

T.E.A.M. ¢ents

Features This Month: Customer Service pg. 5 Dear Frankie pg. 7

View From the Top pg. 11 TEAM Heroes pg. 6 Holiday History pg. 2 Monthly Calendar pg. 4 Heard on the Street pg. 5 W-2's pg. 7 World Report pg. 8 On This Day pg. 10

The 2011 Game Plan

I am hereby officially tendering my resignation as an adult.

I have decided I would like to accept the responsibilities of an 8-year-old again.

I want to go to McDonald's and think that it's a four star restaurant.

I want to sail sticks across a fresh mud puddle and make ripples with rocks.

I want to think M&Ms are better than money because you can eat them.

I want to lie under a big oak tree and run a lemonade stand with my friends on a hot summer day.

I want to return to a time when life was simple.

When all you knew were colors, multiplication tables, and nursery rhymes, but that didn't bother you, because you didn't know what you didn't know and you didn't care.

All you knew was to be happy because you were blissfully unaware of all the things that should make you worried or upset.

I want to think the world is fair.

That everyone is honest and good.

I want to believe that anything is possible.

I want to be oblivious to the complexities of life and be overly excited by the little things again.

I want to live simple again.

I don't want my day to consist of computer crashes, mountains of paperwork, depressing news, how to survive more days in the month than there is money in the bank, doctor bills, gossip, illness, and loss of loved ones.

I want to believe in the power of smiles, hugs, a kind word, truth, justice, peace, dreams, the imagination, mankind, and making angels in the snow.

So...here's my checkbook and my car keys, my credit cards and all my responsibility.

I am officially resigning from adulthood.

And if you want to discuss this further, you'll have to catch me first, 'cause,'

"Tag! You're it."

History of our Holidays by Steve Vanegas

-Mark Twain

New Year's Day... now is the accepted time

to make your regular annual good resolu-

tions. Next week you can begin paving hell

with them as usual.

History of New Year's Eve

New Year's Eve is December 31 of every year. It is celebrated in countries that use the Gregorian calendar with the United States, Australia, British Isles, North & South America, Europe, Scandinavia and (the former) Soviet Union as the main regions in the world who welcome in a new year.

It is exactly at the stroke of midnight on December 31 of the current year that marks the transition to the New Year ahead.

Celebrations may be wild parties or solemn times of prayer. Some participants will dress up in silly outfits and wear comical hats, drink

champagne (or other liquors of their choice) and use traditional items called "noisemakers" to express their joy and hope for the new year ahead. Unfortunately, with some people

this celebratory behavior gets taken a bit too far. Some people have been known to make improper advances to co-workers at parties, throw their arms around total strangers on the streets or in crowds and well perhaps to other things that would be considered totally

unacceptable any other day of the year.

And yet, there are others who attend midnight masses at their church or synagogue; or, get together in large crowds such as New York City's Time Square to watch the "ball drop." In London crowds gather in Trafalgar Square to count down the closing of the old year and welcome in the new. In Atlanta, Georgia (USA) a giant Peach is dropped. This began as a competition with New York's Apple. However, today New York now drops a laser and hand-cut crystal ball.

Some historians feel that our New Year's Eve celebrations can be traced back to an ancient Roman observance around the time of the Winter Solstice in December called "Saturnalia." This pagan holiday was known for totally letting go all discipline and rules for behavior and was known to get out of hand (just like some New Year's Eve celebrations today).

In the 18th century, New Year's Eve revelry in cities like Philadelphia, New York, and Baltimore often ended with street demonstrations, violence, and vandalism. Groups of men and boys were known to toot tin horns,

shout, scream, yell, set off firecrackers, knock down barricades such as fences and gates, break windows and (in a few cases) burglarize the homes of some wealthy citizens in the area.

To help curb the problem of over-zealous celebrators on December 31, and to protect those who want to bring in the New Year quietly, many cities in the United States started a popular trend called "The First Night" celebrations. The first "First Night" was held in Boston in 1976 to replace the boisterous partying with cultural events, performances, and non-alcoholic beverages

with food in an outdoor setting.

For those who prefer to have a very quiet New Year, many stay home and watch the

"dropping ball" or fireworks offered on television stations both locally and/or nationally or worldwide simultaneously.

Auld Lang Syne is our midi. The custom of singing this song on New Years Eve goes back to the British Isles from the 18th century when guests ended a party standing in a circle and singing this song. The custom first was rooted in Scotland, because the lyrics were written in 1788 by Robert Burns, their favorite folk poet of the time. (Later on another version of this song was used in 1783 in the opera "Rosina" by William Shield.) But most musicologists feel that Auld Lang Syne came from a traditional Scottish folk melody.

What does this song mean? In the Scottish dialect, auld lang syne is "old long since" -- aka "the good old days." The traditional lyrics begin with, "Should old acquantance be forgot and never brought to mind..." And the entire song's message merely means to just forget about the past and look ahead to the new year with hope. Even the rowdiest of parties has often ended with quiet drunks singing this song as a tribute to the past year. But many of us sing it without really now what we are saying, we just sing it to be part of the the auld lang gang of the night!:)

Using noise to welcome in a new year goes back to ancient times when it was felt that noise scared off evil spirits. Imagine what our ancestors would have thought about all

the high-tech speakers, amplifiers and such today? To them, the world would be pretty pure with all this noise!:) But very few of us link New Years with evil spirits (spirits that you drink perhaps but not any other kind), they still feel noisemakers are a must for New Year's parties. In Denmark, they "smash in the new year" by banging on the doors of their friends' homes and throwing pieces of broken pottery against the sides of the houses. Now if everyone is out doing this, then well...hey is anyone home to even notice? In Japan, dancers go from house to house at Oshogatsu making strange noises and rattling and pounding bamboo sticks and banging on drums. In many parts of the US, firecrackers are set off at midnight to mark the new year. This is also the main celebration in Viet Nam, Hawaii and South America.



Symbols

Basically, an old man or even Father Time is the symbol of the year that is coming to a close. And, a baby then becomes the symbol for the new year ahead.

These serve as metaphors for death of one calendar year and the birth of a new one.

History of New Years Day

January 1 st is considered New Years Day in today's society. But this is a fairly new concept because up until the time of Julius Caesar, the Romans celebrated the New Year in March because it was the first month in the Roman calendar. However, January 1 marked the time when the Romans changed their governmental figures and new consuls were inducted into office. And, they had games and feasting to help celebrate the new officials. But, they still used March 1 as their official mark of the new year and had a festival to their god, Mars (God of War).

It was Caesar who changed the Roman New Year's Day to January 1 in honor of Janus, (God of all beginnings and gate keeper of heaven and earth). Janus was always depicted with two faces: One looking back to the old year (past) and one looking

(Continued on page 3)

T.E.A.M. ¢ents

History Steve Vanegas

(Continued from page 2)

ahead to the new year (future). One of the customs in the festival honoring Janus was to exchange gifts and then make resolutions to be friendly and good to one another.

When Constantine ruled the Romans and accepted Christianity as their new faith, they kept the Festival of Janus as the New Years Day (Not March as before) and turned it into a day of prayer and fasting and not parties etc. It was a day for all good Christians to turn over a new leaf. However, the Romans may have accepted January 1 and Janus as the New Year, but many did not accept the turning over a new leaf, prayer and fasting part of it.

However, even in 1582, Great Britain and the English colonies in America still kept March for the beginning of the year. (Spring as a beginning?) It wasn't until 1752 that Britain (and it's colonies) adopted the new Gregorian calendar and January 1 as the beginning of the year. But many Puritans in New England felt Janus was an offensive pagan god

and chose to simply ignore January 1 as a New Years Day. Instead they just made the entire month of January as "The First Month" of the months.

And, today no one really considers January 1 a fasting day. Ironically, for many it is a major day of feasting on junk food and watching football games on television.

How did New Year's Resolutions all begin?

Once again, we go back to the wild and crazy parties of the ancient Romans.:) They indulged themselves in alcoholic and sexual excess as a way of acting out all the chaos that they hoped a new year would get rid of. So, the New Year's festival was a way to start over. By purging yourself of all this so-called excess energy and confessing your sins, there was a hope that you would be much better in the next year ahead.

Now, the Puritans never did approve of all this New Year's hoopla. So of course they went for this religious renewal of cleanse, purge, fast, confess idea. So they encouraged young people not to waste the new year on foolish things but to use it as an opportunity to make a good change in their lives for the good. So, like some Christians, they made New Year's vows or pledges focused on overcoming their own weaknesses, to enhance their god-given talents and to make them better citizens to others.

The custom of making New Year's Resolutions came into vogue in the 20th century. But most of it was done with jest and an understanding that they would not be kept (for long anyway) since humans were naturally backsliders by nature to their naughty habits and ways.

The resolutions today are simply a secular version of the religious vows made in the past toward spiritual perfection. They are often made with good intentions and broken with a sense of humor and renewed annually.

New Years Resolutions

I will..

- 1.Start washing my hands after I use the restroom.
- 2.Stop drinking orange juice after I just brushed my teeth. 3.Stop licking frozen flag poles.
- 4. Only get divorced and remarried once this year.
- 5. Watch more movie remakes.
- 6.Go back to school to avoid paying my student loans.
- 7.Only eat white snow
- 8.Keep it to myself that I have trouble with authority when I'm being interviewed.
- 9.Spend less than \$1825 for coffee at Starbucks this
- year.
- 10.Claim all my pets as dependents on my taxes

the surest path to failure. No one wants to be a failure.

relatively easy to

attain. Don't set

impossible goals

for yourself, that's

The main reason we make New Year's resolutions is because of the hope that a New Year will bring good things into our lives. We mistakenly believe that just because it's a new year, our ability to fail is lessened. That's not true. We all have the capacity to succeed or fail, we just have to choose which it will be. This is why it's important to set attainable goals for ourselves and to take 'baby steps'.

A few years ago, I made a New Year's Resolution to not make any New Year's resolutions. This is the only resolution that I have been able to keep. I would rather set a goal when I feel like it and know I can make those goals. By not making any New Year's resolutions, I won't feel so let down and depressed if I don't make them. The stress of trying to stick to them is harder than not making any at all. I don't know about you, but I have enough stress in my life without adding to it by making a list of things I want to accomplish over the year. For me, not thinking about this list of whatever it is I want to accomplish, I can accomplish more things than sticking to a list, but that's just me.

Resolved by Pat Maloney

NEW YEAR'S RESOULTIONS; YES OR NO ..?

Just about everyone makes them. And very few actually manage to keep them. It's a fact of life. It's easy enough to make goals, but difficult to reach them. Especially when our goals are unrealistic, or if they pertain to something that we don't really want to do. It's a lot more difficult to force yourself to do something you don't want to do, than it is to do something you want to do.

For example, say your Resolution is to lose 20 pounds. You may want desperately to lose 20 pounds, but not want to do all that is necessary to lose those 20 pounds. It's difficult to force yourself to exercise or go on a diet just to lose weight. A simpler goal would be to try to live healthier. You can start simply by giving yourself room to 'goof up' and not beat yourself up over a mistake.

For many of us, our New Year's resolutions start out being something we desperately want, and may require us to make a major lifestyle change. You can't force yourself to lose weight just by thinking it and more than you can quit smoking simply by deciding to. Okay, on the quitting smoking part, it might actually be that simple for some. For others, it's a major struggle. I know.

People don't make Resolutions just to break them. It's not human nature to want to fail. What is human nature is to try and fail, only to keep trying until we succeed. It's really easy to get frustrated and give up. That's why New Year's resolutions should be simple and

All Employees are required to work a shift on a blackout day.

The Calendar

January 2011

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9	10	11	12	13	14	15 MONSTER SUPERGROSS
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			Ozzy Ozbourne			George Lopez			
30	31								





7 years
4 years
4 years
3 years
2 years
2 years
1 year





Heard on the Streets by T.J. Atchison

Employee/Event Quotes

I decided today I would give you guys some funny quotes to remember. As I search on Face Book for some interesting ones, I stumbled across Elizabeth's page and realized, "This is all I need!" Here are just some of the quotes I took from her page. And just so you know, all of these have been posted since November 1st, 2010.

Editor's note:

This is really embarrassing.

Mostly because its true.

"Best place to hide presents: Under David Ellis bed. Noone ever (including him) thought to look there. Purelled everything prior to wrapping- I'm a safety girl!"

"Steve Vanegas is literally the absolute coolest person I have ever met. Seriously. He has met CHEWBACCA!!! in PERSON"

"I love giving clues about presents. example: It is not a banana, and it is not a bird, but it is blue. Awesome clues, yes?"

"Really hungry. Plan: go stare at AshBoo Ashleigh Gaylord until she says "what's wrong" then I will respond with "I AM STARVING TO DEATH!" Then, she will feed me. It's a very solid plan."

"If I own a Nissan Leaf, it comes with a personal polar bear. I saw the commercial- it must be true."

"Brown Cheetah 101 has a very disturbing curriculum. Albert Valenzuela"

"Ashleigh and Butch smell manjuice. Ewwwww"

"wowser do you have to get REAL friendly with a turkey or WHAT??!!"

"Trying to learn to write my name today"

"I glued candy to the ceilings to help David become the Kung Fu Panda!!!"

"really concerned about the 80 year old man buying 3 sets of bra inserts in Joanns fabrics with me"

"Who else is ready to call the week "Good Enough" and hit a happy hour?"



Home of the Bad Panda by Ashleigh Gaylord

Customer Service is the key to getting business and keeping it. As technology advances, and our processes get more and more automated, it seems like this practice is dying. There's nothing I can't stand more than calling a place, getting a full automated menu (that lists none of the options I am looking for) and then doesn't offer me an operator. I can't stand feeling like I'm trapped...and that's what it makes me feel like.

First I'll start off by complaining about a company that I've had issues with TWICE - Panda Express. A year ago, on Christmas Eve, my husband and I went to his uncle's house in Maricopa. We never ate dinner there, and so on our way home we decided to grab some. We got in the line for Panda Express, which was anything BUT express. Granted there were quite a few people, apparently we weren't the only ones that had forgone our dinner, but it's a drive thru so we figured it wouldn't be too bad. My memory escapes me, but I would say it probably took us about 30 minutes to get to the actual ordering board. Now, you might ask why we didn't just get out of line...again...trapped. So when we finally get to the ordering board, we ask for our meals with rice. They inform us that they are out of rice. WHAT!? You are a CHINESE FOOD RESTAURANT! You don't have RICE!? So we ordered alternate meals. And then waited another 20 minutes to get to the freakin' window. My husband told me if they did not talk to us within 5 seconds of getting to the window, that we would leave. We pulled up to the window, and no one came out. Possibly 10 seconds went by, and my husband took off. He did not want to wait one minute longer. I forget what we ended up eating...but we were STARVING and whatever it was, I'm sure was delicious.

The SECOND time they made me mad was when my parents were here visiting this past October. We had been running around all day, and we had planned on cooking at meal at my house, but it got later and later, so we decided to get something quick and easy. We went to Panda Express. We stood in line for a minute, and then waited for what seemed like forever at the spot where you order. Finally they got to us, and I started to order and told her I wanted it in a go box. She said they were out of them. WHAT!? Again...no express like your name promises! I told the lady that my husband was at home and needed food too...so we walked out and found somewhere else to eat.

deep breath Okay, now to point out someone with GOOD customer service. I've never seen anything overly above and beyond really, but at Best Buy I am ALWAYS able to locate an associate (bright yellow shirts really help!) and they are always able to help me with my questions. When I was buying my SLR camera, there was a guy working there that had his own and was very helpful in helping me get what I needed. The last time I got a small digital camera there, they didn't have any on the shelf left in the color I wanted, but they had these "bundles" that were all packaged up together. They had one in the bundle that was the color I wanted, and they just told us to take the bundle up to the front counter, and that they'd separate it for us so we could have that camera. I don't think I've ever had an unpleasant experience with them and every time we ask questions the associates seem to know the answers to my questions and are very knowledgeable. So, two thumbs up for Best Buy!

Questions for the Guru by Dear Frankie

DEAR FRANKIE: I'm sorry that I wasn't able to work New Years Eve I had other commitments that I needed to attend to. I was wondering if I could get scheduled for Barrett Jackson? I am really looking forward to seeing all of the cool cars. **RACER X**

DEAR RACER: Unfortunately, as it is made quite clear in orientation, and again reiterated over and over during the year, New Years Eve is the biggest Blackout of the year. It falls on the same day every year (31st day of the 12th month). You signed a document during orientation stating that you understood the Blackout policy and additionally that New Years Eve was considered a Blackout. Therefore, I am sorry to say that you have resigned your position with T.E.A.M. for failure to work on a known Blackout. Good luck to you in your future endeavors, and may God have mercy on your soul. Meow.

DEAR FRANKIE: I am having issues with my kids. I have read several books on how to raise kids, including Dr. Spock who seems to be the expert on these matters. I still am having issues and was wondering if you have any advice? PETER BRADY

DEAR PETER: Although I have kids, I am not an expert. Sometimes you just need to let kids be kids, but establish ground rules. Now, let me say here that ground rules can be difficult to establish. I for instance set what I thought were simple rules like:

"You are Brother and Sister and must love each other, even if they make you crazy"

"No hitting"

"Be respectful"

"Always say please and thank you"

But, thanks to my wife for pointing out that ground rules can be so much simpler:

"Don't do anything that requires a tetanus shot"

"No kicking, punching, biting or hitting"

"Make sure you don't burn down the house"

"Make sure there are 3 dogs are still alive at the end of the day"

DEAR FRANKIE: What does T.E.A.M. stand for? INQUIZITIVE QUINTON

DEAR QUINTON: Good question...when referring to the "Security" portion of the company it stands for Truly Every Assignment Matters. However, there is an umbrella organization that covers the Security, Staffing, and Logistics departments which is also T.E.A.M. and that stands for Total Events And Management. When we talk about the "Total TEAM approach", we are talking about the latter, in that we can provide all of the client's needs from Staffing and Security to equipment, fencing, port-a-jons (Juice boxes), etc... Our clients sometimes think of us as just a Security company and do not know about all of the other things we can do for their event, so we have been trying to get the word out that we can be their "one stop shop" for all of their event needs. So if you can, help us pass that information out and spread the word about our "Total TEAM approach".

That Time of the Year Again by Marlies Meinhold



Marlies' Notes

Well, there's another month that has passed, quickly. I hope everyone had a wonderful Christmas, Hanukkah, and or Kwanzaa and a Happy New Year.

Well as we all always know, I am slammed with work, so I am going to make this short and sweet.

As we all know, it is tax time. Yes, I understand everyone is inquiring about W-2's but 2010 just ended, and W-2's take some time to prepare. So please be patient with me. All W-2 will be mailed by the 26th of January. I am hoping to have them done and available for pick up by the 20th of January, but to be safe, please call first, and just ask Kendra if W-2's are ready. If you don't pick your W-2 up by the 26th, they will be mailed on the 26th. I appreciate everyone's help with this; there will be a lot of W-2's to do this year, so this will be a busy month for us. Have a great month, and I will talk to you next month.

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** W-2's are mailed to the address on file. If you have moved or changed addresses, then you must notify the office immediately. We are not responsible for returned w-2's if you have not updated your information.

Be Happy, Live Life, Breath, and Smile..... It brightens everyone's day J

T.E.A.M. Heroes



As most of you know, T.E.A.M. is a huge supporter of the U.S. Military. We welcome our veterans with open arms and fully appreciate the sacrifices they have made to preserve and protect our way of life. We have many employees who have served or are currently serving in the armed forces. This year we would like to announce that we are starting "T.E.A.M. Heroes". We encourage our vets and active military to get involved. The purpose is to exchange stories and ideas, provide encouragement and assist in the transition from military life to civilian life. We can meet on a regular basis to discuss current events, special events, other organizations we would like to be a part of, or just to swap "sea stories". If you are current or prior military and would like to participate, let me know. Send me an e-mail frank@teamsecurity.net

Frank Herbert

USN 1990 - 1994



T.E.A.M. is very pleased to announce the recipients of the Supervisor and Employee of the 4th Quarter 2010.

DJ Vodicka has been an outstanding Supervisor at numerous accounts and events, from Dodge Theatre to Camelback Ranch. First one in—last one out, DJ always goes the extra mile and truly looks out for his co-workers!

Miguel Castro has demonstrated a Go To attitude since the day he joined the company. Long hours at CWP and a ton of other events make him someone all of us count on.

Thanks you Both for your hard work and professionalism!



Resolved by Pat Maloney

(Continued from page 3)

I know some people accomplish more than others, by making their New Year's resolution list, but are they really enjoying their life as much as they should? I don't think they are. Why? Having watched some people who make this big, long list of resolutions, they seem more stressed, overwhelmed, obsessive, and even become depressed when they don't hit one of their goals when they have set a specific date to do so.

Me, I would rather live in the moment and achieve things when I feel my best. I am the kind of person who likes to take the road less traveled. I feel I will find more things and accomplish more this way than trying to control every situation with a list, but, that's just me. So,

whatever you decide to do this New Year, I wish you all the best. And remember...It's not how many times you fall down; it's how many times you pick yourself up that counts.

Good luck in all your endeavors...

Pat...

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T.E.A.M. ¢ents

World Report by Steve Vanegas

WikiLeaks Dumps Documents

WikiLeaks sprang onto the Internet scene back in 2007, but its



three damning document dumps this year sent Washington scrambling for cover and raised controversial questions about where the line is drawn between freedom of information and espionage. On July 25, the site released some 75,000 U.S. military documents pertaining to the Afghanistan War, some containing damaging leaks about confidential Afghan informants. On Oct. 22, WikiLeaks released the largest leak of U.S. military documents in history: nearly 400,000 Iraq war documents that showed higher civilian casualties and torture by Iragi forces. And on Nov. 28, the site started publishing more than 250,000 diplomatic cables that embarrassed or infuriated foreign governments.

Chile's Miner Miracle



It was a chilling scenario with a survival

story for the ages: A main ramp in the San Jose Mine, near Copiapo, Chile, collapsed on Aug. 5, 2010, trapping 33 miners 2,300 feet below ground. For days, anxious relatives braced for the worst, gathered around the mine as rescuers tried to locate the miners to no avail. Then on Aug. 22, a note was attached to a drill bit when it reached the surface: "Estamos bien un el refugio los 33." All of the miners were well in the shelter. After initial, depressing predictions that a rescue may not happen until Christmas or longer, all 33 miners came to the surface one by one through a specially drilled hole and rescue capsule beginning on Oct. 12. The miners inspired all and became instant celebrities.



Economy Busts and EU Bailouts

As the world struggled

to recover from global recession, entire countries took a hit and extended a hand for help. In May, the IMF and EU agreed to extend a \$145 billion bailout package to Greece. In November, a \$113 billion bailout package was extended to keep Ireland afloat. Fears abound about Portugal being the next

to need a bailout, or Spain -- Europe's fourth largest economy, whose need for a bailout would likely exceed the \$980 billion bailout fund set up by the IMF and EU in May. But countries trying to tighten their belts didn't go over well, either: In October, a vote by French lawmakers to raise the retirement age world over eagerly seized to 62 was met with rioting, as was a December decision in Britain's parliament to hike college tuition fees.



used to Kim Jong-II's saber-rattling, nuclear tests, and petulant responses to the onagain, off-again six-party talks. But in March, the South Korean ship Cheonan was struck by an explosion, broke in two and sank in the Yellow Sea. Forty-six sailors died, and an international investigation found a North Korean torpedo fired from a submarine to be the culprit. Pyongyang denied sinking the ship, but on Nov. 23 the North fired a barrage U.S. Combat Operations in Iraq End of artillery rounds at South Korea's Yeonpyeong Island, killing two soldiers and two civilians. South Korea fired back, and the incident ratcheted up tensions even more as an ailing Kim anointed his third son, young Kim Jong-Un, to be prepared to take control of the reclusive country.

Iran's Nuclear Defiance

Not only did the inter-



national community not get closer to solving the dilemma of Iran's budding nuclear program, but Iran made progress over the year in pushing forward with its plans. Tehran claims it wants to go nuclear for energy purposes, while many fear weapons intentions from the saber-rattling Islamic Republic. The U.N. Security Council agreed on May sanctions against Iran for its nuclear program, but Iran spent the rest of the year stressing that the sanctions hadn't hurt the country. In August, the Bushehr nuclear plant opened, and was loaded with fuel by November, according to Iran. As Iran remained defiant to negotiations, its program came under attack by a computer worm and by the killings of nuclear scientists.

Hello (and Goodbye) Vuvuzela

As teams gathered in South Africa for the summer's World Cup, soccer fans from the upon an African horn that



made jubilant footie fans sound more like an angry beehive. The controversial horn, which caused many TV viewers to hit the "mute" button, emits 127 decibels, louder than sandblasting or a pneumatic riveter. FIFA president Sepp Blatter jumped into the din and said the vuvuzela would not be banned from venues, but some countries took preventive measures: The Spanish city of Pamplona banned vuvuzelas during its famous running of the bulls. The chief of the 2012 Olympics in London wants_vuvuzelas banned there. And the top fatwa authority in the United Arab Emirates issued an edict against the poor vuvuzela.

After seven and a half vears of conflict, the overthrow and death of dictator Saddam



Hussein, and arduous conflict that saw extremists trying to take advantage of the fragile government in Baghdad, President Barack Obama declared on Aug. 31 that U.S. combat operations in the country had drawn to a close. It wasn't until November in the government-less country that parties reached a deal that gave Prime Minister Nouri al-Maliki another four-year term while attempting to iron out disputes between the Shiite and Sunni coalitions. The death toll stands at 4,746 coalition deaths, as well as tens of thousands of Iraqi soldiers and insurgents. Operation New Dawn is working toward all U.S. troops leaving the country by Dec. 31, 2011.

European Terror Threat

Over three days back in 2008, 166 people were killed (including 28 foreigners) by 10 gunmen, young men heavily armed and supplied who carried out concurrent bombings, shootings and hostage-takings throughout

World Report by Steve Vanegas

(Continued from page 8)

Mumbai. The deadly spree, blamed on al-Qaeda-linked Lashkar-e-Taiba, gave rise to new concerns about how smaller-scale attacks with domestic operatives could wreak

havoc on a city and fly under the radar of homeland security. Reports indicated that al-Qaeda operatives had been given the goahead to launch similar attacks in Europe, and U.S. State Department issued a vaguely worded October travel alert for Americans traveling to Europe. Known targets are believed to include airports and tourist attractions in England, France and Germany.



Midterm Power Shift in Washington

It was surprising to see the international attention focused on this year's midterm elections in the U.S., though the past two years had cer-

tainly demonstrated how economic and other initiatives can ripple across the globe. Much of the interest focused on the diminishing popularity and influence of President Barack Obama, who stormed onto the world stage as a rock star when he promised to rebuild America's image. With sinking poll numbers and stubbornly high unemployment, Obama's next two years will be with a Republican House and a diminished Democratic majority in the Senate. And the world will be watching to see if the wave that swept the GOP back into House control will sweep Obama out of office in the 2012 presidential election.

Deadly Winter Olympics

The Winter Olympics in Vancouver got off to a tragic start with the death of Georgian luger Nodar Kumaritashvili during a training run on a track where sleds could hit 95 mph and that was subsequently scrutinized for safety.



Despite the shock and disbelief, the Olympics started on schedule, with the Georgia contingent wearing black armbands and draping their flag with a black ribbon in the opening

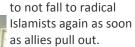
ceremonies. But the controversy didn't end there: Russian ice skater Yevgeny Plushenko narrowly lost the gold to American Evan Lysacek despite being the only one to do a quad jump, and it quickly got political as Prime Minister Vladimir Putin jumped into the fray. Revenge may be coming in 2014, when Russia hosts the Winter Olympics in Sochi.

Will Tide Turn in Afghanistan?



U.S. President Barack

Obama vowed at the beginning of December 2009 to send 30,000 more troops to Afghanistan in the first six months of 2010, with an eye on beginning withdrawal from the fragile country by 2011. The contribution by NATO allies remained up in the air until a Jan. 28 meeting in London, and other variables -ranging from corruption in the Kabul government to a promised April 2010 offensive in the country by the Taliban -- put the surgeand-withdrawal strategy at great risk. Many political observers on the left and right doubt the ability of increased troop levels in such a short timeframe to achieve the security and development goals necessary for the country





Morth Korea's Next Move

Kim Jong-II spent most of 2009 a) trying to prove he was alive and well, and b) saberrattling with a new administration in the White House and conducting atomic exercises instead of returning to six-party talks. But the country's new year's message was about extending another olive branch: "The fundamental task for ensuring peace and stability on the Korean Peninsula and in the rest of Asia is to put an end to the hostile relationship between the DPRK and the USA," said the statement, which also uncharacteristically avoided potshots at South Korea. The reason may be more economic than peaceloving: There will be no desire to end isolation as long as Kim is in power, but they likely can be bought to stall their nuclear program.

Trouble in Latin America



Venezuelan strongman Hugo Chavez rang in 2010 by mocking a Newsweek prediction that he would be toppled by a coup in the new year and that his mentor Fidel Castro would die. But sound bites aside, Venezuela ended 2009 in a recession, with 27 percent inflation, a drought, and government-imposed electricity rationing. If Venezuelans weren't fed up with Chavez's curbs on free speech and free press, a country wracked by crime and inflation will heighten tensions. 2009 also saw Honduran President Manuel Zelaya ousted by trying to push a Chavez-style referendum that would have extended his term limits. Sides have been draw between the leftist and center-right Latin American leaders, and the showdowns should be aplenty in 2010.

Steve Vanegas

T.E.A.M. Day – Half Price White Sox vs. Dodgers Tickets

Wednesday, March 23rd will be T.E.A.M. Day at Camelback Ranch. All T.E.A.M employees and clients can purchase half-price tickets in four categories (baseline field box, infield box, baseline reserved and lawn) for the 1:05 p.m. game where the White Sox will take on the Dodgers. Tickets may be purchased at the box office or at whitesox.com/spring using code "TEAM" when prompted





On this Day but from Before by Frank Herbert

January 1, 1776 - During the American Revolution, George Washington unveiled the Grand Union Flag, the first national flag.

Kennedy announced his intention to seek the Democratic presidential nomination.

January 3, 1993 - President George Bush and Russian President Boris Yeltsin signed the Start-II Treaty, eliminating about two-thirds of each country's long range nuclear weapons.

January 4, 1790 - George Washington delivered the first State of the Union address.

January 5, 1972 - President Richard Nixon signed a bill approving \$5.5 billion over six years to build the NASA space shuttle.

January 6, 1941 - President Franklin Roosevelt delivered his State of the Union address to Congress. Roosevelt defined four essential freedoms worth defending; freedom of speech, freedom of worship, freedom from want, and freedom from fear.

January 7, 1782 - The first U.S. commercial bank opened as the Bank of North America in Philadelphia.

January 8, 1798 - The 11th Amendment to the U.S. Constitution was ratified, preventing lawsuits against a state by anyone from another state or foreign nation.

January 9 - Richard M. Nixon He won reelection by a landslide in 1972, but resigned two years later amid impeachment proceedings resulting from the Watergate scandal.

January 10, 1776 - Common Sense, a fifty page pamphlet by Thomas Paine, was published. It sold over 500,000 copies in America and Europe, influencing, among others, the authors of the Declaration of Independence.

January 11, 1964 - The U.S. Surgeon General declared cigarettes may be hazardous to health, the first such official government report.

January 12, 1991 - Congress authorized President George Bush to use military force against Iraq following its invasion of Kuwait.

January 13, 1990 - Douglas Wilder of Virginia became the first African American governor

in the U.S.

January 14-23, 1943 - President Franklin Roosevelt and British Prime Minister Winston January 2, 1960 - In Washington, D.C., John F. Churchill met at Casablanca in Morocco to work on strategy during World War II. At the conclusion of the conference, Roosevelt and Churchill held a joint news conference at which Roosevelt surprisingly announced that peace would come "by the total elimination of German and Japanese war power. That means the unconditional surrender of Germany, Italy and Japan."

> January 15, 1870 - The first use of a donkey to symbolize the Democratic Party in America appeared in a cartoon in Harper's Weekly, criticizing former secretary of war Edwin Stanton with the caption, "A Live Jackass Kicking a Dead Lion."

January 16, 1979 - The Shah of Iran departed his country amid mass demonstrations and the revolt of Islamic fundamentalists led by Ayatollah Ruhollah Khomeini.

January 17, 1773 - The ship Resolution, sailing under Captain James Cook, became the first vessel to cross the Antarctic Circle.

January 18. 1966 - Robert Clifton Weaver was sworn in as the first African American cabinet member in U.S. history

January 19 - Edgar Allen Poe poet and writer of mystery and suspense tales, was born in Boston, Massachusetts.

January 20, 1981 - Ronald Reagan became president of the United States at the age of 69, the oldest president to take office.

January 21, 1954 - The USS Nautilus, the world's first nuclear powered submarine, was January 30, 1968 - Beginning of the Tet Oflaunched at Groton, Connecticut.

January 22, 1973 - Abortion became legal in the U.S. as the Supreme Court announced its decision in the case of Roe vs. Wade striking down local state laws restricting abortions in the first six months of pregnancy.

January 23, 1907 - Charles Curtis of Kansas became the first person of Native American ancestry to serve in the U.S Senate. He later served as vice president under President Herbert Hoover from 1929-33.

January 24, 1972 - Japanese soldier Shoichi

Yokoi was discovered on Guam after he had spent 28 years hiding out in the jungle not knowing World War II had long since ended.

January 25, 1959 - An American Airlines Boeing 707 made the first scheduled transcontinental U.S. flight, traveling from California to New York.

January 26 - Douglas MacArthur (1880-1964) was born on a military base in Little Rock, Arkansas. He commanded Allied forces during World War II in the Pacific. In 1942, he uttered one of the most famous phrases of the war, "I shall return," In 1950, after war broke out in Korea, he became commander of the United Nations forces. However, disagreements with President Harry Truman over war policy resulted in his dismissal by Truman in April 1951. MacArthur then appeared before Congress and announced his retirement, declaring, "Old soldiers never die - they just fade away."

January 27, 1967 - Three American astronauts were killed as a fire erupted inside Apollo 1 during a launch simulation test at Cape Kennedy, Florida.

January 28, 1915 - The U.S. Coast Guard was created by an Act of Congress, combining the Life Saving Service and the Revenue Cutter Service.

January 29 - Common Sense author Thomas Paine was born in Thetford, England. He published The Crisis series pamphlets which began by stating, "These are the times that try men's souls." He refused to accept the profits from his writings and wound up destitute after the Revolution.

fensive in Vietnam Although U.S. forces eventually fended off the massive surprise attack and achieved a military victory, Tet became a propaganda victory for the Vietnamese due in part to graphic news reports on television which helped turn U.S. public opinion against continuation of the war

January 31, 1945 - Eddie Slovik, a 24-year-old U.S. Army private, was executed by a firing squad after being sentenced to death for desertion, the first such occurrence in the U.S. Army since the Civil War.

Rearview Window by Mick Hirko

Over the years, we often have set different mottos as motivators for us as a company. Going the extra distance, bringing it on, giving back and setting a higher standard were some of the result driven goals we set ourselves. Others became some of our core values, such as honor, serviced and respect. No one has asked me yet what our new motto is going to be for 2011, so I would like to share it with all of you here first, in one of my famous roundabout ways.

The other day I was driving to work, and heading up Priest. Far ahead, I saw the flashing lights of either an ambulance or fire truck, but could not hear their sirens yet. AS it got closer, I moved to the far right of the road, and as it approached, I could start hearing the sirens and see it was a Tempe Fire truck. By this time, I was completely stopped against the curb, and all the cars behind me had followed suit. As the fire truck got closer, I had to flash back to 2001, after 9/11, and whenever a fire truck drove by, irrespective if light and sirens or just heading down the road, people would wave to the fire fighters, put their hands over their heart or wave an American flag. Everybody pulled over with the lights and sirens were on, as everybody knew they were on their way to save a life or help someone in need. How quickly we forget. I was brought back to the harsh reality of 2010, because as I sat there, a car went flying past all of the cars stopped there to make room for the fire truck. Not to stereotype, but the self-centered jerk who saw this as a wonderful opportunity to get ahead of 20 cars in traffic was not only yakking away on his cell phone but (those of you who even remotely know me will know what is coming next) was driving a BMW (I have issues with BMW drivers. Ask anyone who has ever driven with me if I am not right) As this happened, I shook my head in disgust, and remembered that growing up in Germany, if you got caught doing that, the Polizei would write you a very expensive ticket, all the way to revoking your license. Those silly Germans really see driving as a privilege, not a right. Goofy foreigners.

several friends, outlining a special sign of respect that was being shown to members of the military. Mt brother was one of the people who responded and he stated that he

wished we, as a nation, had shown that kind of respect to the warriors returning from Vietnam. My response to him included my hope that we as a nation have learned our lesson and that the collective guilt of how poorly we treated those soldier heroes because of the politics of the time would never be repeated. The Vietnam war ended for us nearly 40 years ago, and we still remember and are still healing from the wounds of that time. Life moves on, and it is very easy for us to get on with our lives. It is not so easy to forget your best friend who was blown to pieces in a rice paddy in southeast Asia, or a roadside bomb in Fallujah, or someone who lost a son or father in that manner. It is no easier to forget that you are missing a leg because of a war, or that your husband, wife or parent will not becoming home, because they went to work at the Pentagon or the World Trade Center or got on a plane just like any other day. For a soldier, a police officer or a firefighter, that is what many of them think of every morning they get up and go to work, that it is their solemn duty to do everything within their might to prevent that from happening ever again. It is all of their jobs to protect us, and it is our sacred responsibility to respect them for that, and to show the proper amount of appreciation, and to not forget how important it is what they do.

I want to re-use a motto that we used several years ago for 2011. It is not always about finding a new value, but about reminding yourself of your existing ones. My resolution for the New Year is to try and remind everybody of the importance of respect. We should all respect our parents and our elders. We need to have respect for the history of our country and the sacrifices that have been made to guarantee us our way of life, and the Cell: 602-397-1318 importance of remembering both. We need to have respect for those that save or protect lives, be they ours or others. We need to all realize that not everything is about us, and that some things might be more important than that phone conversation while driving our ostentatious show off car. (Yeah, I have no respect for people like that) We need to show respect for the people who work hard and have pride in the work that they do, be Not too long ago, I had forwarded an email to they selling you a lottery ticket at your local convenience store, the clerk in the grocery store, the guy mowing the lawn over at the city park, or the guy serving you at your favorite restaurant.

I once last a good friend who I worked for. I respected him a lot, but he did something that benefitted him and caused me a lot of problems. I was very upset with him and was not afraid to tell him (even though he was one of the toughest and strongest guys I ever knew). So, I told him exactly how I felt, and he told me that I needed to show him more respect as my boss. I responded that "respect is earned and not commanded". In that moment, our friendship ended. I have never forgotten that man or what happened. I still believe that respect is earned, but I also realize that you might not know the person, and as such, you have to respect the position.

So, with the greatest hopes that 2011 is a better year for all of you, I can assure you that if you set out each and every day to be a little more respectful of those around you and for the lives we are blessed to have, you will find not only will you get a lot more respect in return, I can almost guarantee you that 2011 will end up being a fantastic year for you.

May we all be safe, healthy and content in the coming year. Be safe, keep the peace and I will see you out there.

Mick Hirko

President

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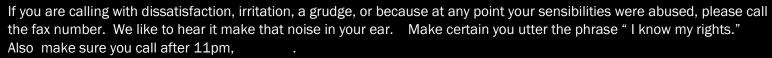
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