

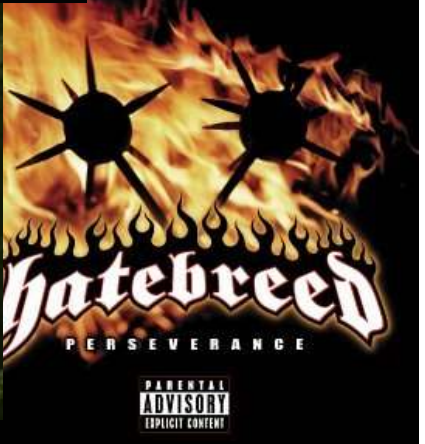
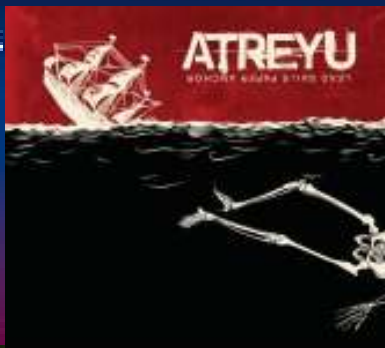
T.E.A.M. Cents July 2010

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July 1-31
Volume XIX

Sixteen Years and Counting

9/11/01 Remember and Never Forget!

ROBERT PLANT NOW AND ZEN Freedom Wireless Fabulous Phoenix Fourth



MUSIC





ALL EMPLOYEES ARE REQUIRED TO WORK ONE SHIFT ON BLACKOUT DAYS!!

July 2010

Sun Mon Tue Wed Thu Fri Sat

				1	2 Maryvale 4th	3 Ahwatukee 4th
4 Tempe 4th Phoenix 4th	5	6	7	8	9	10 Kings of Leon @CWP
11	12	13	14	15	16 Mayhem Festival @CWP	17
18 Saving Abel @ Tempe Market- Place	19	20 Robert Plant @ Dodge Theatre	21	22	23	24 REO Speedwagon @ Dodge Theatre
25 Bare Naked Ladies @ Dodge Theatre	26	27 Scorpions @ Dodge Theatre	28	29	30	31 Lady Gaga @ USAC

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elizabeth@teamsecurity.net
Or FAX to:
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Anniversaries
Bruce Lawson 7 years
Nick Nepple 4 years
Luis Ruiz 3 years

Royal Report Too

Customer Service

"Being on par in terms of price and quality only gets you into the game. Service wins the game."

TONY ALESSANDRA

What is customer service? Is it a job position? Is it a job description? Does it exist only to take care of problems after "the sale"?

Customer service is the life blood that sustains growth. In today's economy sustaining growth can simply mean staying in business. With so many companies struggling to stay afloat, customer service is more important than ever. Not only do you need to be competitive in pricing and supply an excellent product or service, but what will set us apart from our competition is the best customer service ever. We may never have the opportunity to prove our selves again.

Remember the last restaurant that you visited and you walked away saying, that was the best meal ever? Was it really the meal, or was it the service as well? Was parking easy? Were you greeted and made to feel welcome? Were you seated quickly? Did the wait person greet you in a timely manner? Did they bring you what you ordered quickly and was it prepared right? Did they keep your drinks full? Did they ask you if everything was all right? Did they thank you for coming in?

Customer service is pretty sim-

ple. Treat your clients as you want to be treated. Go the extra step to make your involvement in their life for that hour or twelve hours, memorable. Stay positive even when things get tough. Put your all into it as if you were serving a family member, because if you're successful, they will become one. Remember, every time we have an opportunity to show off our best customer service, you're serving the person that signs your check. The customer.

T.J. Atchison

Pat Tillman, American Hero

Pat Tillman (1976-2004)

Pat Tillman was always an excellent athlete and leader. He led his high school to the Central Coast Division I Football Championship. Later, he went on to Arizona State University on a football scholarship.

At ASU Tillman was not just a great football player, he was also an excellent student. He helped his team go undefeated and make it to the 1997 Rose Bowl. He was the ASU most valuable player in 1997 and as a student he won the Clyde B. Smith Academic Award in both 1996 and 1997, the Sporting News Honda Scholar Athlete of the Year in 1997, and he was named the 1998 Sun Angel Student Athlete of The Year.

Tillman went on to play in the NFL for the Arizona Cardinals. He was a stand out in the NFL and earned a handsome salary.

But the terrorist attacks on September 11, 2001 changed everything for Tillman. He felt so passionately about defending his country after the attack that he decided to leave his NFL career on hold to join

the U.S. Army with his younger brother Kevin. Before leaving for the military, Tillman married his high school sweetheart, Marie.

The Tillman brothers became Army Rangers and were assigned to the 75th Ranger Regiment in Fort Lewis, Washington. Later, Pat Tillman went to Iraq for Operation Iraq Freedom and then later went on to Afghanistan to serve in Operation Enduring Freedom. Tillman was killed defending what he believed in on April 22, 2004. Originally, there were discrepancies in the details of Tillman's death. It was later realized that Tillman tragically died as a result of friendly fire.

Tillman was posthumously awarded the Silver Star and the Purple Heart and both Arizona State University and the Arizona Cardinals retired his jersey number.

I respect Pat Tillman and feel that he is an excellent role model. Tillman worked hard in school and on the field, always striving to get better and never being satisfied with just getting by. But what I really respect about Tillman is that he walks the walk. He felt so strongly about defending his country that he left a lucrative career and made the ultimate sacrifice in defending freedom.

POST ORDERS



Apple Chicken Salad

Prep Time: 25 minutes
Cook Time: 7 minutes

Marzetti Ingredients

1/2 cup Girard's® Apple Poppyseed Dressing

Other Ingredients

1/2 cup pecans
2 cups shredded cooked chicken meat
1 large Granny Smith apple, diced
1/2 cup chopped celery
1/2 cup chopped dates or favorite dried fruit
2 cups chopped cabbage
4 cups mixed salad greens
1/4 cup peels of aged white cheddar cheese
salt and pepper to taste
Preparation:
Preheat oven to 350 degrees F.
Place nuts on a sheet pan and bake 5 to 7 minutes or until nuts are toasted. Cool and chop.

Ashleigh Gaylord



This month I am writing about things to do in Arizona. My focus is going to be on the month of July, and I would like to start with the most obvious day that people are going to

be looking for something to do: The 4th of July. And I'm going to start with the Tempe 4th of July, as it is right in our backyard. This event in Tempe opens at 4 PM, and will be held at Tempe Beach Park. Besides the obvious items, such as weapons, food and coolers will not be allowed in the park. They do allow 1 gallon jugs of water, however, as it is important to stay hydrated in this heat. Tickets are on sale at Frye's for \$6 through July 4th. At the gate they will be \$8 or \$15 for 2. You can even get them for \$5 at other various City of Tempe Outlets, such as Kiwanis Park, Escalante Community Center, and the Tempe Transit Store. They also have some VIP tickets for \$60, where you get to sit in a misted area, with a good view of the fireworks, and also get what sounds like a tasty dinner from SKYE Restaurant and 2 drink tickets. I've seen the Tempe fireworks, and it is one awesome show! If you want more information, you can visit www.tempe4th.com/index.asp. Phoenix will also be hosting the Phoenix Fabulous Fourth, at Steele Indian School Park this year. The event opens at 6 PM and fireworks start at 9:30 PM. The event is free. There will be 2 stages of entertainment, Kids World area, Classic Car Exhibit, and refreshment vendors.

<http://phoenix.gov/PARKS/jlymain.html>



On July 2nd, Maryvale hosts their annual Light up the Sky Festival, which includes games, bouncers, and youth-centered activities, along with fireworks later in the night. The event is free and runs from 7 to 9 PM. www.phoenix.gov/parks.

On July 8th the City of Scottsdale will host their 21st annual Summer Spectacular ArtWalk. There will be music, art, and prize-filled ice sculptures as

well as receptions and demonstrations. It's free to get in and runs from 7 to 9 PM.

www.scottsdalegalleries.com

On July 10th, Tempe is having their 11th Annual Family Fun Day at the ASU Art Museum. There will be free art-making projects, refreshments, and performances, and well as a visit from a PBS character. This event runs from 10 AM to 2 PM and is free to attend. <http://asuartmuseum.asu.edu/calendar/viewevent.php?eid=482>

On June 17th and 18th, Flagstaff is hosting their 13th Annual Arizona Highland Celtic Festival at Foxglenn Park (4200 E. Butler Ave.), which celebrates all things Celtic. It will include music, piping, athletics, whiskey tasting, educational workshops, vendors, and historical reenactment, clans and societies, and kids areas. The cost is \$4 to \$18 and will run 9 AM to 6 PM on Sat. and 10 AM to 4 PM on Sun. www.nachs.info/festival.shtml



Glendale will have Christmas in July, on July 18th. It includes holi-



day-themed dishes, music, and entertainment and gives you a chance to get an early start on your holiday shopping. Cost is free and it runs from 10 AM to 4 PM. www.visitglendale.com/news/christmasinjuly.html

Birthdays

John Cohill	7/2
Scot Fitzhugh	7/1
Mike Bearup	7/3
Tim Reed	7/3
Cory Robinson	7/6
Miguel Castro	7/7
Tim Grover	7/9
Timothy Ndavu	7/11
JD Andrews	7/12
James Bonser	7/12
George Manniello	7/12
Ray Franco	7/13
Paul Bickford	7/14
James Lewis	7/18
Linda Iovinelli	7/20
Rocky Morrison	7/21
Jill Walz	7/24
Richard Alexander	7/28
George Milford	7/28
Ari Hughes	7/29
Josh Meader	7/31



Mesa will host a Southwest Corps Connection Performance on July 18th at Dobson High School. The local edi-

tion of the Drum Corps International Summer Tour Event features some of the world's best drum and bugle corps, and many of the world's elite drum corps from across North America, including Arizona's own championship corps – The Academy drum & Bugle Corps of Tempe.

The cost is \$18-\$25 and will start at 7:30 PM. www.arizonaacademy.org.

So go out and have some fun! Enjoy and support your community!

Ashleigh

...Tidbits...

Love all, trust a few, do wrong to none. ~William Shakespeare

10 Things To Eat —

Even When it's Too Hot to Eat!

When the summer temperatures start climbing, we often don't feel especially hungry. The temperature extremes of the hot blasting outdoors and freezing air conditioned indoors sometimes takes away our appetite. Here, though, are ten good snacks for when you feel like it's too hot to even eat!

1. Chilled Hard Boiled Eggs: They're small, easy to consume and pack a punch of protein. Add a sprinkle of salt and you're all set.

2. Smoothies: The ultimate vessel to deliver whatever nutrients you require to last you throughout the day. Although smoothie shops sell you ridiculously large portions, a small 12 ounces is enough to get some serious nutrition without leaving you with a growly stomach.

3. Frozen Grapes: There is a severe cult following for this simple snack, just toss any bunch of grapes straight in the freezer. The end result is something that requires chewing and has a pleasant tang without being a milk-based dessert or snack.

4. Cold Noodle Dishes: It might be Soba or some Buckwheat noodles, but either way you can create sauces with big flavor and deliver them in a crisp, cool manner.

5. Ice Cream: Although it might not offer anything nutritionally, it is still the go to snack for many that are staring high temperatures in the face. A cool bowl of almost any flavor is usually more than welcome (even if it's only breakfast!).

6. Water: Even though you don't eat water (though we've lived in some cities we swore we did), it's a great way to cool down your insides and put off hunger for a little while longer until you're ready to consume a real meal instead of snacking.

7. Spicy Foods: Many will tell you that a good and spicy curry (Indian or Thai) is the way to go because it makes you sweat. We're still not 100% sure of the science behind this method, so if it works for you, awesome, if not, see number 5!

8. Jerky: Although there's tons of fresh fruit available during the sweltering heat, you might not always want the sugar (even if natural) that comes with it. A nibble of homemade jerky is a great

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alternative, plus gives you some substance unlike some of the other options above.

9. Watermelon: Growing up, Sunday dinner in the summer was 1/4 or 1/2 of a watermelon and a spoon. We're not sure if it was the cool melon itself that made us feel better or the eating process where we got a fare amount of it on us during the process, but either way, watermelon is slushy and juicy without busting out a blender!

10. Spring Rolls: We have to say up front that any food shaped like a burrito is a winner in our book, but when the summer sun heats up, spring rolls are an easy dish to throw together, especially if you take a few minutes to do the prep work ahead of time. Add your choice of protein and you have a complete meal without adding any heat!

Steve Vanegas

Ten Things You Should Never Hear on a First Date

How fast can you run?

You have a pretty smile, those your real teeth?

If I see someone I know, you're my cousin ok?

Can we meet somewhere close? I don't want my ankle to buzz.

Does this place have a dollar menu?

Heroism is endurance for one moment more.

-George F. Kennan

You looked a lot smaller in your picture.

Will we be out late? I have to check in with my PO first thing in the morning.

How much cash do you have on you?

You kinda look like my uncle, what was your ma's name?

I'd hold your hand but grandma just passed, and I'm not ready to touch another woman yet.

Pat Maloney

There are so many thing going on in the world, here are just a few.

The oil leak in the Gulf of Mexico has been spewing oil since the 20th of April and the end is still not in sight.

It could possibly be August before it is contained. The ecological impact may not be fully felt for years to come.

They are still feeling the impact from the Exxon Valdes up in Alaska and that was years ago.

The world cup is being played out in South Africa .

Japan is still hunting dolphins and whales.

The Van der Sloot trial is proceeding in Peru.

President Obama replaces commanders in Afghanistan.

Untapped natural resources discovered in Afghanistan could be worth billions of dollars and change the country economically.

Monaco to have it's first crown princess since Grace Kelly died in



1982.

If you really want to know every thing that is going on, all you have to do is watch the nightly news or just go on the web and check out MSNBC.Com or any other news affiliated web site.

Thanks,

July is a busy HOT month. Please prepare for your shifts: drink water, sunscreen, etc.