

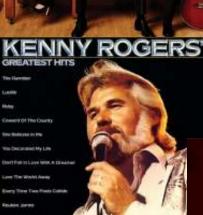
T.E.A.M. ¢ents

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Happy Anniversary to Total Events and Management. 17

years and still fighting the good fight., or, as I count it, and inaugural year and 16 annuals. The weather is finally cooling down, and the employees are taking a much deserved break from an hugely event focused summer. As a company, out thanks go out to each and every employee. We

simply could not function without all of you. We appreciate your endurance, spunk, problem solving and heart. May the next 17 years keep us together and bring new faces into the

fold. We look forward to seeing you all at the picnic, October 13th, to spend an evening not just as co-workers, but as family. Please check out pictures of our people and the summers

> best events. We update often on out facebook. Stay safe out there, and continue to take care of each other. May the Force be with you.



GORILLAZ















Meow, Meow....Right Meow!....by Ashleigh Gaylord

So I was looking for some funny material for this newsletter,

and I came across this cat picture. The first thing I thought of was Marlies. The picture I'm talking



about is on the right. Marlies always takes time (sometimes it's a LOT of time...especially if it's my computer) out of her day to fix our computers when they break. Thank God for her patience. I know I drive her nuts. This led me to look for other cat pictures that reminded me of all of us here in the office.

Billy: He owns a shelter for rabbits. Hence, he is

the one walking amongst the bunnies, with the bunny ears on. He's pretty goofy



like that too. Only Billy would put on pink high heels during a Tuesday Staff meeting. He's a nut. Which is ironic, because I'm sure he has one of those in his Toolbox Wonderland.

Next, is Mick, my boss. I chose this picture for him, because I don't believe I've ever met anyone that loves this country as



much as he does. He's lived other places and knows what they are like. He's an inspiration to us all in the office and he cares about the company and employees, which makes T.E.A.M. such a great place to work.

And here we have Elizabeth. She's always getting into mischief. Just ask Billy...he gets random emails sent



from his email address on a regular basis. Just this week, she got to my phone and sent out a text message to several people. I won't share the content...you probably don't want to know. But she also cracks us up with her silly shenanigans and it's fun having her around the office. This also reminds me of her because she LOVES opening packages...no matter what is inside.

This little kitty reminds me of Frank. He likes guns, just as much as Mick. I think if they ever got the chance, he and Mick would wear



long guns out in public. Frank is also a gamer, and likes to play those shooter games. They are a pretty good stress reliever...lol.

And now there's me. I'm seriously a dancing fool. Sometimes when I'm at the gym, I wanna bust out dancing, but of course I don't because I'd probably



get some pretty weird looks. Music is a big part of my life and gets me through those long drives from the East Valley (where I live) to everywhere else I go. If I could learn to break dance, I think that would be awesome. But...I am 6 feet tall...so I don't know that my balance would be all that great.

And here we have Kendra – the sweet, cute, innocent one. She' our receptionist and is such a great help to all of us in the office. We appreciate everything she does, from answering the phones and keeping those telemarketers at bay, to typing up our reports to send to clients. Keep on rockin!



This is Stevil. He is one of our schedulers and

loves Star Wars. I nicknamed him Stevil because we have a love/hate relationship. He's really fun to joke around with and he's been great to



have in the scheduling department. May the force be with you.

Here is Stevil's cohort, Pat. He's a good ol' Wis-

consin boy that loves his motorcycle. I don't know how he survives the summers without the A/C, maybe it has something to do with the freezing



winters he had back home. He's also been great to have in scheduling. He and Stevil make a dynamic duo.

Last we have the 2 logistics boys, Steve (Cookie) and TJ. Steve is Italian, and loves a good pizza. He's been my DD more than once (I think) and he's an integral part of our team. He heads up the logistics team and warehouse. TJ is his sidekick, and is also essential to our events. Both of them have put in many hours, late nights, and we



I can always count on them for help. When my Jeep stopped working and I had to take it to the shop, they took me to work. We love you guys

Send in the Clowns by Pat Maloney

How to Train The Clown in the Attic

First, try and not to taunt the clown all of the time. When they are in the attic they tend to sleep a lot.

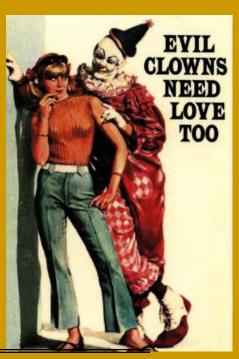
These species are named Lalaipis. If you are good enough, you could train the clown and make it your servant.

Secondly, you want to keep a glass of water and a bag of Cool Ranch Doritos in the attic. These items keep the clowns from singing and making loud noises at night. Learn a few Spanish words also, they intimidate the clowns and make them go back to sleep.

Lastly, every night you want to bang on the ceiling 11 times and say "yellow yellow fear bear" and scream" for Narnia!". This should provoke the clown to make itself sterile. Remember, Lalaipis breed extremely fast and can reach populations into the thousands in short periods of time. Doing all of these instructions should help you deal with the clowns in your attic and minimize the damage they are doing.

Facebook has a page to offer you community support: http://www.facebook.com/pages/Clowns-In-The-Attic/137658716264289

Remember SAFETY FIRST as The attic clowns are whispering your secret fears into mason jars and saving them for the winter.



Things That Keep Me Up At Night by Steve Vanegas

Why do we say something is out of whack? What is a whack?

If a pig loses its voice, is it disgruntled?

Why do women wear evening gowns to go out at night? Shouldn't they be wearing night gowns?

Why do croutons come in airtight packages? It's just stale bread.

Why are a wise man and a wise guy opposites?

Why do overlook and oversee mean opposite things?

If horrific is akin to horrible, why isn't terrific akin to terrible?

Why isn't 11 pronounced onety one?

Do Roman paramedics refer to IV's as "4s"?

Why does a ship carry cargo, and a car carry shipments?

If you got in a cab and the driver drove backwards would he end up owing you money?

If you throw a cat out your car window does it become kitty litter?

If you spin an oriental man, does he become disoriented?

Why do we call it a hamburger when it is made from beef?

If you choke a Smurf, what color does it turn?

If you're in France and you order toast, do you get toast or French toast?

If the #2 pencil is the most popular, why is it still #2?

Is there another word for synonym?

Why do Kamikaze pilots wear helmets?

If a turtle loses its shell is it naked or homeless?

Who was the idiot that decided to put an "s" in the word lisp?

Where does your lap go when you stand up?

If instant oatmeal is instant, then why does it take 1 to 2 minutes to cook in the microwave?

You can be overwhelmed and underwhelmed, but why can't you be simply whelmed?

Why is it that when the batteries in your remote control wear out you just push the buttons harder?

Why do they use artificial lemon juice in bottled lemon juice and use real lemon juice in dish soap?

If vegetarians eat vegetables, what do humanitarians eat?

If you try to fail, and you fail, have you succeeded or failed?

Why are boxing rings square?

Why do you always find things in the last place you looked?

Why is phonetically not pronounced phonetically?

If I dreamed of being chased by a giant squirrel would that make me a nut?

Why do people have worthless junk in the garage and leave their expensive car in the driveway?

Why do they sterilize the needles for lethal injections?

Do cemetery workers prefer the graveyard shift?

Can you be a closet claustrophobic?

How do you know when its time to tune your bagpipes?

If the pen is mightier than the sword, and a picture is worth a thousand words, how dangerous is a email?

Why do banks charge you a "insufficient funds" fee on money they already know you don't have?

What happens if you get scared half to death twice?

If one synchronized swimmer drowns, do the rest have to drown too?

How come there aren't B batteries?

How do "Do not walk on the grass" signs get there?

If all the world is a stage, where is the audience sitting?

If I melt dry ice, can I take a bath without getting wet?

How can there be self-help "groups"?

How do they get the deer to cross at that yellow road sign?

How do you throw away a garbage can?

How does a thermos know if the drink should be hot or cold?

How does the guy who drives the snowplow get to work in the morning?

If a word in the dictionary were misspelled, how would we know?

Why is it that night falls but day breaks?

Why is it that you must wait until night to call it a day?

When your pet bird sees you reading the newspaper, does he wonder why

The Calendar



October 2010

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 AU Pink Floyd Rascall Flatts Oktob Rainbo	Second Second
3	4	5	6 America's Got Talent@ Dodge	7	8	9 Jerry Seinfeld @ Dodge NT Best of PHX
10 Ke\$ha @ NAU Jack Johnson	11	12	13 Company Picnic	14 Kenny Rogers @ Dodge	15	16 Noche de Gour- met @ TCA
17	18	19	20	21	22	23
24	25	26 Gorrilaz @ Dodge	27	28	29 Nickleback	30
Lady Antebellum @ Dodge						
	BIRT	HDAYS		٨	+ Arak	* **



	> Anniv er	saries	
	Eric Campbell	4 years	Σ
*	Dan Sainato	4 years	***
- Ar	Steve Vanegas	3 years	*
	Anthony Ruiz	2 years	*
\lang록	Ari Hughes	2 years	
	Lorenzo Jimenez	1 year	

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The Big Picture by Billy Royal

What is the "Big Picture" to you? Is it a movie from the late 80's? Is it a larger screen for your TV? Or is it something broader and more encompassing?

When I was very young, my father urged me to think creatively. Not necessarily artistic, because I can't draw a straight line, but thinking in an unconven-



tional way to solve problems. One of his favorite lines was "don't raise the bridge, lower the river". This solution might not necessarily be easier, but if the draw bridge is broken, you always have options to get your ship down river.

The "Big Picture" to me is the ability to look at a situation from a global perspective, watch all the moving parts and manage the process to what the end goal is. This sounds simple, but in reality is quite a challenge. We do this all the time in the event business. You watch an event come alive from a little seed and sometimes grow into a huge monster. If you don't have the ability to handle the elements as they develop or get tossed at you, you will get run over.

Managers like employees who see the "Big Picture". They understand why our uniforms should be clean, our posture straight, our comments helpful, our mobile phones disengaged, etc, etc, etc. If you look at things from a "Big Picture" perspective you'll understand why equipment needs to be clean, in

good repair and delivered on time.

At T.E.A.M., if you see things from the "Big Picture", you would see all these things as an intricate part of a very elaborate puzzle; a business that moves daily like a living object. We don't make widgets, or print books, or drill holes in aluminum. We are people that deal with people, and its different every day, different events, locations, supervisors, clients, guests, temperature, light and even weather. The "Big Picture" is the ability to have an aerial view of the puzzle and the knowledge and creativity of how to get the little pieces on the ground into place. Oh and by the way, doors are in 40 minutes!!

What's the "Big Picture" mean to you? Email me, let me know.

Until next time, peace. Every dayz a holiday.

H-A-Double L-O, W-Double E-N by Marlies Meinhold



Well it's that time again..... I am always late, I am the biggest offender of Newsletter articles being late, and for that Elizabeth, I am sorry.

It has been a crazy crazy month..... Thank you every one for all your support and help through crazy month. We wouldn't have been able to do it, without all the help of the T.E.A.M. Staff. So THANK YOU.

So let's get excited for Halloween J. Halloween events are soo fun....

Halloween, celebrated each year on October 31, is a mix of ancient Celtic practices, Catholic and Roman religious rituals and European folk traditions that blended together over time to create the holiday we know today. Straddling the line between fall and winter, plenty and paucity and life and death, Halloween is a time of celebration and superstition. Halloween has long been thought of as a day when the dead can return to the earth, and ancient



Celts would light bonfires and wear costumes to ward off these roaming ghosts. The Celtic holiday of Samhain, the Catholic Hallowmas period of All Saints' Day and All Souls' Day and the Roman festival of Feralia all influ-

Editor note: I am not mad-

She is BUSY!

enced the modern holiday of Halloween. In the 19th century, Halloween began to lose its religious connota-

tion, becoming a

more secular community-based children's holiday. Although the superstitions and beliefs surrounding Halloween may have evolved over the years, as the days grow shorter and the nights get colder, people can still look forward to parades, costumes and sweet treats to usher in the winter season.

Have a HAPPY HALLOWEEN!

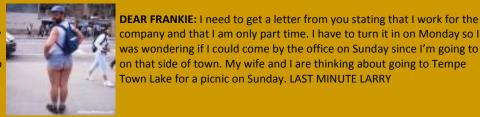


Posing Questions to the Guru by Dear Frankie

GOOD in the shorts, and the boys go crazy.....but I have heard you will be issuing a stop date pretty soon here..... what's the word? LUSCIOUS LEGS

DEAR FRANKIE: When do I have to stop wearing shorts? I assure you, I look need for huge land fills. The future generations will inherit the earth, we do what we can to insure they are not inheriting a barren mess...And to save the Polar Bears.

DEAR LUSCIOUS: I hate to put a damper on your roll with the boys, but that time is approaching. Generally we switch from shorts to pants around the end of October. This year the cut off will by November 1st. So enjoy showing off the stems for now, but starting November 1st the uniform will be pants only, NO SHORTS.



company and that I am only part time. I have to turn it in on Monday so I was wondering if I could come by the office on Sunday since I'm going to be on that side of town. My wife and I are thinking about going to Tempe Town Lake for a picnic on Sunday. LAST MINUTE LARRY

DEAR FRANKIE: What is with this recycling thing? I asked Clear, and she told me it was important to save the Polar Bears. So the whole "Think Globally, Act Locally" is about saving Polar Bears? Cause I am good with that? Why don't they just tell us that? POLAR BEAR PRINCESS

DEAR PRINCESS: I am truly at a loss for words...I think the window to your



soul could use some windex. We embrace the recycling effort here at TEAM because it helps all of us (including the Polar Bears). I'm not an expert on recycling, but by recy-

cling we are reducing the depletion of natural resources and reducing the

DEAR LARRY: No problem. We live to take care of your last minute requests on weekends... As a matter of fact, wouldn't it just be easier if I came in on Sunday and typed it up for you, then went to DES at 0630 Monday morning so I could deliver it to them personally right when the office opens. That way you know that they got it? I can't tell you how often I'm just sitting in my office thinking "I wish somebody would bring me an assignment that needs to be done 'right now' because I really don't have anything else to do." You know what else is a fun game....Memorizing everybody's schedules in the off chance that they call me or stop me at a show wondering what shift they are working in 3 weeks. I do love that one....Oh! Oh!...Wait a minute...My FAVORITE!!!!....Call the 619 five minutes before your call time and ask how to get to your post. Poor planning on your part is an emergency on my part because.....???

How Not To NC/NS by Travis Roy

When it comes to scheduling and being scheduled it is important to remember where to look and look consistently up to the start of your shift for days and hours are subject to change. These days of regular scheduling are given out after your weekly call-in and then TEAM will call back (DON'T ASK IN THE OFFICE). DO ASK about classes for training and take all that you can when you can. All shifts/hours/info should be written down (if not printed out, for those that apply) and then worked. There are mandatory shifts also called BLACKOUTS, that means no matter what everyone works at least one shift (a shift being a minimum of 4 hours). For any shift you should come prepared! Once assigned you are responsible for that shift and for letting TEAM know of any changes or cancellations within the appropriate time-line given within your orientation packet and handbook, which goes as follows:

if you NO CALL/NO SHOW you voluntarily resign your position with TEAM, there are no exceptions

if you DO NOT CALL IN to scheduling for 2 consecutive weeks you voluntarily resign your position with TEAM

if you DO NOT INFORM TEAM management of a change in your profile (ie: phone #) you voluntarily resign

if you are LATE 2 TIMES IN 6 MO you will be suspended, if it persists termination

if you CALL TO CANCEL your shift WITHOUT giving 12 HRS NOTICE, you may be suspended or termi-

6.if your calling off AFTER YOUR SHIFT STARTS does NOT count as a notification and will result in

termination

7. VACATION time has specific paperwork that you can pick up at the office or out of your Report

Writing packet and MUST have at least 2 weeks notice.

DON'T FORGET to keep up and check constantly on your schedule and the company's schedule BY:

ALSO -- CHECK YOUR VOICEMAILS!

Non-computer access:

TAKE schedulers call, write down shift, location, parking, needs, or any other information you mite need.

LOOK on the Calender at TEAMS OFFICE, Mon-Fri 10am-6pm

Grab the monthly paper copy of TEAM CENTS newsletter located at the office.

Pay attention to attachments or notes on your checks or other paperwork given out by TEAM

Computer access:

Printed up schedule and directions (if apply)

Calender of events and training on the TEAM **WEBSITE**

EMAILED TEAM CENTS newsletter from TEAM.

TAKE schedulers call, write down shift, location, parking, needs, or any other information



On this Day, Once Upon a Time by Frank Herbert

THIS MONTH IN HISTORY

October 1, 1908 - Henry Ford's Model T, a "universal car" designed for the masses, went on sale for the first time.

October 2 - Indian political and spiritual leader Mahatma Gandhi was born. He was assassinated by a religious fanatic in New Delhi on January 30, 1948.



October 3, 1863 - President Abraham Lincoln issued a proclamation designating the last Thursday in November as Thanksgiving Day.

October 4, 1582 - The Gregorian Calendar took effect in Catholic countries as Pope Gregory XIII issued a decree stating the day following Thursday, October 4, 1582, would be Friday, October 15, 1582, correcting a 10-day error accumulated by the Julian Calendar.

October 5, 1986 - Former U.S. Marine Eugene Hasenfus was captured after a plane carrying arms for the Contras was shot down over Nicaragua. This marked the beginning of the "Iran-Contra" controversy.

October 6, 1927 - The first "talkie" opened in New York. *The Jazz Singer* starring Al Jolson was the first full-length feature film using spoken dialogue.

October 7, 1765 - The Stamp Act Congress convened in New York City to protest to the British Stamp Act which imposed the first direct tax by the British Crown upon the American colonies.

October 8, 1918 - During World War I in the Argonne Forest in France, U.S. Sergeant Alvin C. York singlehandedly took out a German machine-gun battalion, killing over a dozen and capturing 132



Birthday - John Lennon (1940-1980) was born in Liverpool, England. He was murdered in New York City on December 8, 1980.

October 10, 1973 - Spiro T. Agnew (1918-1996) resigned the office of Vice President of the United States amid charges of income tax evasion on illegal payments allegedly received while he was governor of Maryland and after he became Vice President.

October 11, 1939 - Albert Einstein warned President Franklin D. Roosevelt that his theories could lead to Nazi Germany's development of an atomic bomb. Einstein suggested the U.S. develop its own bomb. This resulted in the top secret "Manhattan Project."

October 12, 1960 - During a debate over colonialism in the United Nations, Soviet leader Nikita Khrushchev took off his shoe and pounded his

desk repeatedly.

October 13, 1775 -The United States Navy was born after the Second Continental Congress authorized the ac-



quisition of a fleet of ships.

October 14, 1912 - Former President Theodore Roosevelt was shot by a fanatic while campaigning in Milwaukee. Although wounded, he insisted on making the speech with the bullet lodged in his chest and did not go to the hospital until the meeting ended.



October 15, 1991 - The U.S. Senate confirmed Clarence Thomas to the Supreme Court by a 52-48 vote following several days of tumultuous hearings before the Senate Judiciary Committee . Thomas became the second

African American to sit on the Court, replacing retired Justice Thurgood Marshall, an African American.

October 16, 1916 - The first birth control clinic in America was opened in Brooklyn, New York, by Margaret Sanger, a nurse who worked among the poor on the Lower East Side of New York City.

October 17-25, 1944 - The Battle of Leyte Gulf, the largest naval battle in history, took place off the Philippine Islands, during World War II in the Pacific. The battle involved 216 U.S. warships and 64 Japanese ships and resulted in the destruction of the Japanese Navy including the Japanese Battleship *Musashi*, one of the largest ever built.

October 18, 1945 - The Nuremberg War Crimes Trial began with indictments against 24 former Nazi leaders including Hermann Göring and Albert Speer.



October 19, 1781 - As their band played *The World Turned Upside Down,* the British Army marched out in formation and surrendered to the Americans at Yorktown. The war between Britain and its American colonies was effectively ended



October 20, 1944 - During World War II in the Pacific, General Douglas MacArthur set foot on Philippine soil for the first time since his escape in 1942, fulfilling

his promise, "I shall return."

October 21, 1879 - Thomas Edison successfully tested an electric incandescent lamp with a carbonized filament at his laboratory in Menlo Park, New Jersey, keeping it lit for over 13

hours.

October 22, 1979 - The exiled Shah of Iran arrived in the United States for medical treatment. A few weeks later, Iranian militants seized the U.S. Embassy in Tehran and took 66 Americans hostage. They demanded the return of the Shah for trial. The U.S. refused. The Shah died of cancer in July of 1980. The hostages were freed in January of 1981.



October 23, 1983 - Terrorists drove a truck loaded with TNT into the U.S. and French headquarters in Beirut, Lebanon, exploding it and killing 241 U.S. Marines and 58 French paratroopers.

October 24, 1929 - "Black Thursday" occurred in the New York Stock Exchange as nearly 13 million shares were sold in panic selling.

October 25, 1854 - During the Crimean War, the Charge of the Light Brigade occurred as Lord Cardigan led the British cavalry against the Russians at Balaclava. The Charge was later immortalized by Alfred Lord Tennyson.

October 26, 1881 - The shoot-out at the O.K. Corral in Tombstone, Arizona, occurred between the feuding Clanton and Earp families. Wyatt Earp, two of his brothers and "Doc" Holliday gunned down two Clantons and two others.



October 27, 1787 - The first of 85 Federalist Papers appeared in print in a New York City newspaper. The essays argued for the adoption of the new U.S. Constitution. They were written by Alexander Hamilton, James Madison and John Jay.

October 28, 1886 - The Statue of Liberty was dedicated in New York Harbor. The pedestal contains the words: "Give me your tired, your poor, your huddled masses yearning to breathe free, the wretched refuse of your teeming shore. Send these, the homeless, tempest-tost to me, I lift my lamp beside the golden door!"

October 29 - Nazi propaganda minister Paul Joseph Goebbels (1897-1945) was born in near Dusseldorf, Germany. Devoted to Hitler until the end, he died at Hitler's Berlin bunker in 1945 after poisoning his six children.

October 30 - John Adams (1735-1826) the 2nd U.S. President was born in Braintree, Massachusetts. He had been George Washington's vice president, and was the father of John Quincy Adams, the 6th President.

October 31, 1941 -Mount Rushmore National Memorial was completed after 14 years of work.





From the Top of the Heap by Mick Hirko

This month we are celebrating the 17th Anniversary of our company. I have often spent time thinking back to our humble beginnings, our triumphs and great moments and some of the great people that have worked with us, and those that entrust us with their property, guests and livelihood. There are thousands of great memories and so many great people to thank. From Mary McGowne from DMB Associates, who was the encouragement to start all of this, to Karen Foley, who did so many things to help get this venture up and running, to Mark Newton with Tempe Sister Cities, the first client to give us a chance (Yes, the Oktoberfest was our first event. It was a little smaller back then, but not that much), to Mark Porter and Justin St. John and the rest of the 7 guys that worked every Friday and Saturday night on Mill Avenue guarding barricades. Has it really been that long?

There is no way I could thank all the people I want to, or mention everybody I would like without writing a book, but our little world is an amazing place thanks to so many people. I am often humbled by the contributions and hard work of so many that have made T.E.A.M. such a great organization. Last month, we lost one of the people we worked with for many for the formative years of T.E.A.M. We were responsible for all of the private parking and security in the downtown Tempe area for a long time. This was in the days when Mill Avenue was a little, shall we say "wilder" than it is now. Through this time the Downtown Tempe Community was established, and they were responsible for the day to day operations in downtown. Chris Wilson was in charge of operations, and we spend many a night on the Avenue, dealt with many issues, disagreed on how to do things, laughed at funny moments and just did what had to be done. Chris was a "get it done" kind of guy, a sincere and good person, who I knew could be counted on. He was often the bad guy, made to enforce unpopular board policies, but always had a positive attitude and an amazing hands on attitude. At his eulogy, one of his friends stated that he always saw the positive in things and never had a negative attitude about anything. In a nutshell, that truly is who Chris Wilson was. He is missed and will always be fondly remembered by those of us who knew him. Chris was a young guy, and his passing was very unexpected. It reminded me once again that it is important to spend time on the things that really matter, with those that you love and those that are important in your life. Chris was a workaholic, but also a dedicated and loving father. He found the right balance for him, and made the world he impacted a little bit of a better place because of it.

I would like to also apologize for the newsletter being a little later than usual this month. Last month was very busy, with lots of great shows and events, and we all have been very busy dealing with a lot of deadlines. There were many great moments, and I was so very proud at the professionalism, positive attitudes and confidence I saw at each and every event we worked.

As I promised not to write a book this month, I will save some of my thoughts of next month. I hope to see you all at the anniversary picnic. Let's hope that Butch and Clear don't get possessed by Jaeger again. For those of you that remember the comic strip "Bloom County", there was a scary resemblance between Butch and Cutter John from that comic. Trying to reach "warp speed" with Clear hanging on to the back of his "space ship" was provoked by Jaeger jet fuel. That is what they both claim, and are sticking to that story.

Thank you all for all of your hard work, dedication and great attitudes that have been such an important part to making us the best in the business. Until the next event, or the next time Butch and Clear deny how much they drank (I wonder which will come first) – Be safe, keep the peace and I will see you out there!

Mick Hirko

President

Total Events And Management

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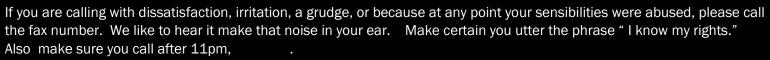
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