

T.E.A.M. Cents

april 2010

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April 1 - 30
Volume XIX Issue 4

Sixteen Years and Counting

9/11/01 Remember and Never Forget!



April 2010



ALL EMPLOYEES ARE REQUIRED TO WORK ONE SHIFT ON BLACKOUT DAYS!!

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1		1	2 KUPD KegHunt @ TMP	3
4 Pilgrim Rest @ Dodge	5 <i>advanced concepts</i>	6	7	8 Michael Buble @USAC	9 Muse @USAC TBD @ Dodge	10 Rock n Worsip @USAC
11	12	13 <i>TATT Phase 3</i>	14 <i>report writing class</i>	15 <i>quad class</i>	16 <i>asp/mace invite ONLY</i>	17 <i>Arizona Pride Fest</i>
18 Norwegian Wood Fest @ Dodge <i>Arizona Pride Fest</i>	19	20 Eagles@USAC	21	22 <i>situational awareness</i>	23 95.1 Latin Vibe @ Dodge	24 Cheech & Chong @ Dodge <i>MMMF UFest</i>
25 Norah Jones @ Dodge <i>MMMF</i>	26	27 <i>alcohol/ id class</i>	28 Daughtry @ Jobing.com <i>radio class</i>	29	30 Conan OBrien @ Dodge	

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T.E.A.M. Cents encourages all staff and employees to submit an article about your work experience, suggestions and ideas. E-mail your letters to:

elizabeth@teamsecurity.net
Or FAX to:
(480) 736-8252

Management has the right to review and approve all written material. Any article deemed inappropriate will not be published



anniversaries

- Rey Marroquin 3 billion years
- Ben Atkinson 3 years
- Mark Devault 3 years
- Andrea Salinas 3 years
- Clay Tedder 2 years
- Karl Evans 1 year

Ashleigh Gaylord

This month I am writing about customer service. When I was younger, I didn't really pay attention, nor did I care too much about customer service. Probably because I was too preoccupied with my own prepubescent life and all the drama in high school that I simply did not have time to worry about small stuff like that. The way my hair looked before school was WAAAAAY more important.

Now that I'm getting older however, I do expect more, especially when I am paying a price and service is included in that price. I notice people's attitudes a LOT more. A positive attitude can be infectious, and when people treat you special, it makes you FEEL special too. I love it when people are happy to see me and happy to help. This is why customer service is such a big part of what we do. We want everyone to enjoy themselves and have a good experience at the events they go to. We do that by making them feel welcome and like we are glad they are there.

Some of the smallest things can make such a big difference. When you call in an order over the phone, the tone of the person on the other end can make you feel better or put a smile on your face when they show enthusiasm. I ordered Pho from Pho Thang Long on Mill quite a few times, and one day this guy an-

swered and he was a little over the top with his enthusiasm, but it made me laugh. And when I picked my food up I made it a point to tell him that I enjoyed his enthusiasm, as you don't see too much of that these days. It also makes you feel good when someone tells you to have a good day. I often go shopping and don't hear that when all I said and done. SO, I've made it a point that if they don't tell me to have a good day, I tell them. I initiate the positive interaction and hope that it makes their day a little brighter. Everyone enjoys smiling and feeling good. Well, except maybe those people that feed on negativity, such as those "EMO" kids.

One of the most impressive customer service experiences I remember happened at Claim Jumper in Tempe. My parents were visiting from out of town and I knew this place had excellent food, so I took them there. 1 of our dishes came out maybe 5 minutes or so later than the rest, which none of us thought was a big deal. No one complained about it or anything. The next thing we knew, the manager came by and apologized that the meal came out late, and then he comped the meal! We were just blown away by this and it made the night even better! I guess the surprising part is that most people aren't proactive about offering your meal for free, and they usually wait for the complaints. It just knocks their level of service up, as they have higher expectations and that shows.

Remember this the next time you are on the job! J

Happy April! -Boo

Pat Maloney

RECENT AND UPCOMING EVENTS...
UPDATE
HOPE EVERYONE HAD A GOOD ST.

PATRICKS DAY..DOWNTOWN TEMPE WAS THE PLACE TO BE... THE ARTS FEST WAS A BUSY AND HECTIC...LONG DAYS, SHORT NIGHTS OR VISE VERSA DEPENDING ON THE SHIFT THAT YOU WORKED. THANKS TO EVERY ONE THAT WAS THERE.. SPRING TRAINING IS DONE..THANKS TO ALL WHO WORKED AT CAMLEBACK RANCH , MARY VALE ,SCOTTSDALE AND TEMPE DIABLO.. NOW IS THE TIME TO CATCH UPWITH THOSE FAMILY OBLIGATIONS THAT WERE PUT OFF THE LAST MONTH AND A HALF..CRICKET SEASON IS JUST AROUND THE CORNER. LOOKS LIKE IT COULD BE A BUSY YEAR OUT THERE.. MORE LONG DAYS IN THE SWELTERING DRY HEAT OF ARIZONA..THINGS GOING DOWN AT JOBING, WESTGATE..GO COYOTES!!!! DODGE HAS A PRETTY FULL SCHEDULE AS WELL..CHEECH AND CHONG, NORAH JONES, GLEE, CONON OBRIEN,CROSBY STILLS AND NASH, STYX, ROBERT PLANT..JUST TO NAME A FEW. SEE YOU ALL IN THE FIELD...BE THERE OR BE SQUARE

Thanks,Pat Maloney

T.J. Atchison

I love April Fools' Day. I like to play little practical jokes on my friends and coworkers, and each year they kind of expect it. The real trick is getting them when they are actually expecting something. That is the best. My tricks are not meant to harm or humiliate the victim, just to make them feel outsmarted by the master.

Here are my Top 10 Favorite April Fools' Day Tricks that you may play on your friends.

POST ORDERS

1. This April Fool's practical joke is old but it still works. Superglue some coins to the sidewalk or any spot that has a lot of people walking around. Make sure it's an appropriate place, then watch people get frustrated when they can't pick up the coins.

2. Depending on the mess you want to make, buy several bags of mini marshmallows and put them into one big bag, the more the better. Place the bag into the cupboard, and shut the door with the bottom of the plastic bag hanging out of the cupboard door. Slowly pull the bag out, emptying the contents into the front of the "loaded" cupboard. The next one to open the door gets a marshmallow shower.

3. In Microsoft Word, use the Auto-correct feature to "correct" a commonly used word, such as "the" by automatically inserting "April



Fools'!" Just make sure you send them an e-mail explaining how to cancel this feature, with a gotcha message.

4. Get up really early and sneak into your victim's bathroom and fill their hair-dryer with baby powder. Once they turn it on, you will hear the scream and know you got them.

5. Find a box about the size of a cake. Cover it with frosting, making it look like a cake. Then put it out in the office kitchen, or wherever people leave free food. Sit back as one of your co-workers tries to cut a slice.

6. Take a carton of eggs, and glue each egg to the bottom. Ask your

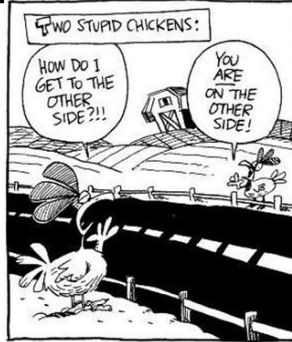
victim to make you eggs for breakfast, and when they try to remove them from the carton, the eggs will break in their hands.

7. Take a rubber band, and slip it over the lever on the spray handle so when someone turns the sink on, it will spray them in the face. For bartenders, remove the plastic tip of the soda gun, and replace the soda gun into the holder. Ask the other bartender to get you a soda, and it will shoot water in 8 directions. This also never gets old. Bonus points if you can get them multiple times in the same day.

8. Great one for work if you each have a separate phone line. Go in early, and smear a little jelly or honey on the receiver end of the phone, and then call each person one by one. You will hear their reaction when the earpiece sticks to their ear. It always makes me laugh when you hear their greeting "Hello, thanks for calling...What the!"

9. The classic water cup/cup of flour above the door. You place a cup of water on the top of a slightly opened door. You must be careful to balance it without spilling. When the victim pushes open the door, they get splashed. Flour works well, if you don't want water spilled all over.

10. This one takes a group effort, but it is well worth it. You will need a funnel, a coin, a couple of friends and, of course, a victim! Start playing the 'funnel game' in front of your victim. A game of skill that involves putting the funnel down the front of your pants and balancing the coin on your nose with your head tilted back. Tip your head forward to let the coin drop into the funnel. When you have the victim begging to do this put the funnel in his pants and get him to put his head back so you can balance



the coin on his nose. As this is happening pour a large drink into the funnel!

I hope you find these amusing, and let me know if you have any tricks that work for you!

Steve Fortunato

Sometimes, the funniest things seem to happen to me. Usually, I have my little buddy with me just to make certain I am not hallucinating, but once in a while I am forced to put on my big boy underroos and cape and head out into the wide bad world alone: This past month, these are a few tidbits of the strange, bizarre but absolutely true sights and experiences I have had.

1. Someone took a large DUECE on a water barricade. The logistics of how they would have to position themselves to "assume the position" are awkward enough....but WHY?
2. Camelback Ranch finally agreed to rent me storage space for my work in progress: my personal FemBot. I started it for TJ--but fell in love.
3. A woman in Downtown Tempe told me to grow a moustache and I would look EXACTLY like Magnum P.I.
4. My Cocker Spaniel, Molly, is pregnant. The Dad is a Mastiff my wife is livid that the puppies will be StiffC***s.
5. We were picking up a bunch or bike rack late one night out at the UoP Employee Lot and I swear I saw strange lights in the sky. felt

oddly settled, like I was a baby in the womb. TJ thinks it was



birthdays

Allan Hewitt	4/1
Terry Hill	4/3
Martin Samaniego	4/3
Jason Carrera	4/4
Joseph Morales	4/4
Patrick Dolen	4/8
Mike Hammerand	4/8
Arthur Ownes	4/8
Mike Foley	4/10
Michael Lyons	4/11
Zach Hogsett	4/12
Nedd Anderson	4/15
Jason Smith	4/15
Michael Foley	4/16
Jacob Riggs	4/17
Kali Sewell	4/17
Paul Cooper	4/19
Steven Roth	4/19
William Diehl	4/20
Lorenzo Jimenez	4/24
Lauren McClure	4/24
Clarence Cockrell	4/28

Richard Zahn

TAZ TOOLBOX
MY HERO

People have different ideas about what a "hero" is and what standards are set for someone to reach. It usually is much higher than what we have set for ourselves, if we have set any goals at all. We hold others more accountable than we do ourselves. We make mistakes every day and usually never make the media. If someone in the news, or a noteworthy person, makes a mistake it usually is all over the television, in the paper, all over the internet and so on.

So what defines a hero? It is different for all of us.

I wrote and gave this eulogy and thought I would share this with you, thanks.

In the winter of 1914 in Black Creek Wisconsin, a man was born that would later touch the lives of those around him and leave his mark in the community.

He had a regular childhood growing up as most kids do with challenges and discipline issues as the years grew on. Circumstances and the challenges of the economy continued to make things harder on society. At the age of 16 he had to drop out of school and get a job to help support his family. He took whatever job was available teaching himself many trades which created opportunities down the road. The things he learned help create and mold the hard working individual he was. He took a lot of pride in what he did. He did it right the first time.

At the age of 28, with the experience he had learned, went to work for a big company, Allis Chalmers. A couple of months later, he was married.

He continued to work hard and take care of the responsibilities he had. Life was not easy.

In a short period of time, a son and a daughter were added to the family picture. He was never so proud. He continued to work into the nights, picking up extra shifts, working over his regular out time and most times working weekends. Life was not easy, but it was worth it.

He went without to make sure his family was taken care of. The children were given responsibility at an early age to help out at home, and made sure they stayed on top of their studies. He taught his kids the lessons of life and that hard work does pay off. When he did have time away from work he would spend it with his family usually at home reading, playing a game or listening to a story on the radio.

As the years went by the kids moved out and he retired from working his job. He and his wife eventually moved out west to the warmer climate and made their home in Arizona.

The heat was a big welcome as there would be no more snow to shovel. There were many things to do at home to keep him busy. He and his wife joined many organizations, traveled and offered help to those around him. He always kept busy.

The years wore on and his eye sight started to diminish. Assistance was needed from his wife to see things and help with moving or fixing something. Still, it did not keep him from accomplishing the task at hand.

On March 3, 1998 his life was

- planes at LAFB but I know better---I remember the abduction.
6. I painted all my tools pink in a celebration of freeing the masochistic nature of tools. I wanted green, but only had pink paint- I work with Clear.
 7. I missed my newsletter deadline AGAIN and pissed off the editor. I brought her flowers and assured her it will never happen again.

More next month!!!

POST ORDERS

taken from this place. It was a sad but happy time. He had touched so many lives and made a difference for those that knew him.

"This is the beginning of a new day to use as I will. I can waste it or grow in its light and be of service to others. What I do with this day is important because I have exchanged it for a day of my life. When tomorrow comes today will be gone forever. I hope I will not regret the price I paid for it."

I will always have a very special place in my heart for Frank Matthew Sprenz. He was my Grandpa.

TAZ

Elizabeth Gill

"You gain strength, courage and confidence by every experience in which you really stop to look fear in the face. You are able to say to yourself, 'I have lived through this horror. I can take the next thing that comes along.' You must do the thing you think you cannot do."

Eleanor Roosevelt



Marlies Meinhold

Marlies's Notes

So my article for this month is supposed to be on Cheapies and Deals. So I decided to look up free events and fun things to do. I came across a web page on Arizona Central where you can pick by free events:

<http://www.azcentral.com/thingstodo/events/?gclid=CNefluTC3qACFUFM5QodygGDCQ>

From bike rides, scrabble, cards, movies in parks, and lots of fun things to do.

My second part of my Cheapies and Deals I am going to talk about a deal. The deal is you sign in and sigh out, your get paid. That seems like an easy deal, but it seems that I have a lot off offenders recently that are not signing in or out. Do you know what happens when you don't sign out? You don't get paid. So the deal of the day is Sign in and Out, do your job, get paid.

Have a great month.

Quick Note

Are you new to the area? Or just looking for some exploring? I found this awesome website of maps!

(me...maps? Go Figure?) Anyway:
http://phoenix.about.com/od/mapsphoenix/Phoenix_Area_Maps.htm

David Ellis

Greeting all... Since, as most of you are aware, I am on light duty, and have been riding a desk for about three weeks now, I was asked by

Elizabeth to contribute something to this newsletter. Specifically, I was asked to talk about something from my Situational Awareness class.

Many of you reading this have worked with me in the field or seen me in the office at some point and I am sure many of you have heard me talk about being on "Yellow Alert". This is the level of awareness (derived from Col. Jeff Cooper's, Cooper Color Code) that we as security professionals must operate on at all times. It is a state of relaxed alert. In condition yellow, we are aware of our surroundings and have good overall situational awareness (SA). You are aware that the world is a dangerous place and you are prepared to act to defend yourself or others.

I just finished reading two books by noted author, trainer and speaker, Lt Col. Dave Grossman. Grossman has another way of describing the different types of people out there and how they operate. I find interesting parallels between his theory and that of Col. Coopers, and wanted to share it with you.

Col. Grossman's theory basically states that there are three categories of people, Sheep, Wolves, and Sheepdogs.

Sheep are the average people we encounter everyday. Most of the time, they simply live their lives oblivious to their surroundings. They live in "Condition White". Simply stated, if they are attacked, they respond with the mentality that, "Oh my God...this can't be happening to me". Wolves are the criminals, the predators. They prey on the sheep. Criminals know how to choose potential victims; they look for the sheep that are in condition white.

Sheepdogs are the protectors, cops, security professionals, and

responsible (usually armed citizens). The sheepdogs are the ones who go about their day in condition yellow. If something should happen, they can escalate to condition orange where their mindset shifts to, "I have a specific threat and I am probably going to have to act." Most of the people we encounter in our daily lives are the sheep. They generally don't like or want to have contact with the sheepdogs, because for whatever reason, they don't trust the sheepdogs. That is until the wolves show up. As Col. Grossman says, **"When the wolf shows up, the whole flock of sheep will try to hide behind that one sheepdog."**

Think about this as you go into the field. We are all sheepdogs when we are on shift, we should all be sheepdogs in our off duty time as well. You never know when your next encounter with a wolf may be. So stay on yellow alert and stay safe. Hope to see you all in the field soon.

Dear Frankie

DEAR FRANKIE: Some of these shows coming up...Yeah. I hate the music and these little punks. Has TEAM ever considered a more proactive, clay-



more approach to security? I know we have a fire truck, how about we just hose off the black makeup when the skulls arrive? Can we arrest the parents? Who listens to this

kind of stuff? Sincerely LAWRENCE WELK

DEAR LAWRENCE: I understand your frustration. There are several shows that I wish I could have "un-heard", and definitely could do without some of the patrons. The fact of the matter is that there are going to be events where we may not support or enjoy the crowd, but we are there to protect their ungrateful punk asses whether they like it or not. Security is generally a thankless job. Both patrons and clients alike view us as a necessary evil until something happens and then it becomes our fault that we didn't protect them. None the less, security is a labor of love. You have to love what you do to make it in this field. So maybe keep in mind that although you hate the music, show, performers or patrons, their loved ones appreciate when they come home after the show to wash off the makeup and snuggle up with their teddy bears to go to sleep. P.S. the verdict is still out on the claymore option.

DEAR FRANKIE: When can we wear shorts again? Does it matter if we might blind small children with our paleness at first? PALE RIDER

DEAR PALE RIDER: We generally put the word out on when the season for shorts begins and ends. However, this year I missed the announcement. Usually the temperatures start to climb up during spring break so we have been allowing guards working the spring training camps to wear them. Therefore, allow me to officially announce that shorts are now authorized for the 2010 season. Remember though, the policy on shorts is that they must be black. They can not extend any longer than the bottom of the knee and not be any shorter than your fingertips when your hands are at your sides. This means no male capris and no daisy dukes. If your legs are as white as mine, re-

member to load on the sun-screen.



DEAR FRANKIE: What's the big deal? I went to my first 1 man shift and checked in

with the facility security. Why do I have to call this other "619" number to report in for my shift, if they already signed me in at the place I'm working? I mean, I didn't even take my cell phone with me, so how COULD I call that number to report to my shift? CLUELESS MORGAN

DEAR CLUELESS: The 619 serves a couple different purposes. One is to report your time so that you can get paid if there isn't a supervisor or sign in sheet at your location. The other reason is so that we know you are on post. In an effort to insure that our clients are receiving the best possible service, the manager assigned to the 619 duty phone is responsible for making sure that the posts are covered on time. When you are on post and call in to the 619, we know that you are there (or at least take your word for it. If we find out otherwise there will be consequences) This way if you are late we can notify the client so they are aware or if the guard is a no call / no show we can get the shift covered right away. When there is a supervisor assigned for that event, the supervisor will call in for the group. Does that answer your question.

This Month in History

THIS MONTH IN HISTORY

April 1, 1865 - During the U.S. Civil War, Confederate troops of Gen. George Pickett were defeated and cut off at Five Forks, Virginia. Lee's armies at Petersburg and Richmond and hastened the end of the war

April 2, 1792 - Congress established the first U.S. Mint at Philadelphia.

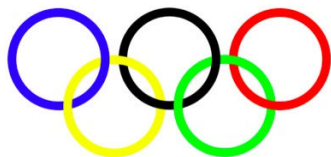
April 3, 1995 - Supreme Court Justice Sandra Day O'Connor became the first woman to preside over the Court, sitting in for Chief Justice William H. Rehnquist who was out of town.



April 4, 1968 - Civil Rights leader Rev. Dr. Martin Luther King was shot and killed by a sniper in Memphis, Tennessee. As head of the Southern Christian Leadership Conference, he championed non-violent resistance to end racial oppression and had been awarded the Nobel Peace Prize in 1964. He is best remembered for his I Have a Dream speech. That march and King's other efforts helped the passage of the Civil Rights Act of 1964 and the Voting Rights Act of 1965. In 1986, Congress established the third Monday in January as a national holiday in his honor.

April 5, 1986 - A bomb exploded at a popular discotheque frequented by American military personnel in West Berlin, killing two U.S. soldiers and a Turkish woman. U.S. intelligence attributed the attack to Muammar al-Qaddafi of Libya. On April 14, President Reagan ordered a retaliatory air strike against Libya.

April 6, 1896 - After a break of 1500 years, the first Olympics of the modern era was held in Athens, Greece.



April 7, 1712 - In New York City, 27 black slaves rebelled, shooting nine whites as they attempted to put out a fire started by the slaves. The state militia was called out to capture the rebels. Twenty one blacks were executed and six committed suicide.

April 8, 1913 - The 17th Amendment to the U.S. Constitution was ratified requiring direct popular election of U.S. senators. Previously, they had been chosen by state legislatures.

And when this happens, when we allow freedom to ring, when we let it ring from every village and every hamlet, from every state and every city, we will be able to speed up that day when all of God's children, black men and white men, Jews and Gentiles, Protestants and Catholics, will be able to join hands and sing in the words of the old Negro spiritual, "Free at last! free at last! thank God Almighty, we are free at last!"

Dr. Martin Luther King Jr.

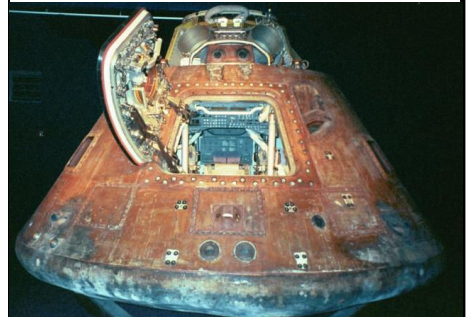
read the entire speech at
www.usconstitution.net/dream.html

April 9, 1865 - After 500,000 American deaths, the U.S. Civil War effectively ended as Gen. Robert E. Lee surrendered to Gen. Ulysses S. Grant. Terms of surrender, written by Gen. Grant, allowed Confederates to keep their horses and return home. Officers were allowed to keep their swords and side arms.



April 10, 1942 - During World War II in the Pacific, the Bataan Death March began as American and Filipino prisoners were forced on a six day march from an airfield on Bataan to a camp near Cabanatuan. 76,000 Allied POWs including 12,000 Americans were forced to walk 60 miles under a blazing sun without food or water to the POW camp, resulting in over 5,000 American deaths.

April 11, 1970 - Apollo 13 was launched from Cape Kennedy at 2:13 p.m. Fifty six hours into the flight an oxygen tank exploded in the service module. Astronaut John L. Swigert saw a warning light that accompanied the bang and said, "Houston, we've had a problem here." Swigert, James A. Lovell and Fred W. Haise then transferred into the lunar module, using it as a "lifeboat" and began a perilous return trip to Earth, splashing down safely on April 17.

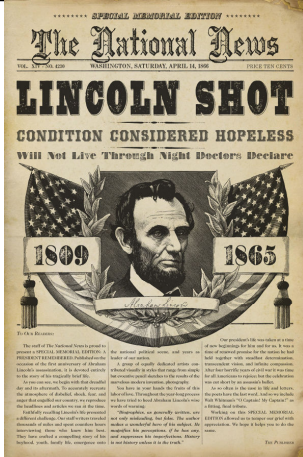


April 12, 1981 - The first space shuttle flight occurred with the launching of Columbia with astronauts John Young and Robert Crippen aboard. Columbia spent 54 hours in space, making 36 orbits, then landed at Edwards Air Force Base in California.

April 13 - Thomas Jefferson (1743-1826) was born. He authored the American Declaration of Independence and later served as the 3rd U.S. President from 1801 to 1809. He died on July 4, 1826, the same day as his old friend and political rival John Adams.

POST ORDERS

April 14, 1865 - President Abraham Lincoln was shot and mortally wounded while watching a performance of Our American Cousin at Ford's Theater in Washington. He was taken to a nearby house and died the following morning at 7:22 a.m.



receive a special Academy Award®. In 1975, he was knighted by Queen Elizabeth II.

April 17, 1989 - The Polish labor union Solidarity was granted legal status after nearly a decade of struggle, paving the way for the downfall of the Polish Communist Party.

April 18, 1775 - The Midnight Ride of Paul Revere and William Dawes occurred as the two men rode out of Boston about 10 p.m. to warn patriots at Lexington and Concord of the approaching British.

April 19, 1995 - At 9:02 a.m., a massive car-bomb explosion destroyed the entire side of a nine story federal building in Oklahoma City, killing 168 persons, including 19 children inside a day care center. A decorated Gulf War veteran was later convicted for the attack.



April 20, 1999 - The deadliest school shooting in U.S. history occurred in Littleton, Colorado, as two students armed with guns and explosives stormed into the high school at lunch time then killed 12 classmates and a teacher and wounded more than 20 other persons before killing themselves.



April 21, 1918 - During World War I, the Red Baron (Manfred von Richtofen) was shot down and killed during the Battle of the Somme. He was credited with 80 kills in less than two years, flying a red Fokker triplane. Allied pi-

lots recovered his body and buried him with full military honors.



April 22, 1864 - "In God We Trust" was included on all newly minted U.S. coins by an Act of Congress.

April 23 - Established by Israel's Knesset as Holocaust Day in remembrance of the estimated six million Jews killed by Nazis.

April 24, 1800 - The Library of Congress was established.

April 25, 1967 - The first law legalizing abortion was signed by Colorado Gov. John Love, allowing abortions in cases in which a panel of three doctors unanimously agrees.

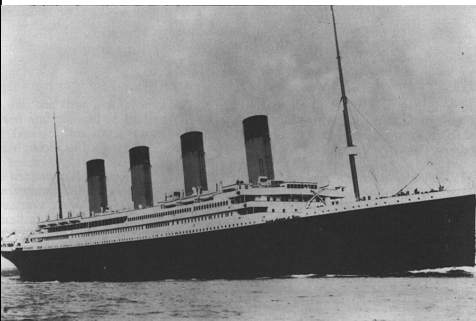
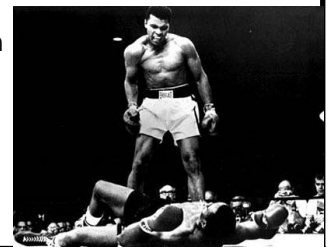
April 26, 1944 - Federal troops seized the Chicago offices of Montgomery Ward and removed its chairman after refusal to obey President Roosevelt's order to recognize a CIO union.

April 27 - U.S. Civil War General and U.S. President Ulysses S. Grant was born. During the war, he earned the nickname "Unconditional Surrender" and was given command of the Union armies. He served as President from 1869 to 1877

April 28 - James Monroe U.S. President was born in He served two terms from 1817 to 1825 and is best known for the Monroe Doctrine.

April 29, 1992 - Riots erupted in Los Angeles following the Rodney King Jury announcement

April 30, 1967 - Boxer Muhammad Ali was stripped of his world heavyweight boxing championship after refusing to be inducted into the American military.



April 16 - Film comedian Charlie Chaplin (1889-1977) was born in London. He began in vaudeville and was discovered by American film producer Mack Sennett. He then went to Hollywood to make silent movies, developing the funny 'Little Tramp' film character. Chaplin's classics include The Kid, The Gold Rush, City Lights and Modern Times. In 1940, he made The Great Dictator poking fun at Adolf Hitler, who bore a remarkable resemblance to Chaplin. In his later years, Chaplin had a falling out with Americans, but returned in 1972 to

10 Worst Ways To Behave At Concerts: How You're Ruining It For Everyone

The other day I took a look at my positively RAMMED spring/summer concert calendar and my left nostril promptly flared to the size of a grapefruit. Concert season is a time for excitement, but at the same time it's a time for frustration and cynicism.. I now present you with ten rules that people blatantly disobey, or, ways that you're ruining it for everyone else.

1. Recording the show or incessantly taking photos with your cell phone. I honestly don't know why people do this. The photo quality of the majority of cell phones is terrible. I certainly didn't pay \$30-100 for my ticket just to watch it through a 3x2 inch screen with your extended arm as an obstruction, why did you? Are you honestly ever going to look at those photos again? NO. So just stop.

2. Waiting until the show has started to secure your spot in the front row. People line up outside general admission venues hours, sometimes even DAYS, before the show in order to snag that prime spot from which to enjoy a show that they've likely been waiting to see for much longer than you. In the Land of the Fair, It's called waiting your freaking turn. So when one is rammed at the front, standing shoulder to shoulder with thousands of sweaty mouth breathers is uncomfortable enough without your conga line of friends charging through the crowd claiming, "Oh, my friend's up there!". It's like when you're late for a movie and making a huge production of finding a seat after the lights have gone down. It's rude. And no, if you've scored a front row spot, you cannot ever leave to use the washroom or get a drink. You've sealed your fate - you'll never make your way back.

3. Talking throughout the entire show. Speaking of rude: No one's saying you have to stand there like a wax statue with your arms folded, intently concentrating on every lyric and chord. But we could do without the people who feel the need to constantly natter to their friends throughout the show, especially at smaller shows where the band can HEAR you not paying attention. There have even been shows where the

band stopped playing to ask people to STFU. Embarraaaaaaasssing! It's like people who talk in class...why are you even there? Go stand at the back near the bar if you want to chat.

4. Being over 6'4 and choosing to stand in front of the shortest person in the crowd. You can't fault people for being tall (or too short), but why does the tallest person usually have a complete disregard for where they're standing? If you see a 5'0 tall girl, don't stand directly in front of her. Maybe kneel? Maybe lop off your legs at the shins? Or better yet, maybe just stand behind her? The same goes for girls who insist on sitting on their boyfriends' shoulders for the duration of the show. The band might appreciate it when you show them your boobies, but the entire audience behind you will just think you're a boob. Thanks for blocking my view, dink.

5. Continually crowd surfing or slam dancing even though it's not that kind of show. You can only be dropped straight to the ground and then hoisted back up so many times by your fellow concert-goers before it gets exhausting for everyone involved. Some people are actually trying to enjoy themselves and not worry about getting an errant boot or elbow to the head while trying to gently guide you towards safety. Save it for Lollapalooza or some other monster UK festival. Ditto to people who mosh and slamdance at shows like Crystal Castles or Klaxons. Don't make me show you the black eye I got at a seemingly "tame" Malajube show.

6. Being an unruly lout. Everyone knows all about the one dude who stands at the back of the venue and yells "WOOO! YES!!!" during the band's between-song banter and at the start of every song, regardless of whether he can recognize it. What's worse is when that dude brings along all of his rabbleroising buddies, and they get to the venue early to get their drink on. By the time the show starts they're slurring their words and sloshing their drinks, bumping into people and stomping on toes. Get a hold of yourselves, people! Try to make it to the encore without blacking out, please.

7. Spastic dancing and general disregard for personal space. We know you wanna dance. And we WANT you to dance and have a good time. But take a moment to look around and size up the amount of space you have to work with and adjust your movement accordingly. If it's Daft Punk and everyone's going ballistic, go

ahead and join in. If the crowd's tightly packed and there's no room to dance, bop along, maybe try to start a mini-dance party, but now's not the time to start flipping your hair like a stripper, breakdancing or practising the Soulja Boy dance.

8. Holding up a sign or flag for the duration of the show. This practice is especially popular at any British indie band show. Suddenly everyone's a raving fan of the Union Jack and has brought along a humongous silk flag to prove it. Then you have the people who write deeply personal messages for the band on bristolboard and hold it up in the hopes that the guitarist will fall in love with them. Nope - the only thing you'll feel from behind is hate.

9. Standing at a seated venue. Look, I go to a lot of shows. Almost all of them are general admission/standing. I look forward to sitting at the 10% of venues that have seats. So for the love of god, please don't LEAP out of your seat the moment the band hits the stage and remain standing for the entire set. Stand for a couple of songs and then sit back down. The domino effect is really strong on this one - it's kind of hard to convince an entire audience to sit down, and once one row is up, others are sure to follow, meaning anyone who's too tired or short to see anything while standing won't get to see anything if they stay in their seats.

10. Waiting till the band plays their radio hit and then leaving. A lot of times the band comes to town early in their career and they already know that you only came to see them for one song. But and feign some interest in the rest of their material - it's all near and dear to them; it just happens that one of their songs is being pimped out by their label or the local radio station. Several tours later, they're probably already sick of playing it anyway, and want you to latch onto something new. If they haven't saved it for the encore, after which there would be a natural exit break, don't start a mass exodus out of the venue. The other songs might crash and burn, but emergency exits should only be used in case of actual fire.

Mick Hirko

Years ago, when I had just bought my first DVD's, I bought the movie "The Sixth Sense", having heard again and again that it was a really good movie. I made the mistake of watching the extras before I watched the movie. I thought it was a wise idea to know more about the movie before I watched it. Turned out to be pretty stupid, because it gave the big surprise of the movie away, ruining it for me. I learned my lesson, and never forgot that experience, the movie that did it to me, and the line "I see dead people" Well, a few years later, out of frustration of modern science, that allows to let people live in spite of Darwin's theory of the survival of the fittest, and had a shirt printed that says: "I see stupid people". Whenever I wear it, I get a lot of looks. I get a lot of encouraging comments, but also two other groups of people - The ones who move their lips while reading it, and those that read it, look perplexed for a few seconds and then quickly look away. Guess what group they belong to?

Well, I recently had a friend ask me what I disliked most. I answered: "Clear, Caraway seeds and Stupid people." (Maybe I should call them Crack Heads, and that way they would all start with the letter "C", but I really do not want to offend any crack heads.) I began thinking after that, and decided I want to start a regular column here talking about some of the stupid people I meet or hear about. Let me be completely forward about this - Stupid people are not the ones that did not complete high school or college. Some of the smartest people I know have little or no formal education. Stupid people are those that act or speak without engaging their brain, or have destroyed it over time. I encourage all of you

readers to write me, and share your experiences with stupid people. We all meet them, shake our heads about them, and are amazed how they manage to survive. I will try to not mention any names, to protect the ignorant, unless they are public figures, and show their stupidity to the world. This month is going to be difficult, because there are so many that I just do not know where to begin. I will try to stay away from politicians, as those are all just "gimme's". Is it true that politician in Latin means Idiot? It will be a long while before I run out of stupid material, I am sure.

So, here goes - These are my select favorite stupid people of the month:

4) Getting off the 202 loop, heading to the office, I got stuck behind a car that was getting off the freeway, and drove literally 30 miles an hour. I could not get around him because traffic was moving in the other lane, and would not let me get into that lane. I was almost at Rio Salado and Priest when I was able to finally get around this special driver. As I passed him, I wanted to see if it was a 97 year old driver or a midget student driver texting on his cell phone and who could not see the road, or someone who was just terrified by the fast moving traffic. Imagine my surprise to see it was a nerdy looking male in his late 20's, who was reading a book while driving. Not a map or a note, but a BOOK!! While I encourage reading in almost any setting, this was not one of them. I see stupid people.

3) Just a few days ago, while working parking at one of our spring training venues, a Cadillac Escalade pulls into the parking lot. The passenger window rolls down, and a very heavily (surely medically marijuana induced) East L.A.er asks: "Yeah, homes, is this the parking for

baseball?". Keep in mind that there are tons of signs on the road, before they got to us, and it obviously is a baseball stadium. Before I could answer (I was really trying hard to not be a smart aleck), my coworker replied: "No man, this is parking for the football game". I quickly added: "Yeah, the baseball game is tomorrow". The passenger looked even more confused than when he rolled down the window, letting all that medical smoke escape, and replied: "ah, All right thanks, man." As the driver turned the car around and left the parking lot, I thought to myself that it was a good thing the game was already sold out. I do see stupid people.

2) Somali Pirate Idiots. One would have thought the Somali Pirates would have learned their lesson after we put holes in the foreheads of three of them to rescue one American hostage. Well, it appears that upgrading spears to AK47's and the stupidity of too many nations that actually give in to their ransom demands has made them either very brave or very stupid. Last week, two small speed boats full of pirates attacked a Dutch war ship. As one of the teams of pirates managed to board the Dutch Navy ship, the pirates quickly realized their mistake and noting they were ridiculously outgunned, made a desperate "man overboard" retreat. As the two boats rapidly retreated, throwing guns and pirates overboard to make the boats lighter and consequently quicker, the Dutch warship gave pursuit and quickly caught up to them, and sank them both. Being nautically special as the pirates were, they were fleeing to their mother ship, which consequently ended up being boarded by the Dutch Navy too. The Dutch removed all the weapons from the ship, destroying them, and send the ship on its way. I wonder what story they all contacted by the time they returned to

their pirate buddies hangouts. "Well, you see, we were going to a baseball game, and these guys wearing orange shirts and vests..." I see really stupid people!

1) And my Idiot of the month is: Lindsay Lohan. I am sure you all have seen the adorable advertisements on TV from E-Trade with the talking babies. Well, in one of them, there is a video conversation going on between a girl and a boy, and the boy is justifying where he had been and what he was doing. Well, seems he has a little home wrecker situation going on with another baby girl, who happens to be named Lindsay and who according to the other baby girl is a "milkaholic". Looney Lohan turned right around and filed a 100 million Dollar lawsuit against E-trade, claiming that "just like Madonna, she is now simply known as "Lindsay" because she is so famous". Hey Nut case - A train wreck is not famous, it is just a lot of people want to watch it, and you "Lindsay" are definitely a train wreck. \$100 million for damaging your reputation? "Lindsay", you might want to take a look at your life, and let the rest of us know how it is possible to damage your reputation. Sure you can use dynamite and napalm to blow up C-4, but it is slightly redundant. If you weren't so stupid, you might actually get my analogy, or even know what one is. I see the truly stupidest people, and "Lindsey" takes the prize!

I have to shake my head in wonder. One last promise - I will try not to list Clear's exploits in my stupid people of the month contributions, because in her defense, she is really not stupid, just does incredibly stupid things. Let me know if you think that disqualifies her from this column or not, and feel free to write me about any stupid people and situations that might come to your mind. Remember: If you do not see

stupid people, you might be part of the problem.

Until next month, be safe, keep the peace and I'll see you out there.

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Editors Note:
I have specifically been denied any ability to correct any typographical or grammatical errors nor am I allowed to correct any OBVIOUS errors in Mr. Hirko's biased and non factually validated column. Especially those directed to or about Clear.

Elizabeth Gill (Editor)



Congratulations and THANK YOU for all your hard work. We all appreciate your attitude, dedication, and the quality of performance you bring to each shift, every time. (Not to mention a great sense of humor.) This is sort-of like the Oscars, except you aren't in dresses (shudder) and Jesses James is nowhere in site.

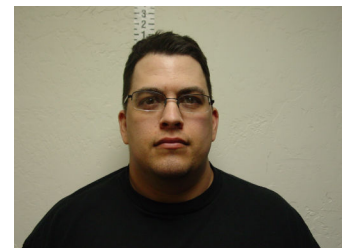
Supervisor of the Quarter
Shawn Riggs



"I'm your Huckleberry"

Also nominated: Chad Stoddard, Butch Spicer, DJ Vodicka, Vivian Rabun

Employee of the Quarter
Dennis Milford



"Got 60 Bucks?"

Also nominated: Kevin Straub, , Alan Gillis , Sandy Montgomery, Nick Nepple, Gino Gualtiere