I did not make any changes to.

While watching the Olympics, I find myself cheering equally for China and USA. No, I am not of Chinese descent, but I am fairly certain that when Chinese athletes don't win, they are executed.

When I meet a new girl, I'm terrified of mentioning something she hasn't already told me but that I have learned from some light internet stalking.

I like all of the music in my iTunes, except when it's on shuffle, then I like about one in every fifteen songs in my iTunes.

Why is a school zone 20 mph? That seems like the optimal cruising speed for pedophiles...

It should probably be called Unplanned Parenthood.

I keep some people's phone numbers in my phone just so I know not to answer when they call.

I think that if, years down the road when I'm trying to have a kid, I find out that I'm sterile, most of my disappointment will stem from the fact that I was not aware of my condition in college.

Even under ideal conditions people have trouble locating their car keys in a pocket, finding their cell-phone, and Pinning the Tail on the Donkey - but I'd bet my a\$\$ everyone can find and push the Snooze button from 3 feet away, in about 1.7 seconds, eyes closed, first time every time...

I wonder if cops ever get pissed off at the fact that everyone they drive behind obeys the speed limit.

I disagree with Kay Jewelers. I would bet on any given Friday or Saturday night more kisses begin with Miller Lites than Kay.

The other night I ordered takeout, and when I looked in the bag, saw they had included four sets of plastic silverware- In other words, someone at the restaurant packed my order, took a second to think about it, and then estimated that there must be at least four people eating to require such a large amount of food. Too bad I was eating by myself. There's nothing like being made to feel like a fat bastard before dinner.

Dear Frankie

DEAR FRANKIE:

My schedule is changing for the fall because of school, but I am not sure

yet how and when I am going to be available. I don't want to get in trouble for missing big days or not working, I just need some time to sort out my new schedule & adjust. What do I need to do? INQUISITIVE SCHOLAR

DEAR SCHOLAR:

What you need to do is come on in as soon as you can and submit a vacation request for the time you need off to get things squared away with school. Once you have your schedule come on back in and fill out a new availability form. We have a lot of employees that are attending school and support further your education. We will work with your schedule the best we can.

DEAR FRANKIE:

What is with this recycling thing? I asked Clear, and she told me it was important to save the Polar Bears. So the whole "Think Globally, Act Locally" is about saving Polar Bears? Cause I am good with that? Why don't they just tell us that? POLAR BEAR PRINCESS

DEAR PRINCESS:

I am truly at a loss for words...I think the window to your soul could use some Windex. We embrace the recycling effort here at TEAM because it helps all of us (including the Polar Bears). I'm not an expert on recycling, but by recycling we are reducing the depletion of natural resources and reducing the need for huge landfills. The future generations will inherit the earth, we do what we can to insure they are not inheriting a barren mess...And to save the Polar Bears. If you have more questions on it, shoot Mick an email, he has been a recycling advocate for many years, and I am sure he can explain the reasons in detail- And tell you to never listen to Clear about the

Polar Bears.

DEAR FRANKIE:

When do I have to stop wearing shorts? I assure you, I look GOOD in the shorts, and the ladies will be loving me.....but I have heard you will be issuing a stop date pretty soon here..... what's the word? LUSCIOUS LEGS

DEAR LUSCIOUS:

I hate to put a damper on your roll with the ladies, but that time is approaching. Generally we switch from shorts to pants around the end of October, beginning of November. We look at the trends in the temperature and decide when we get into that time frame. Keep your eyes on the newsletter, when the switch over date is decided upon we will post it here.



**MARK YOUR CALENDARS:
THE 16TH ANNUAL T.E.A.M. PICNIC IS COMING
MONDAY, OCTOBER 16TH, 2009
CLARK PARK, TEMPE ARIZONA
FOOD-BEVERAGES-GAMES-AWARDS-
PRIZES-FUN
MUST RSVP TO THE OFFICE**



Bring yourself, bring your family, bring a smile, bring a dish to share!



This Month in History

THIS MONTH IN HISTORY

September 1, 1939 - At 5.30 a.m., Hitler's armies invaded Poland starting World War II in Europe.

September 2, 1945 - President Harry Truman declared V-J Day (Victory over Japan Day) commemorating the formal Japanese surrender to the Allies aboard the USS Missouri in Tokyo Bay.

September 3, 1833 - The New York Sun newspaper first appeared, marking the beginning of the 'penny press,' inexpensive newspapers sold on sidewalks by newspaper boys. The paper focused on human interest stories and sensationalism and by 1836 was the largest seller in America with a circulation of 30,000.

September 4, 1609 - The island of Manhattan was discovered by navigator Henry Hudson.

September 5-6, 1972 - Eleven members of the Israeli Olympic Team were killed during an attack on the Olympic Village in Munich by members of the Black September faction of the Palestinian Liberation Army. Israeli jets then bombed Palestinian positions in Lebanon and Syria in retaliation on September 8, 1972.

September 6, 1991 - Leningrad was renamed Saint Petersburg by Russian legislators following the collapse of the Soviet Union. Russia's second largest city had been known as Leningrad for 67 years in honor of Vladimir Lenin, founder of the Soviet Union.

September 7, 1994 - The U.S. Army closed its headquarters in Berlin, ending the American military presence in the once-divided city after nearly half a century.

September 8, 1883 - The Northern Pacific Railroad across the U.S. was completed.

September 9, 1776 - The USA came into existence as the Continental Congress changed the name of the new American nation from the United Colonies to the United States.

September 10, 1919 - Following the defeat of Germany in World War I,

the victorious Allies signed the Treaty of Saint-Germain ceding parts of pre-war German Austria to Italy and Czechoslovakia. Austria was also forbidden to unite with Germany.

September 11, 2001 - The worst terrorist attack in U.S. History occurred as four large passenger jets were hijacked then crashed, killing nearly 3,000 persons. Four separate teams of Mideast terrorists, operating from inside the U.S., boarded the morning flights posing as passengers, then forcibly commandeered the aircraft. Two fully-fueled jumbo jets, American Airlines Flight 11 carrying 92 people and United Airlines Flight 175 carrying 65 people, had departed Boston for Los Angeles. Both jets were diverted by the hijackers to New York City where they were piloted into the twin towers of the World Trade Center. The impact and subsequent fire caused both 110-story towers to collapse, killing 2,752 persons including hundreds of rescue workers and people employed in the towers. In addition, United Airlines

Flight 93, which had departed Newark for San Francisco, and American Airlines Flight 77, which had departed Dulles (Virginia) for Los Angeles, were hijacked. Flight 77 with 64 people on board was diverted to Washington, D.C., then piloted into the Pentagon building, killing everyone on board and 125 military personnel inside the building. Flight 93 with 44 people on board was also diverted toward Washington but crashed into a field in Pennsylvania after passengers attempted to overpower the terrorists on board.

September 12, 1953 - John F. Kennedy, 36, married Jacqueline Bouvier, 24, in a ceremony before 750 invited guests at St. Mary's Church in Newport, Rhode Island, conducted by Archbishop Richard Cushing of Boston.

September 13, 1814 - The Battle of Fort Henry in Baltimore Harbor occurred, observed by Francis Scott Key aboard a ship. He watched the British attack overnight and at dawn saw the American flag still flying over the fort, inspiring him to write the verses which were later coupled with the tune of a popular drinking song and became the U.S. national anthem in 1931.

September 14, 1930 - The Nazi Party became the second largest party in Germany following a stunning election triumph.

September 15, 1776 - British forces under General William Howe captured New York during the American Revolution.

September 16, 1620 - The Mayflower ship departed from England, bound for America with 102 passengers and a small crew. The ship weathered dangerous Atlantic storms and reached Provincetown, Massachusetts on November 21. The Pilgrims disembarked at Plymouth on December 26.

September 17, 1787 - At the Constitutional Convention in Philadelphia, delegates from twelve states voted

unanimously to approve the proposed U.S. Constitution.

September 18, 1947 - The U.S. Air Force was established as a separate military service.

September 19, 1893 - New Zealand became the first country to grant women the right to vote.

September 20, 1973 - The much-hyped "Battle of the Sexes" took place in the Houston Astrodome as tennis player and women's rights activist, Billie Jean King, defeated self-styled male chauvinist Bobby Riggs in three straight sets. Riggs, a retired tennis champion, had been critical of the quality of women's tennis.

September 21, 1949 - The People's Republic of China was proclaimed by Communist leaders in China.

September 22, 1862 - President Abraham Lincoln issued a preliminary Emancipation Proclamation freeing the slaves in territories held by Confederates as of January 1, 1863.

September 23 - Autumn (Sept. 23-Dec. 21) begins in the Northern Hemisphere with the autumnal equinox, at 1:37 a.m. EDT. In the Southern Hemisphere today is the beginning of spring.

September 24 - American writer F. Scott Fitzgerald (1896-1940) was born in St. Paul, Minnesota (as Francis Scott Key Fitzgerald). Best known for *This Side of Paradise*, *The Great Gatsby* and *Tender Is the Night*.

September 25, 1789 - The first U.S. Congress proposed 12 amendments to the Constitution, ten of which, comprising the Bill of Rights, were ratified.

September 26, 1960 - The first-ever televised presidential debate occurred between presidential candidates John F. Kennedy and Richard M. Nixon. Many who watched were inclined to say Kennedy 'won' the debate, while those who listened only to the radio thought Nixon did better. Nixon, who declined to use makeup, appeared somewhat haggard looking on TV in contrast to Kennedy.

September 27, 1964 - After a 10-month investigation, the Warren Commission Report was issued stating a lone gunman had been responsible for the assassination of President John F. Kennedy in Dallas on November 23, 1963.

September 28, 1542 - California was discovered by Portuguese navigator Juan Rodriguez Cabrillo upon his arrival at San Diego Bay.

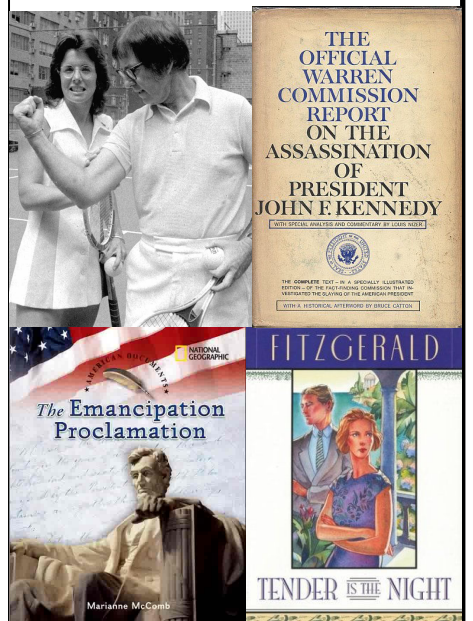
September 29, 1789 - Congress created the United States Army, consisting of 1,000 enlisted men and officers.

September 30, 1949 - The Berlin Airlift concluded after 277,264 flights carrying over 2 million tons of supplies to the people of West Berlin, blockaded by the Soviets.



Photo # SC 213700 - Foreign Minister Shigemitsu signs Japanese surrender instrument

The NEW YORK Sun



Mick Hirko

I recently went on a week and a half cruise to Alaska. Aside from having 10 Clear free days, it was so nice to have clear air, cool weather, beautiful scenery and amazing nature and to get spoiled on a cruise ship. I was truly amazed by the level of customer care I experienced on the ship. There were about 2300 passengers on board, and 1150 crew members, which comes out to be a 2:1 ratio. I was amazed by that. Sure, there are some crew members that you will never see, and that do things that have very little to do with customer service, but there are an awful lot that do. In wondering around the ship, I meandered into a restricted crew area by accident. I saw a poster, reminding all of the crew that part of their mission was to find a solution to every problem, and that the goal was to fulfill 100% of all guest desires, no matter what. At the time, I thought that was very ambitious, but I also realized how important it was to set such a lofty goal.

A few days later, I was in the dining room with my mom. I was waiting for her to return with her chosen buffet meal. (It really is great – There are a bunch of restaurants, from formal dining to buffet and snack food 24 hours a day, and it is all very good food) So, while I was waiting, I noticed an older, heavysset man at eh table next to me. I noticed him for 2 reasons – He had been hovering by that table for a while. The people sitting there were finishing off their meal, and he obviously wanted their table, because it was by the window, overlooking the ocean. The other thing I noticed was his sloppy attire, along with his white socks and sandals. As the folks sitting there left, he started grunting and pointing at one of the wait staff and then at the table. He was, in a very inarticulate way asking, no telling them to clean off the table. There are always wait staff around, so within seconds a crew member came over to him, and politely asked how he could assist. The man again pointed in a swirling fashion at the table, with a disgusted look on his face. The waiter stated that he would be happy to clear his table, and asked him if that is what he wanted, since the fat jerk still had not uttered a word. I thought for a min-

ute that he might not speak English, but judging by his attire, I was pretty sure he was American. Moments later, my suspicion was confirmed as he barked at the poor waiter: "You better. It's your damn job". The waiter kindly smiled, nodded his head, and went to work. I was amazed. I sat there for the next 20 minutes or so, looking at that fat slob repeatedly, as he was shoveling food into his fat face. He was like an eating machine, and stuffed more food into his mouth with a timed precision that was incredible. It did not mater how much feed he had in his gullet, he shoved more in every 3.5 seconds. He was a professional. The whole time he sat there, glaring with a scowl, and I felt sorry for him for being such a miserable creature. I felt sorry for his wife for having to put up with such a pig, and wondered how badly he treated her, if he treated strangers so poorly.

Bottom line is that you can not please all the people all the time, but you can really try very hard to please even those that can not be pleased. We are in the customer service industry, and it is part of our jobs to make sure that we give all of the guests of our clients the best experience that is possible. We are part of their crew, and more often than not their most visible crew members. There is a million different things we can do to make their experience more positive. The most important thing we all have to do is smile and NEVER say "I don't know". ALWAYS get them an answer. On the 10 days I spend on board, I never heard "I don't know". Every crew member went out of their way to get an answer for you, even if they did not know right away. We can be just as good, and that must be our goal.

In the coming months, you will hopefully notice a lot of changes. We have spent a large amount of the summer working on these changes. We are in the process of redesigning our web site. Eventually, we hope to have it a lot more interactive, allowing you to check your schedule on line, and even request shifts from an on line menu of available shifts. We are going to have a password protected "Employee Only" area, where you can blog, leave feedback, research, go through and download event pictures and much more. We hope to have the first phase up in

about 2 months, and are looking forward to your opinions and ideas.

We are also returning to our roots. I have been asked a million times what T.E.A.M stands for. It is an acronym for several different companies, and most of you know it to be Truly Every Assignment Matters. The original one was Total Events And Management, which was always a lot more than just a company name. It was our operational philosophy. We are returning to that, and we want to give that level of customer service. We are beginning to provide every aspect of customer service, not just he staffing, but by working with other companies that specialize in different equipment and services, we are now going to be able to fulfill many more of our clients needs. From electrical, fencing, E-jons and tents, we will also be able to help with printing, web sites and media support. Both Taz and Clear were complaining that they were wasting nearly 20 hours a week sleeping, so we came up with this new concept, so that they could better use their time.

Our primary reason for diving into these new fields is simply to provide our customers with a better value and to make their lives easier, and to at the same time drive business to many of the vendors we already work with. We work with many of the very best in their field, and by sending them more business, we end up with more new business as well. Simply put, we are a Total service provider just by using T.E.A.M.work.

Well, and things are already starting to pick up for the fall. It looks like a lot of work coming our way, and several new clients as well. It is shaping up to be a very busy fall, after a pretty slow summer. Probably just as well, because it was just too hot out there. So, I think we will have lots of new and exciting things to report in the coming months, and look forward to sharing our changing world with you. In the meantime, keep the peace, be safe, and I'll see you out there!

Mick Hirko
President
Total Events And Management
T.E.A.M. Security