

# TEAM CENTS

...Property Patrol...CCTV Monitoring...Facility Protection...Equipment Rental...Fire Watch...Overnight Security..

1st Quarter  
2013

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## THANK YOU!



January is always a long month due to the long, cold hours that we work out at Barrett Jackson. We appreciate each and every one of you that worked hard and did your best this past month to get us through another season. We could not have done it without you. Thank you for taking pride in your job and doing your best to help make TEAM a company that exudes professionalism, quality, and exemplary customer service. You guys rock!

Just a reminder—we have kicked off our new Employee Commission Program. If you know of anyone that needs security, please send us a name and contact number and we will call them. You do not need to sell anything. If you have any questions about the program, please email me at [Ashleigh@teamsecurity.net](mailto:Ashleigh@teamsecurity.net).

## CONGRATULATIONS!!!

Supervisor of the 4th Quarter 2012: Rigoberto Valencia

Employee of the 4th Quarter 2012: Dan Donohue

## Upcoming Blackout Dates

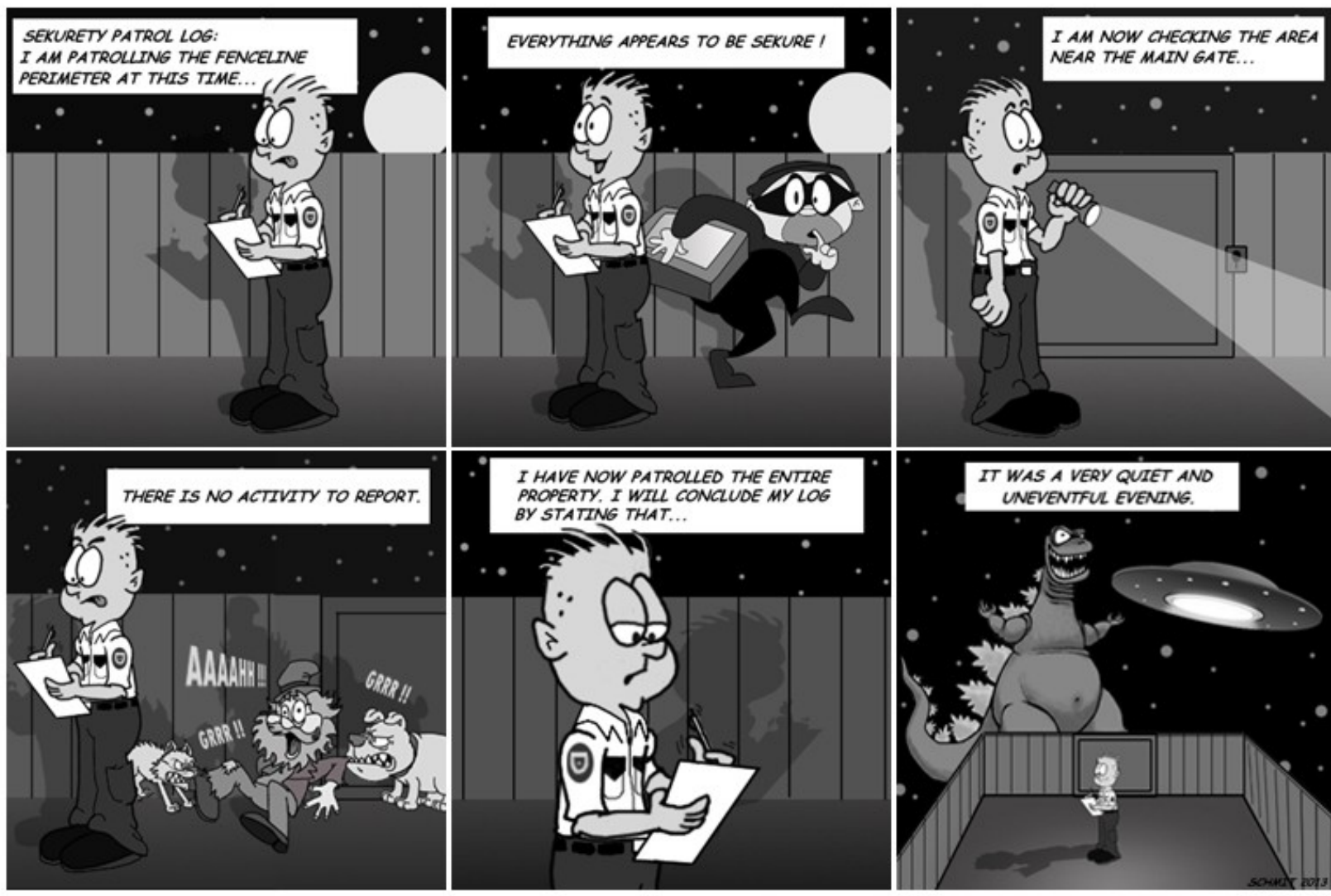
Feb 23: Spring Training, Arabian Horse Show

March 2: Carefree Arts Fest

March 17: St. Patrick's Day

April 5-7: Tempe Spring Arts Festival

### THE GUARD CARD



Readers, we hope that you have enjoyed our new cartoon "The Guard Card". Even though we have introduced this comic strip in an attempt to add a little humor to our newsletter, we have also created this for a reason. The character in this cartoon represents what NOT to be like when you are at an assigned post. There is a lesson to be learned here. Being a security guard requires observation and documentation. Many things happen around us all of the time and it is our job to not only observe, but to REPORT what we see. It may be something big, it may be something small, but documentation of everything is essential to what we do at all times.

### WELCOME OUR NEW DEFENSIVE TACTICS INSTRUCTOR: JAVIER AVALOS!

Javier attended Western New Mexico University studying sports training and physical education. He had excellent athletic abilities and was on the college football team. He then applied himself in yet another skill of video production, and directing/camera equipment, which got him an Associate Degree of Applied Science. Javier also is a former Law Enforcement with the City of Phoenix Police Department for over ten years.

Javier has been studying martial arts for over two decades This has given Javier the ability to teach and give back his passion through Dynamic Combat Method working currently at the DCM Academy as a full time Instructor.



## Teamwork

Every year near Easter we volunteer our time to put a cross up on A Mountain in Tempe for all the residents that have been enjoying it for many decades. Unfortunately it got vandalized into pieces last year, but we are rebuilding it and it will be better than ever! We always need volunteers, so if you are interested in helping us out, we will be setting it up on Sat. March 23 and taking it down on Sat. April 6. Both days we will meet at 10 AM at the First Congregational Church at 101 E. 6th St., and then carpool in a few vehicles up the mountain from there.

**Q:** If I need to call off for my shift and it's late, who do I call?  
**A:** ANY time you call off (day or night), you need to call the scheduling pager number. Do NOT call the office, patrol services, or client emergency answering service if you are cancelling a shift. The number to call is 602-219-8326. It will page one of the schedulers.  
**REMINDER!**  
Please remember that, unless you have a supervisor present for your shift, you need to call shift reporting when you arrive AND leave your post. If you forget to call out of your shift you may not get paid because we have no record of what time you left. If you are running late please call us to let us know, and save us the hassle of tracking you down, as well as saving yourself from receiving a reprimand. It is your responsibility to keep us informed.



**You will never win if you never begin.—Helen Rowland**

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