



T.E.A.M. CENTS

...Property Patrol...CCTV Monitoring...Facility Protection...Equipment Rental...Fire Watch...Overnight Security....

1st Quarter
2014

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Why We Do What We Do

Concert seasons is upon us! With that, I wanted to talk about our rule, of not "watching the show" while you are working a concert. There were two incidents recently—one at the Pro Bowl, and one at a Taylor Swift concert. During the Pro Bowl, a lady named Katrina Torres ended up getting onto the field. From KHON2 News in Hawaii, she said: "They made the touchdown and all of the security turned to look and I just jumped over the wall and once I hit the ground I knew I wasn't going to stop. I just kept running." She used the touchdown as a distraction to make her move. She was banned from the stadium for a year, but we want to make sure we prevent this from happening when we do events.



The second incident at a Taylor Swift concert can be seen [here](#). A patron got up on stage, close enough that he could have injured Taylor if he had wanted to. We NEVER want that to happen to anyone, much less the principle of the show. We don't tell you not to watch because we don't want you to enjoy yourself, but it's because when you are doing security, it's important to pay attention to the people, not the show. - Ashleigh Gaylord

CONGRATULATIONS!!!

Supervisor of the 4th Quarter 2013: Butch Spicer

Employee of the 4th Quarter 2013: Rudy Rendon

STO Employee of the 4th Quarter 2013: Ben Atkinson

Upcoming Blackout Dates



February

21 & 22:
Arabian Horse Show

March

17: St. Patrick's Day
19: Kings of Leon
23: Lady Antebellum
28-30: Tempe Arts Festival



April

None! No, it's not an April Fool's Joke.



★ ★ Military Corner ★ ★ Spotlight: Randy West

I joined the United States Army in 1983, while still a junior in high school, on the delayed entry program. I knew from a young age that I wanted to follow in the footsteps of my father and uncles, who had served our country honorably during their lifetimes. I left in July 1984, after graduating, and reported for basic training at Ft. McClellan, Alabama, where 16 weeks later, I emerged as a Military Policeman. My first duty station was Ft. Drum in upstate New York, where I became one of the original 77 members of the newly reactivated 10th MP Company, 10th Light Infantry Division. In 1988 I received orders sending me to Alaska for a four year "overseas" tour. I stopped briefly at Lackland AFB in Texas and received my certification as a military K9 handler, before reporting for duty in Alaska, and after my arrival I was teamed up with my K9 partner. My next station was Ft. Ord in Monterey, California, and I continued to work with K9 until January of 1993, when I was transferred to the 571st MP Company, and deployed with that unit to Somalia Africa, in support of Operation Restore Hope. After nearly six months there, I returned home and was promptly sent to Ft. Lewis in Tacoma, Washington, and after just over ten years of service, I transitioned to the National Guard.



In 1996 I moved to Arizona and transferred to the 855th MP Company in Phoenix, where I would remain until 2008. In 1999 I became an active member of the Joint Counter Narco-Terrorism Taskforce in Arizona and worked on the border full time, until my retirement in February 2010. During my time in Arizona I was deployed numerous times both inside and outside of Arizona, in support of various missions. I was on a training rotation in Germany when we were attacked on 9/11, and from that moment on, being in the Guard was never the same. We provided security for the Palo Verde Nuclear Power Plant in the state, as well as providing support for airports across the region. In 2003 the 855th was activated and participated in the invasion of Iraq, stationed in Balad, Ramadi and Fallujah, Iraq for a total of 14 months. I returned to Iraq in 2008 for a one year deployment at Camp Bucca in the southeast corner of the country, running the day to day operations of a detention facility that housed over 1000 insurgents. Shortly after my return, I retired and eventually moved back to the valley, getting hired by TEAM in October of 2013. My military training and experiences have helped mold my life and the way that I live it and if I had it to do all over again...I wouldn't change a minute of it. Hopefully I can bring some of that knowledge with me into the world that is TEAM and what it represents to the people that work here and the communities that it serves. For me, it offers me a chance to continue to serve my community and make it a better, safer place to live. - Randy West

Let Us Hear You!

As a security company, we rely on you, our employees, to make our company great. Without you, we cannot function, because you ARE our business. You are what gives us our reputation out in the field, and the face of our company. When people attend an event or visit one of our properties, it is you that they interact with and talk to, and many times you are the first impression. That being said, we expect greatness and professionalism from each and every one of you. We offer FREE training classes at our office every month, where you can learn new skills, more about security, and improve upon what you already know. Out in the field, posts that seem small or insignificant are equally important. If you are at a fire gate, you shouldn't feel like you are doing a job that is not essential. It is. I've been with the company for almost 7 years now, and I've done parking, gates, access control, and supervising. I've never complained because I know that every position is important, and we want all of you to know that. We also want all of you to know that your feedback is very valuable. If you ever have any issues out on a post, or have an idea about how we can make things better, please let us know. Just as the feedback we give you makes you better at what you do, the same applies to us. If there's something that we can do better we'd love to hear from you. My virtual office is always open if you need anything. - [Ashleigh Gaylord](#)

In our next newsletter, we are introducing a new section, called "T.E.A.M. Shop", which will serve as a collaborative, community market. We always have employees looking for furniture, a roommate, a car for sale, to buy or sell, let us know. If you want to sell an item, skill referral, and a million other things. If you have something you want to sell or are looking to buy, let us know. If you want to sell an item, pictures and a description of the item will be needed, and if you are looking for something, try to be as descriptive and original as possible. Your ad will stay up for at least 2 issues, or until you tell us that it is sold or you no longer need what you were seeking. We will provide a clickable email link next to each item, so that anyone interested can contact us for no. We already have 3 guns that are for sale for the next newsletter. Please note that we will not sell any weapons in violation of State or Federal law.

"Whether you think you can, or think you can't—you are right." — Henry Ford



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